

Effective from 1.4.2010



# The Touran



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\* Where fitting costs are applicable, and unless stated otherwise.

# Model prices.

## 5 Door Compact MPV Range – 7 seats

			Output, PS	CO <sub>2</sub> emission, g/km	Maximum VED band*	Basic Recommended Retail £	VAT £	Total Recommended Retail £	Manufacturer's Recommended 'On the road' Retail £*
<b>S</b>									
S	1.6 ltr	5 speed manual	102	193	J	13,872.13	2,427.62	16,299.75	17,285.00
S TDI	1.9 ltr	6 speed manual	90	155	G	14,727.45	2,577.30	17,304.75	18,020.00
S TDI	1.9 ltr	6 speed manual	105	156	G	15,187.02	2,657.73	17,844.75	18,560.00
S TDI BlueMotion Technology	1.9 ltr	6 speed manual	105	144	F	15,412.55	2,697.20	18,109.75	18,795.00
<b>Match</b>									
Match TSI	1.4 ltr	6 speed manual	140	166	H	17,731.70	3,103.05	20,834.75	21,645.00
Match TSI	1.4 ltr	7 speed auto DSG	140	159	G	18,604.04	3,255.71	21,859.75	22,575.00
Match TDI	1.9 ltr	6 speed manual	105	156	G	17,518.94	3,065.81	20,584.75	21,300.00
Match TDI BlueMotion Technology	1.9 ltr	6 speed manual	105	144	F	18,038.09	3,156.66	21,194.75	21,880.00
Match TDI†	2.0 ltr	6 speed manual	140	159	G	18,621.06	3,258.69	21,879.75	22,595.00
Match TDI†	2.0 ltr	6 speed auto DSG	140	172	H	19,472.13	3,407.62	22,879.75	23,690.00
Match TDI DPF	2.0 ltr	6 speed manual	170	174	H	19,599.79	3,429.96	23,029.75	23,840.00
Match TDI DPF	2.0 ltr	6 speed auto DSG	170	182	I	20,472.13	3,582.62	24,054.75	24,915.00

<b>Fixed price servicing – limited offer until 30 June 2010</b>					
3-year/30,000 miles (whichever is soonest) service plan comprising:			212.77	37.23	250.00
12 months/10,000 miles:	Oil change service				
24 months/20,000 miles:	Inspection service (including oil change)				
	Brake fluid change				
36 months/30,000 miles:	Oil change service				

\* For full details of VED (Vehicle Excise Duty) bands and other costs included in the 'On the road' recommended retail price, please see page 10.

† Please note these models are only available from stock and are not available to factory order.

# Main items of standard specification.

## Standard items of equipment S

### Volkswagen service

- 3-year/60,000 miles warranty (whichever is soonest)
- 3-year paintwork warranty
- 12-year body protection warranty
- Volkswagen Roadside Assistance

Please see page 11 for more details

### Exterior

- Aerial for radio integrated into side window
- Alloy wheels, four 6½ x 15 'Misano' with 195/65 R15 tyres and anti-theft wheel bolts
- Black side bump strips and door handles
- Body-coloured bumpers with black bump strip
- Body-coloured door mirrors with integrated indicators
- Chrome trimmed radiator grille surround
- Galvanised body
- Heat insulating tinted glass
- Halogen clear headlights, range adjustable with permanent daytime driving lights
- Roof rails, black

### Interior

- 'Microtec' interior trim
- Upholstery 'Media' cloth

### Safety

- ABS (Anti-lock Braking System) with HBA (Hydraulic Brake Assist)
- Curtain airbag system, for front and 2nd row passengers
- Disc brakes, front and rear (front ventilated)
- Driver's and front passenger's whiplash-optimised head restraints
- Driver's and front passenger's airbags with passenger's airbag deactivation switch
- Electronic engine immobiliser
- ESP (Electronic Stabilisation Programme) including EDL (Electronic Differential Lock) and ASR (Traction Control)
- Front seat side impact airbags
- Front three-point seat belts with height adjustment
- Isofix child seat preparation, outer seats of 2nd row
- Reflectors in front and rear doors
- Warning buzzer and light for front seat belts if unfastened
- Warning triangle
- 2 head restraints in the 3rd row
- 2 three-point seat belts in the 3rd row
- 3 head restraints in the 2nd row
- 3 three-point seat belts in the 2nd row, with height adjustment on outer seats

The above specifications are for information purposes only as our products are continually updated and changes may be made to the specifications at any time. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Specifications are subject to change without notice.

