

# Citan Tourer



Mercedes-Benz

Vans. Born to run.



# An achiever. From achievers. For achievers.

With the Citan Tourer, Mercedes-Benz is offering an urban vehicle for business owners who can handle the wide variety of challenges encountered in everyday urban driving. It is robust, flexible and cost-effective to run.

The Citan is an urban hero. Its concept is an impressive mix of a large passenger compartment housed within compact vehicle dimensions, great driving dynamics, high levels of agility and excellent manoeuvrability. The Citan also makes sound economic sense – thanks to its low running costs, attractive pricing and flexible finance options. With the Citan, you also get the Mercedes-Benz MobiloVan<sup>1</sup> mobility guarantee. State-of-the-art, high-torque engines perform sterling service and thanks to the standard-fit BlueEFFICIENCY package offering fuel consumption up to 65.7 mpg<sup>2</sup> they can contribute to the economic success of your company.<sup>3</sup> The finely tuned suspension and the quality interior with its ergonomic layout makes your work easy. With the optionally available Interior and Exterior Chrome packages the Citan also boasts new design highlights.

In a nutshell: the Citan has everything you expect from an urban vehicle with the three-pointed star. You can find out exactly what by taking a test drive – every hero needs a partner. Mercedes-Benz Vans. Born to run.

<sup>1</sup> Up to a maximum of 30 years, subject to regular servicing at an authorised Mercedes-Benz workshop. Valid for vehicles first registered on or after 01.10.2012. <sup>2</sup> On the combined cycle. Figure applies to Citan Tourer 108 CDI / 109 CDI with BlueEFFICIENCY package. Fuel consumption urban/extra-urban/combined: 54.3–60.1 / 62.8–67.3 / 60.1–65.7 mpg; CO<sub>2</sub> emissions combined: 123–112 g/km; efficiency class: B–A. Full information on fuel consumption and CO<sub>2</sub> emissions can be found on page 33. <sup>3</sup> BlueEFFICIENCY package comes as standard for all Citan Tourer models.









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# It knows what matters on the inside.

The Citan combines utility with practicality. Its welcoming interior conjures up an excellent working environment. Functionality and comfort come together as one, impressing on every level from the moment you get in to the moment you get out. The manually adjustable driver's seat and height-adjustable steering wheel can be set to just the right position for optimum driving comfort, while all the controls are arranged ergonomically and are intuitive to use. The easily legible instrument cluster in a new design further enhances the interior.

The practical stowage concept offers plenty of functional stowage space, which is also very easily accessible while on the move thanks to the straight handbrake lever<sup>1</sup> in the centre console, for example. The heating and ventilation system, meanwhile, ensures an ideal working climate as standard. The optionally available Interior Chrome package further adds to the vehicle's visual appeal with chromed trim.



The heating and ventilation system with the option of integral semi-automatic air conditioning maintains a pleasant interior climate at all times, reduces window fogging and protects the occupants from dust, fine particles, pollen and exhaust fumes.



The dual clutch transmission<sup>2</sup> combines the comfort of a 6-speed automatic transmission with the driving dynamics of a manual transmission.

<sup>1</sup> The handbrake lever shown is expected to be available from the 1<sup>st</sup> quarter of 2016. <sup>2</sup> Expected to be available from 1<sup>st</sup> quarter of 2016 in conj. with petrol engine.

# Mixing work and driving pleasure.

When high dynamism, low fuel consumption and great handling are fused together, driving becomes pleasurable. Whether you're weaving your way through dense city traffic, helped by the Citan's compact size and manoeuvrability, or driving on country roads or the motorway, where you can enjoy its pulling power to the full – the Citan rises to the occasion just as your work requires.

In order for the Citan to suit your needs effectively, there is a range of powerful diesel engines with outputs of **55 kW** (75 hp), **66 kW** (90 hp) and **81 kW** (110 hp) as well as a cutting-edge **84 kW** (114 hp) petrol engine to choose from. Innovative BlueEFFICIENCY technology enables the advanced engines to contribute to your company's economic efficiency.<sup>1</sup> Efficient 5- or 6-speed manual transmissions ensure the engine's torque is delivered to the road effectively. A 6-speed dual clutch transmission<sup>2</sup> is available as an option for the petrol engine.

All the chassis elements – from the standard-fit power steering and spring/damper tuning through to rear axle location – are precisely tuned to produce a remarkably high level of comfort. And to put you in complete and safe control of the Citan's performance at all times. So there are no compromises to be made in terms of handling and driving dynamics with the Citan – even when manoeuvring, cornering or fully laden with passengers.

<sup>1</sup> BlueEFFICIENCY package is standard for all Tourer models. <sup>2</sup> Expected to be available from 1<sup>st</sup> quarter of 2016.











# Sure to pay off. Both sooner and later.

The Mercedes-Benz brand is committed to shaping the future of mobility responsibly and sustainably. And the Mercedes-Benz Citan is part of this commitment. In urban traffic especially, the Citan sets a shining example. With cutting-edge engines, innovative BlueEFFICIENCY technology<sup>1</sup>, electrically assisted power steering and shift point indicator, it cuts CO<sub>2</sub> emissions and fuel consumption, with fuel economy of up to 65.7 mpg<sup>2</sup>. The Citan is also a real boon in terms of cost-effectiveness on account of its attractive pricing and low running costs (thanks to excellent fuel efficiency and maintenance intervals of up to 24,000 miles, for example). The BlueEFFICIENCY package<sup>1</sup> additionally contributes towards the Citan's economic efficiency. We endorse the Citan's exceptional availability with the mobility guarantee Mercedes-Benz MobiloVan<sup>3, 4</sup>.

