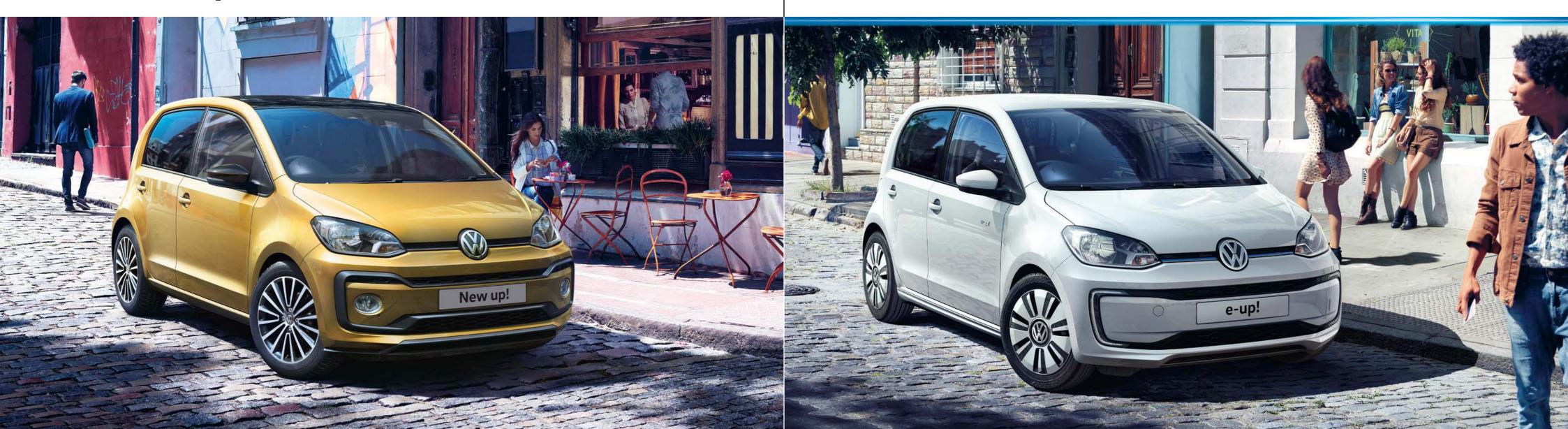


The new up!





The new e-up!



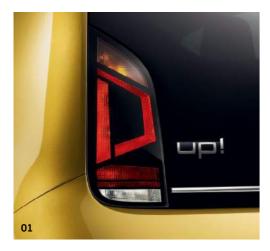
The new up!



As individual as you are: the new up!

The new up! offers a myriad of ways to celebrate your individuality. A choice of new colours for the body, roof, door mirrors, side decals and dashpad enables you to create the look that's right for you, enhanced by a sharp new design featuring new bumpers, wheels, LED daytime running lights and mirror housings with integrated indicators, not to mention a host of refinements and new equipment. It's time to express yourself with the fun new up!

01 The new up! is a breath of fresh air. **Newly designed rear tail lights** fit seamlessly into the rear design, enhancing its distinctive new look.



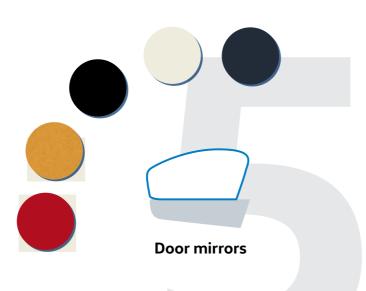
02 The surprisingly spacious, **redesigned interior** seats four comfortably and offers a high level of specification. A choice of **new colours and designs for the dashpad** allows you to further personalise your new up!, while smartphone integration increases connectivity and functionality, and refinements such as **new seat designs and a multifunction leather steering wheel** add both comfort and luxury.

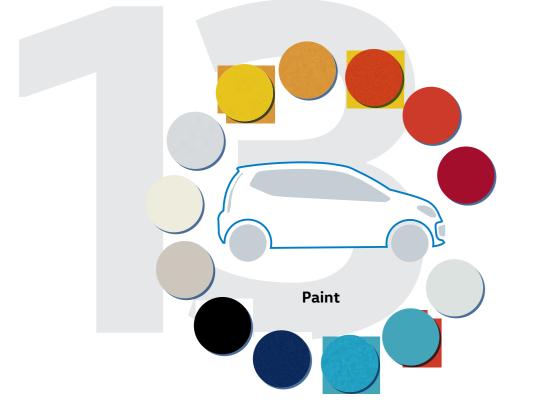
Front cover model shown is new High up! with optional Black roof pack, 17" 'Polygon Black' alloy wheels, City emergency braking pack and metallic paint.