## Standard items of equipment S (continued)

### Function

- Air conditioning, semi-automatic
- Centre seat of 2nd row, foldable with table function
- Cruise control
- Cup holders, front x 2
- Driver's and front passenger's seat height adjustment
- Dust and pollen filter
- Electrically heated and adjustable door mirrors
- Electric windows, front
- Exterior temperature gauge
- Glovebox, illuminated and lockable
- Heating and ventilation system with 4 speed fan and air circulation switch
- Height and reach adjustable steering wheel
- Illuminated sun visor mirrors
- Instrument lighting, blue adjustable panel illumination
- Interior light delay
- Load lashing points x 4, in luggage compartment
- Luggage compartment cover, retractable
- Luggage compartment light
- Multifunction computer (Midline)
- Multiple storage compartments in passenger and luggage areas
- Power-assisted steering, speed-sensitive
- RCD 210 radio/MP3 compatible CD player with 4 speakers, front
- Reading lights, front and rear

### Function (continued)

- Rear screen wash/wipe with intermittent wipe
- Remote central locking with 2 remote folding keys
- Reverse gear selection activates rear screen wiper
- Speedo and rev counter, electronic odometer, trip and service interval display, fuel and temperature gauge
- Storage compartments in all doors (for 1.0 litre bottles)
- Storage compartments in roof console
- Three-spoke steering wheel
- Tyre repair kit (7 seat models only)
- Warning 'lights on' buzzer
- Windscreen wiper with intermittent wipe and 4 position delay
- 2 single seats in the 3rd row, can be folded flush into floor of luggage compartment
- 3 single seats in the 2nd row, with forward and backward adjustments, foldable and removable
- 12V socket in front with illuminated cigarette lighter
- 12V socket in luggage compartment

### S BlueMotion Technology models only

- 6J x 15 steel wheels with 195/65 R15 low rolling resistance tyres
- Multifunction computer (Highline), includes visual gear change recommendation for optimum fuel consumption
- Sports suspension, lowered by approx. 15 mm
- Unique 'BlueMotion Technology' badging

# Main items of standard specification (continued).

## Additional items of equipment Match (over S)

### Exterior

- Alloy wheels, four 6½J x 16 'Perth' with 205/55 R16 tyres and anti-theft wheel bolts
- Body-coloured bumper strip
- Body-coloured side bump strips and door handles
- Darkened headlight lenses
- Darkened rear light clusters
- Heat insulated tinted glass, 35% from B pillar back
- Matt chrome trimmed radiator grille surround
- Roof rails, anodised chrome finish with black inserts

### Interior

- Leather trimmed multifunction steering wheel, gear knob and handbrake grip
- 'Steel finish' interior trim
- Upholstery 'Milo' cloth

### Function

- Alarm
- Backrest release on front passenger seat
- Driver's and front passenger's under seat drawer
- Electric windows, front and rear
- Front centre armrest with storage compartment
- Front comfort seats with height and lumbar adjustment
- Front seat back storage pockets

### Function (continued)

- Hill hold function
- Multi Device Interface (MDI) with USB and iPod connection cables
- Multifunction computer (Highline)
- Park Assist, sensor controlled steering aid
- Parking sensors, front and rear – ultrasonic, audible with audio volume reduction when activated and optical parking display via vehicle's audio system
- RNS 310 touch-screen navigation/radio system including dash-mounted MP3 compatible CD player with 8 speakers, 5" colour screen, SD card reader and AUX-in socket for connection to an external multimedia source (e.g. iPod and MP3 player)
- Winter driving programme (DSG and 2.0 litre TDI DPF 170 PS manual only)
- 12V socket for 2nd row seats

### Match BlueMotion Technology models only

- Alloy wheels, four 6½J x 16 'Perth' 205/55 R16 low rolling resistance tyres and anti-theft wheel bolts
- Multifunction computer (Highline), includes visual gear change recommendation for optimum fuel consumption
- Sports suspension, lowered by approx. 15 mm

The above specifications are for information purposes only as our products are continually updated and changes may be made to the specifications at any time. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Specifications are subject to change without notice.