#### BlueEFFICIENCY package<sup>1</sup>

Battery and alternator management	•
ECO start/stop function	•
Tyres with optimised low rolling resistance <sup>5</sup>	•

<sup>1</sup> BlueEFFICIENCY package is standard for all Tourer models. <sup>2</sup> On the combined cycle. Figure applies to Citan Tourer 108 CDI / 109 CDI with BlueEFFICIENCY package. Fuel consumption urban/extra-urban/combined: 54.3-60.1/62.8-67.3/60.1-65.7 mpg; CO<sub>2</sub> emissions combined: 123-112 g/km; efficiency class: B-A. Full information on fuel consumption and CO<sub>2</sub> emissions can be found on page 33. <sup>3</sup> Up to a maximum of 30 years, subject to regular servicing at an authorised Mercedes-Benz workshop. <sup>4</sup> Applies to vehicles initially registered on or after 01.10.2012. <sup>5</sup> Not available for vehicles with uprated payload.







# Ready to tackle any challenge.

The Citan makes a great impression on all its occupants. With up to seven<sup>1</sup> comfortable seats extending a warm invitation and enough stowage space for luggage, the Citan comes with all the right credentials for ensuring a safe and relaxing journey – no matter whether you are carrying delighted passengers or wish to give your employees some extra motivation on the way to their next job.

As you would expect from a Mercedes-Benz van, sitting in the Citan feels just great. The high-quality and functional interior includes a host of practical details to ensure that even longer trips are a relaxing affair. And the optionally available panoramic roof including two tilting roof windows provides for a particularly light and airy passenger compartment.

Besides excellent driving comfort, the Citan also boasts an impressive level of safety, including three-point seat belts with belt force limiters.



The two individual seats in the rear seat row on extra long models offer more space for additional passengers.



Optional sliding door on left with easy door opening, vent window and wide entrance step for straightforward access. The left-hand sliding door is standard equipment for the extra-long Citan Tourer.

<sup>1</sup> Only available for the extra-long Citan Tourer 111 CDI.





# For all the crew. And all their gear.

The Citan knows what matters inside: spaciousness and comfort. The Citan can take up to seven<sup>1</sup> people and their luggage to their destination in comfort. It impresses with many practical solutions for enhanced comfort, safety and efficiency.

For everything that needs to be within easy reach during the journey, the Citan offers diverse stowage facilities and stowage compartments – for example an easily accessible stowage facility above the windscreen. If necessary, the capacity can be expanded – for example with an optional overhead stowage facility in the rear or with two floor stowage compartments that also allow your passengers more legroom.



Two optional stowage compartments can be integrated in the floor in the rear passenger compartment. Each provides a stowage volume of around 6.6 litres (available for the long Tourer only).



The optional luggage compartment cover shields items from sunlight and prying eyes (available for the long Tourer only).

<sup>1</sup> Only available for the extra-long Citan Tourer 111 CDI.

# Big plans need space to unfold in.

Apart from all the comfort and convenience it offers, the Citan also provides the room to take plenty along with you. With its high level of functionality and its flexible use of space, the Citan is game for everything. The combination of folding rear bench seat and folding front-passenger seat allows the loading length to be extended to up to 2.8 m.

For even better access to the passenger area, an optional second sliding door is available<sup>1</sup>. In order for loading and unloading to be just as comfortable, the Citan is fitted with a tailgate or with optional twin rear doors<sup>1</sup> – including heated rear window and wipe-washer system for improved visibility when manoeuvring.



Flexible use of space – the Citan's load compartment concept combines a high transport capacity of 3000 litres (for the long Citan Tourer with the rear bench folded down) with high functionality, offering extremely versatile application possibilities.



The Citan Tourer as an extra-long version – two additional<sup>2</sup> individual seats in the rear row mean that there is space for up to seven people.

<sup>1</sup> Standard for Citan Tourer extra-long.

<sup>2</sup> Only available for the Citan Tourer extra-long.









**01**  
**Electronic Stability Program ADAPTIVE ESP®.** This electronic dynamic handling control system assists the driver in critical driving situations by improving the vehicle's track and directional stability.

**02**  
**Windowbags¹.** In the event of severe side collisions, the windowbags deploy in the side window area on the side of the vehicle facing the impact.

**03**  
**The thoraxbags¹** in the backrests offer the front occupant on the side of the vehicle facing the impact enhanced torso protection in the event of severe side collisions.

**04**  
**Reversing aid.** The optionally available acoustic reversing aid with distance meter makes parking easier and helps prevent vehicle damage. Additional support is available from the optional reversing camera.

**05**  
**Light and rain sensor.** The optional light and rain sensor automatically adjusts the lights and the wipe interval to suit the light and weather conditions.

# Big on safety.

The Citan also leads the way when it comes to safety: fitted with the Electronic Stability Program ADAPTIVE ESP®, Brake Assist, tyre pressure loss warning system and ABS as standard, it impresses with its short stopping distances and good response in the wet.

When it matters most, you can never have enough safety. That's why the Citan has height-adjustable 3-point seat belts with belt tensioners and belt force limiters – to provide effective restraint, should the worst come to the worst – while the seat belt reminder for the driver and front passenger emits both audible and visual warnings if the seat belts are not fastened.