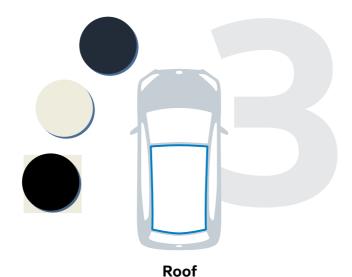


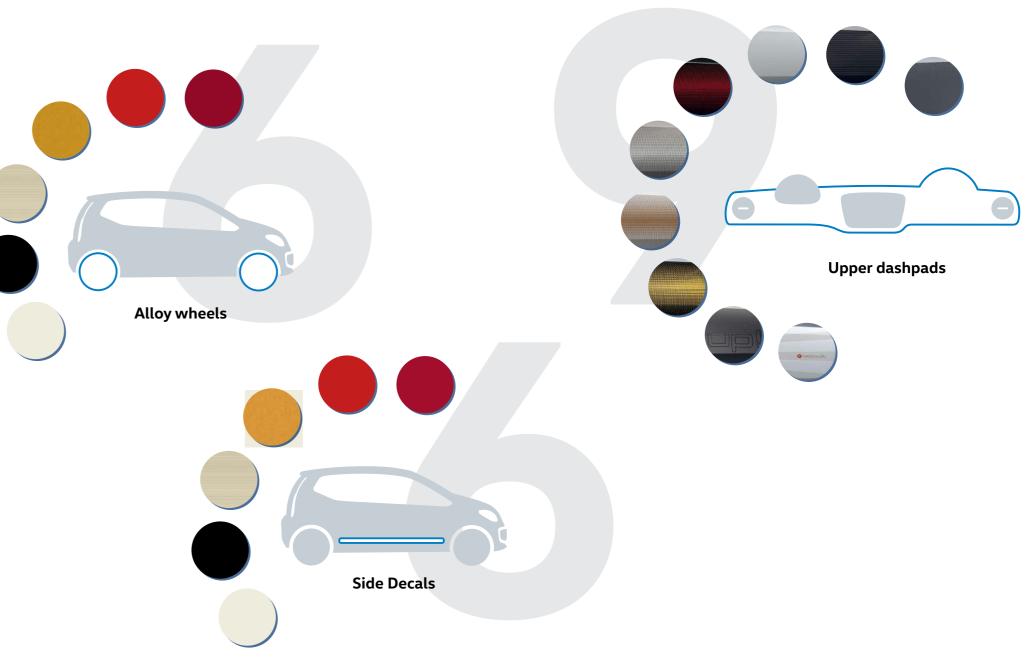
It's all about self-expression.

With more than a thousand potential colour combinations, the spotlight is clearly on individuality in the new up! A choice of thirteen body colours, five door mirror colours, three roof colours, six alloy wheel colours, six side decal colours and nine upper dashpad colours lets you create a look that is 100% you. It's time to get creative!









Please note, Coral Red, Blueberry and Savanna Gold paints are not available until Autumn 2016. For further details, please consult your authorised Volkswagen retailer. Colour range is reproduced for illustration purposes only.



Stay connected. Wherever you are.

The new up! not only offers plenty of scope for self-expression, but also opens up a world of connectivity.

Thanks to smartphone integration, you can enjoy such innovations as 'Maps + More' and the new

Composition radio systems, keeping you connected throughout the day.

02 - 08 'Maps + More' is a real multitasker, providing more than just navigation. Once connected to your compatible smartphone via Bluetooth, it gives quick and easy access to your phone book and music library thanks to handwriting recognition, radio controls, vehicle data such as average and current fuel consumption, and 'Think Blue Trainer', providing driving tips and journey analysis. All are conveniently displayed on the smartphone interface above the centre console.











01 The Volkswagen app 'Maps + More' operates with compatible iOS or Android phones providing TomTom integrated navigation with 2D or 3D map mode, helping you avoid areas of congestion and, thanks to offline navigation, save on data charges. Interior shown is new High up! with optional City emergency braking pack and climate control electronic air conditioning.





Strikes the right note: the new up! beats.

Volkswagen joins forces with Dr Dre[™] to bring you the new up! beats, giving sound a whole new dimension. Featuring a state-of-the-art beats sound system[™], with 300 watt output, eight channel amplifier, Digital Signal Processor (DSP) and seven high-end speakers including a subwoofer, it delivers crystal clear sound and a pulsing base, turning every journey into a club tour.



01 As well as featuring the exceptional beats sound system[™], the new up! beats also dazzles with its eye-catching design, inside and out. 'Flash Red' or 'Black' door mirrors, unique 'beats' side decals, 'beats' logo on the B pillar and 15 inch 'Radial' alloy wheels with red or black centre caps transform the exterior into a real head-turner. Inside, the interior gets the full treatment with 'beats' cloth upholstery, leather trimmed three-spoke steering wheel, red striped edging on the seat belts, carpet mats finished with contrasting red stitching, 3D effect dashpad with 'beats' logo and 'beats' door sill protectors. Add smartphone integration and ambient lighting, and you can see why it strikes all the right notes.



