

The new Citan

Panel van & Dualiner



Mercedes-Benz
Vans. Born to run.

The city has a new hero

The Citan

The new Citan is the latest addition to Mercedes-Benz's expanding van family. Available in panel-van or Dualiner guise, it's the brand's first city van for tradespeople developed specifically to meet the multiple challenges of everyday urban traffic. It's robust, flexible and cost-effective.

The Citan is a city hero. Its concept is an impressive mix of a large load compartment housed within compact vehicle dimensions, good driving dynamics, high agility and outstanding manoeuvrability. The Citan also makes sound economic sense – thanks to its low running costs, maximum availability, attractive pricing and flexible finance options. With the Citan, you also get our lifetime¹ MobiloVan UK² mobility guarantee. The sophisticated Citan engines do a first-class job and, thanks to BlueEFFICIENCY technologies, they can help boost your company's cost-effectiveness with fuel consumption figures as low as 65.7 mpg^{3, 4}. A finely tuned chassis helps ensure safe and precise handling, while the high-quality interior includes an ergonomic control concept along with a wealth of comfort and convenience features – so the Citan is not only easy to live with, it's also a joy to work with.

In short, the Citan has everything you would expect from a Mercedes-Benz van. And a lot more besides. You can find out exactly what by taking a test drive. After all, every hero needs a partner.

¹ Up to max. 30 years ² Valid from 01.10.2012 for vehicles registered for the first time on or after 01.10.2012

³ Measured for the long Citan panel van (A2), perm. GVW 1950 kg, 109 CDI engine, with BlueEFFICIENCY package

⁴ BlueEFFICIENCY is standard or optional, depending on the chosen vehicle variant. It is included as standard with the petrol engine, which is expected to be available from the 1st quarter of 2013. Fuel-consumption and CO₂ figures for the petrol engine were not available when this brochure went to print









Contents

The new Citan	2	Equipment	22
		Paintwork & upholstery	22
Interior	6	Standard and optional equipment	23
Comfort and functionality	6	Genuine accessories	27
Technology	8	Services	28
Engines and chassis	8	Glossary	32
BlueEFFICIENCY	10	Technical data	34
Load compartment concept	12	Engines, weights and dimensions	34
Applications & versatility	12	Fuel consumption and CO ₂ emissions	36
Panel van	16	Test drive	37
Dualiner	18		
Safety	20		





It knows what matters inside

The Citan combines comfort with practicality

The Citan's interior provides comfortable surroundings and ideal working conditions. Comfort and practicality come together as one, impressing on every level from the moment you get in to the moment you get out. The adjustable driver's seat and the height-adjustable steering wheel allow you to adopt just the right position for optimum ride comfort, while all the controls are arranged ergonomically and can be used intuitively. An easy-to-read instrument cluster with a shift point indicator promotes economical driving.

The practical stowage concept provides plenty of functional stowage space, which is easily accessible even whilst driving, while the standard-fit heating and ventilation system creates a pleasant working environment.



Air conditioning. Optional air conditioning for a constant interior climate¹



Stowage facility above windscreen. The stowage facility above the windscreen, included as standard, keeps documents and small items close to hand

¹ Standard on all 111 models

Can you imagine anything stopping it from getting the job done? Neither can we

The Citan shows its strengths when it matters most in your job

When high-level dynamics, low fuel consumption and impressive performance come together, driving becomes a sheer pleasure – be it in dense city traffic, where you benefit from the Citan's compact size and manoeuvrability, or when travelling on country roads or the motorway, where you can enjoy its pulling power to the full.

There are several engines to choose from: a high-torque diesel version with **75 hp** (55 kW), **90 hp** (66 kW) or **110 hp** (81 kW); or a sophisticated petrol model developing **114 hp** (84 kW) (the 110 hp and 114 hp engines are expected to be available from the 1st quarter of 2013. Fuel-consumption and CO₂ figures were not available at the time of going to print). Thanks to the innovative BlueEFFICIENCY variants, the state-of-the-art Citan engines can also boost your company's profitability. There are almost no power losses, as the Citan is equipped with a 5 or 6-speed manual transmission, depending on engine variant.

All the chassis components – from the standard-fit power steering and the springs/dampers to the rear-axle location – are precisely tuned to each other to maximise your comfort. And to give you complete control of the Citan's performance at all times. So there are no compromises in terms of handling and driving enjoyment – even when manoeuvring, cornering or carrying heavy loads.









Sure to pay off. Sooner *and* later

As low as 65.7 mpg – the Citan leads by example when it comes to fuel consumption¹

Mercedes-Benz is committed to shaping the future of mobility responsibly and sustainably. And the Mercedes-Benz Citan is part of this commitment. In city traffic especially, the Citan more than lives up to this billing – by reducing CO₂ emissions and fuel consumption thanks to innovative BlueEFFICIENCY technologies². In terms of cost-effectiveness too, the Citan makes perfect sense on account of its attractive pricing and low running costs (thanks to low fuel consumption and maintenance intervals of up to 24,000 miles, for example). Maximum vehicle availability is as important to Mercedes-Benz Vans as it is to you – as underlined by our lifetime³ MobiloVan UK⁴ mobility guarantee. So the Citan is a major factor behind long-term and sustainable profitability. Every time it goes out to work.

