

MERCEDES-BENZ VANS FAMILY



Mercedes-Benz  
Vans. Born to run.





## LET'S GET TO WORK.

With us, there's no difference between just doing a job and doing it right. We only do a job one way—the best we can. Every day, you'll have the confidence to know that you're working as cost-efficiently as possible, while the innovative safety and driver-assist systems assure you that you're protected along the way. We're Mercedes-Benz Vans. Let's get to work.

## COST EFFICIENCY

### We're in business to help your business.

Minimizing downtime is crucial for your business. With its award-winning residual value, Mercedes-Benz Vans keep your total cost of ownership low and your productivity high. If you spend less time and money on maintenance and more time on the road, your whole company will run more smoothly.



Sprinter and Metris are winners of the 2016 Edmunds Best Retained Value® Award.

### MERCEDES-BENZ SPRINTER

#### Efficient Diesel Engine<sup>1</sup>

With turbocharged power, 325 lb-ft of torque, and diesel fuel economy, Sprinter's impressive 6-cylinder engine delivers power and durability in one compact package.

#### 5-Speed Automatic Transmission

The low first gear and overdrive high gear in Sprinter's 5-speed automatic transmission help you accelerate from a stop and save fuel on the highway.

#### Up to a 20,000-Mile Service Interval<sup>2</sup>

Sprinter's Best-in-Class service intervals of up to 20,000 miles<sup>2</sup> keep you on the road, raising productivity and lowering the total cost of ownership.

#### Super Single

The standard Super Single tire configuration on the 3500 and 3500XD models provides Best-in-Class<sup>3</sup> payload using a single-wheel rear axle, without sacrificing the cargo-loading capacity that is lost with the larger wheel wells of dual-wheel rear axles.



Sprinter and Metris are winners of the 2017 ALG Residual Value Award.

### MERCEDES-BENZ METRIS

#### Efficient Gasoline Engine

A 208 hp 2.0L 4-cylinder turbocharged Direct Injection gasoline engine gets you up and moving quickly. At an estimated combined EPA rating of 22 mpg for Cargo and 21 mpg for Passenger models,<sup>4</sup> the midsize Metris offers fuel consumption comparable to that of a small-size van.

#### 7G-TRONIC Automatic Transmission

Refined for maximum efficiency and unmatched comfort, this quick-shifting 7-speed automatic transmission delivers better fuel economy, reduced noise, and longer service life.

#### Up to a 15,000-Mile Service Interval<sup>2</sup>

With an impressive service interval of up to 15,000 miles,<sup>2</sup> your van will spend less time in the shop and more time on the job.

#### Optional ECO Start/Stop

This function reduces fuel consumption and emissions by shutting off the engine when the vehicle is at a standstill, helping you lower the total cost of ownership.

## PERFORMANCE

### Sophisticated technology. Old-school grunt.

The Sprinter's 3.0L V6 turbo diesel engine<sup>1</sup> and 5-speed transmission provide the efficiency needed for everyday use, as well as the power to handle the heaviest loads. Plus, the optional 4x4 drivetrain with on-demand 4-wheel drive will keep you going even when the weather and road conditions turn bad.

The Metris is equipped with a 2.0L 4-cylinder turbocharged gasoline engine that is designed to produce substantial torque at low rpms. The combination of high torque and horsepower provides impressive performance throughout the operating range.

### MERCEDES-BENZ SPRINTER

#### 3.0L V6 TURBO DIESEL ENGINE<sup>1</sup> WITH 5-SPEED TRANSMISSION



"...the tried-and-true 3.0-liter V6 turbo diesel... strong pulling power, good fuel economy, and proven longevity."



— Kelley Blue Book's KBB.com<sup>5</sup>

- Diesel engine<sup>1</sup>
- Displacement: 2,987 cc
- 188 hp @ 3,800 rpm
- Rated torque: 325 lb-ft @ 1,400–2,400 rpm
- Tank capacity: 24.5 gallons
- Battery: 12V/100Ah, alternator 14V/220A (Cargo), AGM 12V/95Ah, alternator 14V/220A (Passenger)

### MERCEDES-BENZ METRIS

#### 2.0L 4-CYLINDER TURBOCHARGED DIRECT INJECTION GASOLINE ENGINE WITH 7-SPEED TRANSMISSION



"The Metris is quiet and feels competent around town and on the freeway, accelerating easily in and out of traffic."

— Los Angeles Times

- Turbocharged Direct Injection gasoline engine
- Displacement: 1,991 cc
- 208 hp @ 5,500 rpm
- Rated torque: 258 lb-ft @ 1,250–4,000 rpm
- Tank capacity: 18.49 gallons
- Battery: 12V/92Ah, alternator 14V/175A (Cargo), alternator 14V/190A (Passenger)
- Estimated combined EPA rating: 22 mpg (Cargo), 21 mpg (Passenger)<sup>4</sup>

## SAFETY

### We thought about safety so you can think about work.

Standard on Mercedes-Benz Vans, Crosswind Assist<sup>6</sup> can help you stabilize your van in gusting crosswinds, while standard front, thorax, and window airbags<sup>7</sup> help keep you protected. The standard rearview camera<sup>8</sup> makes reverse parking and maneuvers more manageable. Plus, we're the only van in the segment featuring standard Load-Adaptive Electronic Stability Program (ESP®).<sup>9</sup>

Factor in the available Blind Spot Assist,<sup>10</sup> Lane Keeping Assist,<sup>11</sup> Highbeam Assist, and COLLISION PREVENTION ASSIST,<sup>12</sup> and it will be easy to keep your mind on the job knowing that your van is helping you stay safe.