The Citan is also equipped as standard with daytime running lamps, Hill-Start Assist and driver's airbag. The standard-fit front passenger's airbag and the standard windowbags<sup>1</sup> and optional thoraxbags can further reduce the risk of injury in an accident. Additional safety-related equipment, such as a light and rain sensor, a reversing aid and a reversing camera, is also available.

06

**Daytime running lamps.** The standard-fit daytime running lamps are activated automatically when the engine is started, to make it easier for other road users to see the vehicle.

<sup>1</sup> Standard for Citan Tourer long models.

Note on illustration: Simulated maximum deployment of airbags shown for illustrative purposes only.

# Versatility. Inside, outside and in service.

The Citan Tourer offers greater versatility than ever. Thanks to a diverse model line-up, optional equipment and a high-quality interior with an ergonomic operating concept, it blends the useful with the agreeable. And all this with signature Mercedes-Benz reliability, driving dynamics and driving safety.

## Standard equipment

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Front passenger seat, manually-adjustable

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Trip computer

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Heated and electrically adjustable exterior mirrors, with temperature sensor

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Power window in sliding door (not available for extra-long)

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Stowage compartments in front doors

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Speed limiter

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Up to six airbags

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Two sliding doors with power windows

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Rear window heating/wipe-wash system

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Roof rails with integrated carrier bars (not available for extra-long)

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Electronic Stability Program (ADAPTIVE ESP®)

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Driver and front-passenger airbags, thorax airbags and windowbags, seat belt warning, ISOFIX child seat attachment system

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## Optional equipment

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Driver's seat heating

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Leather steering wheel

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Light and rain sensor

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12-V socket in passenger compartment

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Armrest with stowage compartment

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Folding table on driver and front-passenger seat backrests

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Reversing aid

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Air conditioning

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Paint package

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Chrome interior package

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Light-alloy wheels (15" and 16")

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<sup>1</sup> The stated figure represents a combined value. Determined for the Citan Tourer 108 CDI/109 CDI, 1950 kg perm. GVW, with BlueEFFICIENCY package. Fuel consumption urban/extra-urban/combined: 5.2-4.7/4.5-4.2/4.7-4.3 l/100 km; CO<sub>2</sub> emissions combined: 123-112 g/km; efficiency class: B-A. See page 33 for the full information on fuel consumption and CO<sub>2</sub> emissions. <sup>2</sup> Only available for the extra-long Citan Tourer 111 CDI with passenger car registration (M1).

# Standard and optional equipment.

## Comfort.



○ **Semi-automatic air conditioning.** The heating and ventilation system with integral air conditioning maintains a pleasant interior climate, reduces fogging, protects occupants from fine particles, pollen and exhaust fumes.



○ **Heated front seats<sup>1</sup>.** The seat heating output is automatically reduced after 5 minutes/after 15 minutes.



● **Front power windows, with one-touch control on the driver's side.** The windows can be opened and closed electrically – at the flick of a switch on the driver's side.



● **Power window in sliding door.** The driver can lock the rear windows between the B- and C-pillars (childproof lock).



● **Trip computer.** The trip computer shows fuel consumption, distance, range or average speed at a glance.



○ **Leather steering wheel.** Height-adjustable leather steering wheel with variable power assistance for more comfort.



○ **Heated and electrically adjustable exterior mirrors (with temperature sensor).** These reliably prevent misting and icing up.



○ **Light and rain sensor.** The light and rain sensor automatically adjusts the lights and the wipe interval to suit the light and weather conditions.

<sup>1</sup> Heated seats are only available together, or only for the driver's seat if a folding front-passenger seat is installed.

● Standard equipment    ○ Optional equipment

# Standard and optional equipment.

## Functionality.



○ **Navigation system incl. radio.** With integrated touchscreen display and DAB+ radio. Installed in centre console. With Bluetooth®, USB port, AUX interface, micro SD card reader.



○ **Reversing camera.** The camera with its display in the rear-view mirror offers a view of the area to the rear of the vehicle and helps when parking and manoeuvring in tight spaces. Auxiliary lines as an additional aid.



○ **Armrest with stowage compartment.** The soft armrest on the centre console houses a generously sized stowage compartment that can hold a 1.5-litre bottle.



● **Stowage facility above windscreen.** The practical stowage facility above the windscreen for the driver and front passenger has a total capacity of 12.6 litres.



○ **Overhead stowage facility in passenger compartment<sup>1</sup>.** Three stowage compartments of equal size and with a total volume of 24.4 litres offer a secure, practical stowage space.



○ **Stowage compartment in lining of sliding door(s)<sup>2</sup>.** The sliding door lining offers stowage space for personal items, freeing up space in the passenger compartment.



○ **Stowage compartments in the passenger compartment floor<sup>3</sup>.** Two stowage compartments can be integrated in the floor of the rear passenger compartment. Each provides a stowage volume of around 6.6 litres.



● **Radio.** The optional LCD radio includes a CD player plus an AUX and USB interface. It allows Bluetooth® telephony and audio streaming.

● Standard equipment    ○ Optional equipment

<sup>1</sup> Only in conjunction with sliding doors on both sides. <sup>2</sup> Standard equipment for Citan Tourer with passenger car registration (M1). Only in conjunction with inner paneling in superior quality. <sup>3</sup> Only possible in conjunction with carpet in passenger compartment. <sup>4</sup> Only available for the Citan Tourer with commercial vehicle registration (N1). <sup>5</sup> Only available for the long Citan Tourer.