A new engine generation, electrically assisted power steering and a shift point indicator all help promote economical driving. Plus you can further boost your vehicle's cost-effectiveness by choosing one of our BlueEFFICIENCY models:²

- Battery and alternator management
- ECO start/stop function
- Tyres with optimised rolling resistance⁵

¹ Measured for the long Citan panel van (A2), perm. GVW 1950 kg, 109 CDI engine, with BlueEFFICIENCY

² BlueEFFICIENCY models are available for 108, 109 and 111 models. All 112 models come with BlueEFFICIENCY

³ Up to a maximum of 30 years if serviced by a Mercedes-Benz Authorised Repairer

⁴ Valid from 01.10.2012 for vehicles registered for the first time on or after 01.10.2012

⁵ Not available for vehicles with uprated payload



Ready for any challenge

The Citan handles the daily routine with impressive flexibility

Whilst the Citan can't actually do the work for you, it can make your job a lot easier – whatever your trade. You won't want to do without its intelligent load compartment concept, as it allows easy loading and unloading as well as flexible use of the van's high transport capacity.

With its robust construction, reliable load securing and good accessibility for loading, the Citan panel van is an impressive proposition. The optionally available folding grille bulkhead means that the loading length can be extended in next to no time – for even greater carrying capacity.

The Citan Dualiner has five comfortable seats and, when the bench seat is folded down, a load compartment capacity¹ of 3.7 m³ for material or luggage.

¹The Citan Dualiner has a load compartment capacity of 2.4 m³ when the bench seat is not folded down



Folding Bulkhead. The panel van's optional folding grille bulkhead allows the loading length to be extended, and it helps protect the occupants



Folding 3-seater rear bulkhead bench. The Dualiner offers the best of both worlds – space for up to five occupants or high transport capacity





The first hero available in three sizes

The Citan really does keep all your options open

Being a trade specialist makes the Citan the perfect choice for the job in hand. With three different loading lengths¹ of up to 2137² mm and a loading height of 1258 mm, the Citan panel van has up to 3.8 m³ of transport capacity with a payload of between 490 and 810 kg.

To make the best possible use of the generous space available, two sliding doors and twin rear doors with an opening angle of up to 180° are standard³ and allow unrestricted access to the load compartment. The optional ladder flap for bulky items and a likewise optional trailer coupling open up further transportation possibilities. After all, you need to take everything you need with you.

¹ The Citan Dualiner is only available as an extra-long version

² When the front passenger seat is folded down, the loading length in the panel van is 2886 mm

³ Only long and extra-long variants come with sliding doors, compact has no sliding doors



More efficient loading and unloading: with a choice of three different lengths¹ and the option of two sliding doors, the new Citan provides plenty of space for a wide range of requirements and transport tasks









Can accommodate large loads And distribute them

The Citan ensures that you and your cargo arrive safely

Having so much space for tools and materials brings with it a great deal of responsibility. That's why the panel van is equipped with a full bulkhead to shield the driver and front passenger from sliding loads and noise.

The load can be secured to the standard-fit load-securing rings on the load compartment floor using lashing straps. Optional wooden side panelling protects the metal surfaces, and provides better insulation against noise and high temperatures – so even the most fragile goods will arrive safe and sound. Plus the optionally available wooden floor not only simplifies loading, it also makes cleaning easier¹. Leaving you more time to enjoy your evening after work.

¹ Currently unavailable in the UK



The Citan panel van's load compartment is designed with flexibility and safety in mind. An optional folding bulkhead shields the driver from sliding loads without shielding the load from view





Can it really do it all?

The Citan provides plenty of space for everything. And everyone

The Dualiner¹ is ideal for carrying people and cargo at the same time thanks to its 2.4 m³ load compartment for material or luggage behind the five seats. The two sliding doors for the load compartment, with glazing as standard, allow easy access to the passenger compartment or the load compartment².

The folding rear seat bench, fitted as standard, has a 1/3 to 2/3 split, allowing larger items to be transported. For even greater versatility, there is an optional single-section 3-seater bench for the 1st row, which can be folded forward to form a full grille bulkhead, increasing the load compartment capacity to max. 3.7 m³.

¹ Dualiner only available as extra-long version

² The standard version of the Dualiner has sheet-metal sections between the C and D-pillars and at the rear door. All-round glazing can be specified as a no-cost option, but only with one load compartment sliding door



The Citan Dualiner combines convenient transport options with highly flexible use of the load compartment. The optional single-section 3-seater bench for the 1st row can be turned into a full grille bulkhead in a few simple moves, increasing the load compartment capacity to max. 3.7 m³



01

Electronic Stability Program (ADAPTIVE ESP®). This electronic dynamic handling control system assists the driver in critical driving situations by improving the vehicle's directional stability.

02

Thorax bags. The optional thorax bags in the backrests provide the driver and front passenger with greater torso protection in the event of serious accidents involving a side impact.

03

Reversing aid. The optionally available acoustic reversing aid with distance meter makes parking easier and helps prevent vehicle damage.

04

Light and rain sensor. The optional light and rain sensor automatically 'adjusts the lights and wipe interval to suit the light and weather conditions.

05

Daytime running lamps. The standard-fit daytime running lamps are switched on automatically when the engine is started to make it easier for other road users to see the vehicle.