### STANDARD HIGHLIGHTS



#### CROSSWIND ASSIST<sup>6</sup>

Crosswind Assist<sup>6</sup> helps you stabilize your van and boosts safety in strong, gusting crosswinds. This standard feature helps you ensure that your vehicle remains in its lane at highway speeds.



#### LOAD-ADAPTIVE ELECTRONIC STABILITY PROGRAM (ESP®)<sup>9</sup>

This dynamic handling system actively intervenes to help keep the van firmly under control and safe by automatically braking individual wheels and reducing engine power to help stabilize the vehicle if wheelspin, understeer, or oversteer is detected.



#### DRIVER AND PASSENGER AIRBAGS<sup>7</sup>

The driver and passenger front, thorax, and window airbags<sup>7</sup> help protect you and your passengers in the event of a collision. Metris Passenger Vans are also equipped with rear curtain airbags.<sup>7</sup>



#### REARVIEW CAMERA<sup>8\*\*</sup>

The visual parking aid is activated when the Reverse gear is selected, giving you a view of what's going on behind you, as well as providing overlays with which to guide you.

Sprinter airbags shown are from model year 2014.

\*Metris image shown.



## SPRINTER CREW

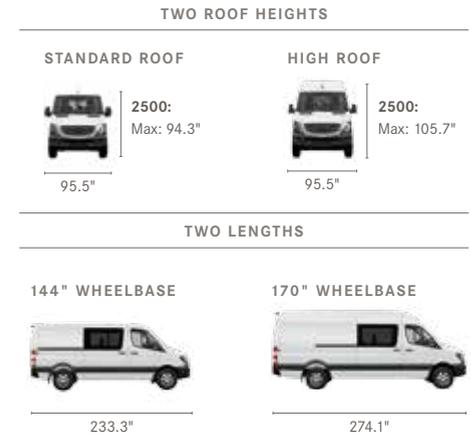
### Pulling our weight. Every day.

When you need manpower along with horsepower, the Sprinter Crew Van can easily carry up to five people while still leaving you plenty of room to haul cargo.

The only factory crew configuration in its class, our Sprinter Crew Van features padded armrests and tinted front side windows that will help keep your crew comfortable. We'll help keep them safe with advancements like the standard Load-Adaptive Electronic Stability Program (ESP®),<sup>9</sup> Crosswind Assist,<sup>6</sup> and available Blind Spot Assist<sup>10</sup> and Highbeam Assist. And our V6 turbo diesel engine<sup>1</sup> will get you up to speed easily—even if you're maxed out with crew and cargo.

#### SPECIFICATIONS

All measurements in inches. All width measurements include mirrors.



#### QUICK FACTS

-  **MAXIMUM PAYLOAD:** 3,237 lbs.
-  **MAXIMUM TOWING CAPACITY:** 5,000 lbs.<sup>13</sup>
-  **ENGINE:** 3.0L V6 turbo diesel<sup>1</sup>
-  **TRANSMISSION:** 5-Speed Automatic Transmission
-  **MAXIMUM CARGO VOLUME:** 367.5 cu. ft.
-  **MAXIMUM CARGO FLOOR LENGTH:** 142.0"
-  **MAXIMUM INTERIOR STANDING HEIGHT:** 75.4"
-  **SEATING CAPACITY:** Up to five



A removable rear bench seat covered in durable upholstery gives your crew a roomy, safe, and comfortable space.

## SPRINTER CARGO

### We're all in. All day.

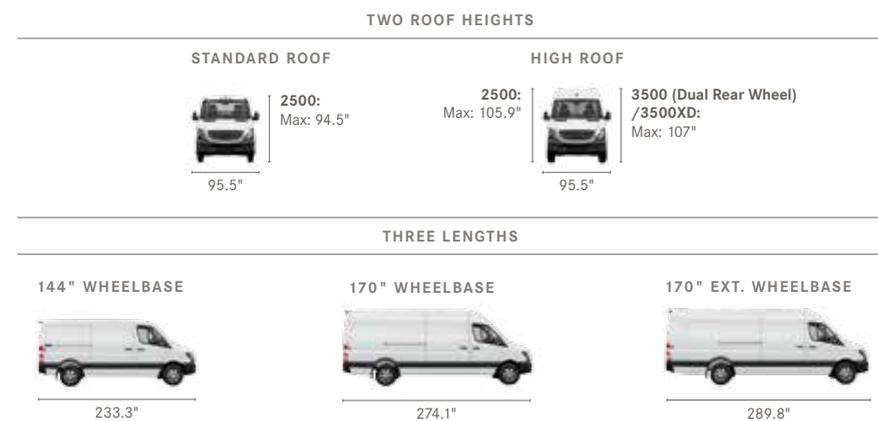
The Sprinter Cargo Van works like you do. No hesitation. No wasted motion. The class-leading payload capacities<sup>3</sup> let you design a configuration that meets your needs, while the extended length and high roof models increase cargo volume to give you more ways to increase productivity.

Working fast means working smart, and the spacious rear cargo area with nearly vertical walls and a maximum interior standing height of 77.8" gives you all the room you need to succeed. Plus, you'll stay on the road longer with a service interval of up to 20,000 miles.<sup>2</sup>



#### SPECIFICATIONS

All measurements in inches. All width measurements include mirrors.



