

MAZDA CERTIFIED PRE-OWNED



DOES DRIVING MATTER?

Does a long, winding road or an empty freeway on Sunday morning matter if the car you're in doesn't take advantage of the moment?

Does safety, technology, efficiency or even beauty matter, if a car doesn't feel right in your hands?

If you build Mazdas, driving is what matters most.

That's why everything we do makes driving better.

Like safety technology that inspires confidence.

Engine technology that makes our cars and SUVs more fuel-efficient. Yet still responsive.

And designs that capture motion, even when the car isn't moving.

What's better than a great-driving car?

A car company that won't build anything less.

MAZDA. DRIVING MATTERS®



WHY IS OWNING A CERTIFIED PRE-OWNED VEHICLE IMPORTANT?

At Mazda, everything we do is designed, engineered, tested and retested to make driving better. And our Certified Pre-Owned vehicles are no exception. Each one comes with the confidence to greet every turn, on-ramp and green light with the same driving enthusiasm Mazda owners know so well. It starts with the uncompromising quality, durability and reliability built into every one of our vehicles. It's why new Mazda drivers become longtime Mazda owners. It's why car enthusiasts continually give Mazda vehicles the highest praise. Not just for the way they drive, but for the quality they deliver – year after year.



**CERTIFIED
PRE-OWNED**





OUR OBSESSION IS YOUR PEACE OF MIND.

Even at a standstill, Mazda Certified Pre-Owned vehicles are guaranteed to move you. In more ways than one. Setting this standard of Certified Pre-Owned quality means only the most well-maintained, late-model Mazda vehicles make the cut. Major and minor components are studied, scrutinized and tested to make sure they meet the highest expectations. And for utmost peace of mind, every Certified Pre-Owned Mazda is covered with warranty protection and 24-hour emergency roadside assistance. Since everything Mazda does makes driving better, that includes making our Certified Pre-Owned experience better. Because to us, Driving Matters.



7-YEAR/100,000-MILE LIMITED POWERTRAIN WARRANTY¹

Having peace of mind on the road means being confident in what you're driving. Mazda vehicles continually rank among the most reliable cars on the road. Flywheel to freeze plug, thermostat to turbocharger, cylinder block to constant velocity points, our 7-Year/100,000-Mile Limited Powertrain Warranty has you covered.



24-HOUR EMERGENCY ROADSIDE ASSISTANCE FOR 7-YEAR/100,000-MILE LIMITED POWERTRAIN WARRANTY

Mazda Certified Pre-Owned buyers and qualified family members are covered 24 hours a day, 7 days a week by the complimentary Mazda 24-hour Emergency Roadside Assistance Program.



160-POINT DETAILED INSPECTION

Each vehicle is required to endure an uncompromising 160-point inspection inside and out, performed by a Mazda-certified technician.

YOUR APPROVAL TAKES JUST ONE GLANCE. OURS TAKES 160 TESTS.

When the feel of the road and confidence in every turn matters, nothing goes without extreme inspection. That's why Mazda Certified Pre-Owned vehicles don't get the once-over. They get the 160-over. Meticulously examined by Mazda technicians, each vehicle must pass a comprehensive 160-point inspection. Everything under and above the hood is analyzed for maximum performance, efficiency and reliability. From brakes and transmission to A/C and heating, this is how we ensure every vehicle will look and perform like a new Mazda. If a vehicle doesn't meet our high standards, it undergoes a thorough reconditioning using Genuine Mazda parts. Not until it passes every test will it be considered certified.