Wheels.

01 5J x 14" **steel wheels** with 165/70 R14 tyres and full size wheel trims. Standard on Take up! models. 175/65 R14 low rolling resistance tyres on BMT models.

02 'Fortaleza' $5\%J \times 15$ " alloy wheels with 185/55 R15 tyres and anti-theft wheel bolts. Standard on Move up! models.

03 'Radial' 5%J x 15" alloy wheels with 185/55 R15 tyres and anti-theft wheel bolts. Standard on High up! models.

04 'Radial' 5%J x 15" alloy wheels with 185/55 R15 tyres and anti-theft wheel bolts with Red or Black alloy wheel centre caps depending on exterior paint colour. Standard on up! beats models.

05 'Spoke' 5%J x 15" alloy wheels with 185/55 R15 tyres and anti-theft wheel bolts. Optional on Move up! models as a no cost option.

06 'Spoke Anthracite' 5½ J x 15" alloy wheels with 185/55 R15 tyres and anti-theft wheel bolts. Optional on Move up! models.

07 'La Boca White' 6J x 16" alloy wheels with 185/50 R16 tyres and anti-theft wheel bolts. Optional on Move up! and High up! models.

08 'La Boca Black' 6J x 16" alloy wheels with 185/50 R16 tyres and anti-theft wheel bolts. Optional on Move up! and High up! models.

09 'La Boca Black' with 'Golden Beige' finish, 6J x 16" alloy wheels with 185/50 R16 tyres and anti-theft wheel bolts. Optional on Move up! and High up! models as part of the La Boca Golden Beige alloy pack.

10 'La Boca Black' with 'Hot Orange' finish, 6J x 16" alloy wheels with 185/50 R16 tyres and anti-theft wheel bolts. Optional on Move up! and High up! as part of the La Boca Hot Orange alloy pack.

11 'Triangle Black' 6J x 16" alloy wheels with 185/50 R16 tyres and anti-theft wheel bolts. Optional on Move up! and High up! models.

12 'Polygon Black' with Fortana Red' finish*, 6½J x 17" alloy wheels with 195/40 R17 tyres and anti-theft wheel bolts. Optional on High up! models as part of the Polygon Fortana Red alloy pack.

13 'Polygon Black' with Sandstorm Yellow' finish*, 6½J x 17" alloy wheels with 195/40 R17 tyres and anti-theft wheel bolts. Optional on High up! models as part of the Polygon Sandstorm Yellow alloy pack.

14 '**Polygon Black'** 6½J x 17" alloy wheels with 195/40 R17 tyres and anti-theft wheel bolts. Optional on High up! models.

* Not available until Autumn 2016. For further details, please consult your authorised Volkswagen retailer.





























Paint.





'Teal Blue' Non-Metallic B2 T M H

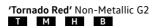
'Pure White' Non-Metallic 0Q

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'Candy White' Non-Metallic B4 T M H







'Coral Red' Non-Metallic Signature N7*













'Deep Black' Pearl Effect 2T T M H B 'Savanna Gold' Premium Signature 8F*



'Tungsten Silver' Metallic K5 T M H B 'Habanero Orange' Premium Signature V9 T M H



T | Take up! M | Move up! H | High up! B | up! beats

* Not available until Autumn 2016. For further details, please consult your authorised Volkswagen retailer. Images shown are new High up! with optional 17" 'Polygon Black' alloy wheels. Please note: Colour range is reproduced for illustration purposes only. Actual on-car colours may vary from those shown, as print processes do not allow exact reproduction of the paint colours.