#### QUICK FACTS

-  **MAXIMUM PAYLOAD:** 5,507 lbs.
-  **MAXIMUM TOWING CAPACITY:** 7,500 lbs.<sup>13</sup>
-  **ENGINE:** 3.0L V6 turbo diesel<sup>1</sup>
-  **TRANSMISSION:** 5-Speed Automatic Transmission
-  **MAXIMUM CARGO VOLUME:** 530 cu. ft.
-  **MAXIMUM CARGO FLOOR LENGTH:** 193.9"
-  **MAXIMUM CARGO FLOOR WIDTH:** 70.1" (at wheelhouse 53.1")
-  **MAXIMUM INTERIOR STANDING HEIGHT:** 77.8"

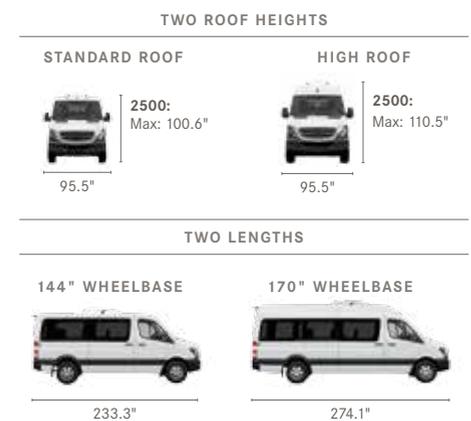
## SPRINTER PASSENGER

### Your passengers will never take a back seat.

Our philosophy here is simple: Passengers come first. The Sprinter Passenger Van's maximum 70.1" floor width means they will have plenty of room to sit, while the ergonomic, durable rear seating with generous legroom and individual headrests assures that they'll sit comfortably—up to 12 of them, in fact. And your passengers will be able to stand up straight, thanks to the interior height of up to 6'3". The spacious rear storage area provides ample room for luggage, and once you're on the road, passengers will enjoy rear heating and air conditioning, and a level of protection only the technologically advanced Mercedes-Benz safety features can deliver.

#### SPECIFICATIONS

All measurements in inches. All width measurements include mirrors.



#### QUICK FACTS

-  **MAXIMUM PAYLOAD:** 2,763 lbs.
-  **MAXIMUM TOWING CAPACITY:** 5,000 lbs.<sup>13</sup>
-  **ENGINE:** 3.0L V6 turbo diesel<sup>1</sup>
-  **TRANSMISSION:** 5-Speed Automatic Transmission
-  **MAXIMUM CARGO VOLUME:** 190.3 cu. ft.
-  **MAXIMUM INTERIOR STANDING HEIGHT:** 75.5"
-  **STANDARD FRONT + REAR A/C**
-  **SEATING CAPACITY:** Up to 12

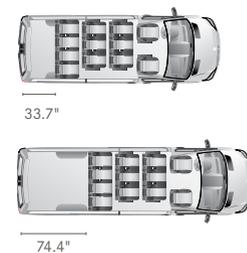


*"A manageable driving position and impressive handling make the Mercedes van pleasant and surprisingly maneuverable around town, while electronic aids help fight the wind gusts at speed."*

— Edmunds

#### TWO INTERIOR CONFIGURATIONS

##### CARGO LENGTHS



# SPRINTER CAB CHASSIS/CUTAWAY

## Have a big idea? Bring it.

From a box truck to a technologically advanced RV, we provide you with the place to build your idea. The Sprinter Cab Chassis/Cutaway<sup>14</sup> is your blank slate.

With a flat, unobstructed frame and two available wheelbases (both featuring GVWRs of 11,030 lbs.), we've made certain that there's a Sprinter strong enough to support your biggest plans.

While it features a Best-in-Class payload,<sup>3</sup> the rack-and-pinion steering and independent front suspension will keep you maneuvering the streets with ease as you get your idea rolling.

### SPECIFICATIONS

All measurements in inches. All width measurements include mirrors.

### QUICK FACTS

- MAXIMUM PAYLOAD:** 6,400 lbs.
- MAXIMUM TOWING CAPACITY:** 7,500 lbs.<sup>13</sup>
- ENGINE:** 3.0L V6 turbo diesel<sup>1</sup>
- TRANSMISSION:** 5-Speed Automatic Transmission
- SEATING CAPACITY:** Up to three

#### ONE ROOF HEIGHT

##### STANDARD ROOF



#### TWO LENGTHS

##### 144" WHEELBASE



##### 170" WHEELBASE



Choose between two wheelbases and two payloads, and build the Sprinter Cab Chassis/Cutaway<sup>14</sup> that works best for you.

# SPRINTER WORKER CARGO

## We work for a living.

Is there a better name for a line of vans? The Sprinter WORKER Cargo Van comes in at a surprisingly low cost of ownership, but is ready to deliver big-time results.

The Sprinter WORKER Cargo Van can hold over 3,500 lbs. of payload and has a maximum cargo volume of 486.5 cu. ft. While the capacities are impressive, the Sprinter WORKER Cargo Van takes it a step further by letting you choose between two different wheelbase lengths. Working hard means staying on the road, and you'll do that as well with an up to 20,000-mile service interval.<sup>2</sup>

Limitations in standard and optional equipment—see your dealer for details.

### SPECIFICATIONS

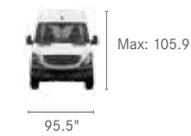
All measurements in inches. All width measurements include mirrors.

