

EFFECTIVE FROM 21.7.2016



Volkswagen

# THE NEW UP!

## PRICE AND SPECIFICATION GUIDE





Model shown is new up! beats with optional Winter pack and Pure White non-metallic paint.

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This recommended retail price list supersedes all previous recommended retail price lists and is effective from 21.7.2016. All recommended 'On the road' retail prices, recommended retail prices and specifications are correct at the time of going to press. These prices and specifications may be subject to change without notice.

Front cover model shown is new High up! with optional Black roof pack, 17" 'Polygon Black' alloy wheels, City emergency braking pack and metallic paint.



# MODEL PRICES

## 3 AND 5-DOOR HATCHBACK RANGE.

				Output, PS	CO <sub>2</sub> emission, g/km*	VED band†	Basic Recommended Retail £	VAT £	Additional 'On the road' Costs £ <sup>‡</sup>	Manufacturer's Recommended 'On the road' Retail Price £ <sup>‡</sup>
<b>Take up!</b>	1.0 ltr	3-door	5 speed manual	60	101*	B	6,950.00	1,390.00	655.00	8,995.00
	1.0 ltr	5-door	5 speed manual	60	101*	B	7,283.33	1,456.67	655.00	9,395.00
	1.0 ltr <b>BMT</b>	3-door	5 speed manual	60	96*	A	7,200.00	1,440.00	655.00	9,295.00
	1.0 ltr <b>BMT</b>	5-door	5 speed manual	60	96*	A	7,533.33	1,506.67	655.00	9,695.00
<b>Move up!</b>	1.0 ltr	3-door	5 speed manual	60	101*	B	7,808.33	1,561.67	655.00	10,025.00
	1.0 ltr	5-door	5 speed manual	60	101*	B	8,141.67	1,628.33	655.00	10,425.00
	1.0 ltr ASG	3-door	5 speed auto ASG	60	100*	A	8,308.33	1,661.67	655.00	10,625.00
	1.0 ltr ASG	5-door	5 speed auto ASG	60	100*	A	8,641.67	1,728.33	655.00	11,025.00
	1.0 ltr <b>BMT</b>	3-door	5 speed manual	60	96*	A	8,058.33	1,611.67	655.00	10,325.00
	1.0 ltr <b>BMT</b>	5-door	5 speed manual	60	96*	A	8,391.67	1,678.33	655.00	10,725.00
<b>High up!</b>	1.0 ltr	3-door	5 speed manual	75	101*	B	9,104.17	1,820.83	655.00	11,580.00
	1.0 ltr	5-door	5 speed manual	75	101*	B	9,437.50	1,887.50	655.00	11,980.00
	1.0 ltr <b>BMT</b> ASG	3-door	5 speed auto ASG	75	97*	A	9,854.17	1,970.83	655.00	12,480.00
	1.0 ltr <b>BMT</b> ASG	5-door	5 speed auto ASG	75	97*	A	10,187.50	2,037.50	655.00	12,880.00
	1.0 ltr <b>BMT</b>	3-door	5 speed manual	75	96*	A	9,354.17	1,870.83	655.00	11,880.00
	1.0 ltr <b>BMT</b>	5-door	5 speed manual	75	96*	A	9,687.50	1,937.50	655.00	12,280.00
	1.0 ltr <sup>‡</sup>	3-door	5 speed manual	90 <sup>‡</sup>	108*	B	9,500.00	1,900.00	655.00	12,055.00
	1.0 ltr <sup>‡</sup>	5-door	5 speed manual	90 <sup>‡</sup>	108*	B	9,833.33	1,966.67	655.00	12,455.00

\* Fuel consumption and CO<sub>2</sub> emissions are standard EU test figures for comparative purposes, and may not reflect 'real world' driving results. For full details, please see Environmental Information on page 18. CO<sub>2</sub> emissions shown refer to standard specification only.

† For full details of VED (Vehicle Excise Duty) bands, delivery to retailer, number plates and vehicle first registration fee included in the recommended 'On the road' retail price, please see page 18.

‡ The 1.0 litre 90 PS engine is not available from launch, but will be available to order from 3.8.2016. For further details, please consult your authorised Volkswagen retailer.

**BMT** refers to **BlueMotion Technology**.

## VOLKSWAGEN SERVICE PLAN

For cars under 1 year old/10,000 miles comprising:

Recommended 12 months/10,000 miles: Oil service including oil filter change

Recommended 24 months/20,000 miles: Inspection service and oil service including oil filter change plus a dust and pollen filter replacement (if required)

Excludes electric vehicles. Plan is available for vehicles under 10,000 miles that have not had a first service. The Volkswagen Service Plan is subject to terms and conditions. Retail sales only. For pricing and further details, please consult your authorised Volkswagen retailer or visit [www.volkswagen.co.uk](http://www.volkswagen.co.uk)

# MODEL PRICES (CONTINUED)

## 3 AND 5-DOOR HATCHBACK RANGE.

				Output, PS	CO <sub>2</sub> emission, g/km*	VED band†	Basic Recommended Retail £	VAT £	Additional 'On the road' Costs £†	Manufacturer's Recommended 'On the road' Retail Price £†
<b>up!</b> beats	1.0 ltr	3-door	5 speed manual	60	101*	B	8,120.83	1,624.17	655.00	10,400.00
	1.0 ltr	5-door	5 speed manual	60	101*	B	8,454.17	1,690.83	655.00	10,800.00
	1.0 ltr ASG	3-door	5 speed auto ASG	60	100*	A	8,620.83	1,724.17	655.00	11,000.00
	1.0 ltr ASG	5-door	5 speed auto ASG	60	100*	A	8,954.17	1,790.83	655.00	11,400.00
	1.0 ltr BMT	3-door	5 speed manual	60	96*	A	8,370.83	1,674.17	655.00	10,700.00
	1.0 ltr BMT	5-door	5 speed manual	60	96*	A	8,704.17	1,740.83	655.00	11,100.00
	1.0 ltr	3-door	5 speed manual	75	101*	B	8,516.67	1,703.33	655.00	10,875.00
	1.0 ltr	5-door	5 speed manual	75	101*	B	8,850.00	1,770.00	655.00	11,275.00
	1.0 ltr ASG	3-door	5 speed auto ASG	75	103*	B	9,016.67	1,803.33	655.00	11,475.00
	1.0 ltr ASG	5-door	5 speed auto ASG	75	103*	B	9,350.00	1,870.00	655.00	11,875.00
	1.0 ltr BMT	3-door	5 speed manual	75	96*	A	8,766.67	1,753.33	655.00	11,175.00
	1.0 ltr BMT	5-door	5 speed manual	75	96*	A	9,100.00	1,820.00	655.00	11,575.00
	1.0 ltr‡	3-door	5 speed manual	90‡	108*	B	8,912.50	1,782.50	655.00	11,350.00
	1.0 ltr‡	5-door	5 speed manual	90‡	108*	B	9,245.83	1,849.17	655.00	11,750.00

\* Fuel consumption and CO<sub>2</sub> emissions are standard EU test figures for comparative purposes, and may not reflect 'real world' driving results. For full details, please see Environmental Information on page 18. CO<sub>2</sub> emissions shown refer to standard specification only.