'Costa Azul' Metallic 3K T M H



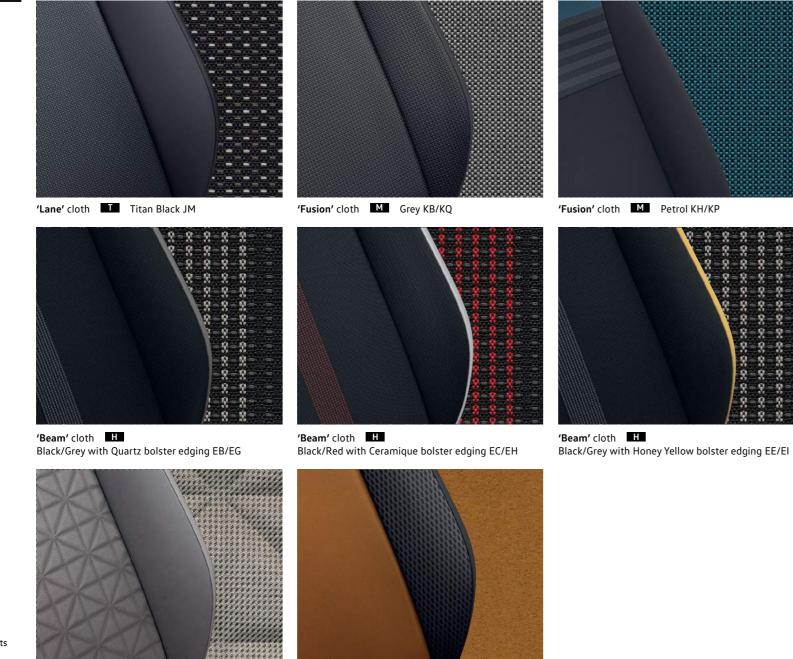
'Honey Yellow' Metallic G8 T M H





'White Silver' Metallic K8 T M H B 'Blueberry' Metallic S8* T M H

Upholstery.



Standard Optional

T | Take up! **M** | Move up! **H** | High up! **B** | up! beats

Please note: Swatches reproduced for illustration purposes only. Actual upholstery colours may vary from those shown, as print processes do not allow exact reproduction of the upholstery and . dashpad colours.



'Art Velours' seat centre section H Savanna HP/HQ



Dashpad.





Black Cube 2D/Black M



Neutral 2D Pixels/Ceramique



Neutral 2D Pixels/Black



Red 2D Pixels/Black H*

Black grained/Black



Red 2D Pixels/Ceramique H*



Honey Yellow 2D Pixels/Black H*



Honey Yellow 2D Pixels/Ceramique H*



Deep Dimension 3D/Ceramique



White Cube 3D/Black



Wood 3D Pixels/Black





Standard Optional

* Optional at no extra cost. Models shown feature multifunction steering wheel which is standard on High up! models and optional on Move up! models. Models shown feature Composition Colour radio system which is standard on Move up! models and above, and optional on Take up! models. Models shown feature climate control electronic air conditioning which is optional on Move up! models and above.

T | Take up! M | Move up! H | High up! B | up! beats

Please note: Colour range is reproduced for illustration purposes only. Actual on-car colours may vary from those shown, as print processes do not allow exact reproduction of the paint colours.

Combinations.		I	I	I		
Seat upholstery	Dashpad	Dashboard upper, lower and door panels	Carpet	Rooflining	Door mirrors	Optional two-tone paint", roof and door mirrors
'Lane' cloth Standard on Take up!						
Titan Black JM	Black grained	Black	Black	Light Grey	Black	● Black A1 ● Grey 5K ○ White B4
'Fusion' cloth Standard on Move up!						
Grey KB	Black Cube 2D	Black	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
Grey KQ	Black Cube 2D	Black/Ceramique	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
Petrol KH	Black Cube 2D	Black	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
Petrol KP	Black Cube 2D	Black/Ceramique	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
'Beam' cloth Standard on High up!				1		
Black/Grey with Quartz bolster edging EB	Neutral 2D Pixels	Black	Black	Light Grey	Body-coloured [†]	Black A1 Grey 5K White B4
Black/Red with Ceramique bolster edging EC	Neutral 2D Pixels	Black	Black	Light Grey	Body-coloured [†]	Black A1 Grey 5K White B4
Black/Grey with Honey Yellow bolster edging EE	Neutral 2D Pixels	Black	Black	Light Grey	Body-coloured [†]	Black A1 Grey 5K White B4
Black/Grey with Quartz bolster edging EG	Neutral 2D Pixels	Black/Ceramique	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
Black/Red with Ceramique bolster edging EH	Neutral 2D Pixels	Black/Ceramique	Black	Light Grey	Body-coloured [†]	Black A1 Grey 5K White B4
Black/Grey with Honey Yellow bolster edging El	Neutral 2D Pixels	Black/Ceramique	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
'Beam' cloth Standard on High up! with no cost optional dashp	bad					
Black/Grey with Quartz bolster edging EB	Red 2D Pixels	Black	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
	Honey Yellow 2D Pixels	Black	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
Black/Red with Ceramique bolster edging EC	Red 2D Pixels	Black	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
Black/Grey with Honey Yellow bolster edging EE	Honey Yellow 2D Pixels	Black	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
Black/Grey with Quartz bolster edging EG	Red 2D Pixels	Black/Ceramique	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
	Honey Yellow 2D Pixels	Black/Ceramique	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
Black/Red with Ceramique bolster edging EH	Red 2D Pixels	Black/Ceramique	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
Black/Grey with Honey Yellow bolster edging El	Honey Yellow 2D Pixels	Black/Ceramique	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
'beats' cloth Standard on up! beats						
Ceramique 85	Deep Dimension 3D	Black/Ceramique	Black	Light Grey	Red or Black	● Black A1 ● Grey 5K ○ White B4
'Art Velours' seat centre section* Optional on High up!						
Savanna HP	Neutral 2D Pixels	Black	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4
Savanna HQ	Neutral 2D Pixels	Black/Ceramique	Black	Light Grey	Body-coloured [†]	● Black A1 ● Grey 5K ○ White B4

Body-coloured
 Black
 Grey
 O White
 - Not available
 Orden and the specifying optional Style packs may result in a change of door mirror colour. For further details, please consult your authorised Volkswagen retailer.
 the style available until Autumn 2016.
 Red door mirrors with Red/Silver 'beats' decal side foil stripes on the up! beats models.
 Shack door mirrors with White/Black 'beats' decal side foil stripes on the up! beats models.
 The style available until Autumn 2016.

