



The new Jetta





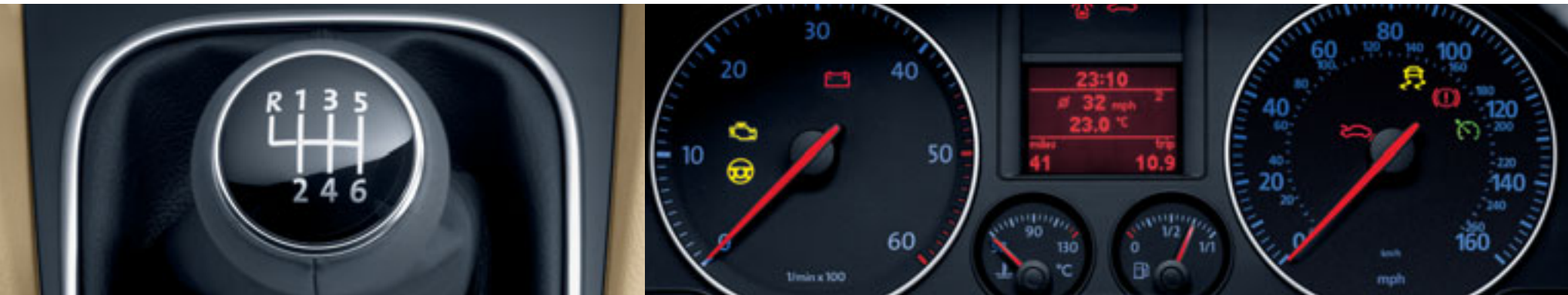
Design.

Those who place high demands on life require a car that not only looks good, but delivers that little bit extra. With its streamlined silhouette, distinctive design and sporty, yet elegant, appeal, the new Jetta offers all you would expect and more. It combines all the characteristics of a comfortable saloon with superior dynamics and agile roadholding, promising you driving fun at its very highest level.

Stylish design elements such as chrome side window surrounds are standard on both the SE and Sport, while body-coloured bumpers and bumper strips, door mirrors, door handles, standard on all models, create a contemporary and classy look. The high specification continues with such attention to detail as chrome-plated gear knob surround, glovebox handle and handbrake button, introducing a level of refinement indicative of Volkswagen's first-rate build quality throughout. With so much on offer, there is only one way to appreciate the exceptional new Jetta. Experience it for yourself.



Model shown is new Jetta Sport with optional Xenon headlights and metallic paint.



Interior shown is new Jetta Sport with optional radio system RCD 500.

Interior.

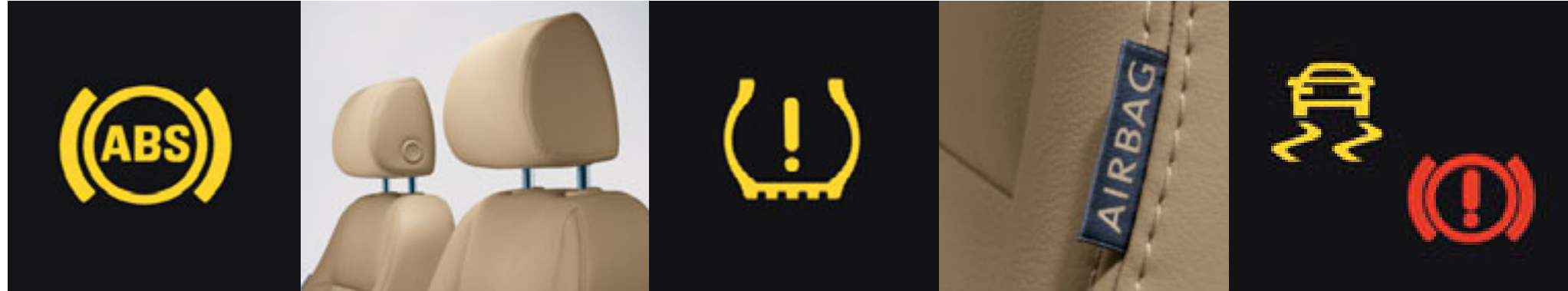
If the exterior of the new Jetta promises, then the interior delivers. With three different trim levels to choose from – S, SE or Sport – you can opt for the new Jetta that best matches your personal preferences and lifestyle. Each offers an abundance of features and design points, all made from the highest quality materials and providing a level of refinement nothing short of exceptional. From the sheer value for money of the new Jetta S, to the luxury of SE and the sporty excitement of Sport, each is aesthetically designed to meet your exact requirements. With innovative design assured down to the smallest detail, whichever trim level you choose, you know you will have made the right decision.

Considering how much time we spend on the roads today, it makes sense to ensure we travel in maximum comfort. And this is where the new Jetta excels. Cleverly designed and carefully crafted to provide a truly luxurious ride, the new Jetta contains a wealth of features all included to make motoring as stress-free and relaxed as possible.

Safety.

Only when you feel safe can you drive confidently. Which is why safety is such a fundamental concept in the new Jetta – and why a whole range of new generation safety features are fitted as standard. Passive safety features include a curtain airbag system for front and rear passengers, front seat side impact airbags, as well as the standard driver's and front passenger's airbags with passenger's airbag deactivation switch. There are also active front head restraints which help to reduce the risk of whiplash injuries in the event of a collision, three rear head restraints and three-point automatic seat belts with front seat belt tensioners and belt force limiters at the front and rear. The front seat belts are also height-adjustable for added safety and comfort. Further active safety features include an Anti-lock Braking System (ABS) and an Electronic Stabilisation Programme (ESP), supported by Electronic Differential Lock (EDL) and Traction Control (ASR). With everything included to ensure maximum safety for all concerned, all you have to do is sit back, relax and enjoy its many benefits with complete peace of mind. What better incentive could there be for driving the new Jetta?

But irrespective of the equipment selected, one thing is certain – the new Jetta benefits from a powerful engine range allied with a dynamic chassis, offering superb driving potential. The McPherson front axle with separately mounted dampers and springs reduces roll to a minimum, while the four-link rear axle smoothes out any unevenness in the road and ensures stable cornering. The result is that your new Jetta stays safely and comfortably on the road, while you enjoy complete control and a totally exhilarating drive.



Model shown is new Jetta Sport with optional metallic paint.

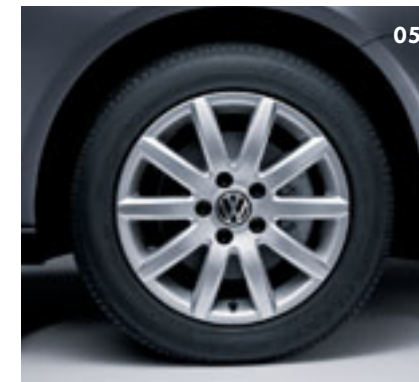
The new Jetta S.

The new Jetta S offers a unique design, impressive quality and superb value for money. The list of standard equipment includes 'Climatic' semi-automatic air conditioning, electric front and rear windows, multifunction computer, and electrically heated and adjustable door mirrors. While innovative features include a rain sensor with automatic dimming interior rear-view mirror, dusk sensor, front footwell illumination, and an automatic coming/leaving home lighting function. Further comfort is assured with speed-sensitive power-assisted steering, three-spoke steering wheel with height and reach adjustable steering column, durable 'Glow' cloth upholstery and driver's seat height adjustment.

On the exterior the high specification continues with 16 inch 'Toronto' alloy wheels as standard. There are also body-coloured bumpers with bumper strips, door handles, and door mirrors with integrated indicators. The look is completed with a chrome-plated radiator grille surround.

Safety in the new Jetta is also paramount and this is highlighted with the inclusion as standard of driver's and front passenger's airbags with front passenger's airbag deactivation switch, curtain airbags, front seat side impact airbags and active front head restraints. All new Jettas are also fitted with ESP (Electronic Stabilisation Programme), electronic engine immobiliser and an alarm with interior protection.