# Factory-fitted options.

At Volkswagen, we work towards making sure that our cars are as close to perfection as we can make them. However, no matter how good our cars are, we know that they will never be exactly what you want in every detail.

Hence the exceptional range, style and quality of our factory-fitted options. So that if you find any particular part of your Volkswagen needs a little something to make it match your desires precisely, this is precisely where you will find it.

## Alloy wheels and styling packs

Add a touch of style and personality with this great choice of alloys. Alloys add a distinctively sporting look to your car, carefully chosen to enhance the exterior styling of every model, these options give you plenty of opportunity to express your individuality and transform the appearance of your Touran.

01 'Atlanta' 6½J x 16 alloy wheels.



## Comfort and convenience

The importance of comfort and convenience cannot be over-emphasised. Choose from this range of factory-fitted options to create an interior that meets your individual needs, and makes life just that little bit more comfortable and convenient. 2Zone electronic climate control, electric sunroof or Convenience pack, these luxuries are designed to help you relax and take the stress out of driving, adding not only a touch of luxury, but also providing invaluable practical assistance.

02 Automatic dimming interior rear-view mirror (Convenience pack).



## Exterior

The exterior styling of a car is not only an expression of its personality, but makes a powerful statement about your own individuality and taste. These factory-fitted options provide an easy and effective way to create a striking visual appearance with great aesthetic appeal, while enjoying some important practical benefits. From heat insulating tinted glass to front fog lights, choose the options best suited to your needs and enhance not only your Touran's exterior looks, but your driving experience too.

## In-car entertainment and communications

When it comes to in-car entertainment systems and communications packages, those looking to install a technologically advanced or upgraded system are spoiled for choice. Whether you require the latest touch-screen navigation system or digital radio receiver, these factory-fitted options provide the ultimate in advanced electronics, state-of-the-art technology and connectivity.

03 RNS 310 touch-screen navigation/radio system.



## Safety and security

Safety and security have to be a primary consideration, for only when you are feeling totally safe and protected can you completely relax. For example, the rear parking sensors take the worry out of reversing into tight spaces, enabling you to enjoy the driving experience so much more.

04 Rear parking sensors.



## Steering wheels

A multifunction leather trimmed steering wheel including Highline multifunction computer not only adds a touch of elegance and style, but enables you to control a diverse range of functions with the greatest of ease. Everything is to hand and intuitively where you would expect it to be, allowing you to drive in a totally relaxed manner, while enjoying all the benefits of advanced technology.

## Upholstery and trims

The interior of your car is all about aesthetics and luxury, leather upholstery enables you to create a sumptuous interior that is tasteful, elegant and attractive, meeting your individual needs perfectly, and providing the highest levels of comfort and driving pleasure. Sit back, relax and enjoy your surroundings.