Big on safety

The Citan with its sophisticated safety equipment

The Citan also leads the way when it comes to safety: fitted with ADAPTIVE ESP® (Electronic Stability Program), Brake Assist and ABS as standard, it impresses with its short stopping distances and good response in the wet.

When it matters most, there's no such thing as too much safety. That's why the Citan has height-adjustable 3-point seat belts with belt tensioners and belt force limiters – to provide effective restraint should the worst come to the worst – while the seat belt reminder emits both audible and visible warnings.

Standard equipment for the Citan includes daytime running lamps, Start-off Assist and a driver airbag. The optionally available front passenger airbag and thorax bags¹ can further reduce the risk of injury in the event of an accident. Additional safety-related equipment, such as a light and rain sensor or a reversing aid, is also available.

¹ Thorax bags currently unavailable on dualiner

Paintwork and upholstery

Non-metallic paints



arctic white



dolphin grey²



amarena red¹



ink blue



pepper green¹



pebble grey¹

Metallic paints



dravite black metallic¹



bornite red metallic²



limonite brown metallic¹



brilliant silver metallic



kornelite blue metallic²



tenorite grey metallic

Lima black fabric upholstery



The seat covers are dirt-resistant and tastefully matched to the vehicle interior

¹ Expected to be available from 1st quarter of 2013

² Expected to be available from 2nd quarter of 2013

Standard and optional equipment

Comfort



○ **Foldable front passenger seat.** The backrest of the front passenger seat in the Citan panel van can be folded down to give a loading length of up to 2886 mm



○ **Armrest with stowage compartment.** The soft armrest on the centre console provides generous stowage space, enough to accommodate even a 1.5-litre bottle



● **Front power windows, with convenience feature on the driver's side.** The windows can be opened and closed electrically – at the flick of a switch on the driver's side



● **Heated and electrically adjustable exterior mirrors (with temperature sensor).** These reliably prevent icing and misting up. And they guard against damage



● **Radio.** The LCD radio includes an Aux and USB interface. It allows Bluetooth® telephony and audio streaming



● **Trip computer.** The trip computer displays fuel consumption, distance, range or average speed at a glance



○ **Light and rain sensor.** The light and rain sensor automatically adjusts the lights and wipe frequency to suit the light and weather conditions



○ **Air conditioning.** Heating and ventilation system with air conditioning for a constant interior climate

● Standard equipment ○ Optional equipment

Standard and optional equipment

Practicality



○ **Ladder flap.** The ladder flap at the rear of the roof allows long items to be transported



○ **Foldable front passenger seat and cargo retention grille¹.** This creates a flat surface and a larger passenger compartment of up to 2886 mm, depending on vehicle length



○ **Folding 1st-row 3-seater bench with cargo retention grille².** The Dualiner offers the best of both worlds – space for up to five occupants or high transport capacity



● **Synthetic floor covering for passenger and load compartment¹.** This sound-absorbing synthetic floor covering is easy to clean and protects the floor against scratches and dents



○ **Wooden floor covering in the load compartment.³** Protects the load compartment floor, makes loading easier and improves insulation



○ **Rigid trailer coupling.** The trailer coupling with fixed ball-type head makes it easy to tow trailers

● Standard equipment ○ Optional equipment

¹ Only available for the Citan Panel Van ² Only available for the Citan Dualiner ³ Not currently available in the UK ⁴ Not available for the compact Citan Panel Van (A1)

Standard and optional equipment

Safety



● **Electronic Stability Program (ADAPTIVE ESP®)** assists the driver in critical handling situations, ensuring greater safety



● **Driver's Airbag.** The driver's airbag is standard, while a front-passenger airbag and two thorax airbags are optionally available¹



● **Height-adjustable belts and belt force limiters.** Height-adjustable 3-point seat belts with belt tensioners, belt force limiters and seat belt reminders make for safe, comfortable driving



● **Load-securing rings.** Several load-securing rings attached to the floor allow the load to be secured using tensioning straps



● **Daytime running lamps and halogen front fog lamps.** The automatic daytime running lamps, fitted as standard, enhance visibility, while the optional halogen front fog lamps improve the driver's visibility in fog



● **Automatically activated hazard warning lights during emergency braking.** These lights enhance active safety in dangerous situations



○ **Reversing aid.** The audible reversing aid allows precise manoeuvring and helps prevent vehicle damage

● Standard equipment ○ Optional equipment ¹ Thorax bags not currently available on dualiner

Further standard and optional equipment (selection)

Lighting		Safety	
Interior light on D-pillar with switch, with 3 settings	●	Central locking	●
Third brake lamp	●	Seat belt reminder warning for driver's seat	●
BlueEFFICIENCY models¹		Mirrors	
Battery and alternator management	●	Aspherically curved mirror glass (exterior mirrors)	●
ECO start/stop function	●	Interior mirror	○
Tyres with optimised rolling resistance ²	●	Miscellaneous	
Electrics and radio		Bodybuilder interface/special module	○
Electrically assisted power steering	●	Compartments in front doors	●
Radio/CD with Aux and USB interface and Bluetooth® telephony	●	Ladder flap	○
Start-off assist	●	Light-alloy wheels, 38.1 cm (15-inch)/40.6 cm (16-inch)	○
Rear door/tailgate		Outside temperature display	○
Double-wing 180° rear door with window and wash/wipe system	○	Stowage compartment between front seats	●
Double-wing 180° rear door without window	●	Sun protection in windscreen behind interior mirror	●
Tailgate with window and wash/wipe system	○	Sunblind with pocket on driver's/front passenger side	●
Heating and fan		Tinted glass all round	●
Air drying for windscreen/side windows	●		
Heated front seats ³	○		
Manual air conditioning	○		
Pollen filter	●		
Option packages	○		
Driver's Pack – improving driver comfort for long days at the wheel			
Safety Pack ⁴ – creating the safest possible environment for the driver and passenger			
Appearance Pack – adding extra style to make you stand out from the crowd			
Cargo Pack ⁴ – increasing load length to help with your larger cargo needs			
Flexibility Pack ⁵ – helping your vehicle fit to your changing needs			

