



**The New A3
price list**
Effective June 2004



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Specifications subject to
change without notice.

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Prices

Petrol	ABI Insurance Group	Basic £	VAT £	Total £	O.T.R. £
1.6	9E	12,553.19	2,196.81	14,750.00	15,510.00
1.6 SE	9E	14,255.32	2,494.68	16,750.00	17,510.00
1.6 Sport	9E	14,255.32	2,494.68	16,750.00	17,510.00
1.6 FSI	11E	12,953.19	2,266.81	15,220.00	15,960.00
1.6 FSI SE	11E	14,655.32	2,564.68	17,220.00	17,960.00
1.6 FSI Sport	11E	14,655.32	2,564.68	17,220.00	17,960.00
2.0 FSI	12E	14,093.62	2,466.38	16,560.00	17,320.00
2.0 FSI SE	12E	15,795.74	2,764.26	18,560.00	19,320.00
2.0 FSI Sport	12E	15,795.74	2,764.26	18,560.00	19,320.00
3.2 quattro Sport	18E	19,872.34	3,477.66	23,350.00	24,125.00
3.2 quattro Sport – S Line	18E	20,468.09	3,581.91	24,050.00	24,825.00

Diesel	ABI Insurance Group	Basic £	VAT £	Total £	O.T.R. £
1.9 TDI	11E	13,617.02	2,382.98	16,000.00	16,730.00
1.9 TDI SE	11E	15,319.15	2,680.85	18,000.00	18,730.00
1.9 TDI Sport	11E	15,319.15	2,680.85	18,000.00	18,730.00
2.0 TDI	11E	14,297.87	2,502.13	16,800.00	17,530.00
2.0 TDI SE	11E	16,000.00	2,800.00	18,800.00	19,530.00
2.0 TDI Sport	11E	16,000.00	2,800.00	18,800.00	19,530.00
2.0 TDI DSG Sport – S Line	11E	17,787.24	3,112.76	20,900.00	21,650.00

Recommended 'On the Road' (O.T.R) retail prices include: delivery charge, full tank of fuel and number plates at £577.00 (inc VAT), Road Fund Licence (which may vary depending on model, see page 22-23 for details) and first registration fee at £38.00.

For O.T.R. price calculations, the maximum possible Road Fund Licence value has been used (see page 22-23 for details).

Technical data

Petrol			Weight, kg (for CO ₂ calculation) ¹	Fuel consumption*			Acceleration, seconds, 0-62 mph	Top speed, mph	Emissions standard
				urban	extra urban	combined			
1.6	102 PS	5-spd manual	1339.8	28.5	49.5	39.2	11.9	116	EU IV
	102 PS	6-spd tiptronic	1369.8	25.2	48.7	36.2	12.7	114	EU IV
1.6 FSI	115 PS	6-spd manual	1369.8	32.1	52.3	42.8	10.9	122	EU IV
2.0 FSI	150 PS	6-spd manual	1404.8	27.9	48.7	38.2	9.1	132	EU IV
	150 PS	6-spd tiptronic	1439.8	24.8	47.9	35.8	9.5	130	EU IV
3.2 quattro Sport	250 PS	6-spd manual	1599.8	18.9	34.0	26.4	6.5	155	EU IV
	250 PS	6-spd DSG	1629.8	20.3	37.1	28.2	6.4	155	EU IV

Diesel			Weight, kg (for CO ₂ calculation) ¹	Fuel consumption*			Acceleration, seconds, 0-62 mph	Top speed, mph	Emissions standard
				urban	extra urban	combined			
1.9 TDI	105 PS	5-spd manual	1414.8	40.9	64.2	53.3	11.4	117	EU IV
2.0 TDI	140 PS	6-spd manual	1464.8	38.6	61.4	50.4	9.5	129	EU IV
	140 PS	6-spd DSG	1499.8	38.1	57.6	48.7	9.2	133	EU IV

*Fuel consumption according to 1999/100/EU in mpg.

¹ Figure quoted is based on a standard specification unladen vehicle plus driver (75 kg) for SE and Sport models please add an additional 18.0kg. Please see page 22-23 for details.

² For S Line models please add an additional 3.5kg.