† For full details of VED (Vehicle Excise Duty) bands, delivery to retailer, number plates and vehicle first registration fee included in the recommended 'On the road' retail price, please see page 18.

‡ The 1.0 litre 90 PS engine is not available from launch, but will be available to order from 3.8.2016. For further details, please consult your authorised Volkswagen retailer.

BMT refers to BlueMotion Technology.

## ALL-ELECTRIC 5-DOOR HATCHBACK.

				Output, PS	CO <sub>2</sub> emission, g/km*	VED band†	Basic Recommended Retail £	VAT £	Additional 'On the road' Costs £†	Manufacturer's Recommended 'On the road' Retail £† excl. PICG‡
<b>e-up!</b>		5-door	Single-speed gearbox	82	0*	A	20,520.83	4,104.17	655.00	25,280.00

The e-up! is not available from launch, but will be available to order from mid August 2016. For further details, please consult your authorised Volkswagen retailer.

\* Zero emissions while driving. † For full details of VED (Vehicle Excise Duty) bands, delivery to retailer, number plates and vehicle first registration fee included in the recommended 'On the road' retail price please see page 22. ‡ The e-up! is an all-electric vehicle (EV) which makes it eligible for the Government 'PICG' (Plug-in Car Grant) towards the cost of the car. The 'cost' is the full purchase price you pay for the basic vehicle - including number plates, Vehicle Excise Duty and VAT, but does not include delivery charge or first registration fee. The amount of your grant will be automatically deducted from the price of your e-up! when the vehicle is registered. The PICG will be applied to the recommended 'On the road' retail price. The receipt of this grant is subject to the eligibility of the vehicle at the point of registration and is subject to change. Please refer to the GOV.UK OLEV Grant website for more details. Your authorised Volkswagen retailer will complete the paperwork, but you may be asked to complete a customer survey.

For more information, please contact your authorised Volkswagen retailer or visit: [www.gov.uk/plug-in-car-van-grants/overview](http://www.gov.uk/plug-in-car-van-grants/overview)

# MAIN ITEMS OF STANDARD SPECIFICATION

## STANDARD ITEMS OF EQUIPMENT: Take up!

### VOLKSWAGEN SERVICE

3-year/60,000 miles warranty (whichever is soonest)

3-year paintwork warranty

12-year body protection warranty

Volkswagen Roadside Assistance

Exclusions and terms apply, please see page 18 for more details

### WHEELS AND SUSPENSION

Full size wheel trims

Tyre mobility set

5J x 14" steel wheels with 165/70 R14 tyres

### EXTERIOR

Black door mirrors and door handles

Body-coloured bumpers

Galvanised body

Halogen clear headlights with integrated indicators, range adjustable with separate LED daytime running lights

Heat insulating tinted glass

Lockable fuel filler cap

Rear fog light

Rear screen wash/wipe

Windscreen wiper with intermittent wipe and 4 position delay

### INTERIOR

Black interior door handles

Centre console including cup holders, front x 1, rear x 1

Digital clock

Driver's sun visor with ticket holder

Front passenger's sun visor

Glovebox

Height adjustable three-spoke steering wheel

Interior light delay

Internally adjustable door mirrors

Luggage compartment cover

Luggage compartment light

One-touch indicators

Seating

- Upholstery - 'Lane' cloth

- Driver's seat height adjustment

- Two rear seats with one-piece folding backrest

Storage compartments in front doors (for 1.0 litre bottles)

12V socket in centre console

### IN-CAR ENTERTAINMENT AND COMMUNICATIONS

Composition Radio system

- 3.1" monochrome screen

- AUX-in socket for connection to an external multimedia source (e.g. iPod and MP3 player)

- DAB digital radio receiver

- Music playback from MP3, WMA and AAC files

- SD card reader

- Single CD player (Take up! models only)

- Twin tuner

- 2 speakers

### SAFETY AND SECURITY

ABS (Anti-lock Braking System) with HBA (Hydraulic Brake Assist)

Airbags

- Driver's and front passenger's airbags

- Side head/thorax airbag system, for front passengers

Electronic engine immobiliser

ESC (Electronic Stability Control) including hill hold, EDL (Electronic Differential Lock) and ASR (Traction Control)

Front integrated head restraints

Front three-point seat belts with tensioners

High level 3rd brake light

Isofix child seat preparation (for 2 rear child seats)

Rear head restraints x 2, height-adjustable

### SAFETY AND SECURITY (CONTINUED)

Remote central locking with 2 remote folding keys

Tyre pressure loss indicator

Warning buzzer and light for front and rear seat belts if unfastened

2 rear three-point seat belts

### COMFORT AND CONVENIENCE

Electric windows, front

Heated rear window

Heating and ventilation with 4 speed fan

Manually dimmable rear-view mirror

Tool kit

### DRIVER'S ASSISTANCE

Hill hold function

Power-assisted steering, speed-sensitive

Rev counter

Speedo, electronic odometer, trip counter and fuel gauge

### TAKE UP! BLUEMOTION TECHNOLOGY MODELS ONLY

### EFFICIENCY

Battery regeneration (recuperation - energy recovery during braking)

Start/Stop function

5J x 14" steel wheels with 175/65 R14 low rolling resistance tyres

## ADDITIONAL ITEMS OF STANDARD EQUIPMENT: Move up! (over Take up!)

### WHEELS AND SUSPENSION

Alloy wheels, four 5½J x 15" 'Fortaleza' with 185/55 R15 tyres and anti-theft wheel bolts  
5J x 14" full size steel spare wheel<sup>1</sup>, with 165/70 R14 tyre (not up! beats)

### EXTERIOR

Body-coloured door handles  
Body-coloured door mirrors

### INTERIOR

'Black Cube' upper dashpad  
Chrome trimmed interior door handles  
Front passenger's sun visor with vanity mirror  
Seating  
– Upholstery – 'Fusion' cloth  
– Driver's and front passenger's 'easy entry' sliding seat with memory function (for access to rear seats – 3-door only)  
– Split folding rear seat backrest 60:40  
Variable boot floor



Interior shown is move up! with optional Winter pack and climate control electronic air conditioning.

### IN-CAR ENTERTAINMENT AND COMMUNICATIONS

Composition Colour system (in addition to Composition Radio system)  
– 5.0" colour touch-screen  
– Bluetooth telephone and audio connection for compatible devices<sup>2</sup>  
– USB connectivity<sup>3</sup>  
– 4 x 20 watt output  
– 6 speakers, front and rear

### SAFETY AND SECURITY

Two-tone horn

### COMFORT AND CONVENIENCE

Air conditioning, manual

### DRIVER'S ASSISTANCE

Warning 'lights on' buzzer

### MOVE UP! BLUEMOTION TECHNOLOGY MODELS ONLY

### EFFICIENCY

Battery regeneration (recuperation – energy recovery during braking)  
Start/Stop function

## ADDITIONAL ITEMS OF STANDARD EQUIPMENT: High up! (over Move up!)

### WHEELS AND SUSPENSION

Alloy wheels, four 5½J x 15" 'Radial' with 185/55 R15 tyres and anti-theft wheel bolts

### EXTERIOR

Front fog lights

### INTERIOR

Chrome trim on air conditioning panel and light switch surround

'Pixel' upper dashpad – choice of Red, Yellow or Neutral 'Pixel' upper dashboard

Seating

– Upholstery – 'Beam' cloth  
– Heated front seats  
Leather trimmed three-spoke multifunction steering wheel

- 1 For vehicles with 15" and 16" wheels there will be limitations on the speed and distance that can be driven on the spare wheel.
- 2 Devices must be Bluetooth HFP (Hands Free Profile) compatible, please contact your authorised Volkswagen retailer for specific device compatibility.
- 3 Compatibility with devices may vary, please contact your authorised Volkswagen retailer for full details.