- 01 Interior of the S** with 'Glow' cloth and optional radio system RCD 500. Ergonomic design ensures that all controls are located for optimum ease of use.
- 02 The rear lights utilise LED technology**, which react faster than conventional bulbs, and provide clearer, brighter light.
- 03 'Climatic' air conditioning** with semi-automatic control produces a pleasant, consistent temperature throughout.
- 04 The convenient folding key** provides remote functions for ease of use.
- 05 The fitment of stylish 16" 'Toronto' alloy wheels** with 205/55 R16 tyres provides an exclusive look.
- 06 Front and rear electric windows** make life just a little easier.





01

The new Jetta SE.

Subtle trim elements in the SE provide a touch of elegance and flair with that extra bit of comfort and luxury. With cruise control and an RCD 300 radio/single CD player with eight speakers you can be assured you will arrive at your destination calm and relaxed after every journey.

The exterior looks of the new Jetta SE are enhanced by the addition of 16 inch 'Atlanta' alloy wheels, body-coloured bumper strips with chrome inserts, chrome-plated radiator grille and chrome side window surrounds. While inside, front comfort seats with 'Maxima' cloth upholstery including height and lumbar adjustment, leather trimmed three-spoke steering wheel, front centre armrest with storage compartment, 12V socket, two rear air vents and cup holders, together with a rear centre armrest give both the driver and passengers added comfort.

However, the long list of standard equipment doesn't end there. Choose the new Jetta SE and you will also get load-through provision for transporting long items, front and rear carpet mats, and front and rear reading lights with chrome surrounds.

- 01** Interior of the SE with stylish 'Maxima' cloth upholstery and optional radio system RCD 500, telephone preparation and cradle. Attractive 'Microtec' interior trim adds an element of refinement and quality.
- 02** The RCD 300 radio/single CD player has eight powerful speakers for exceptional sound clarity and boasts numerous easy to use functions.
- 03** The front centre armrest provides a handy storage compartment as well as two rear air vents, two rear cup holders and a 12V socket.
- 04** Cruise control, which is standard on SE only, maintains a constant speed, enabling you to relax, particularly on long journeys.
- 05** The driver's and front passenger's under seat drawers provide convenient storage space close at hand.
- 06** The leather trimmed three-spoke steering wheel, gear knob and handbrake grip complement the new Jetta's interior.



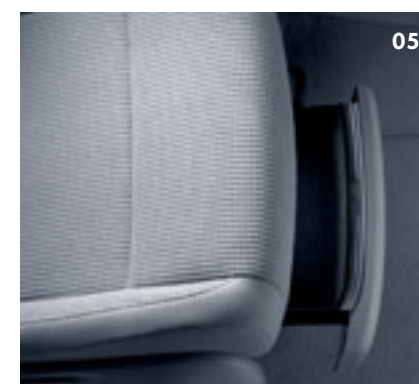
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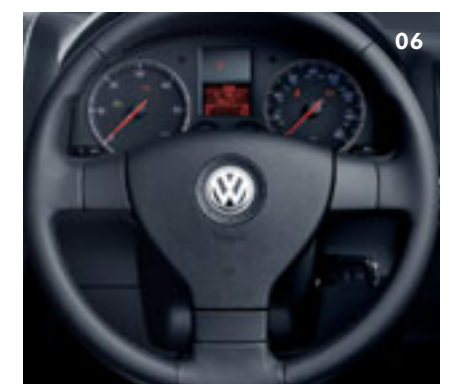
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04



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06

The new Jetta Sport.




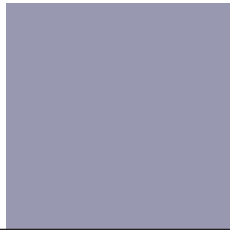
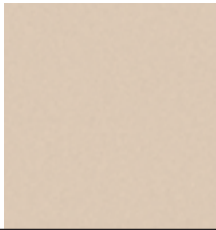

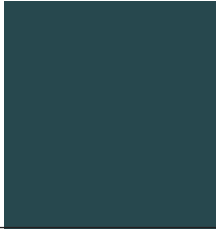
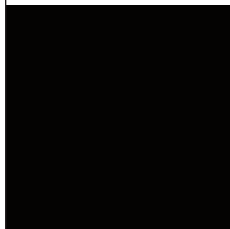
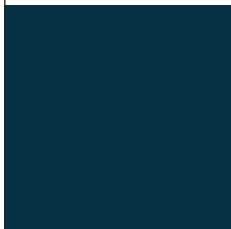
An exceptionally high degree of driving comfort combined with impressive power and agility ensures the new Jetta Sport delivers pure driving fun, whichever engine specification you choose. It looks particularly sporty with 17 inch 'ClassiXs' alloy wheels complete with 225/45 R17 tyres, sports suspension lowered by approximately 15 mm giving maximum grip on the road and front fog lights mounted within the front bumper.

Inside, the new Jetta Sport offers front sport seats upholstered in 'Brick' cloth with height and lumbar adjustment which offer the driver and front seat passenger optimum lateral support at all times. The sports look is completed inside with 'Mercury' inserts in the dash and centre console.

- 01** Sporty 'Brick' cloth upholstery, height-adjustable front sport seats and leather trimmed three-spoke steering wheel underlines the dynamics of the new Jetta Sport. Interior shown features optional radio system RCD 500.
- 02** The gleaming chrome-plated radiator grille surround reinforces the sport look.
- 03** The leather trimmed gear knob and handbrake grip provide an air of exclusivity.
- 04** The combination of sports suspension, lowered by approximately 15 mm, and 17" 'ClassiXs' alloy wheels add to the new Jetta Sport's character and appeal.
- 05** The front fog lights mounted within the body-coloured bumpers complete the look.



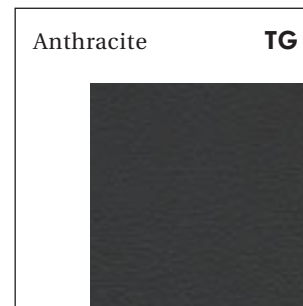
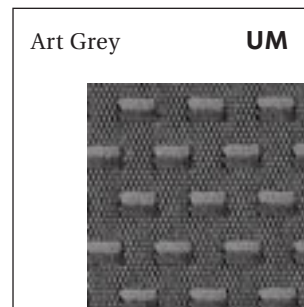
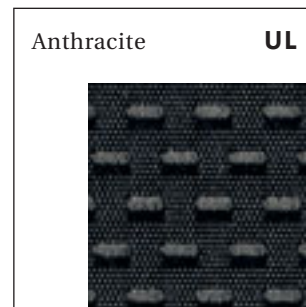
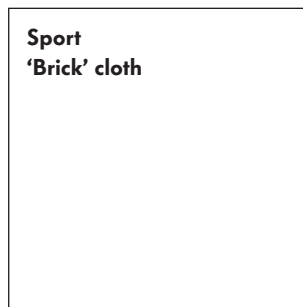
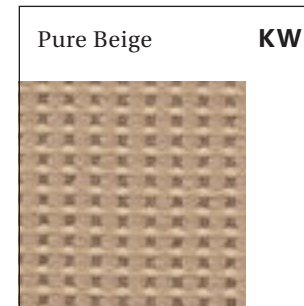
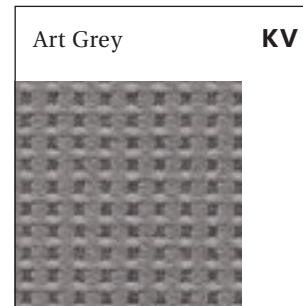
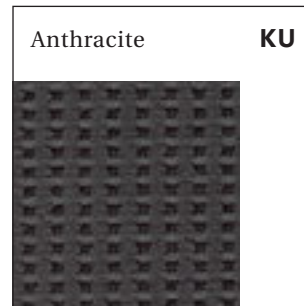
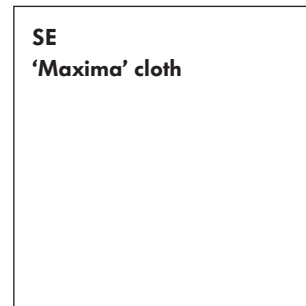
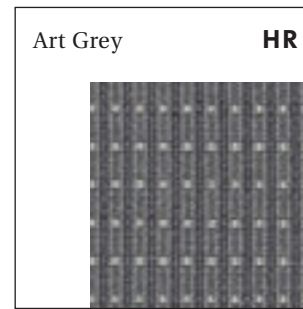
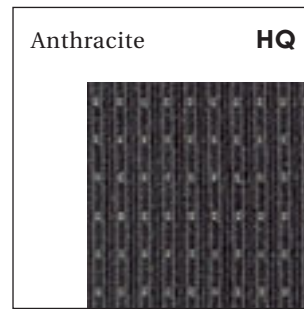
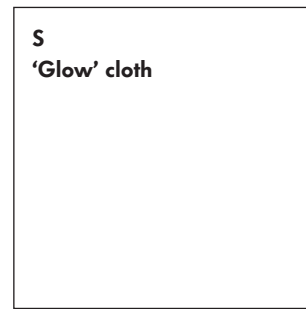
Paint.