#### TWO ROOF HEIGHTS

##### STANDARD ROOF



##### HIGH ROOF



#### TWO LENGTHS

##### 144" WHEELBASE



##### 170" WHEELBASE



### QUICK FACTS

- MAXIMUM PAYLOAD:** 3,512 lbs.
- MAXIMUM TOWING CAPACITY:** 5,000 lbs.<sup>13</sup>
- ENGINE:** 3.0L V6 turbo diesel<sup>1</sup>
- TRANSMISSION:** 5-Speed Automatic Transmission
- MAXIMUM CARGO VOLUME:** 486.5 cu. ft.
- MAXIMUM CARGO FLOOR LENGTH:** 178.2"
- MAXIMUM CARGO FLOOR WIDTH:** 70.1" (at wheelhouse 53.1")
- MAXIMUM INTERIOR STANDING HEIGHT:** 77.8"



# SPRINTER 4X4



## To get the job done, you need to get to the job.

Don't let bad weather ruin your good reputation. We're the only manufacturer that will help you get to the job with an on-demand 4-wheel drive commercial van. The Sprinter 4x4 features higher wading depth, a low-range gear, and a V6 turbo diesel engine<sup>1</sup> that delivers powerful torque when you need it most.

Plus, it's the only 4x4 that combines Load-Adaptive Electronic Stability Program (ESP)<sup>9</sup> with Electronic Traction System (4-ETS)<sup>8</sup> to help maintain stability and control by adjusting to road conditions. The Sprinter 4x4 is designed to help keep you safe and on time in every season and climate. For other vans, this may seem like going above and beyond. For us, it just means going to work.



All measurements in inches. All width measurements include mirrors.

### SPECIFICATIONS

#### SPRINTER CARGO:

##### TWO ROOF HEIGHTS

###### STANDARD ROOF



###### HIGH ROOF

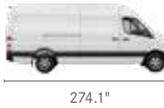


##### THREE LENGTHS

###### 144" WHEELBASE



###### 170" WHEELBASE



###### 170" EXT. WHEELBASE



#### SPRINTER CREW:

##### TWO ROOF HEIGHTS

###### STANDARD ROOF



###### HIGH ROOF



##### TWO LENGTHS

###### 144" WHEELBASE



###### 170" WHEELBASE



#### SPRINTER PASSENGER:

##### TWO ROOF HEIGHTS

###### STANDARD ROOF



###### HIGH ROOF



##### ONE LENGTH

###### 144" WHEELBASE



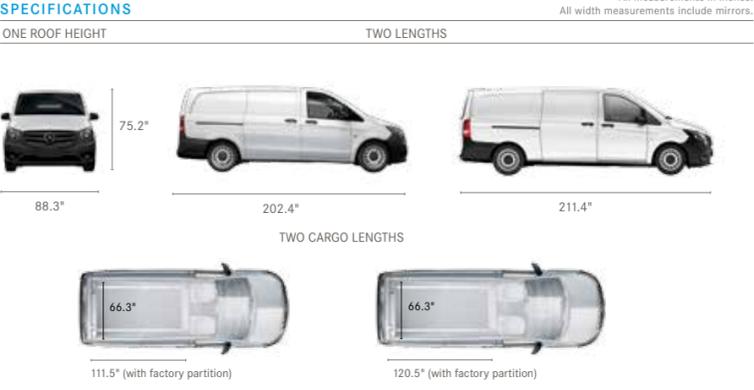
# METRIS CARGO

## No wasted space.

Wasted space is wasted money. That's why virtually every inch of cargo space in the Metris Cargo Van is usable. It's all about making smart use of what you have—and having the right size with which to work. With a Best-in-Class turning diameter\* and a powerful, cost-efficient drivetrain, the Metris doesn't waste any effort getting to the job. You'll feel safe along the way with advanced features like Crosswind Assist,<sup>6</sup> Load-Adaptive Electronic Stability Program (ESP®),<sup>9</sup> and ATTENTION ASSIST.<sup>®15</sup> When you need to get more out of your cargo van, choose the one that delivers efficiency, along with a low total cost of ownership and a Best-in-Class payload cargo capacity.\*

## Two wheelbases, more possibilities.

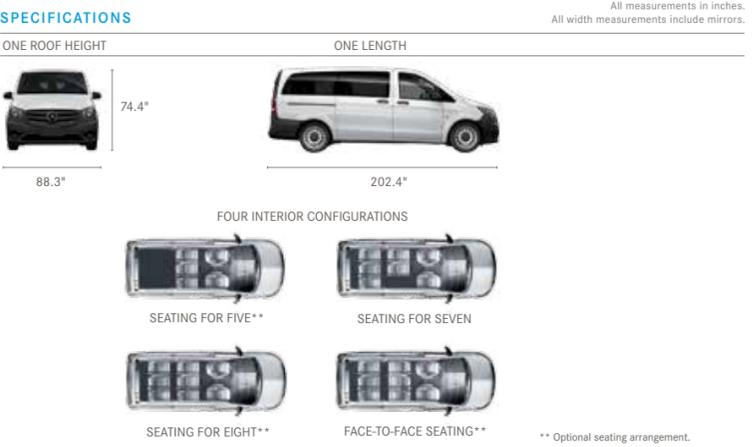
The Metris lets you choose the size you need by offering two wheelbase lengths. The standard length gives you 183 cu. ft. of cargo volume, while the **new extended length** option adds nine inches of cargo length and 16 cu. ft. of volume, giving you even more hauling opportunities with a total of 199 cu. ft.