FRAME / EXTERIOR

- Headlight aim is correct
- Low beam and high beam headlights work properly
- Turn signal lights and hazard lights work properly
- Tail lights and brake lights work properly
- Backup lights work properly
- Confirm there is no frame or unibody damage
- Confirm brake lines and hoses are not damaged or leaking
- Confirm exhaust system and rubber hangers are not excessively worn

BRAKES / STEERING / SUSPENSION / TIRES

- Confirm that ABS operates on hard stops
- Confirm that vehicle does not pull left or right upon braking
- Confirm parking brake sets and fully releases
- Test tilt and telescoping steering wheel for proper operation
- Confirm that steering has smooth feel from lock-to-lock
- Confirm that vehicle tracks and drives straight on level surface
- Confirm there is no unusual handling conditions in cornering and braking
- Confirm tires (including the spare) are free from defects or damage
- Confirm tires have minimum 5/32 inch or 50% tread remaining
- Set tires to proper inflation
- All four tires must be of same brand, model and size, and meet OEM standards
- Confirm wheels are not damaged and do not have major scratches
- Check that wheel covers and caps are all present and secured
- Replace disc brake pads if wear is greater than 50%
- Replace brake shoes if wear is greater than 50%
- Confirm struts/shocks do not leak or show excessive wear
- Confirm steering rack, linkage, bushings, control arms and dust boots are not damaged
- Confirm tie rod ends, ball joints, other suspension links and bushings are not damaged, excessively worn/loose



INTERIOR

- Verify that VIN plates match under hood, dash and door pillar
- Confirm cruise control is operating properly
- Confirm there is no excessive wind noise
- Check speedometer and tachometer for proper operation
- Confirm there are no significant squeaks or rattles
- Confirm navigation system works properly (if equipped)
- Confirm turn signal self-cancel operation works properly
- High beam indicator light works correctly
- Air bag light illuminates correctly
- Horns function
- A/C on indicator light
- Clock is operational
- Ambient temperature displays
- Windshield washer operates
- Power windows operate from master switch and all door switches
- Door locks operate from the master switch and with all vehicle remotes (if equipped)
- Operation of child rear door locks. Set to unlock position
- Power sunroof operates properly (if equipped)
- Radio, CD and speakers operate
- Alarm system is functional (if equipped)
- Keyless remote entry is present and functional
- Seatbelts lock up per specification

ENGINE / TRANSMISSION / MECHANICAL

- Confirm there are no broken or missing ducts, brackets or engine covers
- Confirm there is no water/coolant in the engine oil
- Confirm there are no obvious broken or damaged components in the engine compartment
- Confirm cooling fan operation
- Confirm that coolant recovery tank is full to the correct level and does not leak
- Confirm engine starts normally
- Confirm that engine idles properly
- Perform emissions test and/or state inspection, if required
- Check that engine reaches normal operating temperature
- Confirm smooth acceleration and no lack of power
- Confirm engine does not ping or knock
- Confirm engine has no abnormal noises
- For manual transmission - confirm clutch is operating correctly and smoothly and is not slipping
- For automatic transmission - confirm shift and shift points are working properly
- Confirm operation of transmission shift lock and key interlock system
- Confirm A/T manual shift controls, paddle shifter, sport mode
- Confirm that fuel cap is present and that it seals properly



- Replace air filter
- Confirm belts have no cracks or excessive wear and have proper tension
- Brake master cylinder and clutch master cylinder has the correct fluid level
- Power steering reservoir is at the correct level
- Remove oil cap to confirm no sludge buildup
- Confirm A/C system is operating properly
- Confirm heater is operating properly
- Confirm defroster is operating properly
- Battery is correct specification for this vehicle
- Battery posts are free of corrosion and properly secured
- Cables are in good condition and properly secured
- Battery is charged to a minimum of 12.4V



UNDER THE VEHICLE

- Confirm there is no engine oil leaks from under the vehicle
- Confirm there is no damage to drive shaft and/or axle shafts
- Confirm water pump does not generate any noise or have any leaks
- Confirm transmission is not leaking



PERFORMANCE THAT'S DRIVEN BY CONFIDENCE.



7-YEAR/100,000-MILE LIMITED POWERTRAIN WARRANTY¹

Flywheel to freeze plug, thermostat to turbocharger, cylinder block to constant velocity points, our 7-Year/100,000-Mile Limited Powertrain Warranty has you covered.