# Factory-fitted options (continued).

		S/S BlueMotion Tech	Match/Match BlueMotion Tech	Basic RRP £ Excluding VAT	Total RRP £ Including VAT
<b>Seating combinations</b>					
5 seat models	Five seat combination with full size alloy spare wheel	○	○	191.49	225.00
<b>Alloy wheels and styling packs</b>					
16" 'Atlanta'	Four 6½J x 16 'Atlanta' with 205/55 R16 tyres and anti-theft wheel bolts	○ <sup>1</sup>	–	391.49	460.00
<i>1 Not available on S BlueMotion Technology models.</i>					
<b>Comfort and convenience</b>					
Air conditioning	2Zone electronic climate control with automatic air recirculation	○	○	314.89	370.00
Carpet mats	Front and rear	○	○	76.60	90.00
Convenience pack	Automatic dimming interior rear-view mirror, coming/leaving home lighting function and rain sensor	○	○	212.77	250.00
Front centre armrest	With storage compartment	○	●	131.91	155.00
Hill hold function <sup>1</sup>	Including flat tyre indicator	○	● <sup>2</sup>	157.45	185.00
Luggage restraint/ net partition		○	○	165.96	195.00
Sunroof	Electric, glass	○	○	510.64	600.00
Winter pack	Headlight washers, heated front seats, heated windscreen washer jets and low washer fluid warning light	○	○	302.13	355.00
Winter pack in conjunction with leather upholstery	Headlight washers, heated windscreen washer jets and low washer fluid warning light	–	○	195.74	230.00
<i>1 Not in conjunction with Park Assist.</i>					
<i>2 The flat tyre indicator is not included on all Match models.</i>					
<b>Exterior</b>					
Front fog lights	With static cornering function	–	○	187.23	220.00
Heat insulating tinted glass	35% from B pillar backwards	○	●	187.23	220.00
Special paint	Metallic/Pearl Effect	○	○	365.96	430.00
<b>In-car entertainment and communications</b>					
DAB compatible radio	Digital receiver upgrade to RCD 310 and RCD 510 radio systems	○ <sup>1</sup>	–	148.94	175.00
RCD 310 radio system <sup>2</sup>	Including MP3 compatible CD player with 8 speakers and front centre armrest with storage compartment and AUX-in socket for connection to an external multimedia source (e.g. iPod and MP3 player)	○	–	229.79	270.00
RCD 510 touch-screen radio system <sup>2</sup>	Including dash-mounted MP3 compatible 6 CD autochanger with 8 speakers and front centre armrest with storage compartment and AUX-in socket for connection to an external multimedia source (e.g. iPod and MP3 player)	○	–	425.53	500.00
RNS 310 touch-screen navigation/radio system <sup>2,3</sup>	With 5" colour screen – MP3 compatible CD player with 8 speakers, SD card reader and AUX-in socket for connection to an external multimedia source (e.g. iPod and MP3 player)	○	●	702.13	825.00
<i>1 Can only be ordered in conjunction with RCD 310 radio system or RCD 510 radio system on S models.</i>					
<i>2 RCD 310 radio system, RCD 510 radio system and RNS 310 navigation/radio system cannot be specified in conjunction with each other.</i>					
<i>3 RNS 310 navigation/radio system includes postcode search functionality for all but the last 2 digits of a UK postcode.</i>					

● Standard equipment ○ Optional equipment – Not available  
Factory-fitted options are subject to availability and extended delivery.

VAT is calculated at 17.5%.

Effective from 1 April 2010.



		S/S BlueMotion Tech	Match/Match BlueMotion Tech	Basic RRP £ Excluding VAT	Total RRP £ Including VAT
<b>Safety and security</b>					
Alarm	With interior protection	○	●	255.32	300.00
Family pack	Electrically activated/deactivated rear door child locks, luggage pockets on seat backrests and anti-soiling protection	–	○	51.06	60.00
Flat tyre indicator <sup>1</sup>		○	–	38.30	45.00
Park Assist and parking sensors, front and rear with optical parking display <sup>1, 2, 3</sup>	Sensor controlled steering aid to assist parallel parking and ultrasonic, audible parking sensors front and rear with optical parking display via vehicle's audio system display	○ <sup>4</sup>	●	514.89	605.00
Parking sensors, rear <sup>2</sup>	Ultrasonic, audible with audio volume reduction when activated and optical parking display via vehicle's audio system display	○ <sup>4</sup>	●	280.85	330.00

<sup>1</sup> Flat tyre indicator and Park Assist cannot be specified in conjunction with each other.

<sup>2</sup> Park Assist and parking sensors, front and rear cannot be specified in conjunction with parking sensors, rear.

<sup>3</sup> Not in conjunction with hill hold function.

<sup>4</sup> Optical parking display only available with RCD 310 and RCD 510 radio systems and RNS 310 navigation/radio system.

<b>Steering wheels</b>					
Leather trimmed	Steering wheel and gear knob	○	–	140.43	165.00
Multifunction leather trimmed	Three-spoke steering wheel, gear knob, handbrake grip and multifunction computer (Highline)	○ <sup>1</sup>	●	229.79	270.00

<sup>1</sup> Multifunction computer (Highline) is standard on S BlueMotion Technology models.

<b>Upholstery and trims</b>					
'Nappa' leather <sup>1</sup>	'Nappa' leather upholstery including heated front sports seats (7 seat Touran)	–	○	1,417.02	1,665.00
	'Nappa' leather upholstery including heated front sports seats (5 seat Touran) Including full size alloy spare wheel	–	○	1,608.51	1,890.00

<sup>1</sup> Some parts of leather interior will contain artificial leather.