● Standard equipment ○ Optional equipment

¹ BlueEFFICIENCY models are for 108, 109 and 111 models. 112 models are all BlueEFFICIENCY

² Not available for vehicles with uprated payload

³ Not currently available in the UK

⁴ Only available on Panel Van

⁵ Only available on Dualiner

Mercedes-Benz Genuine Accessories



Cargo basket for long vehicle version (A2) without ladder flap, with loading roller. Roof rack and basket in one. The integrated load and luggage carrier features a robust design and is ideal for everyday use



Top carrier. The robust square profile forms the basis for various mountings. For fastening at existing retaining points in the roof duct



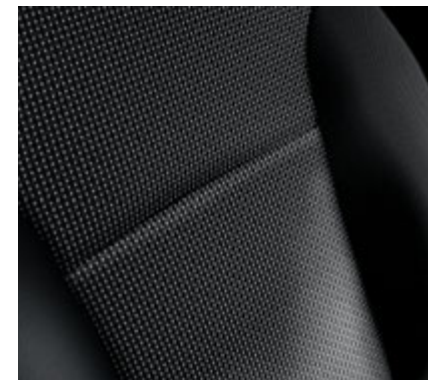
Ladder rack. For safe transport of various ladders on the vehicle roof. Only in conjunction with top carrier



Mud flaps. These flaps protect against dirt and scratching in the side-wall, rear and underbody areas



Rigid trailer coupling. Makes light work of towing heavy loads. Fitted by your Mercedes-Benz dealer



Seat covers. Optimum fit in original design: the seat covers have a colour and pattern based on the original seats, and they are available for almost all seat variants



Mercedes-Benz
Service 24h

S CI 2036



At your service. Anytime and anywhere

Your partners

Wherever you're currently giving your best, you can rely on us just as you rely on the Citan. We're always there for you – with services tailored to your every need. There are around 3000 service outlets Europe-wide, many of which are open until 10 p.m., midnight or, in some cases, around the clock.

Mercedes-Benz MobiloVan UK¹, the new lifetime² mobility guarantee from Mercedes-Benz, is our way of getting you quickly on the move again. In the unlikely event of a breakdown, if we are unable to repair your vehicle roadside, we can offer a range of services to help keep you mobile including a replacement vehicle.³

We also offer a range of other services that can help boost your cost-effectiveness and competitiveness – such as attractive leasing, finance and insurance solutions from Mercedes-Benz Financial Services or the mobility services from Mercedes-Benz – for precisely calculable costs over the vehicle's entire useful life.

Everything else you need to know about our services can be found on the following pages. Or simply contact your Mercedes-Benz dealer who would be glad to advise you in full based on your specific needs.

¹ Valid from 01.10.2012 for vehicles registered for the first time on or after 01.10.2012

² Up to a maximum of 30 years if serviced by a Mercedes-Benz Authorised Repairer

³ Replacement vehicle subject to availability

Mercedes-Benz Finance

Working in partnership with Mercedes-Benz Finance, you can tailor funding to all of your needs. Established in the UK more than 22 years ago, Mercedes-Benz Finance is an international commercial vehicle finance provider with a full range of innovative finance and leasing packages suitable for all fleet sizes and business sectors. Our most popular finance products are Mercedes-Benz Agility and Mercedes-Benz Contract Hire.

Mercedes-Benz Agility

At the start of the agreement your Business Manager will advise you of the Guaranteed Future Value (GFV) based on the mileage that you expect to cover during the course of their agreement. This GFV is equal to the final Optional Purchase Payment – but you do not have to decide whether to make this payment and keep the van until the end of the agreement. In the meantime, you choose how long you want to keep the van, how much you would like to pay as an initial deposit and the monthly payments that suit you best. When the agreement comes to an end you can either purchase, return or part-exchange the vehicle.

Benefits of Agility

- ▶ Lower Payments – better budget control and improved cashflow for your business
- ▶ Option to own the Van – you can decide to own the vehicle by paying the GFV at the end of the contract and still benefit from lower monthly payments during the contract
- ▶ Guaranteed Future Value – avoids the risk of unplanned or unaccounted for depreciation
- ▶ Regular Change Cycle – ensures your business benefits from the latest technology including, safety, economy, fuel and environmental efficiency
- ▶ Residual Risk – the GFV ensures you can change the vehicle at the end of the contract to meet changing business needs
- ▶ Revenue Allowances – any interest paid on finance and maintenance costs are fully allowable

Mercedes-Benz Contract Hire

Instead of owning the vehicle or vehicles, you hire them for a fixed period for a fixed monthly fee. Because this fee is based on the difference between the initial value of the vehicles and their projected value at the end of the agreement, you repay only a proportion of the vehicle's costs, which can benefit your cashflow. With Contract Hire you avoid any concerns about the future value of the vehicle or selling it on – at the end of their agreement you simply hand it back.