ZERO DEDUCTIBLE ON COVERED REPAIRS

In the rare event a covered part needs to be repaired or replaced, your total out-of-pocket cost will be zero at Mazda Dealers throughout the United States and Canada.



160-POINT DETAILED INSPECTION

Each vehicle is required to endure an uncompromising 160-point inspection inside and out, performed by a Mazda technician.



12-MONTH/12,000-MILE LIMITED VEHICLE WARRANTY²

Every Mazda Certified Pre-Owned vehicle comes with a confidence-inspiring 12-Month/12,000-Mile Limited Vehicle Warranty with no deductible on covered repairs, which begins once the factory warranty ends. If it's out of warranty, the 12-Month/12,000-Mile Limited Vehicle Warranty begins on the CPO purchase date.



AUTOCHECK[®] VEHICLE HISTORY REPORT WITH 3-YEAR BUYBACK³

To make sure you know exactly what you're getting, each Mazda Certified Pre-Owned vehicle comes with a full AutoCheck[®] vehicle history report and 3-year Buyback Protection from Experian.



COMPLIMENTARY 3-MONTH SiriusXM TRIAL ON EQUIPPED VEHICLES⁴

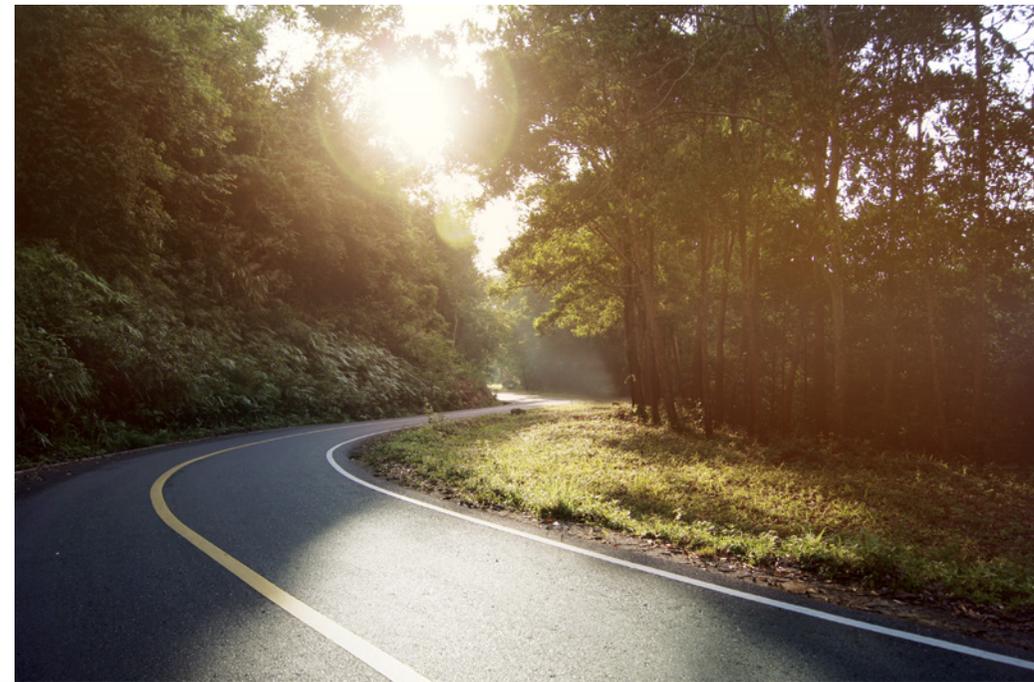
Enjoy over 150 channels including all kinds of commercial-free music, plus sports, news, talk, comedy and entertainment - plus the ability to stream online and with the free app.



MAZDA CAPITAL SERVICES⁵

When you decide on the Mazda vehicle that's right for you, Mazda Capital Services lets you to decide the best way to finance it. Mazda Capital Services offers an impressive range of financing programs to get you into your Certified Pre-Owned Mazda through your local Mazda Dealer. With Mazda Capital Services, financing a vehicle has never been easier. Ask your Mazda Dealer for details.