0 0Q Pure White*	 OQ Pure White* Optional two-tone paint* 	B2 Teal Blue*	 B2 Teal Blue* Optional two-tone paint* 	O B4 Candy White*	 B4 Candy White* Optional two-tone paint* 	• G2 Tornado Red	 G2 Tornado Red Optional two-tone paint* 	 N7 Coral Red Non-Met Signature*‡ 	 3K Costa Azul Metallic* 	 3K Costa Azul Metallic* Optional two-tone paint* 	 G8 Honey Yellow Metallic* 	 G8 Honey Yellow Metallic* Optional two-tone paint* 	K5 Tungsten Silver Metallic*	 K5 Tungsten Silver Metallic* Optional two-tone paint* 	K8 White Silver Metallic*	 K8 White Silver Metallic* Optional two-tone paint* 	 S8 Blueberry Metallic*[†] 	 2T Deep Black Pearl Effect* 	 2T Deep Black Pearl Effect* Optional two-tone paint* 	 8F Savanna Gold Metallic*⁺ 	 V9 Habanero Orange Premium Signature*
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Optional style pack – Design^{*}.

at upholstery	pedyse	ashboard upper, wer and door mirrors	tterior decals nd door mirrors	ptional vo-tone paint – roof*	0Q Pure White*	B2 Teal Blue*	B4 Candy White*	G2 Tornado Red	N7 Coral Red Non-Met Signature*‡	3K Costa Azul Metallic*	G8 Honey Yellow Metallic*	K5 Tungsten Silver Metallic*	K8 White Silver Metallic*	S8 Blueberry Metallic*†	2T Deep Black Pearl Effect*	8F Savanna Gold Metallic*†	V9 Habanero Orange Premium Signature*	
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'Fusion' cloth Optional on Move up!

Grey KB	White Cube 3D	Black	Black	● Black A1 ● Grey 5K ○ White B4	$\circ \bullet \bullet$	-	0	-	-	-	•••	-		-	-	-	-
Grey KQ	White Cube 3D	Black	White	● Black A1 ● Grey 5K ○ White B4	-	• 0	-	• 0	•	• 0	-	• 0	-	•	•0	•	•
Petrol KH	White Cube 3D	Black	Black	● Black A1 ● Grey 5K ○ White B4	0	-	0	-	-	-	-	-		-	-	-	-
Petrol KP	White Cube 3D	Black	White	● Black A1 ● Grey 5K ○ White B4	-	• 0	-	-	-	• 0	-	• 0	-	-	•0	-	-
Grey KB	White Cube 3D	Black/Ceramique	Black	● Black A1 ● Grey 5K ○ White B4	0	-	0	-	-	-		-		-	-	-	-
Grey KQ	White Cube 3D	Black/Ceramique	White	● Black A1 ● Grey 5K ○ White B4	-	• 0	-	• 0	•	• 0	-	• 0	-	•	•	•	•
Petrol KH	White Cube 3D	Black/Ceramique	Black	● Black A1 ● Grey 5K ○ White B4	0	-	0	-	-	-	-	-		-	-	-	-
Petrol KP	White Cube 3D	Black/Ceramique	White	● Black A1 ● Grey 5K ○ White B4	-	• 0	-	-	-	• 0	-	• 0	-	-	•0	-	-

'Beam' cloth Optional on High up!

Beam' cloth Optional on Hi	gii up:																
Black/Grey with Quartz	Wood 3D Pixels	Black	Black	● Black A1 ○ White B4	0●	-	0●	••	•	-	••	••	••	-	-	•	•
bolster edging EB	Wood 3D Pixels	Black	White	● Black A1 ○ White B4	-	• 0	-	-	-	• 0	-	-	-	•	•0	-	-
Black/Grey with Quartz	Wood 3D Pixels	Black/Ceramique	Black	● Black A1 ○ White B4	0.	-	0 •	••	•	-	••	••	••	-	-	•	•
bolster edging EG	Wood 3D Pixels	Black/Ceramique	White	● Black A1 ○ White B4	-	• 0	-	-	-	• 0	-	-	-	• 0	•0	-	-
Black/Grey with Quartz	Savanna Gold 3D Pixels	Black	Black	● Black A1 ○ White B4	-	-	-	-	-	-	-	-	-	-	-	•	-
bolster edging EB	Savanna Gold 3D Pixels	Savanna Gold	Savanna Gold	● Black A1 ○ White B4	•	-	0 •	-	-	-	-	-	•	-	•	-	-
Black/Grey with Quartz	Savanna Gold 3D Pixels	Black/Ceramique	Black	● Black A1 ○ White B4	-	-	-	-	-	-	-	-	-	-	-	•	-
bolster edging EG	Savanna Gold 3D Pixels	Savanna Gold	Savanna Gold	● Black A1 ○ White B4	0.	-	0 •	-	-	-	-	-	••	-	•	-	-

'Art Velours' seat centre section Optional on High up!