# Standard and optional equipment.

## Functionality.



● **Cruise control.** The cruise control function maintains a predetermined speed for you. This results in higher ride comfort and lower fuel consumption.



○ **Folding table on driver's and front-passenger's seat backrests.** The scratch-resistant folding tables with cup holders can be used to place refreshments or other items on.



○ **Folding front-passenger seat<sup>4</sup>.** The backrest of the front-passenger seat can be folded down, enabling the loading length to be extended to up to 2.8 m.



● **Rear bench seat, 1<sup>st</sup> row, folding with a 1/3 to 2/3 split, with head restraints.** The 1/3 to 2/3 folding 3-seater bench allows larger objects to be transported.



○ **180° rear doors.** With its flexible vehicle concept and the 180° rear doors, the Citan Tourer gives you plenty of loading and working options.



○ **Panoramic roof.** The panoramic roof and two tilting roof windows<sup>5</sup> conjure up a pleasant setting inside the vehicle – thanks to swift adaptation of the interior climate and an increase in the amount of light entering into the vehicle.



○ **Carpet in luggage compartment.** The carpet in the luggage compartment protects the luggage and creates an attractive overall impression.



○ **Luggage net for occupant protection.** The luggage net keeps lightweight items safety in place, enhancing safety in the passenger compartment.

● Standard equipment    ○ Optional equipment

# Standard and optional equipment.

## Functionality.



- **Sliding door on right with vent window.** Sliding door on right with easy door opening, vent window and wide entrance step for ease of access.



- **Glazed tailgate<sup>1</sup>.** The glazed tailgate with rear window heating/wipe-wash system ensures good visibility and makes it easier to reverse and manoeuvre.



- **Rear window heating/wipe-wash system.** The rear window heating/wipe-wash system ensures good rear visibility, even in cold weather, and makes manoeuvring easier.



- **Tinted rear windows.** Heavily tinted windows rear of the B-pillars stop the interior from heating up so quickly. Visually enhanced by chrome trim strip<sup>2</sup> on the lower edge of the rear window.



- **Sliding door on left with vent window<sup>3</sup>.** Sliding door on left with easy door opening, vent window and wide entrance step for ease of access.



- **Roof rails with integral basic carrier bars.** The roof rails can be used as a roof rack by placing the roof bars in a transverse position. Stowage capacity can be increased by using a roof box.



- **38.1 cm (15") light-alloy wheels.** The wheels with 38.1 cm light-alloy rims reduce the unsprung masses and enhance the visual appeal of the vehicle.



- **40.6 cm (16") light-alloy wheels.** The wheels with 40.6 cm light-alloy rims reduce the unsprung masses and enhance the visual appeal of the vehicle.

● Standard equipment    ○ Optional equipment

<sup>1</sup> Glazed tailgate doors standard for extra-long Citan Tourer w. passenger car registration (M1). <sup>2</sup> Part of the Exterior Chrome package. <sup>3</sup> Sliding door on left standard for extra-long Citan Tourer. <sup>4</sup> Optional for Citan Tourer w. commercial vehicle registration (N1). <sup>5</sup> Seat belt reminder function for front-passenger seat only standard for Citan Tourer w. passenger car registration (M1). Seat belt reminder function for front-passenger seat only available as an option in conj. w. thoraxbag on front-passenger side for long Citan Tourer w. comm. veh. registration (N1). <sup>6</sup> ISOFIX attachment system available as standard for models with passenger car registration (M1) or as an option for models with comm. veh. registration (N1).



# Standard and optional equipment.

## Safety.



- **Electronic Stability Program (ADAPTIVE ESP®).** ADAPTIVE ESP® assists the driver in critical driving situations, contributing to enhanced safety.



- **Airbags.** The driver's airbag, co-driver airbag, thoraxbags and windowbags are fitted as standard<sup>4</sup>.



- **Seat belt reminder.** The seat belt reminder gives the driver and front passenger<sup>5</sup> a visual and audible warning if their seat belts are not fastened.



- **ISOFIX attachment system on the front-passenger seat and the outside seats on the rear bench seat.** ISOFIX child seats can be fixed to the attachments<sup>6</sup> quickly and easily.



- **Daytime running lamps and ○ halogen front fog lamps.** The automatic daytime running lamps, fitted as standard, enhance visibility, while the optional halogen front fog lamps improve the driver's visibility in fog. The optionally available Exterior Chrome package enhances the look of the vehicle with a chromed radiator grille.



- **Hazard warning lights activated automatically during emergency braking.** These lights enhance active safety in dangerous situations.



- **Reversing aid.** The audible reversing aid allows precise manoeuvring and helps to prevent vehicle damage.