ROADS NEVER CLOSE. NEITHER DO WE.

When you become a Mazda Certified Pre-Owned customer, you are automatically enrolled in our 24-Hour Emergency Roadside Assistance Program as part of the 7-year/100,000-Mile Limited Powertrain Warranty! This unique program is designed to take care of you and your vehicle should the unexpected happen on the road. In the unfortunate chance that your vehicle runs out of gas, you get a flat tire, or you're locked out, you can call us toll-free 24/7, 365 days a year. Chances are you'll never need us, but it's nice to have the confidence of knowing we're there.

WHO IS COVERED?

The Mazda 24-Hour Emergency Roadside Assistance Program covers you – and each family member with a valid driver's license who drives your Mazda vehicle – for the duration of the Certified Pre-Owned Limited Powertrain Warranty (see your limited warranty provisions for complete details).

WHAT IS THE COST TO THE DRIVER?

You are never charged for roadside assistance during the certified warranty period.

COVERED SERVICES:

- Towing to the nearest authorized Mazda dealership for warranty-related repairs
- Change of flat tires
- Gas delivery
- Jump-starts
- Lockout assistance

THERE ARE BENEFITS TO CHOOSING A CERTIFIED PRE-OWNED MAZDA. HERE ARE EVEN MORE.



COMPLIMENTARY 3-MONTH SiriusXM TRIAL ON EQUIPPED VEHICLES⁴

Enjoy over 150 channels including all kinds of commercial-free music, plus sports, news, talk, comedy and entertainment - plus the ability to stream online and with the free app.



TRANSFER BENEFITS

No one likes to say goodbye to a Mazda. But if and when the time comes, your car will be even more attractive to potential buyers since the Mazda Certified Pre-Owned Limited Vehicle and Limited Powertrain Warranties are transferable to future owners at no cost.



AVAILABLE EXTENDED COVERAGE

To extend the coverage of your Mazda Certified Pre-Owned vehicle, take advantage of our Mazda Extended Confidence plan with various available term and mileage intervals.

MY MAZDA, FOR THE DRIVER IN YOU.

THE OFFICIAL SITE FOR MAZDA OWNERS

Download the MyMazda App and register today at MyMazda.com - the ultimate destination for Mazda owners. Once registered, you'll be able to take advantage of benefits exclusively for Mazda owners.

- Car care discount coupons available from your Mazda Dealer
- Zoom-Zoom magazine
- Warranty information and online owner's manuals
- Accessories specifically designed for your vehicle
- Personalized maintenance schedules
- Insider access to exclusive events and promotions
- Wallpapers, videos and other fun stuff

For easy anytime access to everything Mazda, download the free MyMazda App⁵



IT'S YOUR MAZDA – MAKE IT YOUR OWN.

When installed by a Mazda dealer, Genuine Mazda Accessories are covered by Mazda's Genuine Accessories Warranty⁷. After all, we stand by everything we do with the same passion. A passion that says anything less than 100% Mazda simply isn't Mazda enough. Ask your dealer for details.

01 // 18-INCH FORGED RAYS WHEELS WITH DIAMOND-CUT EDGE /

Made by RAYS, these 18-inch Gloss Black Forged Wheels are the perfect addition to your Mazda's style and sleek exterior.



02 // AERO KIT /

Give your Mazda a bold, aerodynamic stance. Accessorize your ride with our Brilliant Black Aero Kit that includes Door Mirror Caps, Front Air Dam, Side Sills, Rear Diffuser and body-colored Rear Bumper Mold.



03 // CARGO TRAY* /

Life doesn't have to be messy, at least not inside your Mazda. This flexible, durable Cargo Tray protects against spills and other damage. Removes easily for quick cleanup.

*Please remember to properly secure all cargo.



04 // ALL-WEATHER FLOOR MATS /

Fitted perfectly to your Mazda, these All-Weather Floor Mats guard against water, sand, mud, snow or whatever you drag through the door.