Non-Metallic paint	Salsa Red 4Y 	Black A1 		
Metallic paint*		Platinum Grey 2R 	Reflex Silver 8E 	Wheat Beige D1 
		Red Spice K7 	Shadow Blue P6 	Mineral Grey Z8 
Pearl Effect paint*	Deep Black 2T 	Blue Graphite W9 		

Please note: Screen technology does not allow for exact reproduction of the paint colours. For further details, please contact your Volkswagen retailer.

* Metallic and pearl effect paint are optional at extra cost.

Upholstery.



Please note: Screen technology does not allow for exact reproduction of the upholstery colours.
For further details, please contact your Volkswagen retailer.

* Leather upholstery is optional at extra cost. Some parts of leather seats will contain artificial leather.

Colour combinations.

Upholstery		Carpet	Dashboard – top/bottom		Salsa Red 4Y	Black A1	Platinum Grey metallic 2R*	Reflex Silver metallic 8E*	Wheat Beige metallic D1*	Red Spice metallic K7*	Shadow Blue metallic P6*	Mineral Grey metallic Z8*	Deep Black pearl effect 2T*	Blue Graphite pearl effect W9*
S														
'Glow' cloth	●													
Anthracite (HQ)		Anthracite	Black/Anthracite		●	●	●	●	●	●	●	●	●	●
Art Grey (HR)		Art Grey	Black/Art Grey		●	●	●	●	●	●	●	●	●	●
SE														
'Maxima' cloth	●													
Anthracite (KU)		Anthracite	Black/Anthracite		●	●	●	●	●	●	●	●	●	●
Art Grey (KV)		Art Grey	Black/Art Grey		●	●	●	●	●	●	●	●	●	●
Pure Beige (KW)		Pure Beige	Walnut/Pure Beige		●	●	●	-	●	●	●	●	●	●
Sport														
'Brick' cloth	●													
Anthracite (UL)		Anthracite	Black/Anthracite		●	●	●	●	●	●	●	●	●	●
Art Grey (UM)		Art Grey	Black/Art Grey		●	●	●	●	●	●	●	●	●	●
SE, Sport														
Optional 'Vienna' leather comfort seats*	○													
Anthracite (TG)		Anthracite	Black/Anthracite		○	○	○	○	○	○	○	○	○	○
Pure Beige (TN)		Pure Beige	Walnut/Pure Beige		○	○	○	-	○	○	○	○	○	○

● Standard ○ Optional - Not available

* Metallic and pearl effect paints and leather upholstery are optional at extra cost.

† Some parts of leather seats will contain artificial leather.

Standard equipment.

Standard items of equipment S

Volkswagen service

- 3-year/60,000 miles warranty (whichever is soonest)
- 3-year paintwork warranty
- 12-year body protection warranty
- Volkswagen Assistance

Please see the Service section for details

Interior

- Chrome-plated gear knob surround, glovebox handle and handbrake button
- IMD 'metallic' decorative inserts in dash and centre console
- Three-spoke steering wheel
- Upholstery - 'Glow' cloth

Exterior

- Alloy wheels, four 6½ x 16 'Toronto' with 205/55 R16 tyres and anti-theft wheel bolts
- Body-coloured bumpers and bumper strips
- Body-coloured door handles
- Body-coloured door mirrors with integrated indicators incorporating LED technology
- Chrome-plated radiator grille surround
- Galvanised body
- Halogen clear headlights, range adjustable
- Heat insulating tinted glass
- Rear lights incorporating LED technology

Safety

- ABS (Anti-lock Braking System) with HBA (Hydraulic Brake Assist)
- Brake pad wear indicator
- Curtain airbag system, for front and rear passengers
- Disc brakes, front and rear (front ventilated)
- Door side impact protection
- Driver's and front passenger's active head restraints
- Driver's and front passenger's airbags with passenger's airbag deactivation switch
- ESP (Electronic Stabilisation Programme) including EDL (Electronic Differential Lock) and ASR (Traction Control)
- Front seat side impact airbags
- Height-adjustable front three-point seat belts with tensioners
- High level 3rd brake light
- Isofix child seat preparation (for 2 rear child seats)
- Rigid safety cell with front and rear crumple zones
- Warning buzzer and light for front seat belts if unfastened
- Warning lights in all doors
- 3 rear head restraints
- 3 rear three-point seat belts

Function

- Air conditioning, 'Climatic' semi-automatic control
- Alarm with interior protection
- Automatic boot opening
- Automatic coming/leaving home lighting function
- Automatic dimming interior rear-view mirror
- Cup holder, front x 2, rear x 1 (for 1.0 litre bottles)
- Driver's seat height adjustment
- Dusk sensor, automatic driving lights
- Dust and pollen filter
- Electric windows, front and rear
- Electrically heated and adjustable door mirrors
- Electronic engine immobiliser
- Exterior temperature gauge
- Front footwell illumination
- Full size steel spare wheel
- Glovebox, cooled, lockable and illuminated
- Heated rear window with timer deactivation
- Height and reach adjustable steering wheel
- Instrument lighting, blue adjustable panel illumination
- Interior lighting with delay
- Luggage compartment light
- Multifunction computer (Midline)
- Non-smoking pack
- Power-assisted steering, speed-sensitive
- Rain sensor
- RCD 300 radio/single CD player with 4 speakers, front

Function (continued)

- Reading lights, front x 2
- Remote central locking with 2 folding keys
- Remote interior fuel flap opener
- Split folding rear seat backrests 60:40
- Storage compartment in roof console
- Storage compartments in front doors (for 1.0 litre bottle)
- Storage tray on dashboard
- Two-tone horn
- Vanity mirrors, illuminated
- Warning 'lights on' buzzer

The above specifications are for information purposes only as our products are continually updated and changes may be made to the specifications at any time. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Specifications are subject to change without notice.

Standard equipment (continued).