Standard equipment

All A3 models have the following items of standard equipment:

6.5J x 16 '9 arm' design alloy wheels with 205/55 R16 tyres	Head restraints, active front restraints, adjustable and 3 in rear
Adjustable steering column, height and depth	Heat insulating glass, tinted green
Chorus II Radio cassette player	Manual head light adjustment
Crash active head restraint for front seats	Matt decorative dashboard and door inlays
Driver, passenger and side airbags	'Module' design fabric upholstery
Drivers and passenger seat height adjustable	Rear screen with time switch and integrated aerial
Easy entry seats	Rear window washwipe
Electric front windows	Removable luggage cover
Electrically operated and heated door mirrors	Remote Control central locking
Electro-mechanical speed sensitive power assisted steering	Safety belts, three point automatic on all seats
Electronic Stability Programme (ESP), including ABS, EBD, ASR and EDL	Sideguard, side head airbag system
Front airbag deactivation, including ISOFIX child seat preparation	Space saver spare wheel
Front floor mats	Split folding rear seat
Front side airbags	Thatcham category 1 alarm and immobiliser
Four spoke steering wheel	Three 3 point seat belts for rear seats

SE specification in addition to Standard models

6.5J x 16 '7 arm' design alloy wheels with 205/55 R16 tyres
'Metrik' design fabric upholstery
Auto dimming rear view mirror
Concert II radio/CD player
Cruise control
Electronic Climate Control
Front centre arm rest
Four spoke leather steering wheel
Interior light pack
Light and rain sensor pack
Storage pack
Vavona wood decorative inlays
Sports specification in addition to Standard models
7.5J x 17 '5 arm' design alloy wheels with 225/45 R17 tyres
'Matrix' design fabric upholstery
Aluminium sill strips
Concert II radio/CD player
Driver's Information System

Electronic Climate Control
Front Fog lamps
Front Sport seats
Gloss finished decorative inlays
Sports suspension
Sun blind in rear parcel shelf
Three spoke leather Sport steering wheel
S Line specification in addition to Sport models
7.5J x 18 '5 arm' design alloy wheels with 225/40 R18 tyres
Black headlining
Illuminated vanity mirrors
Perforated leather 3 spoke sports steering wheel (manual)
Perforated leather 3 spoke sports steering wheel with gear shift paddles (DSG)
Perforated leather gear knob (manual only)
Roof mounted spoiler
Sport front seats with leather side bolsters and centre sections in Speed Cloth
(No change to steering wheel, alloy wheel or upholstery possible with S Line models)

Optional equipment

	1.6	1.6FSI	2.0FSI	3.2	1.9TDI	2.0TDI	Basic £	Total £*	Weight kg
Transmission									
Automatic tiptronic transmission with DSP (6-speed)	●	-	●	-	-	-	1,191.49	1,400.00	-
Direct shift gearbox (DSG) 6-speed with steering wheel mounted paddles	-	-	-	●	-	●	1,191.49	1,400.00	-

	Std	SE	Sport			
Wheels, Tyres and Suspension						
7.5J x 17 '5 Arm Parabolic' design alloy wheels 225/45 R17 tyres	●	-	-	872.34	1,025.00	10.0
	-	●	-	604.26	710.00	10.0
	-	-	●	302.13	355.00	10.0
7.5J X 17 '5 Spoke Star' design alloy wheels 225/45 R17 tyres	●	-	-	872.34	1,025.00	9.2
	-	●	-	604.26	710.00	9.2
	-	-	●	302.13	355.00	9.2
Sports Suspension , only available in conjunction with 17" alloy wheels (<i>price and weight quoted does not include this item</i>)	●	●	S	144.68	170.00	0.0

Options are subject to availability and extended delivery.

*Total price includes VAT.

