



# Mercedes-Benz Certified Pre-Owned.

Certified. Affordable. Luxury.

Mercedes-Benz **Certified**  
Pre-owned vehicles



Mercedes-Benz

# Our promise.

'Certified Pre-Owned' is more than a designation. It's a process. One that ensures you enjoy all the benefits that come from owning a Mercedes-Benz vehicle. So you can rest assured you're getting all the engineering excellence, innovation, performance and style you expect only in a Mercedes-Benz.





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# Reassurance.

Certification means knowing you're getting only the best.

When a Mercedes-Benz vehicle receives certification, you can be certain that it meets the most stringent requirements of quality, reliability, performance and safety.

Every vehicle must go through a 166-point certification inspection of all of its mechanical and electronic components. Its appearance is scrutinized inside and out – and under. Finally, the vehicle must undergo a thorough road test by an expert technician who certifies it only if everything functions as the factory intended it to.



## How your vehicle achieves Mercedes-Benz Certified status.

### **Engine Test:**

From the intake to the exhaust, everything from belts and plugs to the ignition and emission systems is tested to make sure it is all up to factory standards.

### **Fluids:**

Engine oil, coolant, transmission fluid, power steering fluid, washer fluid and more are thoroughly checked and topped up or flushed and replaced as necessary.

### **Electrical Systems:**

All electrical components – from headlights, to taillights, to any equipped extras that are specific to your vehicle – are tested.

### **Undercarriage/Drivetrain:**

The steering, suspension, brakes, wheels, tires and driveshafts are checked to make sure they meet our standards.

### **Appearance Standards:**

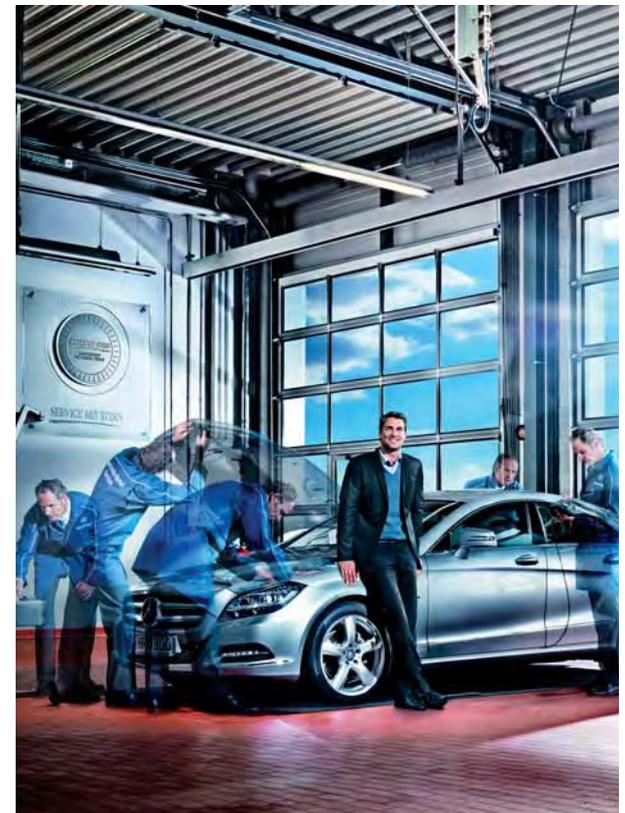
The fit and finish, inside and out, is as free of dings, rips, scratches, and scuffs as we can make it.

### **Safety, Security and Solidity:**

All of the systems designed to ensure your protection, from seat belts to the alarm system, are thoroughly inspected.

### **On-Road Evaluation:**

An expert on-road assessment by factory-trained technicians is the final test to make sure the engine, transmission, steering, ride, handling and braking are up to factory standards. Instruments and control systems also receive the same careful scrutiny.



# Warranty.

Maintaining your Certified Pre-Owned vehicle and its value is our commitment.

Any coverage left on the vehicle's original factory warranty of 4 years or 80,000 km<sup>1</sup> remains in effect throughout its original term. Afterwards, the standard Mercedes-Benz Star Certified Pre-Owned Warranty term provides protection for up to another 2 years or a total of 120,000 accumulated kilometres. It is included on every qualified Certified Pre-Owned vehicle and covers your powertrain and major components.