Additional items of equipment SE

Exterior

- Alloy wheels, four 6½J x 16 'Atlanta' with 205/55 R16 tyres and anti-theft wheel bolts
- Body-coloured bumper strips with chrome inserts
- Chrome-plated radiator grille
- Chrome side window surrounds

Interior

- Carpet mats, front and rear
- Front comfort seats with height and lumbar adjustment
- Leather trimmed three-spoke steering wheel, gear knob and handbrake grip
- 'Microtec Anthracite' interior trim (with pure beige upholstery)
- 'Microtec' interior trim
- Upholstery – 'Maxima' cloth

Function

- Bag hook in luggage compartment
- Cruise control (SE only)
- Driver's and front passenger's under seat drawers
- Front centre armrest with storage compartment, 12V socket, two rear air vents and cup holders
- Front seat back storage pockets
- Load-through provision
- RCD 300 radio/single CD player with 8 speakers, 4 front, 4 rear
- Reading lights, chrome surrounds, independent front and rear
- Rear centre armrest
- 12V socket in luggage compartment

Additional items of equipment Sport

Exterior

- Alloy wheels, four 7J x 17 'ClassiXs' with 225/45 R17 tyres and anti-theft wheel bolts

Interior

- Front sport seats with height and lumbar adjustment
- 'Mercury' decorative inserts in dash and centre console
- Upholstery – 'Brick' cloth

Function

- Front fog lights
- Sports suspension, lowered by approx. 15 mm
- Temporary steel spare wheel

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Optional equipment.



01 'Vienna' leather* not only looks great, it's durable and easy to maintain. The leather upholstery option features a rear bench seat and split folding rear seat backrest. Optional on SE and Sport models.

* Some parts of leather seats will contain artificial leather.

Electrically-adjustable lumbar support for the driver's seat is included in the leather upholstery option. This four-way lumbar support function is designed for comfort and support by providing greater and easier adjustment.



02 Part of the leather upholstery option, the electrically-adjustable **heated front seats** have five preset temperature settings. Optional on SE and Sport models.



03 The **2Zone electronic climate control** is fully automatic to retain a precise internal temperature. It also benefits from a twin zone setting that allows the driver and front passenger up to 4°C difference in their chosen temperature settings. Optional on all models.

Whether you decide on a new Jetta S, SE or Sport you have a choice to enhance it even further from our wide range of optional equipment. By choosing from our Winter or Sensor pack, sumptuous leather upholstery, hi-fi upgrade or alloy wheels, just imagine how you could build a car to your personal specification.



04 **Radio system RCD 500** including dash-mounted six CD autochanger is optional on all models, and is also available with the 'Monsoon' soundpack and eight speakers – four front and four rear – for near perfect acoustics. Optional on SE and Sport models.

Please note: The radio system RCD 500 and navigation/radio systems cannot be specified in conjunction with each other.



05 The **DVD navigation/radio system** not only delivers perfect sound quality whether you're listening to a CD or the radio, but it can also guide you to your destination in any one of 24 European countries. A 6½" multifunction colour display shows a map of your route along with important information on time and distances. In addition, audible directions can also be broadcast allowing you to concentrate on the road ahead. This option also includes a six CD autochanger in the front centre armrest. Optional on SE and Sport models.

Also available but not shown:

The **rear side airbag system** protects the rear passengers in the event of a side collision. Optional on all models.

Heat insulating tinted glass 65% light absorbing from B pillar back reduces the intensity of the sun's rays and heat build-up in the new Jetta's interior. Optional on all models.

The **telephone preparation** links your mobile telephone to the radio aerial, ensuring better reception and less interference, and allows conversations to be relayed via the radio speakers. The **telephone cradle** holds a mobile telephone securely in place. The cradle must be used in conjunction with the telephone preparation option. Please see your Volkswagen retailer for mobile telephone compatibility. Both are optional on all models.



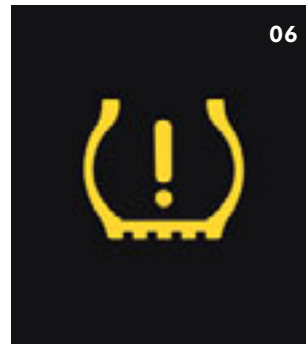
06 **Gas discharge (Xenon) dipped beam headlights** with automatic range adjustment improve visibility and the headlight washer system ensure they stay free from dirt. Optional on all models.

Optional equipment (continued).



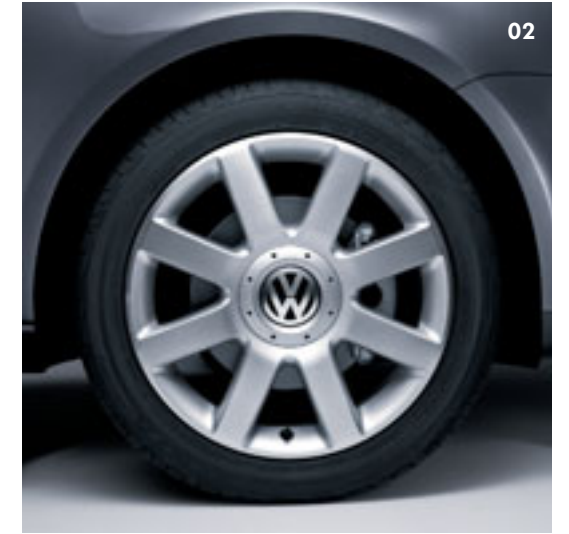
01-02 The **Winter pack** offers comfort and safety during the coldest months. The Winter pack includes electrically foldable door mirrors, heated front seats, heated windscreen washer jets, headlight washers and a low washer fluid level warning light. Optional on all models.

03 **Front fog lights** are not just for improved safety, they provide a sporty finish. Optional on S and SE and standard on Sport models.



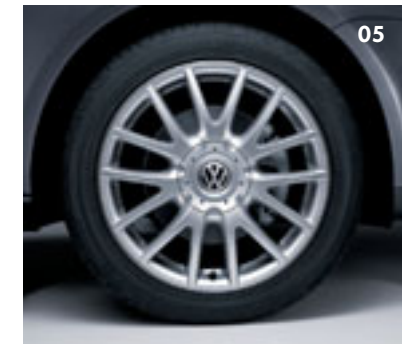
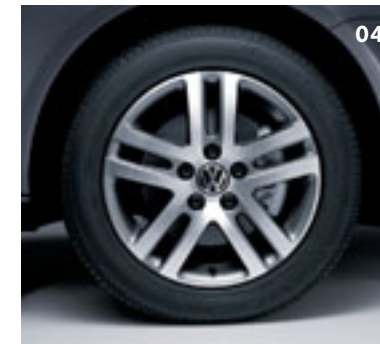
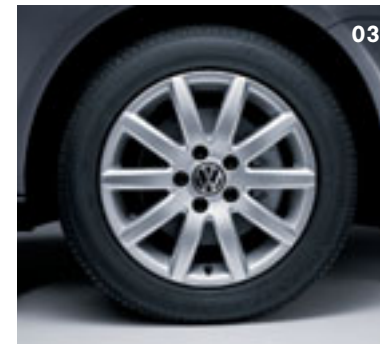
04-06 The **Sensor pack** includes ultrasonic rear parking sensors which emit an audible warning as objects become closer, cruise control which can maintain a constant speed from 20 mph upwards and automatically switches off when the brake or clutch is engaged and an electronic tyre pressure monitoring system which alerts you should a tyre lose pressure. Optional on all models.

Alloy wheels.



01 **'Grand Prix'** design 7J x 17 alloy wheels with 225/45 R17 tyres and anti-theft wheel bolts. Optional on all models. On S and SE models this option includes a temporary steel spare wheel.

02 **'Indianapolis'** design 7J x 17 alloy wheels with 225/45 R17 tyres and anti-theft wheel bolts. Optional on all models. On S and SE models this option includes a temporary steel spare wheel.



03 **'Toronto'** design 6½J x 16 alloy wheels with 205/55 R16 tyres and anti-theft wheel bolts. Standard on S models and not available as an option.