- = Not available ● = Available S = Standard

Optional equipment

	Std	SE	Sport	Basic £	Total £*	Weight kg
Audio and Communication						
Audi Concert II radio , with single front loading CD player (in lieu of cassette) and diversity aerial for improved reception	●	S	S	170.21	200.00	0.0
Audi Concert II radio with BOSE , single front loading CD player and BOSE sound system	●	–	–	472.34	555.00	7.5
	–	●	●	302.13	355.00	7.5
Audi Symphony II radio , with cassette, front loading 6 CD autochanger and diversity aerial for improved reception, must be combined with Climate Control on Standard models (<i>price and weight quoted does not include this item</i>)	●	–	–	395.74	465.00	1.0
	–	●	●	225.53	265.00	1.0
Audi Symphony II radio with BOSE , cassette, front loading 6 CD autochanger and BOSE sound system, must be combined with Climate Control on Standard models (<i>price and weight quoted does not include this item</i>)	●	–	–	697.87	820.00	8.5
	–	●	●	527.66	620.00	8.5
CD autochanger , for six discs, mounted in the glove box	●	●	●	272.34	320.00	2.0
GSM mobile telephone preparation , with hands free function, located on dashboard (<i>a phone adapter is required at extra cost, please consult your Audi Centre for details</i>) Not recommended for T-Mobile network	●	●	●	327.66	385.00	0.5
Satellite navigation system , route planning and guidance using voice and pictogram instructions. Includes Driver's Information System (DIS) and UK CD-ROM disc, only available in combination with Concert II or Symphony II radio systems (<i>price and weight quoted does not include this item</i>)	●	●	●	1,106.38	1,300.00	0.5
DVD Satellite navigation system Plus , DVD based route planning with 6.5" colour monitor, RDS radio, MP3 player, Driver's Information System (DIS) and European coverage DVD disc for Standard models must be combined with Climate Control	●	●	●	1,851.06	2,175.00	11.5
DVD Satellite navigation system Plus with BOSE , DVD based route planning with 6.5" colour monitor, RDS radio, MP3 player, Driver's Information System (DIS) and European coverage DVD disc with BOSE sound system for Standard models must be combined with Climate Control (<i>price and weight quoted does not include this item</i>)	●	●	●	2,153.19	2,530.00	19.0
TV and Teletext function , must be combined with satellite navigation system Plus (<i>price and weight quoted does not include this item</i>)	●	●	●	600.00	705.00	2.0

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*Total price includes VAT.

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Optional equipment

	Std	SE	Sport	Basic £	Total £*	Weight kg
Seats						
Electric lumbar support , for front seats	●	●	●	161.70	190.00	1.5
Leather Upholstery , seat centres, side sections, door inserts and head restraints in Vienna leather	●	–	–	1,080.85	1,270.00	0.0
	–	●	–	902.13	1,060.00	0.0
Front sport seats with Alcantara/Leather Upholstery , contoured side sections for increased support, seat centres in Alcantara, side wings and head restraints in leather, door inserts in Alcantara, includes leather steering wheel	●	–	–	880.85	1,035.00	5.3
	–	●	–	706.38	830.00	1.8
	–	–	●	570.21	670.00	0.5
Front sport seats with Leather Upholstery , contoured side sections for increased support, manual height adjustment, seat centres, side wings and head restraints in Vienna Leather	●	–	–	1,217.02	1,430.00	4.8
	–	●	–	1,038.30	1,220.00	4.8
	–	–	●	902.13	1,060.00	0.0
Heated front seats , individually controlled with variable temperature adjustment	●	●	●	212.76	250.00	0.8
Heated front and outer rear seats , individually controlled with variable temperature adjustment (not available on 1.6 FSI models)	●	●	●	374.47	440.00	2.0
Safety and Security						
Acoustic parking system (Rear only)	●	●	●	221.28	260.00	0.5
Automatic folding door mirrors , including heated washer jets	●	●	●	102.13	120.00	0.0
Automatic dimming door mirrors , (must be combined with Light Sensor Pack, price and weight quoted does not include this item)	●	●	●	123.40	145.00	0.0
Automatic dimming and folding door mirrors , (must be combined with Light Sensor Pack, price and weight quoted does not include this item)	●	●	●	221.28	260.00	0.0
First aid kit	●	●	●	29.79	35.00	1.5
Front Fog Lights	●	●	S	110.64	130.00	1.0
Headlight cleaning system	●	●	●	168.51	198.00	1.0
HomeLink[®]** compatible garage door opener	●	●	●	144.68	170.00	0.0
Light and Rain Sensor Pack , auto dimming rear view mirror and auto low beam mode for headlights and auto windscreen wipers	●	S	●	161.70	190.00	0.0

Options are subject to availability and extended delivery.

– = Not available ● = Available S = Standard N = No charge

*Total price includes VAT.