Benefits of Contract Hire

- ▶ Fixed costs – budget planning and cost control – inflation proof against payment and maintenance
- ▶ No disposal worries – vehicle simply returned at the end of the contract
- ▶ Complete Budgeting – along with the hiring of the vehicle you can include a repair and maintenance package for complete peace of mind
- ▶ Administration – Road Fund License administration included
- ▶ Cashflow – low initial outlay, flexible rental terms, VAT recovery and no residual risk
- ▶ Off Balance sheet – can improve key ratios and can acquire use without appearing on balance sheet
- ▶ Revenue Tax Allowance – the whole use of the vehicle is deemed for business use therefore; 100% of the rentals paid can be reclaimed as a Revenue Tax Allowance

We also offer a range of other finance products including Finance Lease, Hire Purchase and Operating Lease.

Mercedes-Benz Van Insurance

Our insurance products:

Your Mercedes-Benz is no ordinary van. It's an investment you need to protect, and Mercedes-Benz Van Insurance is designed to do just that. Defaqto, a leading UK independent financial research company, compared our Van Insurance with other van policies. The result? Our Van Insurance received the highest rating available, 5 stars; have a look for yourself at www.mbvans.co.uk/defaqto

Your benefits at a glance:

- ▶ Repairs will only be carried out by a Mercedes-Benz approved repair centre, using Mercedes-Benz GenuineParts
- ▶ Unlimited cover for manufacturer-fitted Satellite Navigation and Audio Equipment
- ▶ Tool cover up to a maximum of £500 (whilst tools are inside the van)

Call us for a quote on 0845 606 0638.¹

Mercedes-Benz GAP Insurance

If your vehicle is written off and the motor insurer does not replace it under the terms of your policy, the insurer would usually offer you the vehicle's market value. Our GAP Insurance products can provide cover to put you back in the position you were in when you bought the vehicle – by paying either any outstanding finance commitment or the difference back to the original vehicle price.

Ask your Business Manager for information about GAP Insurance to discuss and recommend which of our GAP Insurance products is most suitable for you.

Available at participating retailers only.

Service and parts

Mercedes-Benz MobiloVan UK². Mercedes-Benz MobiloVan UK gives you a lifetime³ mobility guarantee for your vehicle. It also gives you free on-the-spot breakdown or starting assistance should your vehicle break down or fail to start; the free Mercedes-Benz MobiloVan UK service package also includes payment of taxi fares and the provision of a replacement vehicle⁴. We will also keep you mobile and pay your costs if your vehicle has to go into the workshop under warranty and the repairs will take more than two hours.^{5,6} Your Mercedes-Benz Dealer would be happy to provide you with further details about MobiloVan UK conditions and coverage.

Long opening hours. Mercedes-Benz service outlets are open from Monday to Friday until 10 p.m, some till midnight and others around the clock.

Mercedes-Benz Service24h. If your Mercedes should ever have starting problems or break down en route, our free⁷ Service24h hotline (00800 3 777 7777) will arrange expert assistance for you as quickly as possible. This hotline is available throughout Europe. Our service teams will ensure that you are back on your way again without delay – around the clock, 365 days a year.

Mercedes-Benz GenuineParts. Mercedes-Benz GenuineParts undergo rigorous material and functional testing, are engineered to fit your vehicle perfectly and remain available for 15 years after the end of series production.

Mercedes-Benz Genuine Remanufactured Parts. If your van has been on the road for some time, Mercedes-Benz Genuine Remanufactured Parts are an ideal choice. Reconditioned in accordance with the current state of the art, they are subjected to the same function checks as new parts and come with the same high quality as Mercedes-Benz GenuineParts. There's one key difference: they cost up to 50 % less!

¹ Our UK-based call centre is open Mon. to Fri. 8.30 a.m.–6.00 p.m. and Sat. 9.00 a.m.–2.00 p.m. Calls are charged at local rates, and may be recorded and/or monitored. Cover not available in Northern Ireland. We may decline to cover in some circumstances

² Valid from 01.10.2012 for vehicles registered for the first time on or after 01.10.2012

³ Up to a maximum of 30 years if serviced by a Mercedes-Benz Authorised Repairer

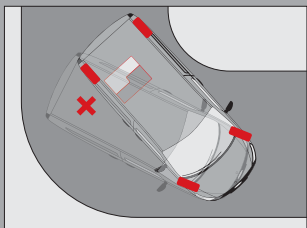
⁴ Replacement vehicle subject to availability

⁵ Up to a maximum of £55 (65 Euros)

⁶ Limits apply

⁷ This hotline number can be called toll-free from landline phones and mobile phones. In some European countries, calls from mobile phones are subject to a charge set by the network operator. If your network operator does not permit international/free calls, we recommend that you use the relevant supplementary number for the country concerned as an alternative. This can be found on the Service24h sticker in your vehicle