	, , ,																
Savanna HP	Savanna Gold 3D Pixels	Black	Black	 Black A1 O White B4 	-	-	-	-	-	-	-	••	-	-	-	•	-
	Savanna Gold 3D Pixels	Black	Savanna Gold	● Black A1 ○ White B4	0 •	-	0●	-	-	-	-	-	••	-	•	-	-
Savanna HQ	Savanna Gold 3D Pixels	Black/Ceramique	Black	● Black A1 ○ White B4	-	-	-	-	-	-	-	••	-	-	-	•	-
	Savanna Gold 3D Pixels	Black/Ceramique	Savanna Gold	• Black A1 O White B4	0 •	-	0 •	-	-	-	-	-	••	-	•	-	-

Body-coloured Black Grey O White - Not available

* Optional at extra cost. † Not available until Autumn 2016. Please note, style packs are not available in conjunction with each other.

* Optional at extra cost. - Not available † Not available until Autumn 2016. Please note, style packs are not available in conjunction with each other. 1 Not available in conjunction with two-tone paint or Cube White 3D style pack. 2 Not available in conjunction with Honey Yellow 2D Pixels or Red 2D Pixels dashpad.

Optional style pack – Alloys*†.

	O 0Q Pure White*	 B2 Teal Blue* 	O B4 Candy White*	G2 Tornado Red	 N7 Coral Red Non-Met Signature*‡ 	 3K Costa Azul Metallic* 	 G8 Honey Yellow Metallic* 	 K5 Tungsten Silver Metallic* 	 K8 White Silver Metallic* 	 S8 Blueberry Metallic*⁺ 	 2T Deep Black Pearl Effect* 	● 8F Savanna Gold Metallic* [†]	 V9 Habanero Orange Premium Signature*
Move up!1													
La Boca Golden Beige alloy pack* 1 – Four 6J x 16" 'La Boca Black' alloys with 'Golden Beige' finish, 185/50 R16 tyres and anti-theft wheel bolts, 'Golden Beige' door mirrors and side decals	0	-	-	•	•	-	•	-	•	•	•	•	-
La Boca Hot Orange alloy pack* ¹ – Four 6J x 16" 'La Boca Black' alloys with 'Hot Orange' finish, 185/50 R16 tyres and anti-theft wheel bolts, 'Hot Orange' door mirrors and side decals	0	-	-	-	-	-	-	•	•	•	•	•	-
High up!													
La Boca Golden Beige alloy pack* ² – Four 6J x 16" 'La Boca Black' alloys with 'Golden Beige' finish, 185/50 R16 tyres and anti-theft wheel bolts, 'Golden Beige' door mirrors and side decals	0	-	_	•	•	_	•	_	•	•	•	•	-
La Boca Hot Orange alloy pack* ² – Four 6J x 16" 'La Boca Black' alloys with 'Hot Orange' finish, 185/50 R16 tyres and anti-theft wheel bolts, 'Hot Orange' door mirrors and side decals	0	-	-	-	-	_	-	•	•	•	•	•	-
Polygon Fortana Red alloy pack* – Four 6½J x 17" 'Polygon Black' alloys with 'Fortana Red' finish, 195/40 R17 tyres and anti-theft wheel bolts, 'Fortana Red' door mirrors and side decals	0	-	-	-	-	_	•	_	•	_	•	_	-
Polygon Sandstorm Yellow alloy pack* – Four 6½J x 17" 'Polygon Black' alloys with 'Sandstorm Yellow' finish, 195/40 R17 tyres and anti-theft wheel bolts, 'Sandstorm Yellow' door mirrors and side decals	0	-	-	-	-	-	-	•	-	•	•	_	-





Technical specification and dimensions.