● Standard equipment ○ Optional equipment

# Further standard and optional equipment.

<b>Lighting</b>		
3rd brake light	●	
Interior lamp on D-pillar with switch, 3 settings	●	
<b>BlueEFFICIENCY package<sup>1</sup></b>		
Battery and alternator management	●	
ECO start/stop function	●	
Tyres with optimised low rolling resistance <sup>2</sup>	●	
<b>Electrics and radio</b>		
Hill-Start Assist	●	
Pre-installation for radio	●	
Power steering with electrical assistance	●	
<b>Heating and fan</b>		
Manual air conditioning	○	
Air drying for windscreen/side windows	●	
Pollen filter	●	
<b>Packages</b>		
Exterior Chrome package	○	
Interior Chrome package <sup>3</sup>	○	
Paint package	○	
Cover in sliding door rail guard painted in vehicle colour, exterior mirrors painted in vehicle colour, trim over tail lamp painted in vehicle colour, bumpers painted in vehicle colour		
<b>Safety</b>		
Alarm system		○
Belt force limiters for rear bench seat	●	
Front seat belts with belt height adjuster, belt tensioner and belt force limiter	●	
Central locking	●	
Lashing eyelets in floor of load/passenger compartment	●	
<b>Mirrors</b>		
Aspherically curved mirror glass (exterior mirrors)	●	
Rear-view mirrors	●	
Additional interior mirror		○
<b>Miscellaneous</b>		
6-speed dual clutch transmission (for the petrol engine) <sup>4</sup>		○
Stowage compartment between the front seats	●	
Bodybuilder interface/special module		○
Outside temperature display		○
Closed glove compartment		○
Tailgate <sup>5</sup> with wipe/washer system		○
Sunblind with pocket on driver's/front-passenger side	●	
Sun protection in windscreen behind interior mirror	●	
Tinted glass all round	●	
● Standard equipment    ○ Optional equipment		

<sup>1</sup> BlueEFFICIENCY package and emissions standard Euro 6 is standard for Citan Tourer. <sup>2</sup> Not available for vehicles with uprated payload. <sup>3</sup> Only available in conjunction with leather steering wheel and lockable glove compartment. <sup>4</sup> Expected to be available from 1<sup>st</sup> quarter of 2016. <sup>5</sup> Standard for extra-long Citan Tourer with passenger car registration (M1).

# Paintwork and seat upholstery.

## Standard paints



arctic white



dolphin grey



amarena red



ink blue



pebble grey



limonite brown metallic

## Metallic paints<sup>1</sup>



dravite black metallic



bornite red metallic



tenorite grey metallic



brilliant silver metallic



kornelite blue metallic

## “Lima” black fabric upholstery.



The seat covers, skin-friendly and dirt-resistant, are tastefully matched to the vehicle interior.

<sup>1</sup> Metallic paint finishes are available as options, at extra cost.

# Genuine accessories.



**Ladder rack<sup>1</sup>.** For safe transport of various ladders on the vehicle roof. Only in conjunction with top carrier.



**Standard basic roof carrier, with 2 cross-bars<sup>1</sup>.** The robust box-section tubes form the basis for various mountings. Can be bolted at predetermined points in the roof duct.



**Mud flaps.** These flaps protect against dirt and scratching in the area of the side walls, rear end and underfloor.



**All-weather mat.** Made of robust washable plastic for the toughest demands. Contemporary design with recessed areas and raised edge. Available in black. Fitted passenger compartment mats are available separately.



**Seat covers.** Perfect fit in original design: the seat covers are based on the colour and pattern of the original seats and are available for nearly all seat variants.

<sup>1</sup> Cannot be used in conjunction with ladder flap.



# Total availability you can count on.

Wherever you're giving your best, you can rely on us just as you rely on the Citan Tourer. We're always there for you – with services tailored to your every need. There are around 3000 service outlets Europe-wide, many of them open until 8 p.m., 10 p.m. or, in some cases, around the clock.

With Mercedes-Benz MobiloVan<sup>1</sup>, the mobility guarantee from Mercedes-Benz, we ensure that you are rapidly on your way again. We will get your vehicle back on the road as quickly as possible, so that you can get on with your business.

We also offer a range of other services that can help boost your cost-effectiveness and competitiveness – such as attractive leasing, finance and insurance solutions from Mercedes-Benz Financial Services – for precisely calculable costs over the vehicle's entire useful life.

Everything else you need to know about our services can be found on the following pages. Or simply contact your Mercedes-Benz dealer, who will be glad to advise you in full based on your specific needs.

 [www.mbvans.co.uk](http://www.mbvans.co.uk)

**Mercedes-Benz MobiloVan.** Should your Citan Tourer ever have starting problems or break down en route, our Service24h will swiftly arrange expert assistance for you. MobiloVan<sup>1</sup> provides you with a free<sup>2</sup> mobility guarantee for your vehicle for up to 30 years in case of breakdowns. Mercedes-Benz MobiloVan<sup>1</sup> also offers attractive services in case of visits to the workshop under guarantee or on a goodwill basis. When repairs take longer than two man-hours, your continued mobility is guaranteed. Your Mercedes-Benz dealer will be pleased to advise you personally about the conditions relating to MobiloVan<sup>1</sup> and the coverage provided.

<sup>1</sup> Applies to vehicles purchased from an authorised Mercedes-Benz Dealer, originally destined for and first registered in the UK on or after 01.10.2012. Terms and conditions apply. <sup>2</sup> Up to a maximum of 30 years, subject to regular servicing at an authorised Mercedes-Benz workshop.

# Financing.

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## Our financing products:

- Hire purchase
- Agility

Vehicle financing from Mercedes-Benz Financial Services lets you pay for your chosen vehicle with manageable instalments. Depending on the finance product you choose, you can either own the vehicle or alternatively have the flexibility to decide on ownership, purchase and part-exchange or hand back the vehicle at the end of the contract term.

### Hire Purchase

Hire Purchase is the ideal choice for anyone looking at vehicle ownership finance options. It allows you to spread the payments for a vehicle – and once all of the payments have been made the vehicle is yours. All you have to decide is whether you want lower monthly rates with a balloon payment at the end or simple fixed payments over an agreed term.