If you wish to extend your warranty, you can purchase a Mercedes-Benz Extended Limited Warranty which offers more comprehensive coverage for an additional term. That means your Mercedes-Benz Certified Pre-Owned vehicle is covered for up to an additional three years after the original factory warranty expires, or 160,000 total vehicle kilometres, whichever comes first.<sup>2</sup>

What is impressive about the Star Certified and Extended Warranties is that the total available coverage is actually longer than most new car warranties. Plus, the many authorized Mercedes-Benz dealers from coast-to-coast<sup>3</sup> are there to honour these warranties. So you can enjoy the added peace of mind of knowing that service is available whenever you may need it.



Standard new vehicle limited warranty

Standard 24 month/120,000 km Star Certified limited warranty

36 month/160,000 km extended limited warranty

<sup>1</sup>Whichever occurs first. See your dealer for details and a copy of the Mercedes-Benz Star Certified Pre-Owned Limited Warranty and Extended Limited Warranty. Star Certified Pre-Owned Limited Warranty and/or Extended Limited Warranty (if purchased) coverage will begin on the first to occur of (a) 48 months from the new vehicle delivery/warranty start date or (b) when the vehicle reaches 80,000 total accumulated kilometres (if the vehicle reaches 80,000 total accumulated kilometres prior to the expiration of 48 months from the new vehicle delivery/warranty start date, the warranty coverage will begin with the repair order date of the first claim submitted over 80,000 kilometres).

<sup>2</sup>Powertrain warranty provided during months 25 through 36. <sup>3</sup>Some terms and conditions may apply. See your Mercedes-Benz dealer for full details on Mercedes-Benz Extended Limited Warranties.





# Confidence.

We don't leave anyone guessing – a complete vehicle history is provided for each and every Mercedes-Benz Certified Pre-Owned vehicle. It ensures your vehicle has no security interests (liens) against it that you could be liable for. It states whether your vehicle has been in a collision, what type of incident occurred and the amount of damage. The province registration and branding history are also specified. And just to be sure, it confirms that the vehicle wasn't stolen.

Vehicle history may include (based on availability through a third party search) accident, collision, and damage detail, lien status, out of province registration, stolen vehicle check, branding disclosure. Vehicle history does not refer to vehicle service records.





# Security.

Whenever, wherever – you can depend on Mercedes-Benz.

You'll be glad to know that Roadside Assistance is included with your Mercedes-Benz Certified Pre-Owned vehicle.<sup>1</sup> Available for the life of the vehicle and covered for the duration of the warranty anywhere in Canada and the continental United States, Roadside Assistance ensures you'll be protected when faced with the unpredictable.

A Mercedes-Benz Roadside Assistance expert is only a toll-free phone call away at 1-800-387-0100. The service is 24/7 and always prompt. We'll change your tire, jump start your car or bring you fuel. In the event of a mechanical breakdown, towing service will be provided to the nearest Mercedes-Benz dealership.

Trip Interruption – If a warranty-covered breakdown occurs more than 80 km from your home and leaves your Mercedes-Benz vehicle inoperable or unsafe to drive requiring overnight repairs, you will be reimbursed up to \$500 for hotel accommodations and up to \$600 for alternate transportation per incident while your car is being repaired at an authorized Mercedes-Benz dealership.



<sup>1</sup>Charges may apply. Vehicle must be accessible from main roads. Roadside Assistance may involve charges for parts, service or towing. Depending on the circumstances, these services may be provided by an outside service provider, courtesy of Mercedes-Benz Roadside Assistance. For full details of the Roadside Assistance Program, please see your local Mercedes-Benz dealer.

# Peace of mind.

If your purchase of a Mercedes-Benz Certified Pre-Owned vehicle is not to your complete satisfaction within 5 days or 500 km – whichever comes first – we will credit your purchase towards the exchange of another vehicle with equal or greater value, depending on your dealer's stock availability.





# Innovation.

Mercedes-Benz engineering breakthroughs are now a standard in many of our vehicles.

## Efficiency at its finest.

Performance meets fuel economy. Luxury meets responsibility. At Mercedes-Benz, we don't believe in compromise. Our philosophy ensures that environmental responsibility plays a major role in everything we do. This applies to all levels of vehicle development and production. We take a comprehensive approach to all the potential factors relating to drive systems, lightweight construction, energy management and fuels.