The specifications listed are for information purposes only as our products are continually updated and changes may be made to the specifications at any time. If you require any specific feature, please consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Specifications are subject to change without notice.

### IN-CAR ENTERTAINMENT AND COMMUNICATIONS

Hands-free navigation and music over the car speaker system. Volkswagen App for iOS and Android systems

Smartphone<sup>2</sup> navigation interface for smartphones with a screen size up to 5.5" with USB connection for charging and data transfer. Including Volkswagen App 'Maps + More' for iOS and Android systems with 2D or 3D hands free navigation via TomTom integrated navigation system, 'Think Blue' Trainer – driving tips and journey analysis, access to phone book and music library with audio output via vehicle's speaker system

### COMFORT AND CONVENIENCE

Ambient lighting  
Electrically heated and adjustable door mirrors

### DRIVER'S ASSISTANCE

Multifunction computer

### HIGH UP! BLUEMOTION TECHNOLOGY MODELS ONLY

### EFFICIENCY

Battery regeneration (recuperation – energy recovery during braking)  
Start/Stop function

## ADDITIONAL ITEMS OF STANDARD EQUIPMENT: up! beats (over Move up!)



### WHEELS AND SUSPENSION

Alloy wheels, four 5½J x 15" 'Radial' with 185/55 R15 tyres and anti-theft wheel bolts

Red or Black alloy wheel centre caps depending on exterior paint colour

Tyre mobility set

### EXTERIOR

Chrome-plated decorative strip on tailgate

'Flash Red' or 'Black' door mirrors<sup>1</sup> with integrated indicators

Rear tinted glass from B pillar backwards, approx. 65% tinted

'beats' decal silver foil stripe with additional colour stripe matching the exterior door mirrors, on lower edge of door panel

Unique 'beats' logo on B pillar

### INTERIOR

Carpet mats, front and rear with red stitching

Chrome trim on air conditioning panel and light switch surround

Door sill protectors with 'beats' design

Seating

- Upholstery - 'beats' cloth seat centre section with 'beats' logo and 'Microfleece' side bolsters

Leather trimmed three-spoke steering wheel

3D effect upper dashpad with 'beats' logo

### IN-CAR ENTERTAINMENT AND COMMUNICATIONS

beats audio™

- 8 channel amplifier
- Digital Sound Processor (DSP)
- 2 x tweeters in A pillars
- 2 x woofers in front doors
- 2 x broadband speakers in rear
- 1 x subwoofer in spare wheel well
- 300 watt output

Smartphone<sup>2</sup> navigation interface for smartphones up to 5.5" with USB connection for charging and data transfer. Including Volkswagen App 'Maps + More' for iOS and Android systems with 2D or 3D hands free navigation via TomTom integrated navigation system, 'Think Blue' Trainer - driving tips and journey analysis, access to phone book and music library with audio output via vehicle's speaker system

### SAFETY AND SECURITY

Seatbelts, with red stripe

### COMFORT AND CONVENIENCE

Ambient lighting

### UP! BEATS BLUEMOTION TECHNOLOGY MODELS ONLY

### EFFICIENCY

Battery regeneration (recuperation - energy recovery during braking)

Start/Stop function



Interior shown is up! beats with optional Winter pack and climate control electronic air conditioning.

<sup>1</sup> 'Flash Red' door mirrors with Pure White, Deep Black pearl or White Silver paints. 'Black' door mirrors with Tornado Red and Tungsten Silver paints.

<sup>2</sup> Devices must be Bluetooth HFP (Hands Free Profile) compatible, please contact your authorised Volkswagen retailer for specific device compatibility.

The specifications listed are for information purposes only as our products are continually updated and changes may be made to the specifications at any time. If you require any specific feature, please consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Specifications are subject to change without notice.





To find out more about the benefits of owning an ultra low emission vehicle, including the Government's grants for vehicles and chargepoints, visit [www.GoUltraLow.com](http://www.GoUltraLow.com)

The specifications listed are for information purposes only as our products are continually updated and changes may be made to the specifications at any time. If you require any specific feature, please consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Specifications are subject to change without notice.

Model shown is new e-up with Pure White non-metallic paint.





## ADDITIONAL ITEMS OF STANDARD EQUIPMENT: e-up! (over High up!)

### CAR-NET

Car-Net e-remote mobile services app – 3-year subscription

- Remote battery charging management
- Remote pre-trip interior climatization
- Remote departure time programming
- Vehicle status
- Vehicle trip statistics

### WHEELS AND SUSPENSION

Alloy wheels, four 5J x 15" 'Tezzle' with 165/65 R15 low rolling resistance tyres and anti-theft wheel bolts

### EXTERIOR

Partially galvanised body

Rear tinted glass from B pillar backwards, approx. 65% tinted

Unique 'e-up' logo on side

Unique front 'C' signature LED daytime running lights (in lieu of front fog lights)

5-door only

### INTERIOR

Carpet mats, front and rear

Chrome trimmed interior door handles, air vent surrounds, speedo surrounds and light and heating switches

'Shark Skin' upper dashpad

Leather trimmed three-spoke steering wheel, gear knob gaiter and handbrake grip

### SAFETY AND SECURITY

Automatic coming/leaving home lighting function

City emergency braking

Electronic brake booster (eBKV) (recuperation – energy recovery during braking)

Front passenger's airbag deactivation

Warning triangle

### COMFORT AND CONVENIENCE

Climate control, air conditioning electronic climate control

Heated front windscreen

Rain sensor

### DRIVER'S ASSISTANCE

Cruise control

Dusk sensor, automatic driving lights

e-vehicle information displayed via 'Maps + More' portable infotainment device

Parking sensors, rear

Sound generator

### ELECTRIC

Two charging cables – 16amp AC cable for wallbox/chargepoints (mode 3) and 10amp mains charge cable (mode 2)

Rocker switch for drive mode selection

Socket AC type 2 (DC charge)

# FACTORY-FITTED OPTIONS

At Volkswagen, we work towards making sure that our cars are as close to how you want them as possible, and we understand that every detail needs to be right for you and your needs.

Introducing our exceptional range of factory-fitted options which allow you to express your individuality, help with the practical things in life, and add a touch of luxury at the same time. Whether you're looking for things to help you relax and help take the stress out of driving, feel protected, or simply look fantastic, just take your pick.

From additional speakers to sports suspension, from a panoramic sunroof to winter pack, you'll find everything you need on the following pages to make your up! **your** up!, and perfect in every detail.