### Agility

Agility is similar to Hire Purchase and is a method of acquisition but with more flexibility. It involves setting a Guaranteed Future Value (GFV) for the vehicle dependant on the term and proposed mileage, and with a balloon payment at the end of the term it reduces the monthly payments on your vehicle. Agility helps protect the customer against unplanned depreciation risk and offers 3 choices at the end of the agreement: purchase and part exchange, pay the balloon payment and own the vehicle or hand the vehicle back to Mercedes-Benz with no further payments (subject to excess mileage and damage charges).

# Leasing.

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## Our leasing products:

- Contract Hire
- Operating Lease
- Finance Lease

You want a new vehicle with all the options you need but you only want to pay for using it. Attractive leasing rates tie up only a small proportion of your capital and you know exactly how much you have to pay each month.

### Contract Hire

Our Contract Hire plan has all the same benefits as Operating Lease, but a comprehensive fleet administration service makes it perfect for businesses that operate larger fleets. We manage all administration relating to tax discs, MOT reminders, speeding and parking fines on your behalf. Contract Hire with Repair & Maintenance offers fully comprehensive fleet management for your vehicles for peace of mind.

### Operating Lease

Operating Lease is a low-risk, low-cost solution providing the benefits of leasing a premium vehicle for a fixed period, without the risks of final ownership. Perfect for the smaller fleets and doesn't require a large amount of upfront capital. Rental amount can be paid monthly or quarterly.

### Finance Lease

Financial Lease is ideal if you want to lease a vehicle and show it as an asset on your balance sheet. The vehicle is hired for a fixed period without the option of ownership. Monthly or quarterly rental payments.

- Fixed monthly payments mean no capital is tied up

# Insurance.

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## Our insurance products:

- Van insurance
- GAP insurance

Who better to insure your van than the people that made it? Our Mercedes-Benz Van Insurance has been specially designed for Mercedes-Benz Van operators.

### The benefits are:

- Guaranteed repairs using Mercedes-Benz GenuineParts at Mercedes-Benz Approved Repairers
- Tool cover up to £500 (whilst tools are inside your van)
- Repairs guaranteed for 3 years
- New vehicle replacement if your vehicle is written off or stolen and not recovered within the first 6 months of you buying it from new
- Unlimited cover for audio and communication equipment fitted by the factory or dealer
- 24/7 UK accident recovery to your nearest Mercedes-Benz Approved Repairer. For a no-obligation quote, call 0345 606 0638 or visit [www.mbvans.co.uk/vaninsurance](http://www.mbvans.co.uk/vaninsurance)

Our lines are open Monday–Friday 8.30 am–6.00 pm and Saturdays 9.00 am–2.00 pm. Mercedes-Benz Van Insurance is underwritten by Aviva Insurance Limited.



[www.mbvans.co.uk](http://www.mbvans.co.uk)

# Service and parts.

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**Mercedes-Benz MobiloVan UK.** Keeping you and your business on the move: complimentary roadside assistance for thirty years<sup>1</sup>.

With MobiloVan UK, as long as you regularly service your van at an authorised Mercedes-Benz Commercial Vehicle Dealer, you and your vehicle are covered in the event of a breakdown, wherever you are in the UK or in Europe.

This includes reimbursement of taxi fares and the provision of a replacement vehicle<sup>2</sup>. We will also keep you mobile and pay your expenses if your vehicle has to go into the workshop under warranty and the repairs are likely to take more than two hours. Your Mercedes-Benz Dealer will be happy to provide you with further details about conditions and coverage.

To request roadside assistance from the UK, please dial 00800 3777 7777 or +44 (0) 207 660 9991.

From mainland Europe, please dial +44 (0) 207 660 9991.

**Service Contracts.** Wouldn't it be good to know what lies ahead on the road? With Service Care you can.

A flexible Service Care plan lets you choose how many services to include and how much to pay, either in monthly or upfront payments. Whether you drive a new or used Citan, Vito or Sprinter, Service Care offers more benefits than simply spreading the cost of servicing.

You can protect yourself against increases in labour rates, parts prices and inflation, and you can have your next service with Service Care, even if you have booked it already.

A Service Care contract for your new Vito could cost as little as £9 per month<sup>3</sup>.

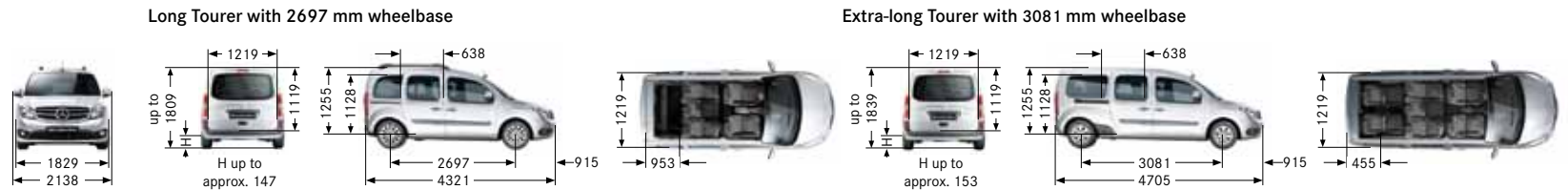
**Dealer Network and Extended Opening Hours.** Our network of Mercedes-Benz Commercial Vehicle Dealers are situated across 110 service points throughout the length and breadth of the UK, day and night, offering round-the-clock support.