04 **'Atlanta'** design 6½J x 16 alloy wheels with 205/55 R16 tyres and anti-theft wheel bolts. Standard on SE models and not available as an option.

05 **'ClassiXs'** design 7J x 17 alloy wheels with 225/45 R17 tyres, anti-theft wheel bolts and a temporary steel spare wheel. Standard on Sport models and not available as an option.

Engines.

The new Jetta has a range of powerful and efficient engines at its disposal with the three petrol variants benefiting from innovative direct injection technology, whereby fuel is injected directly into the combustion chamber under high pressure and the fuel quantity constantly adjusted to the driving condition. The result is impressive performance even at low revs. The powerful four cylinder 1.6 litre FSI petrol engine, with a six speed manual gearbox develops a healthy 115 PS and achieves 39.8 mpg* over the Combined fuel cycle. There are two dynamic 2.0 litre FSI petrol engines producing an impressive 150 PS or 200 PS. Both engines are available with either a six speed manual or automatic gearbox, the 200 PS featuring the superb automatic DSG gearbox. The DSG gearbox offers a genuine alternative to a manual gearbox because it is able to change gear faster than a manual gearbox and more smoothly than a conventional automatic. The 2.0 litre FSI 150 PS is capable of 131 mph (where the law permits), whilst achieving 34.4 mpg* over the Combined fuel cycle. The most powerful engine available for the new Jetta is the 2.0 litre FSI 200 PS which accelerates the new Jetta from 0 - 62 mph in just 7.5 seconds and reaches a top speed of 146 mph (where the law permits).

Two diesel engines are available and both benefit from 'Pumpe Düse' direct injection technology, resulting in exceptional pulling power throughout the rev range alongside low fuel consumption. You can choose from either the 1.9 litre TDI engine with a five speed manual gearbox, developing 105 PS or the 2.0 litre TDI, with a six speed manual gearbox offering additional performance and delivering 140 PS – both engines are also available with a six speed automatic DSG gearbox. The 1.9 litre TDI 105 PS returns 53.3 mpg* over the Combined fuel cycle whilst producing CO₂ emissions of only 143 g/km. If it's performance you're seeking, the 2.0 litre TDI 140 PS is sure to impress, with 320 Nm of torque produced at 2,500 rpm and 0 - 62 mph reached in just 9.7 seconds.

* Please see the Engines section for CO₂ emissions and fuel consumption figures.

01 The six speed manual gearbox ensures optimum transmission of power, with short, well-defined gear changes.



02 The blue illuminated instrument panel keeps you updated with a wealth of information all clearly displayed while you drive.

03 Highly efficient FSI technology takes the petrol engine to a new level of efficiency, boosting performance while lowering fuel consumption, even at low revs.



S, SE – 1.6 litre FSI 115 PS. Technical specification.

		Manual	
Engine	Engine type	Four cylinder petrol	
	Cubic capacity, ltrs/cc	1.6/1598	
	Bore/stroke, mm	76.5/86.9	
	Max. output, PS ⁽⁰¹⁾ /kW at rpm	115/85 6000	
	Max. torque, lbs.ft/Nm at rpm	114/155 4000	
	Compression ratio	12.0 : 1	
	Gearbox	Six speed manual	
	Alternator, A	140	
	Battery, A (Ah)	280 (60)	
Weights, kgs	Unladen weight ⁽⁰²⁾	1433	
	Gross vehicle weight	1870	
	Payload ⁽⁰²⁾	437	
	Axle load limit: Front Rear	960 960	
Trailer load limits, kgs⁽⁰³⁾	Braked 12% incline	1200	
	Unbraked	670	
	Towbar load limit	75	
	Max. roof load	75	
Performance	Top speed†, mph (km/h)	120 (194)	
	Acceleration, secs 0 - 62 mph	11.1	
	ABI insurance group	TBA	
Environmental information	Fuel grade, minimum	Unleaded, 95 RON ⁽⁰⁴⁾	
	Fuel tank capacity, galls/ltrs	12.1/55	
	Official fuel consumption, mpg/ltr per 100 km ⁽⁰⁶⁾		
	Urban	30.4/9.3	
	Extra-urban	48.7/5.8	
	Combined	39.8/7.1	
	Official CO ₂ emission, g/km ⁽⁰⁷⁾	170	
Emission class	EURO 4		
Noise, dB	74.0		

† Where the law permits.

Notes.

- 01) The maximum power output figures are quoted in PS (or Pferdestärke, which is the metric equivalent of horsepower). To convert from metric to imperial horsepower, divide the PS figure by 1.0139.
- 02) Figures are calculated in accordance with manufacturer's criteria. Vehicle unladen weight ranges with 90% tank capacity without driver. The individual unladen weight depends on the specification of the vehicle, this then reduces the possible payload accordingly.
- 03) With increasing altitude the engine performance diminishes. From 1,000 m above sea level and for every 1,000 m thereafter 10% of the vehicle/trailer weight (trailer weight + gross vehicle weight) must be deducted.
- 04) Thanks to the knock control, unleaded four star (at least 95 RON) can be used instead of unleaded Super plus. In order to achieve maximum fuel consumption benefits on the FSI engine, Ultra Low Sulphur Petrol (ULSP) must be used.
- 05) The use of RME and FAME (bio diesel) is not possible.
- 06) Official fuel consumption according to EU Directive 99/94. The consumption calculation according to 1999/100/EC is based on the actual unladen weight of the vehicle. Additional specifications can lead to a higher weight class and hence to consumption figures of this higher weight class. The driving style, road and traffic conditions, environmental influences and vehicle condition can in practice lead to consumption figures, which may differ from those calculated with this standard.
- 07) The weight of a vehicle will influence the level of CO₂ emission it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO₂. The CO₂ figure quoted for each vehicle is the maximum possible. The unladen weight of the vehicle is calculated by range at the time of manufacture and the maximum possible CO₂ emission for that weight range is applied according to the Council Directive 80/1268EEC as amended by Commission Directive 1999/100/EC on the approximation of the laws of the member states relating to the carbon dioxide emissions and the fuel consumption of motor vehicles.

SE, Sport – 2.0 litre FSI 150 PS.

Technical specification.

		Manual	Automatic
Engine	Engine type	Four cylinder petrol	Four cylinder petrol
	Cubic capacity, ltrs/cc	2.0/1984	2.0/1984
	Bore/stroke, mm	82.5/92.8	82.5/92.8
	Max. output, PS ⁽⁰¹⁾ /kW at rpm	150/110 6000	150/110 6000
	Max. torque, lbs.ft/Nm at rpm	148/200 3500	148/200 3500
	Compression ratio	11.5 : 1	11.5 : 1
	Gearbox	Six speed manual	Six speed auto
	Alternator, A	140	140
	Battery, A (Ah)	280 (60)	280 (60)
Weights, kgs	Unladen weight ⁽⁰²⁾	1473	1495
	Gross vehicle weight	1910	1930
	Payload ⁽⁰²⁾	437	435
	Axle load limit: Front Rear	1000 960	1020 960
Trailer load limits, kgs⁽⁰³⁾	Braked 12% incline	1400	1400
	Unbraked	690	690
	Towbar load limit	75	75
	Max. roof load	75	75
Performance	Top speed†, mph (km/h)	131 (211)	129 (207)
	Acceleration, secs 0 - 62 mph	9.2	9.9
	ABI insurance group	TBA	TBA
Environmental information	Fuel grade, minimum	Unleaded, 95 RON ⁽⁰⁴⁾	Unleaded, 95 RON ⁽⁰⁴⁾
	Fuel tank capacity, galls/ltrs	12.1/55	12.1/55
	Official fuel consumption, mpg/ltr per 100 km ⁽⁰⁶⁾		
	Urban	25.2/11.2	23.5/12.0
	Extra-urban	43.5/6.5	42.8/6.6
	Combined	34.4/8.2	32.8/8.6
	Official CO ₂ emission, g/km ⁽⁰⁷⁾	197	206
	Emission class	EURO 4	EURO 4
Noise, dB	74.0	73.0	

† Where the law permits.