● Standard equipment ○ Optional equipment – Not available  
Factory-fitted options are subject to availability and extended delivery.

## Environmental information.

Touran	Output, PS	CO <sub>2</sub> emission, g/km	Trim level(s)	Urban*	Extra-urban*	Combined*
<b>Petrol engines</b>						
1.6 ltr	102	193	S	25.7/11.0	43.5/6.5	34.9/8.1
1.4 ltr TSI	140	166	Match	31.4/9.0	46.3/6.1	39.2/7.2
1.4 ltr TSI DSG (7 spd)	140	(159)	Match	(33.6/8.4)	(47.1/6.0)	(40.9/6.9)
<b>Diesel engines</b>						
1.9 ltr TDI	90	155	S	37.7/7.5	53.3/5.3	47.1/6.0
1.9 ltr TDI	105	156	S, Match	38.2/7.4	54.3/5.2	47.9/5.9
1.9 ltr TDI DPF	105	144	S BlueMotion Tech, Match BlueMotion Tech	40.4/7.0	60.1/4.7	52.3/5.4
2.0 ltr TDI <sup>†</sup>	140	159	Match <sup>†</sup>	37.2/7.6	54.3/5.2	47.1/6.0
2.0 ltr TDI DSG <sup>†</sup>	140	(172)	Match <sup>†</sup>	(34.0/8.3)	(52.3/5.4)	(43.5/6.5)
2.0 ltr TDI DPF	170	174	Match	33.2/8.5	50.4/5.6	42.8/6.6
2.0 ltr TDI DPF DSG	170	(182)	Match	(32.5/8.7)	(48.7/5.8)	(40.9/6.9)

( ) Automatic figures.

A guide on fuel economy and CO<sub>2</sub> emissions which contains data for all new passenger car models is available at any point of sale free of charge. In addition to the fuel efficiency of a car, driving behaviour as well as other non-technical factors play a role in determining a car's fuel consumption and CO<sub>2</sub> emissions. CO<sub>2</sub> is the main greenhouse gas responsible for global warming.

\* Fuel consumption figures shown are mpg/ltr per 100 km for the Urban, Extra-urban and Combined fuel cycles in accordance with EU Directive 99/94.

† Please note these models are only available from stock and are not available to factory order.

VAT is calculated at 17.5%.

Effective from 1 April 2010.

# Vehicle Excise Duty (VED).

On 1 May 2009, there was a change to the Vehicle Excise Duty (VED) tax bands. Cars are taxed according to their CO<sub>2</sub> emissions, in bands A to M.

All vehicles first registered on, or after, 23 March 2006 are subject to a new form of VED (Road Fund Licence). This new duty is based upon the type of fuel the vehicle uses and its carbon dioxide (CO<sub>2</sub>) emissions level, measured in grams per kilometre (g/km). To help you identify the duty you will pay, the DVLA has created thirteen categories for petrol engines and thirteen categories for diesel engines.

Increased weight of a vehicle, including higher trim levels and the addition of options will have a detrimental influence on the level of fuel consumption and CO<sub>2</sub> emissions produced.

The CO<sub>2</sub> and fuel consumption figures are obtained from tests on a representative vehicle of the type, conducted and approved in accordance with Council Directive 80/1268/EEC as amended by Directive 1999/100/EC (or later) on the approximation of the laws of the member states relating to the carbon dioxide emissions and the fuel consumption of motor vehicles.

## VED band 'First year rate'

From 1 April 2010, anyone buying a new car will pay a 'First year rate' of VED for the first Road Fund Licence. The chart below shows the VED bands and the charges which are levied:

### VED band 'First year rate'

VED band	CO <sub>2</sub> emissions (g/km)	Petrol VED £	Petrol total 'On the road' costs £	Diesel VED £	Diesel total 'On the road' costs £
A	Up to 100	0.00	560.25	0.00	560.25
B	101-110	0.00	560.25	0.00	560.25
C	111-120	0.00	560.25	0.00	560.25
D	121-130	0.00	560.25	0.00	560.25
E	131-140	110.00	670.25	110.00	670.25
F	141-150	125.00	685.25	125.00	685.25
G	151-165	155.00	715.25	155.00	715.25
H	166-175	250.00	810.25	250.00	810.25
I	176-185	300.00	860.25	300.00	860.25
J	186-200	425.00	985.25	425.00	985.25
K	201-225	550.00	1,110.25	550.00	1,110.25
L	226-255	750.00	1,310.25	750.00	1,310.25
M	Over 255	950.00	1,510.25	950.00	1,510.25