**HomeLink[®] is a registered trademark of Johnson Controls
For information on compatibility visit www.homelink.com.

Optional equipment

	Std	SE	Sport	Basic £	Total £*	Weight kg
Safety and Security continued						
Luggage Pack , combi net for fixing into luggage compartment and 12v socket in boot	●	–	●	51.06	60.00	0.7
Storage Pack , cargo nets on back of front seats, storage compartment under driver's seat, compartment in glovebox, cargo net on side of centre console	●	S	●	74.04	87.00	1.0
Storage Pack and Luggage Pack combined	● –	– ●	● –	125.41 51.06	147.00 60.00	1.7
Through load system , can hold skis and snowboards and can be removed for transporting long objects	●	●	●	148.94	175.00	1.0
Xenon headlights , with automatic range adjustment and headlight cleaning system	●	●	●	502.13	590.00	0.5
Steering wheels						
Four spoke leather multi-function , incorporating controls for Audi audio systems, <i>must be combined with Driver's Information System (DIS) (price and weight quoted does not include this item)</i>	●	–	–	263.83	310.00	0.0
	–	●	–	127.66	150.00	0.0
	–	–	●	76.70	90.00	0.0
Four spoke leather multi-function with tiptronic controls , if ordered on DSG transmission, then tiptronic controls replace wheel mounted paddles	●	–	–	340.43	400.00	0.0
	–	●	–	204.26	240.00	0.0
	–	–	●	153.19	180.00	0.0
Four spoke leather type , gear knob and gaiter	●	S	–	136.17	160.00	0.0
Inlays						
Brushed aluminium (S line manual model only)	–	–	●	No Charge		0.0
Medial aluminium silver finish (not available on tiptronic, DSG or S line models)	●	–	–	157.45	185.00	0.0
	–	●	–	No Charge		0.0
	–	–	●	68.08	80.00	0.0
Walnut wood	●	–	–	229.78	270.00	0.0
	–	●	–	No Charge		N/A
	–	–	●	140.43	165.00	0.0

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Optional equipment

	Std	SE	Sport	Basic £	Total £*	Weight kg
Interior						
Black Cloth Headlining , must be combined with interior light pack (price and weight quoted does not include this item)	●	●	●	165.96	195.00	0.0
Cruise control , for holding any speed above 25mph	●	S	●	204.26	240.00	0.5
Driver's Information System (DIS) , with display for: AutoCheck system, radio frequency (Audi radio only), two adjustable speed warning thresholds, outside temperature gauge, on-board computer, gear selected (tiptronic only), doors and boot lid left open, service interval and oil pressure	●	●	S	200.00	235.00	0.5
Electronic Climate Control , with separate temperature control for driver and front passenger	●	S	S	936.17	1,100.00	19.0
Rear Floor mats	●	●	●	25.53	30.00	0.0
Front Centre Armrest	●	S	●	80.85	95.00	2.0
Interior Light Pack , illuminated door openers, vanity mirrors, storage compartment, footwell lighting, reading lights in front and rear, ambient lighting and active door reflectors	●	S	●	119.15	140.00	0.0
Illuminated vanity mirrors , located in sun visors	●	S	●	46.80	55.00	0.0
Non smoking pack , deletion of ash tray and cigarette lighter replaced with storage compartment and 12V socket	●	●	●	No charge		0.0
Reversible boot mat	●	●	●	38.30	45.00	1.0
Sun screen for rear window , manually operated and built into rear parcel shelf	●	●	S	72.34	85.00	0.5
Exterior						
Electric slide and tilt glass sunroof , with position pre-selection, tinted glass insert, variable sunshield and convenience closing	●	●	●	459.57	540.00	18.0
Towbar , towing equipment, removeable, 13 to 7 pin adapter required. Please consult your Audi Centre for details	●	●	●	451.06	530.00	21.0

Options are subject to availability and extended delivery.

*Total price includes VAT.