Notes.

- 01) The maximum power output figures are quoted in PS (or Pferdestärke, which is the metric equivalent of horsepower). To convert from metric to imperial horsepower, divide the PS figure by 1.0139.
- 02) Figures are calculated in accordance with manufacturer's criteria. Vehicle unladen weight ranges with 90% tank capacity without driver. The individual unladen weight depends on the specification of the vehicle, this then reduces the possible payload accordingly.
- 03) With increasing altitude the engine performance diminishes. From 1,000 m above sea level and for every 1,000 m thereafter 10% of the vehicle/trailer weight (trailer weight + gross vehicle weight) must be deducted.
- 04) Thanks to the knock control, unleaded four star (at least 95 RON) can be used instead of unleaded Super plus. In order to achieve maximum fuel consumption benefits on the FSI engine, Ultra Low Sulphur Petrol (ULSP) must be used.
- 05) The use of RME and FAME (bio diesel) is not possible.
- 06) Official fuel consumption according to EU Directive 99/94. The consumption calculation according to 1999/100/EC is based on the actual unladen weight of the vehicle. Additional specifications can lead to a higher weight class and hence to consumption figures of this higher weight class. The driving style, road and traffic conditions, environmental influences and vehicle condition can in practice lead to consumption figures, which may differ from those calculated with this standard.
- 07) The weight of a vehicle will influence the level of CO₂ emission it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO₂. The CO₂ figure quoted for each vehicle is the maximum possible. The unladen weight of the vehicle is calculated by range at the time of manufacture and the maximum possible CO₂ emission for that weight range is applied according to the Council Directive 80/1268EEC as amended by Commission Directive 1999/100/EC on the approximation of the laws of the member states relating to the carbon dioxide emissions and the fuel consumption of motor vehicles.

Sport – 2.0 litre FSI 200 PS. Technical specification.

		Manual	Automatic
Engine	Engine type	Four cylinder petrol	Four cylinder petrol
	Cubic capacity, ltrs/cc	2.0/1984	2.0/1984
	Bore/stroke, mm	82.5/92.8	82.5/92.8
	Max. output, PS ⁽⁰¹⁾ /kW at rpm	200/147 5100	200/147 5100
	Max. torque, lbs.ft/Nm at rpm	207/280 1800-5000	207/280 1800-5000
	Compression ratio	10.3 : 1	10.3 : 1
	Gearbox	Six speed manual	Six speed auto DSG
	Alternator, A	140	140
	Battery, A (Ah)	280 (60)	280 (60)
Weights, kgs	Unladen weight ⁽⁰²⁾	1514	1526
	Gross vehicle weight	1950	1960
	Payload ⁽⁰²⁾	436	434
	Axle load limit: Front Rear	1040 960	1050 960
Trailer load limits, kgs⁽⁰³⁾	Braked 12% incline	1400	1400
	Unbraked	720	720
	Towbar load limit	75	75
	Max. roof load	75	75
Performance	Top speed†, mph (km/h)	146 (235)	145 (233)
	Acceleration, secs 0 - 62 mph	7.5	7.2
	ABI insurance group	TBA	TBA
Environmental information	Fuel grade, minimum	Unleaded, 95 RON ⁽⁰⁴⁾	Unleaded, 95 RON ⁽⁰⁴⁾
	Fuel tank capacity, galls/ltrs	12.1/55	12.1/55
	Official fuel consumption, mpg/ltr per 100 km ⁽⁰⁶⁾		
	Urban	25.4/11.1	26.2/10.8
	Extra-urban	44.8/6.3	44.8/6.3
	Combined	34.9/8.1	35.3/8.0
	Official CO ₂ emission, g/km ⁽⁰⁷⁾	194	192
Emission class	EURO 4	EURO 4	
Noise, dB	73.0	69.0	

† Where the law permits.

Notes.

- 01) The maximum power output figures are quoted in PS (or Pferdestärke, which is the metric equivalent of horsepower). To convert from metric to imperial horsepower, divide the PS figure by 1.0139.
- 02) Figures are calculated in accordance with manufacturer's criteria. Vehicle unladen weight ranges with 90% tank capacity without driver. The individual unladen weight depends on the specification of the vehicle, this then reduces the possible payload accordingly.
- 03) With increasing altitude the engine performance diminishes. From 1,000 m above sea level and for every 1,000 m thereafter 10% of the vehicle/trailer weight (trailer weight + gross vehicle weight) must be deducted.
- 04) Thanks to the knock control, unleaded four star (at least 95 RON) can be used instead of unleaded Super plus. In order to achieve maximum fuel consumption benefits on the FSI engine, Ultra Low Sulphur Petrol (ULSP) must be used.
- 05) The use of RME and FAME (bio diesel) is not possible.
- 06) Official fuel consumption according to EU Directive 99/94. The consumption calculation according to 1999/100/EC is based on the actual unladen weight of the vehicle. Additional specifications can lead to a higher weight class and hence to consumption figures of this higher weight class. The driving style, road and traffic conditions, environmental influences and vehicle condition can in practice lead to consumption figures, which may differ from those calculated with this standard.
- 07) The weight of a vehicle will influence the level of CO₂ emission it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO₂. The CO₂ figure quoted for each vehicle is the maximum possible. The unladen weight of the vehicle is calculated by range at the time of manufacture and the maximum possible CO₂ emission for that weight range is applied according to the Council Directive 80/1268EEC as amended by Commission Directive 1999/100/EC on the approximation of the laws of the member states relating to the carbon dioxide emissions and the fuel consumption of motor vehicles.

S, SE – 1.9 litre TDI 105 PS.

Technical specification.

		Manual	Automatic
Engine	Engine type	Four cylinder diesel	Four cylinder diesel
	Cubic capacity, ltrs/cc	1.9/1896	1.9/1896
	Bore/stroke, mm	79.5/95.5	79.5/95.5
	Max. output, PS ⁽⁰¹⁾ /kW at rpm	105/77 4000	105/77 4000
	Max. torque, lbs.ft/Nm at rpm	184/250 1900	184/250 1900
	Compression ratio	19.0 : 1	19.0 : 1
	Gearbox	Five speed manual	Six speed auto DSG
	Alternator, A	140	140
	Battery, A (Ah)	330 (61)	330 (61)
Weights, kgs	Unladen weight ⁽⁰²⁾	1508	1542
	Gross vehicle weight	1940	1980
	Payload ⁽⁰²⁾	432	438
	Axle load limit: Front Rear	1030 960	1070 960
Trailer load limits, kgs⁽⁰³⁾	Braked 12% incline	1400	1400
	Unbraked	720	720
	Towbar load limit	75	75
	Max. roof load	75	75
Performance	Top speed†, mph (km/h)	117 (189)	116 (187)
	Acceleration, secs 0 - 62 mph	11.9	11.8
	ABI insurance group	TBA	TBA
Environmental information	Fuel grade, minimum	Diesel ⁽⁰⁵⁾	Diesel ⁽⁰⁵⁾
	Fuel tank capacity, galls/ltrs	12.1/55	12.1/55
	Official fuel consumption, mpg/ltr per 100 km ⁽⁰⁶⁾		
	Urban	42.2/6.7	37.2/7.6
	Extra-urban	61.4/4.6	56.5/5.0
	Combined	53.3/5.3	47.9/5.9
	Official CO ₂ emission, g/km ⁽⁰⁷⁾	143	159
	Emission class	EURO 4	EURO 4
Noise, dB	73.0	72.0	

† Where the law permits.