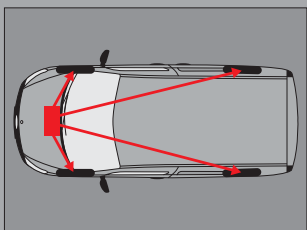
Glossary



ADAPTIVE ESP® Electronic Stability Program

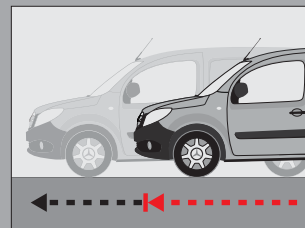
ADAPTIVE ESP® is an innovative dynamic handling control system that also takes the vehicle load into account. It actively intervenes in certain hazardous driving situations, e.g. if there is an imminent risk of skidding, by applying a braking force to one or more wheels and adjusting the engine output as required so as to help the driver deal with the hazardous situation. As well as aiding directional stability, ADAPTIVE ESP® combines the functions of the anti-lock braking system (ABS), acceleration skid control (ASR), electronic brake force distribution (EBD), Brake Assist (BAS) and the optional start-off assist system.

Note: ADAPTIVE ESP® can only act within the limits imposed by the laws of physics. As a result, it cannot prevent skidding caused by aquaplaning, for example. If the driver exceeds these limits, even ADAPTIVE ESP® will not be able to prevent an accident!



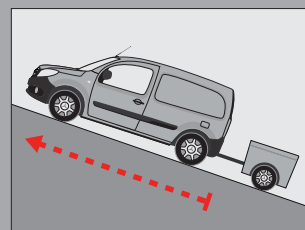
Electronic brake force distribution (EBD)

Electronic brake force distribution (EBD) proportions the braking force between the front and rear wheels of the van as required, in order to optimise braking efficiency in all driving situations. In this way the system prevents “overbraking” of the rear wheels, which could cause the tail to start sliding. At the same time EBD puts less stress on the front brakes, which reduces the risk of fading due to overheating.



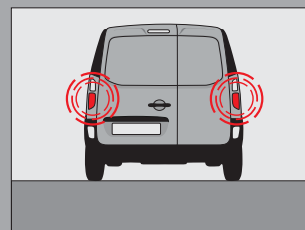
Brake Assist System (BAS)

Our research engineers established that drivers do not apply the brakes vigorously enough during emergency braking. This led us to develop Brake Assist. From the speed at which the brake pedal is depressed, Brake Assist is able to detect a situation where emergency braking is required. In such a situation the system automatically increases braking power, aided by the anti-lock braking system (ABS), which prevents the wheels from locking up.



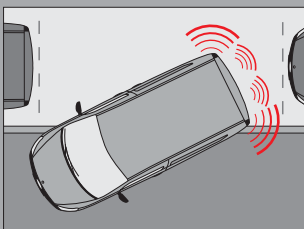
Start-off assist

Start-off assist, an integral part of the ESP®, makes it easier to start off on uphill slopes: after the brake pedal is released, the brake pressure is maintained for a short time, allowing the driver to move their foot from the brake pedal to the accelerator without having to worry about the vehicle starting to roll. Start-off assist is activated on uphill slopes of approx. 4 % or steeper. It is not activated when starting off on the flat or on a downhill slope.



Automatically activated hazard warning lights during emergency braking.

The automatic hazard warning lights, activated during emergency braking, enhance active safety in dangerous situations. If the driver stops in an emergency, the vehicle’s hazard warning lights are switched on automatically.



Reversing aid

The reversing aid assists the driver when parking and manoeuvring with little room to spare. The system, which operates on the echo sounder principle, automatically warns the driver if it detects that the vehicle is close to an obstacle behind it. The warning is provided in the form of an audible signal, which increases in intensity as the gap decreases.

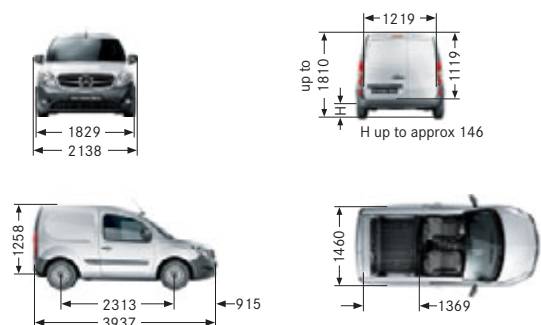


ECO start/stop function

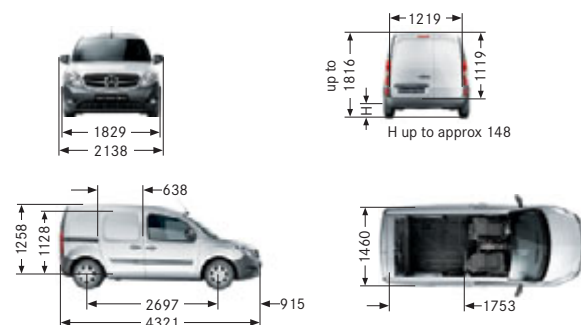
The ECO start/stop function included in the BlueEFFICIENCY package switches off the engine automatically as soon as the vehicle has been stationary for more than three seconds without a gear being engaged or the clutch pedal being pressed. If the clutch is pressed or the vehicle starts moving, the engine is started again automatically.