Factory-fitted option prices are the manufacturer's Recommended Retail Prices (RRP), inclusive of 20% VAT, and are charged in addition to recommended 'On the road' retail price paid for the vehicle. Models shown feature optional non-metallic paint.



# WHEELS AND SUSPENSION

		Take up!	Move up!	High up!	up! beats	e-up!	Basic RRP £ Excluding VAT	Total RRP £ Including VAT
15" 'Spoke'	Four 5½J x 15" 'Spoke' with 185/55 R15 tyres and anti-theft wheel bolts	-	○	-	-	-	No cost option	
15" 'Spoke Anthracite'	Four 5½J x 15" 'Spoke Anthracite' with 185/55 R15 tyres and anti-theft wheel bolts	-	○	-	-	-	83.33	100.00
16" 'La Boca White'	Four 6J x 16" 'La Boca White' with 185/50 R16 tyres and anti-theft wheel bolts	-	○	○	-	-	312.50	375.00
16" 'La Boca Black'	Four 6J x 16" 'La Boca Black' with 185/50 R16 tyres and anti-theft wheel bolts	-	○	○	-	-	312.50	375.00
16" 'Triangle Black'	Four 6J x 16" 'Triangle Black' with 185/50 R16 tyres and anti-theft wheel bolts. Including black rooflining and rear tinted glass from B pillar backwards, approx. 65% tinted	-	○	○	-	-	445.83	535.00
17" 'Polygon Black'	Four 6½J x 17" 'Polygon Black' with 195/40 R17 tyres and anti-theft wheel bolts. Including black rooflining and rear tinted glass from B pillar backwards, approx. 65% tinted	-	-	○	-	-	679.17	815.00
Full size steel spare wheel	One 5J x 14" steel wheel with 165/70 R14 tyre <sup>1</sup>	○	●	●	-	-	41.67	50.00

1 For vehicles with 15" and 16" wheels there will be limitations on the speed and distance that can be driven on the spare wheel.

Please note, choosing optional alloy wheels does not affect CO<sub>2</sub> emissions on up! models. Choosing larger alloy wheels than standard, as an option, may result in increased fuel consumption. This is due to the fact that larger wheels have both more aerodynamic drag and more mechanical drag, resulting in increased rolling resistance and increased wind resistance.

# PAINT

Non-Metallic	Tornado Red	○	○	○	○	-	No cost option	
	Pure White	-	-	-	-	○	No cost option	
	Teal Blue	-	-	-	-	○	225.00	270.00
	Pure White	○	○	○	○	-	225.00	270.00
	Candy White, Teal Blue	○	○	○	-	-	225.00	270.00
Non-Metallic Signature	Coral Red <sup>1</sup>	○	○	○	-	-	283.33	340.00
Metallic and Pearl Effect	Tungsten Silver, White Silver, Deep Black	○	○	○	○	○	429.17	515.00
	Blueberry <sup>1</sup> , Honey Yellow, Costa Azul	○	○	○	-	-	429.17	515.00
	Honey Yellow	-	-	-	-	○	429.17	515.00
Premium Signature	Savanna Gold <sup>1</sup> , Habanero Orange	○	○	○	-	-	520.83	625.00

1 Please note, Coral Red Non-Metallic Signature, Blueberry Metallic and Savanna Gold Premium Signature paints are not available from launch, but will be available to order from Autumn 2016.

For further details, please consult your authorised Volkswagen retailer.

Please refer to Paint and Combinations pages in the current brochure, or visit [volkswagen.co.uk](http://volkswagen.co.uk) for full availability of paint colours.

● Standard equipment ○ Optional equipment - Not available. Factory-fitted options are subject to availability and extended delivery.



# PAINT (CONTINUED)

## Two-tone paint<sup>2</sup>

Black roof, rear tinted glass from B pillar backwards, approx. 65% tinted and Black door mirrors.  
*Not available with Coral Red<sup>1</sup>, Blueberry<sup>1</sup>, Deep Black, Habanero Orange or Savanna Gold<sup>1</sup> paint*

Grey roof, rear tinted glass from B pillar backwards, approx. 65% tinted and Grey door mirrors.  
*Not available with Coral Red<sup>1</sup>, Blueberry<sup>1</sup>, Deep Black, Habanero Orange or Savanna Gold<sup>1</sup> paint*

White roof, rear tinted glass from B pillar backwards, approx. 65% tinted and White door mirrors.  
*Not available with Candy White, Pure White, Coral Red<sup>1</sup>, Honey Yellow, Blueberry<sup>1</sup>, White Silver, Habanero Orange or Savanna Gold<sup>1</sup> paint*

Take up!	Move up!	High up!	up! beats	e-up!	Basic RRP £ Excluding VAT	Total RRP £ Including VAT
-	O	O	-	-	191.67	230.00
-	O	O	-	-	191.67	230.00
-	O	O	-	-	191.67	230.00

1 Please note, Coral Red Non-Metallic Signature, Blueberry Metallic and Savanna Gold Premium Signature paints are not available from launch, but will be available to order from Autumn 2016. For further details, please consult your authorised Volkswagen retailer. 2 Not available in conjunction with panoramic sunroof. Please refer to Paint and Combinations pages in the current brochure, or visit [volkswagen.co.uk](http://volkswagen.co.uk) for full availability of paint colours.

# STYLE PACKS

## ALLOY PACKS<sup>1,2</sup>

### La Boca Golden Beige alloy pack

Four 6J x 16" 'La Boca Black' alloys with 'Golden Beige' finish, 185/50 R16 tyres and anti-theft wheel bolts, 'Golden Beige' door mirrors and side decals

### La Boca Hot Orange alloy pack

Four 6J x 16" 'La Boca Black' alloys with 'Hot Orange' finish, 185/50 R16 tyres and anti-theft wheel bolts, 'Hot Orange' door mirrors and side decals

### Polygon Fortana Red alloy pack

Four 6½J x 17" 'Polygon Black' alloys with 'Fortana Red' finish, 195/40 R17 tyres and anti-theft wheel bolts, 'Fortana Red' door mirrors and side decals

### Polygon Sandstorm Yellow alloy pack

Four 6½J x 17" 'Polygon Black' alloys with 'Sandstorm Yellow' finish, 195/40 R17 tyres and anti-theft wheel bolts, 'Sandstorm Yellow' door mirrors and side decals

-	O <sup>3</sup>	O <sup>4</sup>	-	-	312.50	375.00
-	O <sup>3</sup>	O <sup>4</sup>	-	-	312.50	375.00
-	-	O	-	-	479.17	575.00
-	-	O	-	-	479.17	575.00

## DESIGN PACKS<sup>2</sup>

### Cube White 3D style pack

'Cube White 3D' dashpad, Black or White decals on the door panels and Black, White or Grey door mirrors depending on exterior paint colour

### Wood 3D Pixels style pack

'Wood 3D Pixels' dashpad, Black or White decals on the door panels and Black or White door mirrors depending on exterior paint colour

### Pixels Savanna Gold 3D style pack<sup>1</sup>

'Pixels Savanna Gold 3D' dashpad, Black or Savanna Gold decals on the door panels and Black or Savanna Gold door mirrors

-	O	-	-	-	91.67	110.00
-	-	O	-	-	91.67	110.00
-	-	O	-	-	91.67	110.00

Please note, style packs are not available in conjunction with each other. For further details, please contact your authorised Volkswagen retailer.