# METRIS PASSENGER

## Treat passengers like you're one of them.

Whether you're riding or driving, it's all about how you feel in the vehicle. Take the Metris Passenger Van. It's just the right size to seat up to eight people comfortably and gives you the flexibility of four seating configurations. Add in optional features like electric sliding doors, and your passengers will have even more reasons to enjoy their journey—and you'll certainly enjoy the low cost of ownership. Our groundbreaking safety innovations deliver an extra level of protection for you and your passengers, giving you one less thing to think about. Put your passengers first with the Metris Passenger Van.



The Metris has the payload capacity of a large van, yet still fits in industrial and home garages.

## QUICK FACTS

- PAYLOAD:** 2,502 lbs. (std. wb) 2,447 lbs. (ext. wb)
- CARGO LENGTH (with factory partition):** 111.5" (std. wb) 120.5" (ext. wb)
- CARGO VOLUME:** 183 cu. ft. (std. wb) 199 cu. ft. (ext. wb)
- TURNING DIAMETER (curb-to-curb):** 36.4' (std. wb) 38.7' (ext. wb)
- MAXIMUM TOWING CAPACITY:** 5,000 lbs.<sup>13</sup>
- ENGINE:** 2.0L 4-cylinder turbocharged Direct Injection gasoline
- TRANSMISSION:** 7G-TRONIC Automatic Transmission

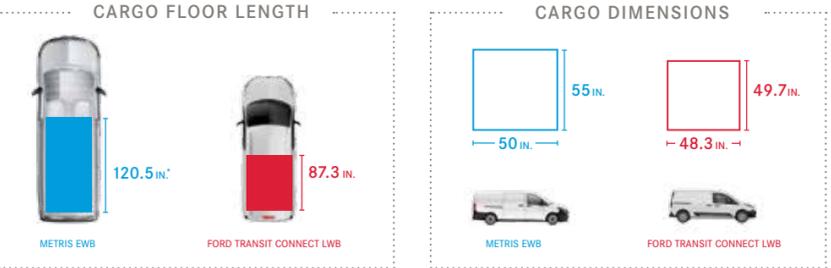


**SEATING CAPACITY**  
With four available seating configurations, you can carry up to eight people. 39.6" of headroom and plenty of legroom assure that your passengers won't just get there—they'll get there comfortably.

## QUICK FACTS

- MAXIMUM PAYLOAD:** 1,874 lbs.
- MAXIMUM TOWING CAPACITY:** 5,000 lbs.<sup>13</sup>
- CARGO VOLUME:** 38 cu. ft.
- SIDE ENTRANCE:** Dual sliding doors (electric optional)
- SEATING CAPACITY:** Seven (optional for eight)
- ENGINE:** 2.0L 4-cylinder turbocharged Direct Injection gasoline
- TRANSMISSION:** 7G-TRONIC Automatic Transmission