The total 'On the road' costs above include the applicable 'First year rate' VED charge plus the 'On the road' costs as detailed below:

### Additional 'On the road' costs

Delivery to retailer £	410.00
Number plates £	20.00
VAT £	75.25
Vehicle first registration fee £	55.00
Total £	560.25

## VED band 'Standard rate'

For the subsequent year's VED (Road Fund Licence), vehicle owners will then pay the 'Standard rate' of VED as shown in the table below:

### VED band 'Standard rate'

VED band	CO <sub>2</sub> emissions (g/km)	Petrol VED £	Diesel VED £
A	Up to 100	0.00	0.00
B	101-110	20.00	20.00
C	111-120	30.00	30.00
D	121-130	90.00	90.00
E	131-140	110.00	110.00
F	141-150	125.00	125.00
G	151-165	155.00	155.00
H	166-175	180.00	180.00
I	176-185	200.00	200.00
J	186-200	235.00	235.00
K	201-225	245.00	245.00
L	226-255	425.00	425.00
M	Over 255	435.00	435.00

### Six months' VED (Road Fund Licence)

From 1 April 2010, six months' Road Fund Licence will not be available for some vehicles at first registration. VED rate for bands A-D is zero and will not be eligible for a six-month Road Fund Licence at first registration. VED rate for bands E-G will be eligible for a six-month Road Fund Licence at first registration. VED rate for bands H-M will not be eligible for a six-month Road Fund Licence at first registration.

### Subsequent year's VED (Road Fund Licence)

Vehicles with a VED rate of £55 or above will be eligible for a six-month Road Fund Licence.

### VED 'First year rate' refund

Refunds on a vehicle's Road Fund Licence in bands H-M will only be calculated on the basis of the 'First year rate' if the vehicle has been stolen, scrapped or moved into a tax class where no VED is payable (e.g. cars for the registered disabled).

If the refund is being applied for because the vehicle has been sold, exported or taken off the road, it will be calculated according to the 'Standard rate' of VED applicable to that vehicle.

# The Volkswagen service, for your peace of mind.

## The Volkswagen Warranty

### Three-year Warranty

All Volkswagen passenger cars come with a three-year/60,000 miles warranty, which protects your car against the failure of most mechanical and electrical components due to manufacturing defects. This comprises a two-year manufacturer's warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty. Should the mileage exceed 60,000 miles within the first two years, the manufacturer's two-year warranty will still be valid. If an additional warranty for subsequent years or higher mileage is desired, it may be purchased from an authorised Volkswagen retailer or repairer; however, this additional warranty must be purchased before the mileage reaches 60,000\*. Full details of the three-year warranty are available from your authorised Volkswagen retailer or repairer.

\*All warranty work must be completed by an authorised Volkswagen retailer or repairer.

### Body Protection Warranty

The internal body sections and panels of the Touran are covered against rusting through from the inside for 12 years. Naturally, the vehicle must be cared for in compliance with the operating instructions. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

### Three-year Paintwork Warranty

This latest warranty, pioneered by Volkswagen, really provides you with the widest possible cover on a new car.

There are no special conditions attached and paintwork manufacturing defects will be rectified without charge. Naturally, during the warranty period the car must be cared for in compliance with the operating instructions.

### Extended warranty

You may purchase additional protection from your authorised Volkswagen retailer or repairer, or contact 0870 9000 115.

### Service Intervals

Volkswagen are pleased to offer you a choice on how your Touran is serviced. The appropriate selection is entirely dependent on how the car is likely to be driven and its general use. To help you identify which type of service would be most suitable, please refer to the following guide.

The Time and Distance Service is recommended for vehicles that will cover less than 10,000 miles in 12 months and if the vehicle is likely to be used in the following way:

- Predominantly urban driving, short journeys with frequent cold starts.
- Activities regularly producing high engine loading, e.g. frequent hill climbs, driving with vehicle fully loaded and towing.
- Uneconomical driving style using high rpms with heavy acceleration and heavy braking.