-- = Not available ● = Available S = Standard

Colour availability

Standard colours:

	Std	SE	Sport	S Line	Basic £	Total £*
Arctic White	N	N	N	N	No charge	
Brilliant Black	N	N	N	N	No charge	
Brilliant Red	N	N	N	N	No charge	

Optional colours:

Toucan Yellow	●	●	●	●	157.45	185.00
Dakar Beige, metallic (from week 36)	●	●	●	●	327.66	385.00
Dolphin Grey, metallic	●	●	●	●	327.66	385.00
Liquid Blue, metallic	●	●	●	●	327.66	385.00
Silver, metallic	●	●	●	●	327.66	385.00
Akoya Silver, metallic	●	●	●	●	327.66	385.00
Avus Silver, pearl effect	–	–	–	●	327.66	385.00
Cherry Red, pearl effect	●	●	●	●	327.66	385.00
Deep Green, pearl effect	●	●	●	●	327.66	385.00
Ebony Black, pearl effect	●	●	●	●	327.66	385.00
Lava Grey, pearl effect	●	●	●	●	327.66	385.00
Mauritius Blue, pearl effect	●	●	●	●	327.66	385.00
Misano Red, pearl effect	–	–	–	●	327.66	385.00
Moro Blue, pearl effect	●	●	●	●	327.66	385.00

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*Total price includes VAT.

– = Not available ● = Available S = Standard N = No charge

CO₂ data and information

CO₂ emission based Vehicle Excise Duty.

Vehicle Excise Duty (Road Fund Licence) is based upon the type of fuel the vehicle uses and its carbon dioxide (CO₂) emissions level, measured in grams per kilometre (g/km). The DVLA has created five categories for petrol engines and five categories for diesel engines.

	Petrol engines	Diesel engines
AA – upto 121g/km	£75.00	£85.00
A – 121 to 150g/km	£105.00	£115.00
B – 151 to 165g/km	£125.00	£135.00
C – 166 to 185g/km	£145.00	£155.00
D – over 185g/km	£160.00	£165.00

CO₂ emission based Company Car Tax.

The weight of a vehicle will influence the level of CO₂ emission it produces, as a result vehicles with higher specification and factory fitted options may emit higher levels of CO₂. To assist you in calculating the CO₂ emissions for your personal choice of Audi model and additional optional equipment, we have published the incremental weight in kgs for each model and its available additional optional equipment in the pages of this price list.

To calculate the CO₂ emissions add the incremental weights for any additional optional equipment to the basic vehicle weight (this weight is for calculation purposes only and does not refer to any other vehicle weight). Look up this total weight in the appropriate band, in the CO₂ tables opposite, next to your engine and transmission combination. The figure quoted is then the guide CO₂ emission for your personally configured Audi.

		Total vehicle weight bands including your selected optional equipment (kg)				
A3 3-door	Transmission	1166 to 1280	1281 to 1395	1396 to 1505	1506 to 1615	1616 to 1735
1.6	5-speed manual	168	170	173		
1.6	6-speed tiptronic		182	187		
1.6 FSI	6-speed manual		156	158		
2.0 FSI	6-speed manual		166	173	178	
2.0 FSI	6-speed tiptronic		185	187	190	
3.2 V6	6-speed manual				254	257
3.2 V6	6-speed DSG				238	240
1.9 TDI	5-speed manual		132	138	143	
2.0 TDI	6-speed manual			148	150	
2.0 TDI	6-speed DSG			154	157	

CO₂ figures in g/km

Due to Audi's continuing process of improvement, changes may be made to specifications and/or their respective weights at any time, therefore the weights quoted in this price list should be treated as a guide only.

Service by design

At Audi we believe that every customer has a right to expect excellent service each and every time contact is made with us. To help ensure that this happens we have agreed a set of service standards with our Audi Centre network that governs the way that they do business with you, the customer. These standards apply to both the sales and the aftersales experience and we actively monitor their delivery to ensure that you receive the highest standards of customer service. We believe that these service standards are the very least we should deliver and go a long way toward ensuring a consistent, stress free experience whenever you are in contact with anyone who represents the Audi brand.

Every Audi Centre will be open during the following times:

Sales: 9am–6pm Monday to Friday
9am–5pm Saturday

Service: 8am–6pm Monday to Friday
8.30am–1pm Saturday

Sunday opening at local discretion.

We will give you a Test Drive.

Whilst we cannot always have the desired car ready immediately, we will confirm the arrangements for a test drive within 2 working days (subject to status).

We promise to keep you informed about your new car delivery.

Once we have confirmed a delivery date with you we will keep you informed of progress. In the unlikely event of a delay to your vehicle, we commit to keeping you mobile to suit your circumstances.

We will deliver your New or Used Vehicle where you want it within the UK.

To help your Audi experience feel great right from the first day of ownership, with reasonable notice, we will tailor delivery of your car to your home or place of work, whichever you prefer.