# ONLY THE METRIS STACKS UP.



## METRIS EWB VS. FORD TRANSIT CONNECT LWB

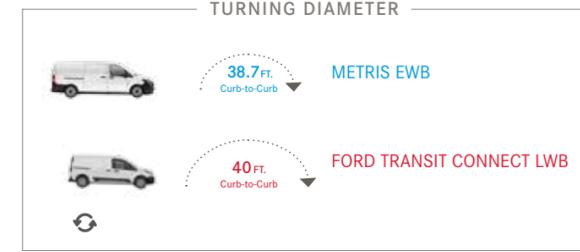
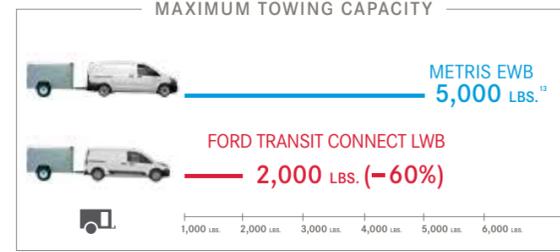
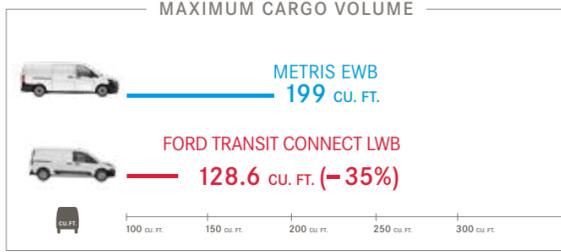
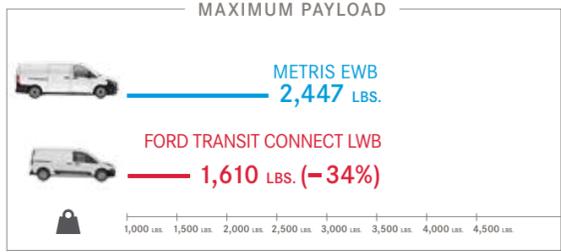
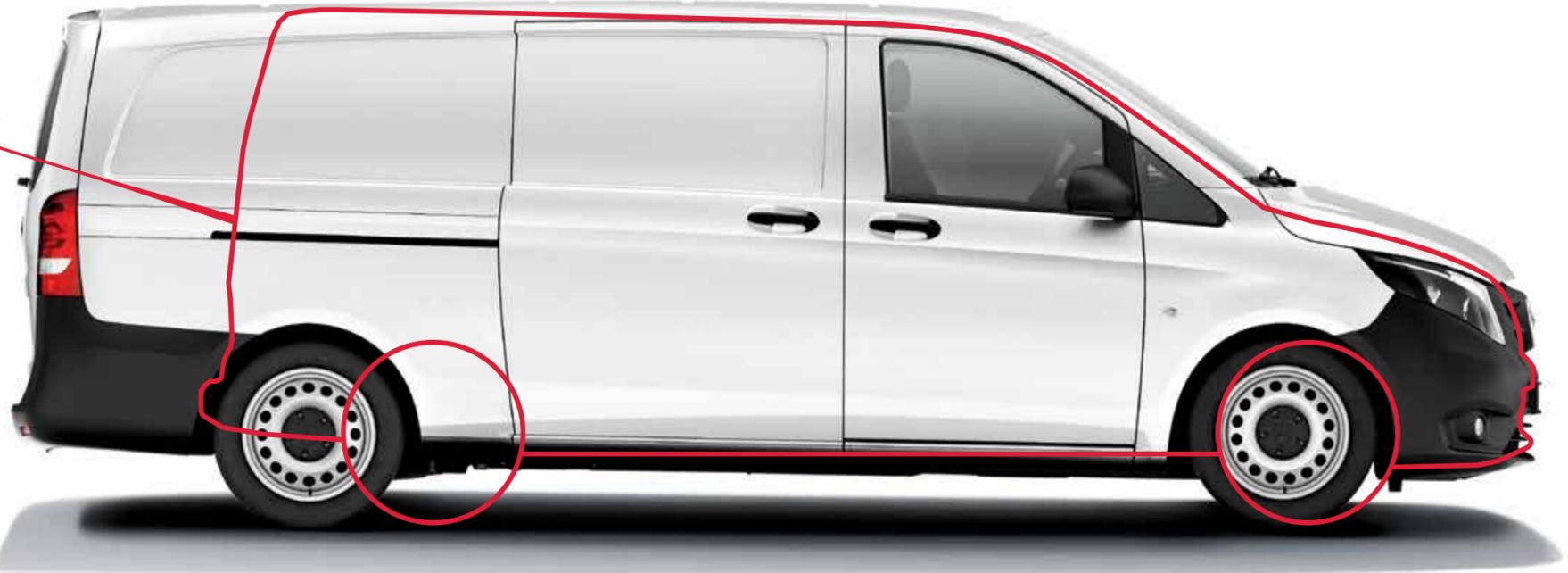
### THE METRIS

IS **21.7 IN.** LONGER

IS **2.4 IN.** TALLER

HOLDS **837 LBS.** MORE PAYLOAD

HAS **70.4 CU. FT.** MORE CARGO VOLUME



Based on publicly available vehicle specifications for the 2017 Ford Transit Connect LWB available at time of printing.

\*With factory partition

## METRIS WORKER CARGO

### Not just vans—game-changers.

The Metris WORKER is the line of vans that's as focused on your bottom line as you are. Without compromising any of the core values of a Mercedes-Benz Van, Metris WORKER Cargo and Passenger Vans offer a streamlined selection of packages and options. With a low total cost of ownership and the advanced safety features you'd expect from Mercedes-Benz, Metris WORKER Vans bring an entirely new level of efficiency and value to your vehicles.

Numbers don't lie. The Metris WORKER Cargo Van's payload, cargo volume, and horsepower prove that you can get big-time capabilities and affordability in one van. It's just the right size to get the job done, and with two optional packages: Convenience and Utility, ordering a Metris WORKER Cargo Van has never been easier. Options that work, at a price that works for you. The Metris WORKER Cargo Van. It's all business.

Limitations in standard and optional equipment—see your dealer for details.

### SPECIFICATIONS

All measurements in inches. All width measurements include mirrors.



## METRIS WORKER PASSENGER

### Comfort for your passengers. A comfortable low cost of ownership for you.

The Metris WORKER Passenger Van delivers comfort, safety, and reliability—all while coming in under budget. The spacious seating area gives up to seven passengers plenty of shoulder and legroom, while the ample storage area can handle their luggage with ease. To meet your specific requirements, the Metris WORKER Passenger Van offers the flexibility of three easy optional packages: Convenience, Appearance, and Comfort. No matter where you're sitting, the Metris WORKER Passenger Van makes sure no passenger takes a back seat.

Limitations in standard and optional equipment—see your dealer for details.

### SPECIFICATIONS

All measurements in inches. All width measurements include mirrors.



### QUICK FACTS

- MAXIMUM PAYLOAD: 2,502 lbs.
- MAXIMUM TOWING CAPACITY: 5,000 lbs.<sup>13</sup>
- CARGO VOLUME: 183 cu. ft.
- HEAD UNIT: Audio 15—AM/FM radio, USB, AUX, Bluetooth® 5.8" color screen
- SEATING CAPACITY: Up to two
- ENGINE: 2.0L 4-cylinder turbocharged Direct Injection gasoline
- TRANSMISSION: 7G-TRONIC Automatic Transmission



### QUICK FACTS

- MAXIMUM PAYLOAD: 1,874 lbs.
- MAXIMUM TOWING CAPACITY: 5,000 lbs.<sup>13</sup>
- CARGO VOLUME: 38 cu. ft.
- HEAD UNIT: Audio 15—AM/FM radio, USB, AUX, Bluetooth® 5.8" color screen
- SEATING CAPACITY: Up to seven
- ENGINE: 2.0L 4-cylinder turbocharged Direct Injection gasoline
- TRANSMISSION: 7G-TRONIC Automatic Transmission