On average, our Dealer workshops are open up to 100 hours a week (including Saturdays), with over a third of these being open 24 hours a day throughout the working week, and over 90% operating at least two shifts daily.

**GenuineParts.** We offer a comprehensive range of GenuineParts for your Mercedes-Benz van. All fully guaranteed with a 24-month parts warranty and 12 month labour warranty for parts fitted in our approved workshops.

<sup>1</sup> Up to a maximum of 30 years, subject to regular servicing at an authorised Mercedes-Benz workshop. Valid for vehicles first registered on or after 01.10.2012. <sup>2</sup> Replacement vehicle subject to availability. <sup>3</sup> Please note monthly payment is based on manual model with payments spread over 36 months. Price is exclusive of 20% VAT. Price shown is a total amount, exclusive of VAT. Correct at time of print (January 2015).

# Technical data.



Perm. GVW [kg]	1920	1950	1980	2100	2160	2200
<b>4 x 2 drive (front-wheel drive)</b>						
<b>55 kW</b> (75 hp) at 4000 rpm   4 cylinders   Diesel Euro 6b <sup>1</sup>   1461 cc   200 Nm at 1750–2500 rpm	–	<b>108 CDI</b>	–	<b>108 CDI</b>	–	–
<b>66 kW</b> (90 hp) at 4000 rpm   4 cylinders   Diesel Euro 6b <sup>1</sup>   1461 cc   220 Nm at 1750–3000 rpm	–	<b>109 CDI</b>	–	<b>109 CDI</b>	<b>109 CDI<sup>2</sup></b>	–
<b>81 kW</b> (110 hp) at 4000 rpm   4 cylinders   Diesel Euro 6b <sup>1</sup>   1461 cc   260 Nm at 1750–2750 rpm	–	–	<b>111 CDI</b>	<b>111 CDI</b>	<b>111 CDI<sup>2</sup></b>	<b>111 CDI</b>
<b>84 kW</b> (114 hp) at 4500 rpm   4 cylinders   Petrol Euro 6b <sup>1</sup>   1192 cc   190 Nm + (15 Nm) <sup>10</sup> at 2000–4000 rpm	<b>112</b>	–	–	–	–	–
<b>Kerb weight<sup>3</sup> [kg]</b>	1395	1395	1395	1395	1445–1455	1628–1633
<b>Payload [kg]</b>	525	555	585	705	705–715	567–572
<b>Gross Combination Weight [kg]</b>	2970	3000	3030	3150	3210	3250
<b>Max. roof load [kg]</b>	100					100
<b>Towing capacity, braked/unbraked [kg]</b>	1050, 1350 <sup>4</sup> /695–725					1050/750
<b>Cargo volume [l]   Max. loading length [mm]</b>	685–3000   953–1753					300–3500   455–2137
<b>Turning circle Ø [m]   Track circle Ø [m]</b>	11.2   10.7					12.4   11.9

<sup>1</sup> Euro 6b is standard for vehicles with passenger car registration (M1). Euro 6b is optionally available for vehicles with commercial vehicle registration (N1). Euro 5 Gr. I applies as standard for vehicles with commercial vehicle registration (N1). <sup>2</sup> Only available with commercial vehicle registration (N1) and emissions standard Euro 5 Gr. I. <sup>3</sup> Directive 92/21/EEC, in the version applicable at the time of going to print, defines the vehicle kerb weight as the mass of the unladen vehicle in ready-to-drive condition (including coolant, lubricants, fuel, spare wheel and driver). A uniform mass of 75 kg (68 kg + 7 kg of luggage) is assumed for the driver. <sup>4</sup> 1350 kg for passenger car registration (M1), 1050 kg for commercial vehicle registration (N1). <sup>5</sup> CDI engines and petrol engine certified in accordance with Euro 6b / Euro 5 Gr. I. <sup>6</sup> Tank capacity approx. 60 l. <sup>7</sup> The figures shown were obtained in accordance with the prescribed measuring process (current version of Regulation (EC) 715/2007). The figures are not based on an individual vehicle and do not constitute part of the product offer; they are provided solely for purposes of comparison between different vehicle models. <sup>8</sup> BlueEFFICIENCY package available optionally. <sup>9</sup> With load uprating. <sup>10</sup> Brief boosting of torque by means of overtorque technology is activated via kickdown.



# Fuel consumption and CO<sub>2</sub> emissions.

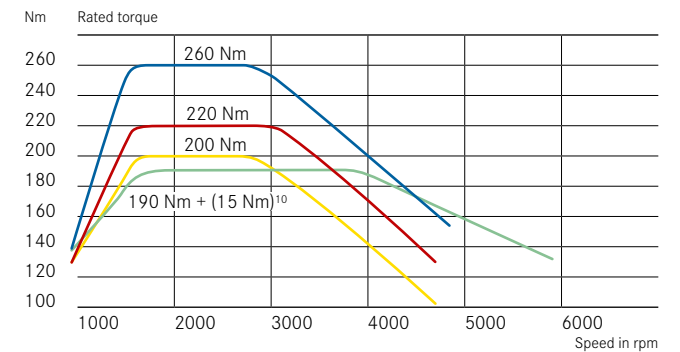
For Euro 6b vehicles<sup>1</sup>

with BlueEFFICIENCY package, with passenger car (M1) or commercial vehicle (N1) registration