1 Please note, Polygon alloy packs, Coral Red Non-Metallic Signature, Blueberry Metallic and Savanna Gold Premium Signature paints are not available from launch, but will be available to order from Autumn 2016.

2 Please refer to Paint and Combinations pages in the current brochure, or visit [volkswagen.co.uk](http://volkswagen.co.uk) for full availability of paint colours, combinations and style packs.

3 Not available in conjunction with two-tone paint or Cube White 3D style pack. 4 Not available in conjunction with Honey Yellow 2D Pixels or Red 2D Pixels dashpad.

## STYLE PACKS (CONTINUED)

		Take up!	Move up!	High up!	up! beats	e-up!	Basic RRP £ Excluding VAT	Total RRP £ Including VAT
<b>DASH PACKS <sup>2</sup></b>								
<b>Honey Yellow 2D pixels dash pack</b>	'Honey Yellow 2D pixels' upper dashpad in conjunction with 'Beam' Black/Grey cloth with Honey Yellow bolster edging or 'Beam' Black/Grey cloth with Quartz bolster edging	-	-	O	-	-	No cost option	
<b>Red 2D pixels dash pack</b>	'Red 2D pixels' upper dashpad in conjunction with 'Beam' Black/Red cloth with Ceramic bolster edging or 'Beam' Black/Grey cloth with Quartz bolster edging	-	-	O	-	-	No cost option	

*Please note, style packs are not available in conjunction with each other. For further details, please contact your authorised Volkswagen retailer.*

<sup>1</sup> Please note, Polygon alloy packs, Coral Red Non-Metallic Signature, Blueberry Metallic and Savanna Gold Premium Signature paints are not available from launch, but will be available to order from Autumn 2016.

<sup>2</sup> Please refer to Paint and Combinations pages in the current brochure, or visit [volkswagen.co.uk](http://volkswagen.co.uk) for full availability of paint colours, combinations and style packs.

## INTERIOR

<b>Carpet mats, front and rear</b>		O	O	O	●	●	45.83	55.00
<b>Steering wheel – leather trimmed</b>	Leather trimmed three-spoke steering wheel, gear knob and handbrake grip	-	O	-	●	●	158.33	190.00
<b>Steering wheel – multifunction leather trimmed</b>	Multifunction leather trimmed three-spoke steering wheel, gear knob and handbrake grip	-	O	●	-	-	216.67	260.00
	Multifunction leather trimmed three-spoke steering wheel, gear knob and handbrake grip	-	-	-	O	O	112.50	135.00
<b>Upholstery – 'Art Velours'</b>	Front heated sports seats. Including leather trimmed gear knob and handbrake grip, and front and rear carpet mats	-	-	O	-	-	291.67	350.00

## IN-CAR ENTERTAINMENT AND COMMUNICATIONS

<b>Composition Colour system</b>	5.0" colour touch-screen, DAB digital radio receiver, AUX-in socket for connection to an external multimedia source (e.g. iPod and MP3 player), SD card reader, music playback from MP3, WMA and AAC files, title and cover art display, 4 x 20 watt output, Bluetooth telephone and audio connection for compatible devices and USB connectivity	O	●	●	●	●	87.50	105.00
<b>Smartphone navigation interface</b>	Smartphone navigation interface for smartphones up to 5.5" with USB connection for charging and data transfer. Including Volkswagen App 'Maps + More' for iOS and Android systems with 2D or 3D hands free navigation via TomTom integrated navigation system, 'Think Blue' Trainer – driving tips and journey analysis, access to phone book and music library with audio output via vehicle's speaker system	-	O	●	●	●	87.50	105.00
		O <sup>1</sup>	-	-	-	-	175.00	210.00
<b>USB connectivity<sup>2</sup></b>		O	●	●	●	●	45.83	55.00

<sup>1</sup> Must be ordered in conjunction with Composition Colour system. <sup>2</sup> Compatibility with devices may vary, please contact your authorised Volkswagen retailer for full details.

## SAFETY AND SECURITY

		Take up!	Move up!	High up!	up! beats	e-up!	Basic RRP £ Excluding VAT	Total RRP £ Including VAT
City emergency braking pack	City emergency braking with front passenger's airbag deactivation switch, automatic headlights on with coming/leaving home lighting function and rain sensor	○	○	○	○	●	312.50	375.00

## COMFORT AND CONVENIENCE

Climate control	Air conditioning, electronic climate control with automatic air recirculation and allergy filter	-	○	○	○	●	216.67	260.00
Front passenger's height adjustable seat <sup>1</sup>		-	○	○	○	-	62.50	75.00
Panoramic sunroof <sup>2</sup>	Electric, glass sliding/tilting including integrated roller blind	-	○ <sup>3</sup>	○ <sup>3</sup>	○	-	583.33	700.00
Winter pack	Heated front seats, electrically heated and adjustable door mirrors and front fog lights	-	○	●	○	● <sup>4</sup>	195.83	235.00

1 Available on 5-door models only. 2 Not available in conjunction with two-tone paint. 3 Please note: on 5-door High up! models, due to axle weight restrictions, certain combinations of options in conjunction with the panoramic sunroof may necessitate a tyre mobility set in lieu of the full size steel spare wheel. 4 'C' signature LED daytime running lights in lieu of front fog lights.

## DRIVER'S ASSISTANCE

Cruise and park pack	Rear parking sensors, cruise control and multifunction computer	-	○	-	○	●	304.17	365.00
	Rear parking sensors and cruise control	-	-	○	-	-	245.83	295.00
Rear-view camera <sup>1</sup>	Displayed via the vehicle's audio system display	-	○	○	○	○	133.33	160.00

1 Must be ordered in conjunction with Cruise and park pack.

● Standard equipment ○ Optional equipment - Not available. Factory-fitted options are subject to availability and extended delivery.





Interior shown is new High up! with optional City emergency braking pack and climate control electronic air conditioning.

EFFECTIVE FROM 21 JULY 2016.