## MASTERSOLUTIONS™



### A turnkey route to productivity.

You're the expert in your trade, and your van is the tool with which to get the job done. MasterSolutions™<sup>16</sup> allows you to quickly configure your van and order directly via your Mercedes-Benz Vans dealer to get you exactly the van you want right when you need it, so you can concentrate on finishing the job. MasterSolutions™<sup>16</sup> providers Auto Truck, Knapheide, and Smartliner bring you a portfolio of turnkey solutions for your vocation—anything from Sortimo or Ranger shelving to refrigeration or even transportation of people at a preferred price. These preconfigured solutions from industry-leading manufacturers are customized to fit your Mercedes-Benz Van. The ordering process is streamlined, and installation is simple: all MasterSolutions™<sup>16</sup> can be fitted directly as Ship-Thru, ensuring seamless integration, quick delivery, and consistent quality.



Example of MasterSolution™ provided by **RANGER DESIGN**



Example of MasterSolution™ provided by **Sortimo By KNAPHEIDE**



15-seater provided by **Smartliner**

## MASTERUPFITTER

### If you can imagine it, we can make it happen.

You have a concept in mind—let a Mercedes-Benz Vans MasterUpfitter build it for you. Our job is to manufacture a van that is ready to fit your ultimate upfitting needs. With the Best-in-Class cargo volume of the Sprinter,<sup>3</sup> the impressive 6,400 lbs. of payload of the Sprinter Cab Chassis, or the "right size" concept of the Metris, each Mercedes-Benz Van is a blank canvas on which you can create a design to meet your specific needs. Whether you are in need of a simple work van interior, a mobile veterinarian clinic, or the ultimate RV, Mercedes-Benz Vans is making you mobile and taking your business to new places.

Qualified Upfitters adhere to the Upfitting Guidelines to become part of the Mercedes-Benz Vans MasterUpfitter network. These masters of their trade are committed to the highest engineering standards and levels of customer satisfaction. Working with a MasterUpfitter gives you the flexibility to be creative and the assurance that Mercedes-Benz Vans is here to support your ideas.



4x4 adventure van conversion done by Sportsmobile West, Inc.



Ambulance conversion done by American Emergency Vehicles (AEV).



Aerial lift conversion done by Equipment Technology, LLC—A Palfinger Company.

## MASTERUPFITTER

## FINANCE SOLUTIONS

Through Mercedes-Benz Financial Services, we offer a variety of financing products and solutions with flexible benefits tailored specifically to meet the needs of your business.<sup>17</sup>

For more information, visit [www.mbvans.com/sprinter/shopping-tools/finance-solutions](http://www.mbvans.com/sprinter/shopping-tools/finance-solutions)

### Retail Loan

These simple-interest, fixed-payment packages lock in interest rates and can include van and upfit equipment, as well as aftermarket products, in one contract.

### FMV Lease

A closed-end lease agreement is also known as a "walkaway lease," since the lessee can simply turn in the vehicle and walk away at lease maturity after meeting all contractual obligations, subject to certain return conditions and mileage restrictions.

### TRAC Lease<sup>18</sup>

A Terminal Rental Adjustment Clause (TRAC) lease<sup>18</sup> doesn't require any acquisition fee, up-front payment, or excess mileage charges, and lease payments may be expensed against income. Owners are responsible for the residual value of the vehicle.

## SERVICE & MAINTENANCE

### Taking care of you, so you can take care of business.

**VanCARE** is a promise to our customers to deliver genuine parts, superior service, and unparalleled commitment to getting you back on the road as quickly as possible. We know that for you it isn't a van—it's a tool you need to make a living.



### MAINTENANCE PLANS

Save money on routine maintenance,\* lock in costs for parts and service, and choose from flexible payment options. We took our most popular maintenance plans and lowered costs, meaning you save even more on regular maintenance. Sign up anytime and get a customized plan that adjusts to your driving needs—and forget model year eligibility limits.

Don't get prepaid service. Get a maintenance plan. The only one that comes with certified Mercedes-Benz Sprinter and Metris technicians who use Genuine Mercedes-Benz Vans Parts.

\*Versus paying for services as you go. Potential savings vary by dealer.

### FIND THE RIGHT PLAN FOR YOUR SPRINTER

MONTHS OF OWNERSHIP	MILES PER YEAR				
	15,000	20,000	25,000	35,000	50,000
12	15,000	20,000	25,000	35,000	50,000
24	2	2	2	2	4
36	4	4	4	6	8
48	4	4	6	8	

RECOMMENDED NUMBER OF SERVICES BASED ON MONTHS OF OWNERSHIP AND MILES DRIVEN PER YEAR.

### FOR YOUR METRIS

MONTHS OF OWNERSHIP	MILES PER YEAR				
	10,000	15,000	20,000	25,000	30,000
12	10,000	15,000	20,000	25,000	30,000
24	2	2	2	2	2
36	4	4	4	6	6
48	4	4	6	6	8

RECOMMENDED NUMBER OF SERVICES BASED ON MONTHS OF OWNERSHIP AND MILES DRIVEN PER YEAR.