### It's always time for 4MATIC™

The 4MATIC™ permanent all-wheel-drive system delivers optimal traction regardless of the road conditions. Incorporating the 4-wheel Electronic Traction System (4ETS), 4MATIC™ monitors each wheel for slippage and individually brakes each wheel where needed to maintain the balance of power. By continuously ensuring that power is transferred to the wheels with grip, 4MATIC™ will ensure mobility, even if only one wheel has traction.

Visit [4matic.ca](http://4matic.ca) to learn more about 4MATIC™ permanent all-wheel-drive technology.



# Mercedes-Benz Certified

Pre-owned vans



# Discover the working Mercedes-Benz.

Certified. Affordable. Dependable.

Professional success. It's the result of both hard work, and making good decisions – like choosing the Mercedes-Benz Sprinter. An exceptionally practical and versatile van, the Sprinter sets a whole new standard in efficiency. Whether it's the Cargo Van, Passenger Van or Cab Chassis, this thoroughbred workhorse is your professional partner – not just in a practical sense, but also in terms of economy and ecology.

While giving you everything you expect from a Mercedes-Benz in terms of safety, quality and reliability, the Mercedes-Benz Vans Certified Pre-Owned program offers attractive pricing, affordable ownership and a choice of warranties. Plus the confidence of our stringent inspection and reconditioning assure you of outstanding dependability.

- Reassurance: 120-point certification inspection
- Warranty: standard Star Certified warranty up to 6 years or 160,000 km
- Confidence: complete vehicle history report
- Security: 24-hour special roadside assistance
- Peace of mind: five day/500 km exchange privilege

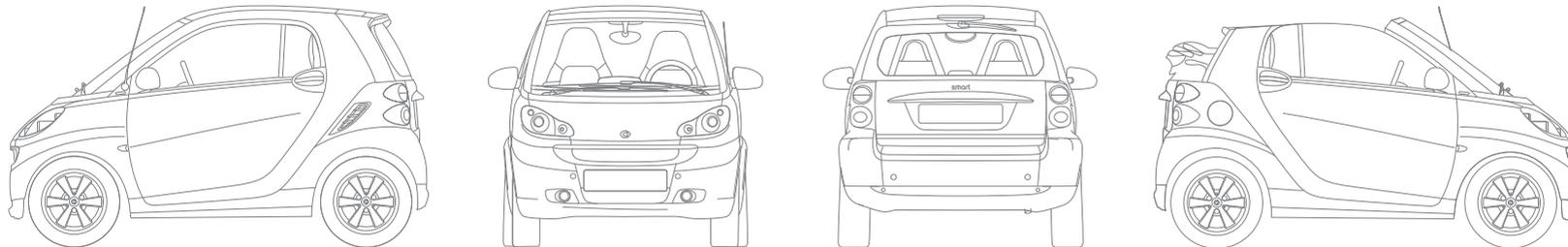
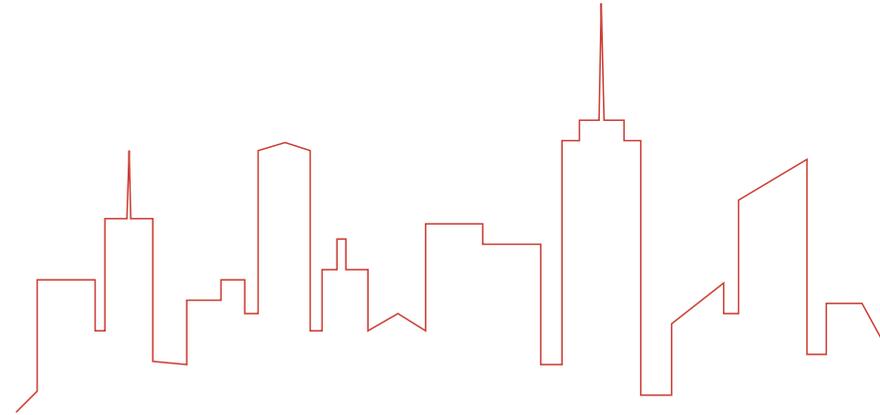
Visit your local Mercedes-Benz dealership to find out more.