Engine		Take up! Move up! ¹ up! beats ¹ 1.0 litre 60 PS	Take up! Move up! up! beats BlueMotion Technology 1.0 litre 60 PS	High up! up! beats ² 1.0 litre 75 PS	High up! ³ up! beats BlueMotion Technology 1.0 litre 75 PS	High up! up! beats 1.0 litre 90 PS [‡]	
Engine type		Three cylinder petrol	Three cylinder petrol	Three cylinder petrol	Three cylinder petrol	Three cylinder petrol	
Cubic capacity, ltrs/cc		1.0/999	1.0/999	1.0/999	1.0/999	1.0/999	
Max. output, PS ⁽¹⁾ /kW at rpm		60/44 @ 5000	60/44 @ 5000	75/55 @ 6200	75/55 @ 6200	90/66 @ 5000	
Max. torque, lbs.ft/Nm at rpm		70/95 @ 3000-4300	70/95 @ 3000-4300	70/95 @ 3000-4300	70/95 @ 3000-4300	118/160 @ 1500-3500	
Gearboxes		Five speed manual	Five speed manual	Five speed manual	Five speed manual	Five speed manual	
		Five speed auto ASG ¹	-	Five speed auto ASG ²	Five speed auto ASG ³	_	
Weights, kgs							
Gearbox: manual (auto ASG)	Unladen weight ⁽²⁾	926 (932)	934	929 (932)	936 (940)	1002	
	Gross vehicle weight	1320 (1290)	1330	1290 (1290)	1330 (1330)	1360	
	Payload (2)	350-469 (433)	355-471	436 (433)	355-469 (354-465)	324-433	
	Axle load limit: front/rear	700/650 (680/640)	710/650	680/640 (680/640)	710/650 (690/640)	740/650	
Max. roof load, with roof rails (3)		50	50	50	50	50	
Performance							
Top speed, mph [km/h] [†]	Manual gearbox	100 [162]	100 [162]	106 [171]	106 [172]	114 (185)	
	Automatic ASG gearbox	99 [160]	-	106 [171]	106 [172]	-	
Acceleration, secs 0 - 62mph	Manual gearbox	14.4	14.4	13.2	13.5	9.9	
	Automatic ASG gearbox	15.3	-	13.9	14.9	_	
ABI insurance group, 1 - 50		TBA, TBA, TBA	TBA, TBA, TBA	TBA, TBA	TBA, TBA	TBA, TBA	
Environmental information							
Fuel grade, minimum		Unleaded, 95 RON	Unleaded, 95 RON	Unleaded, 95 RON	Unleaded, 95 RON	Unleaded, 95 RON	
Fuel tank capacity, galls/ltrs ⁽⁴⁾		7.7/35	7.7/35	7.7/35	7.7/35	7.7/35	
Official fuel consumption, manual (au	uto ASG) gearbox, mpg/ltr per 100kn	n ⁽⁵⁾					
	Urban	51.4/5.5 (53.3/5.3) (5)	57.6/4.9 ⁽⁵⁾	52.3/5.4 (53.3/5.3) ⁽⁵⁾	57.6/4.9 (57.6/4.9) ⁽⁵⁾	46.3/6.1 ⁽⁵⁾	
	Extra-urban	74.3/3.8 (74.3/3.8) (5)	76.3/3.7 (5)	74.3/3.8 (72.4/3.9) (5)	76.3/3.7 (74.3/3.8) ⁽⁵⁾	72.4/3.9 ⁽⁵⁾	
	Combined	64.2/4.4 (65.7/4.3) ⁽⁵⁾	68.9/4.1 ⁽⁵⁾	64.2/4.4 (64.2/4.4) ⁽⁵⁾	68.9/4.1 (67.3/4.2) ⁽⁵⁾	60.1/4.7 (5)	
Official CO ₂ emission, g/km ⁽⁵⁾	Manual gearbox	101 (5)	96 (5)	101 (5)	96 (5)	108 (5)	
	Automatic ASG gearbox	100 (5)	-	103 (5)	97 ⁽⁵⁾	-	
Emission class		EURO 6	EURO 6	EURO 6	EURO 6	EURO 6	

1 Five speed automatic ASG gearbox only available on Move up! and up! Beat models. 2 Five speed automatic ASG gearbox only available on up! Beat models. 3 Five speed automatic ASG gearbox only available on High up! models. † Where the law permits. ⁺ The 1.0 litre 90 PS engine is not available from launch, but will be available to order from 3.8.2016. For further details, please consult your authorised Volkswagen retailer.

echnical specification notes

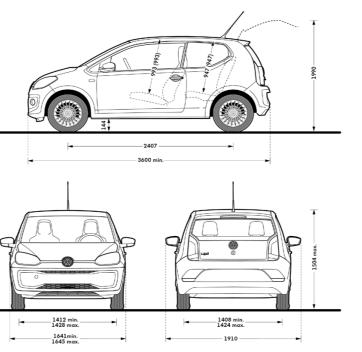
) The maximum power output figures are quoted in PS (or Pferdestärke, which is the metric equivalent of horsepower). To convert from metric to imperial horsepower, divide the PS figure by 1.0139.