### ROADSIDE ASSISTANCE<sup>19</sup>

All Mercedes-Benz Vans come standard with our 24-hour Roadside Assistance Program<sup>19</sup> and expert advice 24/7 through the Mercedes-Benz Customer Assistance Center, providing you peace of mind and help when you need it most.



## ENDNOTES

MY18 Sprinter delayed availability. MY18 Metris Cargo Extended Wheelbase and Metris Passenger Van Face-to-Face seating available in Q4 2017.

1. Requires the use of ultra-low-sulfur diesel fuel. Mercedes-Benz Sprinters are approved to use B5 biodiesel (approved diesel fuel with a maximum 5% biodiesel content) in all engines. The only approved biodiesel content is one that both meets ASTM D6751 specifications and has the oxidation stability necessary to prevent deposit-/corrosion-related damages to the system (min. 6h, proven by EN14112 method). Please see your service station for further information. If the B5 biodiesel blend does not clearly indicate that it meets the above standards, please do not use it. The Mercedes-Benz Vans New Vehicle Limited Warranty does not cover damage caused by fuel standards not approved by Mercedes-Benz Vans.

2. Driver is responsible for monitoring fluid levels and tire pressure between service visits. See Maintenance Booklet for details.

3. Based on a comparison of full-size commercial vans at the time of print.

4. Mileage represented is with available ECO Start/Stop operating. Please see your dealer. Compare the estimated mpg to the EPA estimated mpg rating of other vehicles. Please see [www.fueleconomy.gov](http://www.fueleconomy.gov) for details. You may get different mileage depending on how fast you drive, weather conditions, and trip length. Your actual combined mileage will probably be less than the combined estimate. Please be advised that 91 Octane premium gasoline was used for fuel economy testing and fuel economy certification.

5. From 2014 Mercedes-Benz Sprinter 3500 Cargo Review on Kelley Blue Book's KBB.com. Kelley Blue Book is a registered trademark of Kelley Blue Book Co., Inc.

6. Crosswind Assist can engage automatically when sensing dangerous wind gusts at highway speeds exceeding 50 mph. Performance is limited by wind severity and available traction, which snow, ice, and other conditions can affect. Always drive carefully, consistent with conditions. Feature not available on 3500 and 3500XD models.

7. Warning: the forces of a deploying airbag can cause serious or fatal injuries to a child under age 13. The safest seating position for your child is in a rear seat, belted into an appropriate, properly installed child seat, or correctly wearing a seat belt if too large for a child seat. See Operator's Manual for additional warnings and information on airbags, seat belts, and child seats.

8. Rearview camera does not audibly notify driver of nearby objects and is not a substitute for actively checking around the vehicle for any obstacles or people. Images displayed may be limited by camera field of view, weather, lighting conditions, and the presence of dirt, ice, or snow on the camera. Not available on Cab Chassis/Cutaway.

9. No system, regardless of how advanced, can overcome the laws of physics or correct careless driving. Please always wear your seat belt. Performance is limited by available traction, which snow, ice, and other conditions can affect. Always drive carefully, consistent with conditions. Best performance in snow is obtained with winter tires.

10. Blind Spot Assist may not be sufficient to avoid all accidents involving vehicles in your blind spot and does not estimate the speed of approaching vehicles. It should not be used as a sole substitute for driver awareness and checking of surrounding traffic conditions. Not available on Cab Chassis/Cutaway.

11. Lane Keeping Assist may be insufficient to alert a fatigued or distracted driver of lane drift and cannot be relied on to avoid an accident or serious injury.

12. COLLISION PREVENTION ASSIST may not be sufficient to avoid an accident. It does not react to certain stationary objects, nor recognize or predict the curvature and/or lane layout of the road or every movement of vehicles ahead. It is the driver's responsibility at all times to be attentive to traffic and road conditions, and to provide

the steering, braking, and other driving inputs necessary to retain control of the vehicle. Drivers are cautioned not to wait for the system's alerts before braking, as that may not afford sufficient time and distance to brake safely.

13. There are numerous legal requirements concerning the towing of a trailer, e.g., speed restrictions. Many states require a separate functional braking system for your trailer once a certain weight limit is exceeded. For reasons of safety, it is recommended that all trailers use a separate functional braking system. Make sure your vehicle/trailer combination complies with local laws. This not only means where you live, but also anywhere you are driving to. Information on this can be obtained from the police and local authorities. Observe the following when towing a trailer: practice driving around bends, stopping, and backing up at a place where there is no traffic.

14. Must select Cutaway packages F05 and F08.

15. Driving while drowsy or distracted is dangerous and must be avoided. ATTENTION ASSIST® may be insufficient to alert a fatigued or distracted driver and cannot be relied on to avoid an accident or serious injury.

16. MasterSolutions™ program vehicles are custom, special-order only vehicles modified by the MasterSolutions™ provider of your choice. Although the MBUSA warranty does not apply to the modifications, separate warranties offered by the MasterSolutions™ provider may apply. Details are available from your local dealer.

17. Actual rates, terms, down payment, and program eligibility will be determined by the Mercedes-Benz Financial Services Credit Team based upon the creditworthiness of the customer.

18. TRAC leases are limited to motor vehicles leased to businesses and used at least 50% of the time for business purposes. Consult your tax or financial advisor for tax and accounting treatments.

19. The Mercedes-Benz Vans Roadside Assistance Program is available for vehicles covered under warranty and includes such services as towing, jump-start in the event of a dead battery, and assistance with the installation of a spare tire. Service charges apply for out-of-warranty vehicles.

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