The new up! - 15

# ACCESSORIES

## YOUR VOLKSWAGEN YOUR WAY

	Part number	Total RRP £ Including VAT	Total fitted RRP £ Including VAT		Part number	Total RRP £ Including VAT	Total fitted RRP £ Including VAT
<b>PROTECTION, PACKAGES AND CAR CARE</b>							
Luggage compartment liner – (basic load surface)	1S0 061 160	40.00	-	Luxury carpet mat set – 4 pieces	1S2 061 270 WGK	75.00	-
Luggage compartment liner – (variable load surface)	1S0 061 160 A	40.00	-	Safety kit	000 093 059	22.00	-
Mudflaps – front	1S0 075 111	37.00	66.00	Winter car care kit	000 096 352 E	21.00	-
Mudflaps – rear	1S0 075 101	42.00	70.00	Protection Package: Carpet mat set and luggage compartment liner	ZGB BOM 091 VW	65.00	-
Style Pack (3-door): Mirror & Valve Caps, Rear Chrome strip, Door Sill trim	ZGB BOM 072 VW	233.00	315.00	Style Pack (5-door): Mirror & Valve Caps, Rear Chrome strip, Door Sill trim	ZGB BOM 073 VW	243.00	325.00
<b>TRAVEL AND TRANSPORT</b>							
Roof bars (3-door)	1S3 071 126	202.00	-	Door wind deflectors – front (3-door), 2 pieces	1S3 072 193 HU3	58.00	66.00
Roof bars (5-door)	1S4 071 126	213.00	-	Door wind deflectors – front (5-door), 2 pieces	1S4 072 193 HU3	66.00	81.00
Surfboard holder	000 071 120 HA	97.00	-	Volkswagen Child Seat G1 ISOFIX DUO Plus	5G0 019 909 A	370.00	-
Bicycle carrier	6Q0 071 128 A	85.00	-	Kayak holder	1K0 071 127 A	96.00	-
<b>STYLING AND TECHNOLOGY</b>							
Side skirt set <sup>1</sup>	1S0 071 685 GRU	267.00	-	Motorway decorative film – white	1S0 064 317 MY9 K	147.00	255.00
Front skirt <sup>1</sup>	1S0 071 606 GRU	217.00	-	Triangle alloy wheel (16") – black, gloss machined <sup>2</sup>	1S0 071 496 AFZ Z	162.00	190.00
Rear chrome strip	1S0 071 360	48.00	66.00	Classic alloy wheel (16") – black <sup>2</sup>	1S0 071 496 BFZ Z	172.00	201.00
Rear skirt <sup>1</sup>	1S0 071 610 GRU	252.00	-	Upsilon alloy wheel (16") – black, gloss machined <sup>2</sup>	1S0 071 496 FZZ	157.00	186.00
Rear roof spoiler <sup>1</sup>	1S0 071 641 GRU	222.00	-	Door sill trim – steel (3-door)	1S3 071 303	102.00	130.00
THIS SIDE up! decorative film – black	1S0 064 317 L04 1	114.00	150.00	Door sill trim – steel (5-door)	1S4 071 303	107.00	135.00
Universal holder for smartphone integration for Move up! including activation of Volkswagen 'Maps + More'	1S0 051 435 C	TBC	-				

**Accessory prices are the manufacturer's Recommended Retail Prices (RRP), inclusive of fitting where applicable and appropriate VAT, and are charged in addition to recommended 'On the road' retail price paid for the vehicle. All prices exclude customer and retailer installation unless otherwise stated – for full details, please contact your authorised Volkswagen retailer.**

Choosing larger alloy wheels than standard, may result in increased fuel consumption as well as higher CO<sub>2</sub> emissions and subsequently increased Vehicle Excise Duty (VED) band, and BIK rates paid for company car drivers may increase. As a result, the VED band that the vehicle falls into may increase from its original VED band when fitted with standard size wheels. In some instances, the recommended 'On the road' retail price paid for the vehicle may increase as a result of the increased VED rate. <sup>1</sup> Price excludes painting and fitting. <sup>2</sup> Price per wheel excludes tyre.

# VOLKSWAGEN WARRANTY AND SERVICE PLAN

## ADDITIONAL WAYS TO KEEP YOUR PERFECT CAR, PERFECT... FOR LONGER

Exclusions and terms apply, please see page 24 for more details. For pricing and further details of Volkswagen Warranties and the Volkswagen Service Plan, please consult your authorised Volkswagen retailer or visit [www.volkswagen.co.uk](http://www.volkswagen.co.uk)

### THE VOLKSWAGEN EXTENDED WARRANTY

If you order the Volkswagen Extended Warranty as an option when buying your new up!, then you get the 100% Volkswagen Warranty and you can continue to enjoy comprehensive Volkswagen protection against many unforeseeable repair costs. Designed to your needs, you can purchase an extra one or two year's warranty up to a maximum of five years or 90,000 miles.

#### CHOOSE ONE OF THE FOLLOWING TWO OPTIONS:

	Basic Recommended Retail £	VAT £	Total Recommended Retail £
<b>Four years</b>	208.33	41.67	250.00
This covers up to four years or 75,000 miles, whichever comes soonest. The cover includes a two-year unlimited mileage warranty and up to 75,000 miles in the third and fourth years.			
<b>Five years</b>	483.33	96.67	580.00
This covers up to five years or 90,000 miles, whichever comes soonest. The cover includes a two-year unlimited mileage warranty and up to 90,000 miles in the third, fourth and fifth years.			

For further details please visit [www.volkswagen.co.uk](http://www.volkswagen.co.uk) or speak to your authorised Volkswagen retailer.

### VOLKSWAGEN SERVICE PLAN

We offer Volkswagen Service Plans to cover all new models for their first two consecutive services in line with the Fixed Service schedule required on the vehicle. Your car will be in the hands of Volkswagen trained technicians who use specialist Volkswagen tools, technology and Volkswagen original parts, and all parts and labour are guaranteed for two years. What's more, the Volkswagen Service Plan will remain with the vehicle should you decide to sell your car.

#### Volkswagen Service Plan – for cars under 1 year old/10,000 miles comprising:

Recommended 12 months/10,000 miles:	Oil service including oil filter change
Recommended 24 months/20,000 miles:	Inspection service and oil service including oil filter change plus a dust and pollen filter replacement (if required)

Excludes electric vehicles. Plan is available for vehicles under 10,000 miles that have not had a first service. The Volkswagen Service Plan is subject to terms and conditions. Retail sales only. For pricing and further details, please consult your authorised Volkswagen retailer or visit [www.volkswagen.co.uk](http://www.volkswagen.co.uk)



# ENVIRONMENTAL INFORMATION

PETROL ENGINES	Output, PS	CO <sub>2</sub> emission, g/km*	Trim level(s)	Urban*	Extra-urban*	Combined*
1.0 Itr	60	101*	Take up! Move up! up! beats	51.4/5.5*	74.3/3.8*	64.2/4.4*
1.0 Itr ASG	60	100*	Move up! up! beats	53.3/5.3*	74.3/3.8*	65.7/4.3*
1.0 Itr BMT	60	96*	Take up! Move up! up! beats	57.6/4.9*	76.3/3.7*	68.9/4.1*
1.0 Itr	75	101*	High up! up! beats	52.3/5.4*	74.3/3.8*	64.2/4.4*
1.0 Itr BMT ASG	75	97*	High up!	57.6/4.9*	74.3/3.8*	67.3/4.2*
1.0 Itr ASG	75	103*	up! beats	53.3/5.3*	72.4/3.9*	64.2/4.4*
1.0 Itr BMT	75	96*	High up! up! beats	57.6/4.9*	76.3/3.7*	68.9/4.1*
1.0 Itr†	90†	108*	High up! up! beats†	46.3/6.1*	72.4/3.9*	60.1/4.7*

\* Fuel consumption and CO<sub>2</sub> figures are obtained under standardised EU test conditions (Directive 93/116/EEC). This allows a direct comparison between different manufacturer models but may not represent the actual fuel consumption achieved in 'real world' driving conditions. More information is available on the Volkswagen website at [www.volkswagen.co.uk](http://www.volkswagen.co.uk) and at [www.dft.gov.uk/vca](http://www.dft.gov.uk/vca). CO<sub>2</sub> is the main greenhouse gas responsible for global warming. This information should be used for illustration purposes only. Choosing larger alloy wheels than standard may result in increased fuel consumption as well as higher CO<sub>2</sub> emissions and subsequently increased Vehicle Excise Duty (VED) band, and BIK rates paid for company car drivers will increase. In some instances, the 'On The Road' cost paid for the vehicle may increase as a result of the increased VED rate. The specifications contained in this price list are for information purposes only and are subject to change.