Notes.

- 01) The maximum power output figures are quoted in PS (or Pferdestärke, which is the metric equivalent of horsepower). To convert from metric to imperial horsepower, divide the PS figure by 1.0139.
- 02) Figures are calculated in accordance with manufacturer's criteria. Vehicle unladen weight ranges with 90% tank capacity without driver. The individual unladen weight depends on the specification of the vehicle, this then reduces the possible payload accordingly.
- 03) With increasing altitude the engine performance diminishes. From 1,000 m above sea level and for every 1,000 m thereafter 10% of the vehicle/trailer weight (trailer weight + gross vehicle weight) must be deducted.
- 04) Thanks to the knock control, unleaded four star (at least 95 RON) can be used instead of unleaded Super plus. In order to achieve maximum fuel consumption benefits on the FSI engine, Ultra Low Sulphur Petrol (ULSP) must be used.
- 05) The use of RME and FAME (bio diesel) is not possible.
- 06) Official fuel consumption according to EU Directive 99/94. The consumption calculation according to 1999/100/EC is based on the actual unladen weight of the vehicle. Additional specifications can lead to a higher weight class and hence to consumption figures of this higher weight class. The driving style, road and traffic conditions, environmental influences and vehicle condition can in practice lead to consumption figures, which may differ from those calculated with this standard.
- 07) The weight of a vehicle will influence the level of CO₂ emission it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO₂. The CO₂ figure quoted for each vehicle is the maximum possible. The unladen weight of the vehicle is calculated by range at the time of manufacture and the maximum possible CO₂ emission for that weight range is applied according to the Council Directive 80/1268EEC as amended by Commission Directive 1999/100/EC on the approximation of the laws of the member states relating to the carbon dioxide emissions and the fuel consumption of motor vehicles.

SE, Sport – 2.0 litre TDI 140 PS.

Technical specification.

		Manual	Automatic
Engine	Engine type	Four cylinder diesel	Four cylinder diesel
	Cubic capacity, ltrs/cc	2.0/1968	2.0/1968
	Bore/stroke, mm	81.0/95.5	81.0/95.5
	Max. output, PS ⁽⁰¹⁾ /kW at rpm	140/103 4000	140/103 4000
	Max. torque, lbs.ft/Nm at rpm	236/320 17500-2500	236/320 1750-2500
	Compression ratio	18.5 : 1	18.5 : 1
	Gearbox	Six speed manual	Six speed auto DSG
	Alternator, A	140	140
	Battery, A (Ah)	330 (61)	330 (61)
Weights, kgs	Unladen weight ⁽⁰²⁾	1556	1568
	Gross vehicle weight	1990	2000
	Payload ⁽⁰²⁾	434	432
	Axle load limit: Front Rear	1080 960	1090 960
Trailer load limits, kgs⁽⁰³⁾	Braked 12% incline	1500	1500
	Unbraked	730	730
	Towbar load limit	75	75
	Max. roof load	75	75
Performance	Top speed†, mph (km/h)	129 (207)	127 (205)
	Acceleration, secs 0 - 62 mph	9.7	9.7
	ABI insurance group	TBA	TBA
Environmental information	Fuel grade, minimum	Diesel ⁽⁰⁵⁾	Diesel ⁽⁰⁵⁾
	Fuel tank capacity, galls/ltrs	12.1/55	12.1/55
	Official fuel consumption, mpg/ltr per 100 km ⁽⁰⁶⁾		
	Urban	38.7/7.3	34.9/8.1
	Extra-urban	57.6/4.9	55.4/5.1
	Combined	48.7/5.8	45.6/6.2
	Official CO ₂ emission, g/km ⁽⁰⁷⁾	157	168
Emission class	EURO 4	EURO 4	
Noise, dB	74.0	72.0	

† Where the law permits.

Notes.

- 01) The maximum power output figures are quoted in PS (or Pferdestärke, which is the metric equivalent of horsepower). To convert from metric to imperial horsepower, divide the PS figure by 1.0139.
- 02) Figures are calculated in accordance with manufacturer's criteria. Vehicle unladen weight ranges with 90% tank capacity without driver. The individual unladen weight depends on the specification of the vehicle, this then reduces the possible payload accordingly.
- 03) With increasing altitude the engine performance diminishes. From 1,000 m above sea level and for every 1,000 m thereafter 10% of the vehicle/trailer weight (trailer weight + gross vehicle weight) must be deducted.
- 04) Thanks to the knock control, unleaded four star (at least 95 RON) can be used instead of unleaded Super plus. In order to achieve maximum fuel consumption benefits on the FSI engine, Ultra Low Sulphur Petrol (ULSP) must be used.
- 05) The use of RME and FAME (bio diesel) is not possible.
- 06) Official fuel consumption according to EU Directive 99/94. The consumption calculation according to 1999/100/EC is based on the actual unladen weight of the vehicle. Additional specifications can lead to a higher weight class and hence to consumption figures of this higher weight class. The driving style, road and traffic conditions, environmental influences and vehicle condition can in practice lead to consumption figures, which may differ from those calculated with this standard.
- 07) The weight of a vehicle will influence the level of CO₂ emission it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO₂. The CO₂ figure quoted for each vehicle is the maximum possible. The unladen weight of the vehicle is calculated by range at the time of manufacture and the maximum possible CO₂ emission for that weight range is applied according to the Council Directive 80/1268EEC as amended by Commission Directive 1999/100/EC on the approximation of the laws of the member states relating to the carbon dioxide emissions and the fuel consumption of motor vehicles.

The technology.

Transmission

- Front wheel drive through asbestos-free single-plate dry clutch. Hydraulic clutch-mechanism. Five/six speed gearbox with double joint half axles
- Five speed manual: 1.9 litre TDI 105 PS
- Six speed manual: 1.6 litre FSI 115 PS, 2.0 litre FSI 150 PS, 2.0 litre FSI 200 PS, 2.0 litre TDI 140 PS
- Six speed automatic: 2.0 litre FSI 150 PS
- Six speed automatic DSG: 2.0 litre FSI 200 PS, 1.9 litre TDI 105 PS, 2.0 litre TDI 140 PS

Brakes

- Electronically controlled Anti-lock Braking System (ABS) with Electronic Brake-pressure Distribution (EBD)
- Diagonal twin-circuit brake system with inner-ventilated front disc brakes and rear disc brakes
- Asbestos-free brake pads
- Hydraulic Brake Assist (HBA)

Running gear

- Electronic Stabilisation Programme (ESP) including Electronic Differential Lock (EDL) and Traction Control (ASR)
- Front suspension through coil springs with telescopic shock absorbers, all elements integrated in chassis legs
- Rear suspension with gas pressure shock absorbers and separate springs
- Wheel control: front through chassis legs and (lower) triangular wishbones (directionally stabilising steering roll radius)
- Wheel control: rear through four-link suspension with independent wheel suspension
- Front and rear anti-roll bar

Steering

- Electro-mechanical steering rack
- Collapsible, height and lengthways adjustable safety steering column