05 // REAR BUMPER GUARD /

Tailored and sleek, our durable stainless steel Rear Bumper Guard not only looks great, but helps protect the rear bumper from chips and scratches.



06 // MAZDA NAVIGATION SYSTEM /

Enjoy all the advanced features of today's navigation devices, including voice commands and advanced lane guidance, with our factory-integrated Mazda Navigation System. The system even offers a 3D-interactive map with step-by-step audio directions.



For a full list of Genuine Mazda Accessories, please visit: accessories.MazdaUSA.com



**SERVICE IS EVERYTHING
BECAUSE DRIVING IS
EVERYTHING.**

It's a responsibility we don't take lightly.

It's why we work hard every day to make sure your customer service experience exceeds your expectations, in every way.

It extends beyond just helping you find the right vehicle.

It's what happens after you leave our dealership.

This is our way of changing the game in customer service.

One customer experience at a time.

**SERVICE MATTERS BECAUSE
DRIVING MATTERS.**

**CONFIDENCE IN EVERY TURN BEGINS WITH
CONFIDENCE AT PURCHASE.**

The only thing that matters more than driving a Certified Pre-Owned vehicle is choosing the right one. When you purchase a Mazda Certified Pre-Owned vehicle, you gain over 50 years of innovation and the pure love-for-driving spirit that's engineered into every car we build. It's confidence with every turn of the ignition, acceleration down a windy road and detour during a winter storm. Because to us, without the utmost confidence in what you drive, you can't love what you drive.





MazdaUSA.com



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PRODUCT CHANGES AND OPTIONS AVAILABILITY: Following publication of this brochure, certain changes in standard equipment, options, prices and the like-or product delays—may have occurred which would not be included in these pages. Your Mazda Dealer is your best source for up-to-date information. Mazda reserves the right to change product specifications at any time without incurring obligations. Options shown or described in this brochure are available at extra cost and may be offered in combination with other options or subject to additional ordering requirements or limitations.

¹Coverage begins from the original retail sales date and covers 7 years/100,000 miles, whichever comes first. See dealer for details. ²Each Mazda Certified Pre-Owned vehicle comes with a 12-Month/12,000-Mile Additional Limited Warranty with no deductible on covered components, which begins when the factory warranty ends. If it's out of warranty, the 12-Month/12,000-Mile Limited Warranty, whichever comes first, begins on the certified retail date. See dealer for details.

³Subject to all Experian & Experian Automotive Buyback terms and conditions. ⁴SiriusXM Satellite Radio reception requires a subscription and Mazda satellite radio. SiriusXM audio services require a subscription sold by Sirius XM Radio Inc. If you decide to continue service after your trial, the subscription plan you choose will automatically renew thereafter and you will be charged according to your chosen payment method at then-current rates. Fees and taxes apply. To cancel you must call SiriusXM at 1-866-635-2349. See SiriusXM Customer Agreement for complete terms at www.siriusxm.com. All fees and programming subject to change. Sirius, XM and all related marks and logos are trademarks of Sirius XM Radio Inc. ⁵The trademark "Mazda Capital Services," as well as the Mazda and Mazda Capital Services logos, are owned by Mazda Motor Corporation or its affiliates and are licensed to JPMorgan Chase Bank, N.A. ("Chase"). Retail/loan and lease accounts are owned by Chase. ⁶App available on iPhone® iPad® and Android™ devices. Compatibility may vary. iPhone and iPad are registered trademarks of Apple, Inc. Android is a trademark of Google Inc. ⁷Genuine Mazda Accessories sold and installed by a Mazda Dealer are covered for the duration of the New Vehicle 36-month/36,000-mile Limited Warranty, or if the vehicle is outside of the New Vehicle Limited Warranty, then 12 months/12,000 miles from the installation date. Please refer to your Warranty Information booklet or check with your Mazda Dealer for details.



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DRIVING MATTERS®

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