† The 1.0 litre 90 PS engine is not available from launch, but will be available to order from 3.8.2016. For further details, please consult your authorised Volkswagen retailer.

BMT refers to BlueMotion Technology

ALL-ELECTRIC MOTOR	Output, PS	CO <sub>2</sub> emission, g/km†	Trim level	Consumption, kWh/62 miles*, Combined	Range, miles (NEDC)‡	Efficiency class‡
	82	0*	e-up!	11.7	99	A+

The e-up! is not available from launch, but will be available to order from mid August 2016. For further details, please consult your authorised Volkswagen retailer. \* Zero emissions while driving. † The values specified were determined using the prescribed measuring procedure. The specifications are not based on one single vehicle and are not part of the offer, but simply serve as a means of comparison between the various vehicle types. Range is not only dependent on the efficient use of the battery by the vehicle but also on the driver behaviour and other non-technical factors (e.g. environmental conditions). Extra equipment and accessories (add-on parts, tyres etc.) can change relevant vehicle parameters, such as weight, rolling resistance and aerodynamics, and with weather and traffic conditions, can affect range and performance values. ‡ The specified NEDC range can vary because of driving style, speed, use of additional electrical consuming equipment, outside temperature, number of people in car/maximum load, driving style selection (normal, ECO, ECO+) and terrain. In summer (+5 to +35°C), it can be between 74.5–102.5 miles, and in winter (-10 to +5°C), around 49.5–74.5 miles. 3 Efficiency classes assess vehicles according to CO<sub>2</sub> emissions, taking into account the vehicle's unladen weight. Vehicles conforming to that are graded D. Vehicles that are better than today's average are graded A+, A, B or C. Vehicles that are worse than the average are graded E, F or G.

On 1 May 2009, there was a change to the Vehicle Excise Duty (VED) tax bands. Cars are taxed according to their CO<sub>2</sub> emissions, in bands A to M.

All vehicles first registered on, or after, 1 March 2001 are subject to a new form of VED (Road Fund Licence). This new duty is based upon the type of fuel the vehicle uses and its carbon dioxide (CO<sub>2</sub>) emissions level, measured in grams per kilometre (g/km). To help you identify the duty you will pay, the DVLA has created thirteen categories for petrol and diesel engines. Increased weight of a vehicle, including higher trim levels and the addition of options will have a detrimental influence on the level of fuel consumption and CO<sub>2</sub> emissions produced.

The CO<sub>2</sub> and fuel consumption figures are obtained from tests on a representative vehicle of the type, conducted and approved in accordance with Council Directive 80/1268/EEC as amended by Directive 1999/100/EC (or later) on the approximation of the laws of the member states relating to the carbon dioxide emissions and the fuel consumption of motor vehicles.

# VEHICLE EXCISE DUTY (VED) AND ADDITIONAL 'ON THE ROAD' COSTS

## VED band 'First year rate'

As of 1 April 2010, anyone buying a new car will pay a 'First year rate' of VED for the first Road Fund Licence. The chart below shows the VED bands and the charges which are levied:

VED band	CO <sub>2</sub> emissions (g/km)	Petrol/Diesel VED £	Petrol/Diesel total 'On the road' costs £
A	Up to 100	0.00	655.00
B	101-110	0.00	655.00
C	111-120	0.00	655.00
D	121-130	0.00	655.00
E	131-140	130.00	785.00
F	141-150	145.00	800.00
G	151-165	185.00	840.00
H	166-175	300.00	955.00
I	176-185	355.00	1,010.00
J	186-200	500.00	1,155.00
K	201-225	650.00	1,305.00
L	226-255	885.00	1,540.00
M	Over 255	1,120.00	1,775.00

The total 'On the road' costs above include the applicable 'First year rate' VED charge plus the 'On the road' costs as detailed below:

## Additional 'On the road' costs

	Costs £
Delivery to retailer	480.00
Number plates	20.00
VAT	100.00
Vehicle first registration fee	55.00
<b>Total</b>	<b>655.00</b>

## VED band 'Standard rate'

For the subsequent year's VED (Road Fund Licence), vehicle owners will then pay the 'Standard rate' of VED as shown in the table below:

VED band	CO <sub>2</sub> emissions (g/km)	Petrol/Diesel VED £
A	Up to 100	0.00
B	101-110	20.00
C	111-120	30.00
D	121-130	110.00
E	131-140	130.00
F	141-150	145.00
G	151-165	185.00
H	166-175	210.00
I	176-185	230.00
J	186-200	270.00
K*	201-225	295.00
L	226-255	500.00
M	Over 255	515.00

\* Band K includes cars that have a CO<sub>2</sub> figure over 225g/km, but were registered between 1 March 2001 and 23 March 2006.

## Six months' VED (Road Fund Licence)

As of 1 April 2010, six months' Road Fund Licence will not be available for some vehicles at first registration. VED rate for bands A-D is zero and will not be eligible for a six-month Road Fund Licence at first registration. VED rate for bands E-G will be eligible for a six-month Road Fund Licence at first registration. VED rate for bands H-M will not be eligible for a six-month Road Fund Licence at first registration.

## Subsequent year's VED (Road Fund Licence)

Vehicles with a VED rate of £55 or above will be eligible for a six-month Road Fund Licence.

## VED 'First year rate' refund

Refunds on a vehicle's Road Fund Licence in bands H-M will only be calculated on the basis of the 'First year rate' if the vehicle has been stolen, scrapped or moved into a tax class where no VED is payable (e.g. cars for the registered disabled).

If the refund is being applied for because the vehicle has been sold, exported or taken off the road, it will be calculated according to the 'Standard rate' of VED applicable to that vehicle.

# THE VOLKSWAGEN SERVICE, FOR YOUR PEACE OF MIND

## THE VOLKSWAGEN WARRANTY

Exclusions and terms and conditions apply to all warranties and plans listed. For pricing and further details of Volkswagen Warranties and Service Plans, please consult your authorised Volkswagen retailer or repairer, or visit [www.volkswagen.co.uk](http://www.volkswagen.co.uk)

### THREE-YEAR WARRANTY

All Volkswagen passenger cars come with a three-year/60,000 miles warranty, which protects your car against the failure of most technical and electrical components due to manufacturing defects. This comprises a two-year manufacturer's warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty<sup>1</sup>. Should the mileage exceed 60,000 miles within the first two years, the manufacturer's two-year warranty will still be valid. Full details of the three-year warranty are available from your authorised Volkswagen retailer or repairer.