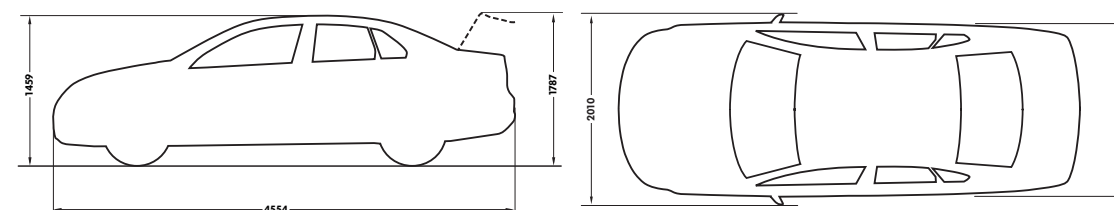
Engines

- Front transverse-installed engine
- 1.6 litre/115 PS ⁽⁰¹⁾ (85 kW) petrol engine: four cylinder in-line engine, aluminium cylinder head, four valves per cylinder with roller valve lever drive, electronic direct injection (FSI), programmed ignition with cylinder-selective anti-knock control, four single spark ignition coils, longlife spark plugs, exhaust gas recirculation, three-way front catalyst, NOx storage catalyst
- 2.0 litre/150 PS ⁽⁰¹⁾ (110 kW) petrol engine: four cylinder in-line engine, aluminium cylinder head, four valves per cylinder with roller valve lever drive, electronic direct injection (FSI), programmed ignition with cylinder-selective anti-knock control, four single spark ignition coils, longlife spark plugs, exhaust gas recirculation, three-way front catalyst, NOx storage catalyst
- 2.0 litre/200 PS ⁽⁰¹⁾ (147 kW) petrol engine: four cylinder in-line engine, aluminium cylinder head, four valves per cylinder with roller rocker finger valve drive, electronic direct injection (FSI), variable inlet valve timing, programmed ignition with cylinder-selective anti-knock control, four single spark ignition coils, longlife spark plugs, exhaust gas turbocharger, three-way close-coupled pre-catalyst and underbody catalyst, lambda control
- 1.9 litre/105 PS ⁽⁰¹⁾ (77 kW) diesel engine: four cylinder in-line engine, two valves per cylinder, electronically controlled 'Pumpe Düse' high pressure injection system, oxidation catalyst, turbocharger with variable turbine geometry
- 2.0 litre/140 PS ⁽⁰¹⁾ (103 kW) diesel engine: four cylinder in-line engine, four valves per cylinder, electronically controlled 'Pumpe Düse' high pressure injection system, oil cooler, intercooler, exhaust gas recirculation, oxidation catalyst, turbocharger with variable turbine geometry

Technical specification dimensions.

Maximum luggage capacity, litres VDA measuring method using 200 x 100 x 50 mm blocks	With rear seat upright	527
Exterior dimensions	Length, mm	4554
	Width – including door mirrors, mm	2010
	Width – excluding door mirrors, mm	1781
	Width – opened front/rear doors, mm	3640/3435
	Height, mm	1459
	Height – opened bonnet/floor, mm	1763
	Height – opened tailgate/floor, mm	1787
	Wheelbase, mm	2578

01 The maximum power output figures are quoted in PS (or Pferdestärke, which is the metric equivalent of horsepower). To convert from metric to imperial horsepower, divide the PS figure by 1.0139.



Volkswagen service for your peace of mind.

The Volkswagen Warranty.

Three-year Warranty.

All Volkswagen New Jettas come with a three-year/60,000 miles warranty, which protects your car against the failure of most mechanical and electrical components due to manufacturing defects. This comprises a two-year manufacturer's warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty. Should the mileage exceed 60,000 miles within the first two years, the manufacturer's two-year warranty will still be valid. If an additional warranty for subsequent years or higher mileage is desired, it may be purchased from an authorised Volkswagen retailer or repairer; however, this additional warranty must be purchased before the mileage reaches 60,000. Full details of the three-year warranty are available from your authorised Volkswagen retailer or repairer.

Three-year Paint Warranty.

The paintwork of the new Jetta is covered against manufacturing defects for a period of three years. Naturally, the new Jetta must be cared for in compliance with the operating instructions which will be found in your vehicle handbook. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

12-year Body Protection Warranty.

The internal body sections and panels of the new Jettas are covered against rusting through from the inside for 12 years. Naturally, the new Jetta must be cared for in compliance with the operating instructions. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

Service Intervals.

Volkswagen are pleased to offer you a choice on how your new Jetta is serviced. The appropriate selection is entirely dependent on how the car is likely to be driven and its general use. To help you identify which type of service would be most suitable, please refer to the following guide.

The Time and Distance Service is recommended for vehicles that will cover less than 10,000 miles in 12 months and if the vehicle is likely to be used in the following way:

- Predominantly urban driving, short journeys with frequent cold starts.
- Activities regularly producing high engine loading, e.g. frequent hill climbs, driving with vehicle fully loaded and towing.
- Uneconomical driving style using high rpms with heavy acceleration and heavy braking.

The service intervals for the Time and Distance Service are as follows:

- Oil change service
Every 10,000 miles/1 year (whichever is soonest).
- Interval service
Every 20,000 miles/2 years (whichever is soonest).
- Interval service inspection
Every 40,000 miles/4 years (whichever is soonest).

The LongLife Service is recommended for vehicles with a daily mileage of more than 25 miles where the vehicle is driven regularly mainly on longer distance journeys. The vehicle is driven mainly at a constant speed with minimum vehicle and engine loading, minimal towing and driven in an economical manner.

With the LongLife Service the vehicle can cover anywhere between 10,000* and a maximum of 20,000* miles or 24 months (whichever is soonest).

* Please note that mileages are approximate as the service indicator system uses kilometres as the distance measurement. Please consult your authorised Volkswagen retailer or repairer for advice and full details.

Approved Accessories.

A comprehensive range of accessories from alloy wheels to carpet mats is available to complement the factory-fitted option list. Volkswagen approved accessories purchased from and fitted by your authorised Volkswagen retailer at the point of vehicle sale will also benefit from the three-year vehicle warranty.

Volkswagen Insurance.

Competitive insurance premiums are available to Volkswagen owners through Volkswagen Insurance Service (Great Britain) Limited. Volkswagen Insurance guarantees that all repair work is undertaken by an authorised Volkswagen retailer or repairer. For a quotation, telephone Linkline on 0845 600 8006.

Extended Warranty.

You may purchase additional protection from your authorised Volkswagen retailer or repairer, or contact 0870 9000 115.

Volkswagen Finance†.

Volkswagen Finance specialises in providing funding solutions for Volkswagen drivers. Whether your Volkswagen is for private or business use, you can choose from a range of funding options.

Here is our full range of finance products:

- New Solutions – a personal contract plan
- Hire purchase
- Lease purchase
- Finance lease
- Contract hire

With all of our finance products you can choose one of our fixed-cost maintenance plans designed to help you budget accurately.

No matter what finance product you choose, your local Volkswagen retailer will be able to provide you with a personalised quote that could meet your budget and vehicle needs.

Volkswagen Assistance.

Every new car is registered for Volkswagen Assistance for one year. This provides vehicle recovery in the unlikely event of a breakdown (subject to conditions). Volkswagen Assistance can also be purchased for subsequent years. For full details, please contact your authorised Volkswagen retailer.

Tax Free Sales.

For full details, please contact your authorised Volkswagen retailer.

CO₂ Emission.

The weight of a vehicle will influence the level of CO₂ emission it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO₂.

The CO₂ figure quoted for each vehicle is the maximum possible. The unladen weight of the vehicle is calculated by range at the time of manufacture and the maximum possible CO₂ emission for that weight range is applied according to the Council Directive 80/1268EEC as amended by Commission Directive 1999/100/EC on the approximation of the laws of the member states relating to the carbon dioxide emissions and the fuel consumption of motor vehicles.

Please Note:

Some illustrations in this document do not necessarily reflect UK specifications and may not be available. In particular, controls and some items of equipment are positioned differently for the UK.

The specifications contained in this document are for information purposes only and are subject to change. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Please check model availability and full specification details with your authorised Volkswagen retailer prior to ordering.

Note: We would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All our monitoring and recording processes meet Ofcom regulations.

† Volkswagen Finance is a trading name of Volkswagen Financial Services (UK) Limited. An offer of finance depends on certain conditions. Available to people over 18 in the UK only.