Engine <sup>5</sup>	Transmission	Final drive ratio	CO <sub>2</sub> emissions [g/km] <sup>7</sup>	Efficiency class	Fuel consumption [mpg] <sup>6,7</sup>		
					Urban	Extra-urban	Combined
108 CDI <sup>8</sup>	M5	3.733/4.214 <sup>9</sup>	119-112	B-A	56.5-60.1	64.2-67.3	61.4-65.7
109 CDI <sup>8</sup>	M5	3.733/4.214 <sup>9</sup>	123-112	B-A	56.5-60.1	64.2-67.3	61.4-65.7
111 CDI <sup>8</sup>	M6	4.313	119-115	A	58.9	67.3	64.2
112 <sup>8</sup>	M6	4.438	143-140	C	39.2	52.3	46.3







CDI engine OM 607 DE15LA	<b>55 kW (75 hp)</b>
CDI engine OM 607 DE15LA	<b>66 kW (90 hp)</b>
CDI engine OM 607 DE15LA	<b>81 kW (110 hp)</b>
Petrol engine M 200.71 12LA	<b>84 kW (114 hp)</b>

Torque curves:



The best for the engine:  
Mercedes-Benz genuine engine oil

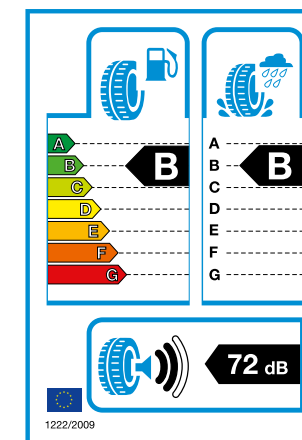
# Citan Tourer tyre performance.

Manufacturer	Model	Tyre type	Tyre size	Load-bearing capacity	Speed index	Tyre class	Fuel efficiency class	Wet grip class	Class of external rolling noise	Measured value, external rolling noise dB
Michelin	ENERGY SAVER GRNX SI	S	195/65 R 15	91	T	C1	C	B		70
	ENERGY SAVER GRNX		205/55 R 16	91	H	C1	E	B		70
Continental	CEC3	S	195/65 R 15	91	T	C1	E	E		71
	Vanco Contact 2		195/65 R 15	95	T	C1	C	C		71
	CPC2e		195/65 R 15	91	T	C1	C	B		71
Goodyear	Vector 4 Season	S+W	195/65 R 15	91	T	C1	E	E		70


S = Summer tyres  
W = Winter tyres  
S+W = All-season tyres


Your driving style can have a direct impact on driving safety and fuel economy. Please note the following in this regard: Economical and anticipatory driving can reduce fuel consumption substantially. Check tyre pressures regularly to improve wet grip and fuel efficiency. Always observe safe stopping distances.


Changes may have been made to the tyre range or the labelling of tyres since this brochure went to press. Please ask your Mercedes-Benz Vans salesperson for the latest information.



Specifications acc. to EU Directive 1222/2009. The tyre labelling provides information about three key aspects of tyre performance:

 **Fuel efficiency**  
A rolling tyre deforms, causing it to use energy. This is one of the 5 forms of resistance that act on a vehicle.

 **Wet grip**  
The wet grip designation gives information about a significant safety aspect of a tyre: its grip on a wet road surface.

 **External rolling noise**  
A tyre's external rolling noise is indicated in decibels in combination with one, two or three sound waves on the European Commission's label.



# Put your hero to the test.

Take matters into your own hands – for nowhere is the new Citan so convincing as on the road. In the city centre or on the motorway: top-level ride comfort and ease of operation, paired with powerful, economical engines and impressive van functionality.

Experience for yourself what makes the Citan so special. And so indispensable. Your Mercedes-Benz dealer will be happy to make all the necessary arrangements for you.

Simply visit [www.mbvans.co.uk](http://www.mbvans.co.uk) to locate your nearest authorised Mercedes-Benz dealer. We wish you an enjoyable test drive with the Citan.



[www.mbvans.co.uk/citan](http://www.mbvans.co.uk/citan)

**Please note:** changes may have been made to the product since this brochure went to press (17.02.2015). The manufacturer reserves the right to make changes to the design, form, colour or specification during the delivery period, provided these changes, while taking into account the interests of the vendor, can be deemed reasonable with respect to the purchaser. Where the vendor or the manufacturer uses symbols or numbers to describe an order or the subject of an order, no rights may be derived solely from these. The illustrations and descriptions may include accessories and items of optional equipment which are not part of standard specification. Colours may differ slightly from those shown, owing to the limitations of the printing process. This brochure may contain models and services which are not available in certain countries.

This brochure is distributed internationally. Information given regarding statutory regulations, legal requirements and taxation and the consequences thereof applies to the Federal Republic of Germany only and is correct at the time of going to press. Please consult your Mercedes-Benz van dealer for final details.

[www.mbvans.co.uk](http://www.mbvans.co.uk)

**Take-back of end-of-life vehicles.** You can return your Citan to us for environment-friendly disposal in accordance with the European Union (EU) End-Of-Life Vehicle Directive – but that day lies a long way off. A network of vehicle take-back depots and dismantlers exists to make it as easy as possible for you to return your vehicle. You can leave it at any of these points free of charge and, by so doing, make an important contribution to completing the recycling loop and conserving resources. For further information about the recycling and disposal of end-of-life vehicles, and the take-back conditions, please visit your national Mercedes-Benz homepage.