The service intervals for the Time and Distance Service are as follows:

- Oil change service Every 10,000 miles/1 year (whichever is soonest).
- Interval service Every 20,000 miles/2 years (whichever is soonest).
- Inspection service Every 40,000 miles/3 years (whichever is soonest).

The LongLife Service is recommended for vehicles with a daily mileage of more than 25 miles where the vehicle is driven regularly mainly on longer distance journeys. The vehicle is driven mainly at a constant speed with minimum vehicle and engine loading, minimal towing and driven in an economical manner.

With the LongLife Service the vehicle can cover anywhere between 10,000<sup>†</sup> and a maximum of 18,000<sup>†</sup> miles or 24 months (whichever is soonest) between oil changes. Inspection service is typically in the third year of ownership and thereafter every second year, for vehicles with an approximate annual mileage of 10,000 miles.

<sup>†</sup> Please note that mileages are approximate as the service indicator system uses kilometres as the distance measurement.

Please consult your authorised Volkswagen retailer or repairer for advice and full details.

### Volkswagen Insurance<sup>‡</sup>

We want you to start enjoying your new car from day one and thanks to Volkswagen Insurance complimentary seven day cover, you can. Call free on 0800 316 7892 (lines are open Monday to Friday 8 am - 9 pm and Saturday 9 am - 5 pm), provide a few details and a cover note will be sent to your retailer. They will then tax your car and you can drive it away.

Visit [www.insurewithvolkswagen.co.uk](http://www.insurewithvolkswagen.co.uk) for details of the full range of insurance products available. Here you can also get a quote for your annual car insurance and buy it online too. All of our insurance products are designed to ease the pain of making a claim.

<sup>‡</sup> Volkswagen Insurance is a trading name of Volkswagen Insurance Service (Great Britain) Limited, an appointed representative of Volkswagen Financial Services (UK) Limited, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. Registered in England number 2835230. Volkswagen Insurance is sold, underwritten and administered by Allianz Insurance plc registered in England number 84638. Registered office 57 Ladymead, Guildford, Surrey GU1 1DB. Volkswagen Financial Services (UK) Limited and Allianz Insurance plc are authorised and regulated by the Financial Services Authority. Volkswagen Financial Services (UK) Limited and Allianz Insurance plc are not part of the same corporate group.

### Volkswagen Finance<sup>±</sup>

Volkswagen Finance specialises in providing funding solutions for Volkswagen drivers. Whether your Volkswagen is for private or business use, you can choose from a range of funding options.

- Solutions – a personal contract plan
- Finance lease
- Hire purchase
- Contract hire
- Lease purchase

With all Volkswagen Finance products you can choose a fixed-cost maintenance plan to help you budget for your servicing and maintenance costs. No matter what finance product you choose, your local Volkswagen retailer will be able to provide you with a personalised quote that could meet your budget and vehicle needs.

<sup>±</sup> Volkswagen Finance is a trading name of Volkswagen Financial Services (UK) Limited. An offer of finance depends on certain conditions.

Available to people over 18 in the UK only.

### Volkswagen Roadside Assistance

Every new car is registered for Volkswagen Roadside Assistance for one year except the Touareg and Phaeton which are registered for three years. This provides vehicle roadside and home recovery in the unlikely event of a breakdown in the UK and Europe (subject to conditions). Volkswagen Roadside Assistance can also be purchased for subsequent years. For full details, please contact your authorised Volkswagen retailer.

### Prices and specifications

The prices and specifications contained in this brochure are for information purposes only as our products are continually updated and changes may be made to the prices and specifications at any time. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Prices and specifications are subject to change without notice.

Following the announcement of a price increase, any vehicle order which can be accepted into the factory production system before the effective date of the price increase will be supplied at the current price, even if built and delivered after the date on which the increase became effective.

**Note:** We would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All our monitoring and recording processes meet Ofcom regulations.

Effective from 1 April 2010.

**Issued by Volkswagen Marketing, Volkswagen (UK)**  
**Volkswagen Information Service**  
**Freephone: 0800 333 666**  
**PVW138TOUPR**

This price list can be viewed or downloaded in pdf format at:  
**[www.volkswagen.co.uk](http://www.volkswagen.co.uk)**