Technical data

Compact panel van with 2313 mm wheelbase



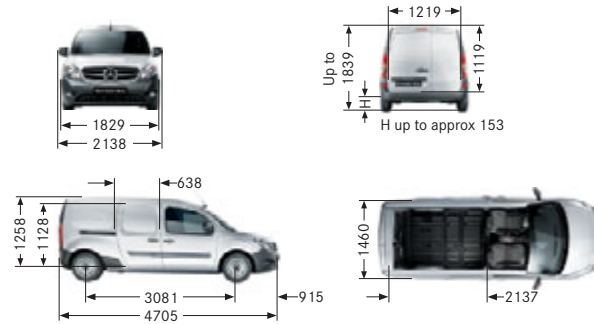
Long panel van with 2697 mm wheelbase



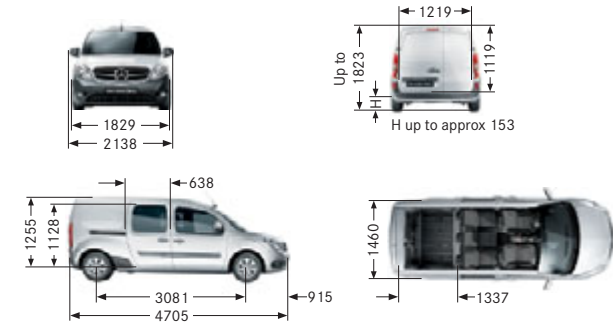
Permissible GVW [kg]	1785	1920	1950	2100
4x2 drive (front-wheel drive)	-			
75 hp (55 kW) at 4000 [rpm] 4 cylinders Diesel Euro 5 Gr. I 1461 cc [Nm] 180 at 1750-2500 [rpm]	108 CDI	-	108 CDI	108 CDI
90 hp (66 kW) at 4000 [rpm] 4 cylinders Diesel Euro 5 Gr. I 1461 cc [Nm] 200 at 1750-3000 [rpm]	109 CDI	-	109 CDI	109 CDI
110 hp ¹ (81 kW) at 4000 [rpm] 4 cylinders Diesel Euro 5 Gr. I 1461 cc [Nm] 240 at 1750-2750 [rpm]	-	-	111 CDI	111 CDI
114 hp ¹ (84 kW) at 4500 [rpm] 4 cylinders Petrol Euro 5 Gr. I 1192 cc [Nm] 190 at 2000-4000 [rpm]	-	112	-	-
Kerb weight [kg] at perm. GVW	1295	1290-1340		
Payload [kg] at perm. GVW	490	630-760		
Permissible GCW	2835	2970-3150		
Max. roof load [kg] Towing capacity, braked/unbraked [kg]	100 1050/670	100 1050/660-680		
Cargo volume [m ³] Max. loading length [mm]	2.4 1369	3.1 1753		
Turning circle Ø [m] Track circle Ø [m]	10.1 9.6	11.2 10.7		

¹ Expected to be available from 1st quarter of 2013. Fuel-consumption and CO₂ figures not available at time of going to print

Extra-long panel van with 3081 mm wheelbase



Extra-long Dualiner with 3081 mm wheelbase



Permissible GVW [kg]	2200	2200
4x2 drive (front-wheel drive)	-	-
75 hp (55 kW) at 4000 rpm 4 cylinders Diesel Euro 5 Gr. I 1461 cc 180 Nm at 1750-2500 rpm	108 CDI	108 CDI
90 hp (66 kW) at 4000 rpm 4 cylinders Diesel Euro 5 Gr. I 1461 cc 200 Nm at 1750-3000 rpm	109 CDI	109 CDI
110 hp (81 kW) at 4000 rpm 4 cylinders Diesel Euro 5 Gr. I 1461 cc 240 Nm at 1750-2750 rpm	111 CDI	111 CDI
114 hp (84 kW) at 4000 rpm 4 cylinders Petrol Euro 5 Gr. I 1192 cc 190 Nm at 2000-4000 rpm	112	112
Kerb weight [kg] at perm. GVW	1390-1405	1445-1465
Payload [kg] at perm. GVW	795-810	735-755
Permissible GCW	3250	3250
Max. roof load [kg] Towing capacity, braked/unbraked [kg]	100 1050/710-720	100 1050/740-750
Cargo volume [m ³] Max. loading length [mm]	3.8 2137	2.4-3.7 1337-2137
Turning circle Ø [m] Track circle Ø [m]	12.4 11.9	12.4 11.9

¹ Expected to be available from 1st quarter of 2013. Fuel-consumption/CO₂ figures not available at time of going to print

Fuel consumption and CO₂ emissions

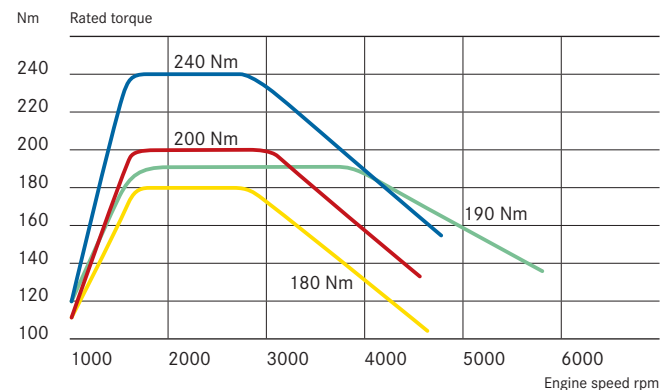
Fuel consumption¹ and emissions with BlueEFFICIENCY