## >> Certified Pre-Owned smart.

The smart fortwo will redefine your perception of space – whether it's realizing that the smallest parking spot is big enough, or being surprised by the spaciousness of the interior. The smart Certified Pre-Owned program is an attractive way to get into a smart fortwo, offering:

- > **reassurance:** 107-point technical inspection and certification report
- > **coverage:** standard coverage up to 6 years after original factory warranty expires or 120,000 total vehicle km
- > **confidence:** complete vehicle history report
- > **security:** 24-hour smartmove roadside assistance
- > **peace of mind:** five day/500 km exchange privilege

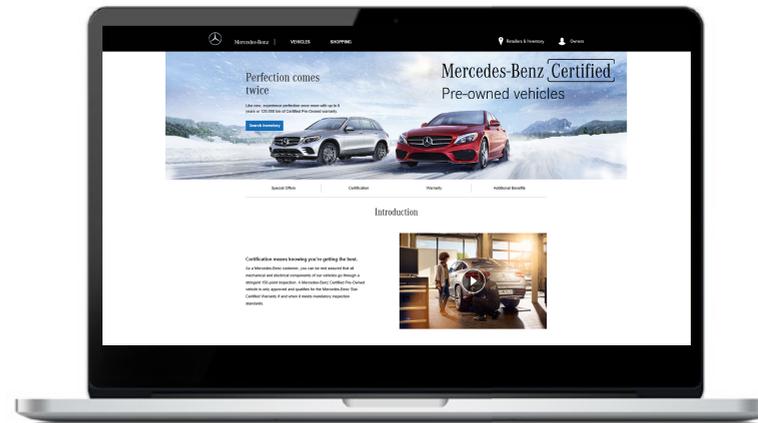




# Finding yours is easy.

To learn even more about our Mercedes-Benz Certified Pre-Owned vehicles, visit [mercedes-benz.ca/en/cpo](https://www.mercedes-benz.ca/en/cpo).

Our certification inspection may be a rigorous process, but finding your certified vehicle is an easy one. You can search our entire national Pre-Owned inventory at your leisure through our national website. There, you can see pictures of, and read about, every Certified Pre-Owned Mercedes-Benz vehicle, van, and AMG model in the country. Learn more about Mercedes-Benz vehicles and discover how they become certified. Now mobile friendly, our National Inventory Search website can be conveniently browsed from your smartphone or tablet at [mercedes-benz.ca/en/cpo](https://www.mercedes-benz.ca/en/cpo).







# Mercedes-Benz Financial Services.

Innovative, customer-focused financial services.



Mercedes-Benz  
The best or nothing.

# First Class Experience.

Visit [mercedes-benz.ca/mbfs](https://mercedes-benz.ca/mbfs) to learn more about our wide range of automotive financing and leasing solutions.

A leader in luxury leasing, Mercedes-Benz Financial Services is the dedicated finance company of Mercedes-Benz Canada. We offer exceptional programs and services, specifically designed to meet your vehicle financing needs. Our programs and products include:



**First Class Financing** – a selection of comprehensive, tailor-made finance packages, such as the Star Advantage Option\* which allows you to have a lower monthly payment than traditional financing with one lump-sum payment at the end of the contract term.



**First Class Lease™** – an array of leasing terms and programs like flexible kilometrage and lease end options that are tailored to meet both your financial and your driving needs.



**First Class Suite of Products\*\*** – in addition to providing leasing and financing solutions, Mercedes-Benz Financial Services offers protection products such as First Class Lease Protection, First Class Guaranteed Auto Protection and First Class Tire and Rim Protection coverage that help keep your investment well-protected for added peace of mind.

\*Star Advantage Financing is subject to limitations. Please contact your dealer for program details.

\*\* Not all protection products are available in all provinces, on all vehicles or at all dealers. Please contact your authorized Mercedes-Benz dealer for a full list of limitations.

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All illustrations and specifications contained in this brochure are based on the production of vehicles from previous Model Years. Some vehicles may be shown with non-Canadian equipment. Some vehicles may be shown without side marker lights. Some optional equipment shown may not be available on all models. Some vehicles are shown with optional equipment available at extra cost. Please consult your Certified Mercedes-Benz dealer for complete details and model availability. Any inaccuracies in colours shown are due to the reproduction variations of the printing process. Mercedes-Benz Canada reserves the right to make changes at any time, without notice, to warranties and roadside assistance-programs offered and conditions, inclusions of same. For the most current information please visit your nearest Mercedes-Benz Certified Pre-Owned dealer or visit [mercedes-benz.ca](http://mercedes-benz.ca)

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Mercedes-Benz Canada Inc. 98 Vanderhoof Avenue,  
Toronto, Ontario M4G 4C9  
1-800-387-0100  
[www.mercedes-benz.ca](http://www.mercedes-benz.ca)