Have your first journey on us!

In all our new and used cars your ownership experience starts with a full tank of fuel.

Quotation response.

We commit to respond to any request for a quotation within 1 working day.

Training.

We commit to a programme of continuous training development for all our staff so that we can deliver a high quality, professional service.

Unlikely perhaps, but if you need to complain.

We have a complaints procedure that will ensure any negative issue you have with us is taken seriously.

We promise to keep you mobile.

When your car is off the road you won't be. We offer a range of services to keep you mobile such as collection and delivery, or the use of an Audi Courtesy Vehicle.

All our courtesy cars will be insured and fuelled.

Your replacement Audi will be fuelled upon collection, all we ask is that you return it to us ready for the next customer with the same amount of fuel. On presentation of your driving licence we will also insure the car free of charge.

Service Bookings.

We commit to service your Audi, within a maximum of 5 working days should you not require a loan car, and 10 working days if you should.

We will always wash and vacuum your car.

When your vehicle is in our workshops we will wash and vacuum it free of charge.

We have no hidden charges.

Anything charged for will be itemised on your bill.

You will be allocated a Named Audi Technician.

All work to your vehicle will be carried out by a named technician, to whom you will have access should you require it.

We will always ask your permission to carry out extra work.

We will never carry out repair work and charge you for it without prior consent.

Environment and Recycling Commitment.

We commit to dispose, at our expense, of all non-biodegradable materials from your vehicle in a responsible manner.

Pricing information

Prices.

Prices and specifications given are correct at the time of printing. You should however check details with your Audi Centre as the Audi policy is one of continuous improvement. The right is reserved to change specification or price at any time.

All prices are subject to VAT, currently at 17.5%.

Delivery charges and number plates are not included in the vehicle price.

Delivery charge	Number plates	VAT	Total
£471.06	£20.00	£85.94	£577.00

Audi roadside assistance.

Your new Audi is covered for roadside assistance and recovery, provided by the RAC, for the first year of ownership. This free service continues for up to 3 years from date of registration, providing all servicing and repairs are carried out by an authorised Audi Centre, in accordance with the manufacturer's recommendations.

Audi customer care.

Every new Audi benefits from the comprehensive Audi Customer Care Package comprising:

3 year manufacturer/dealer warranty;

3 year paint warranty;

12 year anti-corrosion warranty;

Up to 3 years UK roadside assistance and recovery.

These, together with Audi's variable service intervals, provide a combination unmatched by any other major manufacturer. Contact your Audi Centre for full details.

Audi tax free sales.

If you are entitled to purchase a vehicle free of VAT, normally through Military or Diplomatic privilege, please contact your local Audi Centre for full details.

Should you have any difficulty obtaining the information you require, please call Freephone 0800 585878.

Audi finance.

A full range of credit facilities are available, ranging from traditional Hire Purchase to business user products such as Lease Purchase and Finance Lease. Hire Purchase agreements can either be linked to a variable Finance House base rate or fixed to the term of the agreement. Guaranteed Payment Protection Plans are also available to look after your finance payments in the event of sickness, accident or unemployment. Your Audi Centre will be pleased to provide you with full details and a written quotation.

Audi solutions.

Whether you are a private motorist or a company car driver now wishing to operate a vehicle privately, Audi Solutions offers a new approach with a highly flexible motoring package. Finance, service, maintenance, tyres, road tax and even motor insurance, can be provided individually or in combination to deliver a fully budgeted programme spreading the cost and giving you greater peace of mind. Even at the end of the contract you have a choice: keep your car, hand it back or choose a new Audi. Solutions quotations and brochures are available from your Audi Centre.

Audi contract hire.

Contract Hire is one of the most popular business user funding routes. The fixed rental patterns and lack of disposal worries allow precise budget control and remove the burden of administration. Together, Audi Finance and your Audi Centre can provide competitive rentals over a wide choice of mileages and periods. Servicing, maintenance, tyres and replacement vehicle programmes can all be included to suit your particular needs. Fleet management, sale and leaseback and special public sector rates complete the Audi Finance business user offer. Full details and quotations are available from your Audi Centre.

Audi insurance.

Motor insurance specially tailored for your Audi is available from Audi Insurance. For a quotation without obligation please ring Linkline on 0845 6016014.