### BODY PROTECTION WARRANTY

The internal body sections and panels of the up! are covered against rusting through from the inside for 12 years. Naturally, the vehicle must be cared for in compliance with the manufacturer's operating instructions. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

### THREE-YEAR PAINTWORK WARRANTY

This latest paintwork warranty, pioneered by Volkswagen, provides you with cover on a new car. Naturally, during the warranty period the car must be cared for in compliance with the manufacturer's operating instructions. Any paintwork defects, as a result of the manufacturing process, will be rectified without charge.

### EXTENDED WARRANTY

If you order the Volkswagen Extended Warranty as an option when buying your new up! then you get the 100% Volkswagen Warranty and you can continue to enjoy comprehensive Volkswagen protection against many unforeseeable repair costs. Designed to your needs, you can purchase an extra one or two year's warranty up to a maximum of five years or 90,000 miles.

### SERVICE INTERVALS

The up! is serviced using the Fixed Service schedule. The service intervals for the Fixed Service are as follows:

- Oil change service – After 1 year or 10,000 miles (15,000km), whichever is soonest.
- Inspection service<sup>2</sup> – First after 2 years or 20,000 miles (30,000km), then every one year or 20,000 miles (30,000km), whichever is soonest.

Electric vehicles: Vehicles powered only by an electric motor require a Fixed Service as follows:

- Inspection service – First service after 20,000 miles (30,000km)/2 years, whichever is soonest.
- Subsequent services every 20,000 miles (30,000km)/1 year, whichever is soonest.

### VOLKSWAGEN INSURANCE<sup>4</sup>

We want you to start enjoying your new car from day one and thanks to Volkswagen free 5 day insurance, you can. Call free on 0330 303 6930 (lines are open Monday to Friday 8am – 9pm and Saturday 9am – 5pm), provide a few details and a cover note will be sent to your retailer. They will then tax your car and you can drive it away.

### VOLKSWAGEN E-UP! EIGHT-YEAR BATTERY WARRANTY

1. A guarantee for eight years or 99,360 miles/160,000km (whichever is soonest), on all material or manufacturing defects.
2. Gradual reduction in battery capacity over times is integral to the nature of the component, and does not represent a defect under the terms of this guarantee, as long as the reduction in capacity is not in excess of the value specified for this vehicle in the owner's manual.
3. The guarantee on high voltage batteries does not apply if the defect has been caused by the battery not being used, handled or maintained as described in the owner's manual. This applies in particular to charging the battery.
4. With the exception of the warranty term, all warranty conditions stipulated by the Volkswagen retailer selling the vehicle (prerequisites, criteria for freedom from defects, exclusions, settlement of claims, entry into force and start of extended warranty term, scope of application etc.) also apply to the high voltage battery.

### VOLKSWAGEN ENSURANCE<sup>5</sup>

Get three years' Volkswagen Ensurance cover for free.

Another great benefit of being a Volkswagen driver. If your Volkswagen was damaged in an accident, wouldn't you want it fixed by a Volkswagen trained technician using only genuine Volkswagen parts? Ensurance is Volkswagen's accident and repair cover which does exactly that. It works alongside your main comprehensive motor insurance policy no matter who you are insured with, to make sure you get the quality repair and service you would want. If you're involved in an accident or your car is stolen, just one call to us and we'll look after your claim from start to finish ensuring your Volkswagen is restored to the highest standard.

Activate your cover and benefit from:

- A guarantee that your Volkswagen will be repaired by a Volkswagen approved repairer and Volkswagen trained technicians, using only genuine Volkswagen parts and paints.
- A dedicated Claims Manager who will manage your claim from start to finish, liaising with your insurer and the repairer so you don't have to.
- Help to recover any uninsured losses using our Legal Expenses Cover.
- Online claims tracking so you can keep up to date with the status of any claim.

Volkswagen Ensurance is free to all Volkswagen customers for three years and it only takes a minute to get cover.

To find out more and to activate your cover, visit [volkswagen-ensurance.co.uk](http://volkswagen-ensurance.co.uk)



## VOLKSWAGEN FINANCE<sup>6</sup>

Volkswagen Finance specialises in providing funding solutions for Volkswagen drivers. Whether your Volkswagen is for private or business use, you can choose from a range of funding options.

- Solutions – a Personal Contract Plan
- Hire purchase
- Lease purchase
- Finance lease
- Contract hire

With all Volkswagen Finance products you can choose a fixed-cost maintenance plan to help you budget for your servicing and maintenance costs. No matter what finance product you choose, your local Volkswagen retailer will be able to provide you with a personalised quote that could meet your budget and vehicle needs.

## VOLKSWAGEN ROADSIDE ASSISTANCE

Every new car is registered for Volkswagen Roadside Assistance for one year except the Touareg which is registered for three years. This provides vehicle roadside and home recovery in the unlikely event of a breakdown in the UK and Europe (subject to conditions). Volkswagen Roadside Assistance can also be purchased for subsequent years. For full details, please contact your authorised Volkswagen retailer.

**Exclusions and terms and conditions apply. For pricing and further details of Volkswagen Roadside Assistance, please consult your authorised Volkswagen retailer, or visit [www.volkswagen.co.uk](http://www.volkswagen.co.uk)**

## SPECIALIST RETAILER NETWORK

e-up! is only available for sale through an authorised electric specialist Volkswagen retailer. These retailers have the ability to provide the highest levels of service when purchasing your e-up! For details of your nearest authorised electric specialist Volkswagen retailer, please visit [volkswagen.co.uk](http://volkswagen.co.uk) for more details.

## PRICES AND SPECIFICATIONS

The prices and specifications contained in this price list are for information purposes only as our products are continually updated and changes may be made to the prices and specifications at any time. If you require any specific feature, please consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Prices and specifications are subject to change without notice.

Following the announcement of a price increase, any vehicle order which can be accepted into the factory production system before the effective date of the price increase will be supplied at the current price, even if built and delivered after the date on which the increase became effective.

*Note: We would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All our monitoring and recording processes meet Ofcom regulations.*

1 All warranty work must be completed by an authorised Volkswagen retailer or repairer.

2 The inspection service first at 3 years (or 40,000 miles) and then every second year (or 40,000 miles) has additional workscope.

3 The quoted mileage is based on a conversion from kilometres and is therefore unlikely to exceed circa 18,000 miles between oil changes.

4 Volkswagen Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ('VWFS UK'). Registered in England and Wales number: 2835230. Registered Office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. Financial and consumer credit services are provided by VWFS UK. Annual insurance credit is provided by Ageas Retail Limited.

Volkswagen Motor Insurance from VWFS UK is sold and administered by Ageas Retail Limited, registered in England and Wales number: 1324965.

Registered Office: Ageas House, Hampshire Corporate Park, Templars Way, Eastleigh, Hampshire SO53 3YA. VWFS UK and Ageas Retail Limited are not part of the same corporate group.

5 Insurance from Volkswagen Financial Services is sold and administered by Lawshield UK Limited, registered in England number: 3360532 (registered office: Lawshield House, 850 Ibis Court, Lakeside Drive, Centre Park, Warrington, Cheshire WA1 1RL) and underwritten by UK General Insurance Limited on behalf of Ageas Insurance Limited, registered in England number: 354568 (registered office: Ageas House, Tollgate, Eastleigh, Hampshire SO53 3YA).

6 Finance is available to 18s and over, subject to status. Terms and conditions apply. Volkswagen Finance.

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