Engine	Transmission	Final-drive ratio	CO ₂ emissions [g/km] ³	Fuel consumption [mpg] ³		
				Urban	Extra-urban	Combined
108 CDI	M5	3.733	116–119	56.5–58.9	64.2–65.7	61.4–62.8
109 CDI	M5	3.733	112–123	54.3–60.1	62.8–67.3	60.1–65.7
111 CDI ²	M6	3.933	Expected to be available from 1 st quarter of 2013.			
112 ²	M6	3.933	Fuel-consumption/CO ₂ figures not available at time of going to print			

Fuel consumption¹ and emissions without BlueEFFICIENCY

Engine	Transmission	Final-drive ratio	CO ₂ emissions [g/km] ³	Fuel consumption [mpg] ³		
				Urban	Extra-urban	Combined
108 CDI	M5	3.733	123–126	53.3–54.3	61.4–62.8	58.9–60.1
109 CDI	M5	3.733	123–130	52.3–54.3	60.1–67.3	56.5–61.4
111 CDI ²	M6	3.933	Expected to be available from 1 st quarter of 2013.			
112 ²	M6	3.933	Fuel-consumption/CO ₂ figures not available at time of going to print			

Torque curves⁴:



CDI engine OM 607 DE 15LA	75 hp (55 kW)
CDI engine OM 607 DE 15LA	90 hp (66 kW)
CDI engine OM 607 DE 15LA	110 hp (81 kW) ²
Petrol engine M 200.71 12LA	114 hp (84 kW) ²

⁴ CDI engines and petrol engine certified according to Euro 5 Gr. I

¹ Tank capacity approx. 60 l

² Expected to be available from 1st quarter of 2013. Fuel-consumption/CO₂ figures not available at time of going to print

³ The figures shown were obtained in accordance with the prescribed measuring process (Directive [EC] 715/2007 in the currently applicable version). The figures are not based on an individual vehicle and do not constitute part of the product offer; they are provided solely for purposes of comparison between different vehicle models

Every hero needs a partner

See for yourself by test-driving the new Citan

The Citan really comes into its own when it's on the road. Be it in the city or on the motorway, the Citan impresses on several fronts, offering first-class ride comfort and ease of use coupled with high-torque, economical engines and outstanding van practicality.

Take a test drive to find out what makes the Citan so special. And so indispensable. Your Mercedes-Benz dealer will be happy to make all the necessary arrangements for you.

Simply visit www.mercedes-benz.com to locate your nearest Mercedes-Benz Dealer. We hope you enjoy test-driving the new Citan.





The Social Media TV platform uses films and photo galleries to present the latest news and highlights from the world of vans and commercial vehicles. To find out more, visit www.MYVAN.com

Take-back of end-of-life vehicles. You can return your Citan to us for environment-friendly disposal in accordance with the European Union (EU) End-Of-Life Vehicle Directive. But that day lies a long way off. A network of vehicle take-back depots and dismantlers has been established to make it as easy as possible for you to return your vehicle. You can leave it at any of these points free of charge and, by doing so, make an important contribution to completing the recycling process and conserving resources. For further information about the recycling and disposal of end-of-life vehicles, and the take-back conditions, please visit your national Mercedes-Benz homepage.

Mercedes-Benz Van Insurance is arranged by Daimler Insurance Services UK Limited.

A Daimler Company, Tongwell, Milton Keynes MK15 8BA. Underwritten by Aviva Insurance Limited, Registered in Scotland No. 2116, Registered Office: Pitheavlis, Perth PH2 0NH. Both companies are authorised and regulated by the Financial Services Authority. For joint protection calls may be recorded and/or monitored. We may decline to quote in some circumstances.

Mercedes-Benz GAP Insurance is underwritten by MAPFRE Asistencia Compañía Internacional de Seguros y Reaseguros, Sociedad Anónima Registered Address: 5th Floor, Alpha House, 24A Lime Street, London EC3M 7HJ. Company No. FC021974. Branch number: BR008042. Authorised by the Financial Services Authority. Mercedes-Benz GAP Insurance are administered by Abraxas Insurance Administration Services Limited, Unit 1+2, Blenheim Court, Beaufort Park, Almondsbury, Bristol BS32 4NF. Authorised and Regulated by the Financial Services Authority.

Please note: there were no fuel-consumption or CO₂ figures available for the 111 CDI diesel engine or the 112 petrol engine when this brochure went to print (19.04.2012). Changes may have been made to the product since then. The manufacturer reserves the right to make changes to the design, form, colour and specification during the delivery period, provided these changes, while taking into account the interests of the vendor, can be deemed reasonable with respect to the purchaser. Where the vendor or the manufacturer uses symbols or numbers to describe an order or the subject of an order, no rights may be derived solely from these. The illustrations and descriptions may include accessories and items of special equipment which are not part of standard specification. Colours may differ slightly from those shown in the brochure, owing to the limitations of the printing process. This brochure may contain models and services which are not available in certain countries. All references to weights and dimensions are subject to manufacturing tolerances of $\pm 5\%$.

This brochure is distributed internationally. Information given regarding statutory regulations, legal requirements and taxation and the consequences thereof applies to the Federal Republic of Germany only and is correct at the time of going print. Please consult your Mercedes-Benz van dealer for final details.

www.mbvans.co.uk