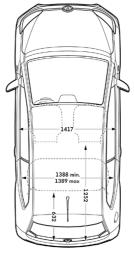
Figures are calculated in accordance with manufacturer's criteria. The individual unladen weight depends on the specification of the vehicle, this then reduces the possible payload accordingly. The unladen weight and payload both include the fuel tank 90% full, driver (68kg) and luggage (7kg) in line with EU directive 95/48.

With increasing altitude the engine performance diminishes. From 1,000m above sea level and for every 1,000m thereafter 10% of the vehicle weight must be deducted.

The size of the fuel tank is approximate and therefore it may be possible to add a greater amount of fuel than the size of the tank specified, due to the space in the filler neck.

Fuel consumption and CO_2 figures are obtained under standardised EU test conditions (Directive 93/116/EEC). This allows a direct comparison between different manufacturer models but may not represent the actual fuel consumption achieved in 'real world' driving conditions. More information is available on the Volkswagen website at www.volkswagen.co.uk and at www.dft.gov.uk/vca. The weight of a vehicle will influence the level of CO_2 emissions it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO_2 . Choosing larger alloy wheels than those fitted as standard may result in increased fuel consumption as well as higher CO_2 emissions and subsequently an increased Vehicle Excise Duty (VED) band. BIK rates paid by company car drivers may also increase. In some instances, the recommended 'On the road' retail price paid for a vehicle may increase as a result of the increased VED rate. CO_2 is the main greenhouse gas responsible for global warming. The specifications contained in this brochure are for information purposes only and are subject to change.





Exterior dimensions

Length, mm	3600
Width – including door mirrors, mm	1910
Width – excluding door mirrors – 3-door/5-door, mm	1641/1645
Height, mm	1504
Height – opened tailgate/floor, mm	1990
Wheelbase, mm	2407
Turning circle, m	9.8
Interior dimensions	
Effective headroom – front, mm (with sunroof)	993 (993)
Effective headroom – rear, mm (with sunroof)	947 (947)
Interior width – front – 3-door/5-door, mm	1417/1417
Interior width – rear – 3-door/5-door, mm	1388/1388
Max. luggage capacity, ltrs.	
VDA measuring method using 200 x 100 x 50 mm block	S
With rear seats upright – 3-door/5-door	251/251
With rear seats folded – 3-door/5-door	959/959

Volkswagen service.

Exclusions and terms and conditions apply to all warranties and plans listed. For pricing and further details of Volkswagen Warranties and Service Plans, please consult your authorised Volkswagen retailer or repairer, or visit www.volkswagen.co.uk

The Volkswagen Warranty

Three-vear Warrantv

All Volkswagen passenger cars come with a three-year/60,000 miles warranty, which protects your car against the failure of most technical and electrical components due to manufacturing defects. This comprises a two-year manufacturer's warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty¹. Should the mileage exceed 60,000 miles within the first two years, the manufacturer's two-year warranty will still be valid. Full details of the three-year warranty are available from your authorised Volkswagen retailer or repairer.

Body Protection Warranty

The internal body sections and panels of the up! are covered against rusting through from the inside for 12 years. Naturally, the vehicle must be cared for in compliance with the manufacturer's operating instructions. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

Three-year Paintwork Warranty

This latest paintwork warranty, pioneered by Volkswagen, provides you with cover on a new car. Naturally, during the warranty period the car must be cared for in compliance with the manufacturer's operating instructions. Any paintwork defects, as a result of the manufacturing process, will be rectified without charge.

Approved Accessories

A comprehensive range of accessories from alloy wheels to carpet mats is available to complement the factory-fitted option list. Volkswagen approved accessories purchased from and fitted by your authorised Volkswagen retailer at the point of vehicle sale will also benefit from the three-year vehicle warranty.

Extended Warranty

If you order the Volkswagen Extended Warranty as an option when buying your new up! then you get the 100% Volkswagen Warranty and you can continue to enjoy comprehensive Volkswagen protection against many unforeseeable repair costs. Designed to your needs, you can purchase an extra one or two year's warranty up to a maximum of five years or 90,000 miles.

Service Intervals

Volkswagen is pleased to offer you a choice on how your Volkswagen is serviced. The appropriate selection is entirely dependent on how the car is likely to be driven and its general use. To help you identify which type of service would be most suitable, please refer to the following guide.

The Fixed Service is recommended for vehicles that will cover less than 10.000 miles in 12 months and if the vehicle is likely to be used in the following way:

- Predominantly urban driving, short journeys with frequent cold starts.
- Activities regularly producing high engine loading, e.g. frequent hill climbs, driving with vehicle fully loaded and towing.
- Uneconomical driving style using high rpms with heavy acceleration and heavy braking.

The service intervals for the Fixed Service are as follows:

Oil change service -

After 1 year or 10,000 miles (15,000km), whichever is soonest.

Inspection service² -

First after 2 years or 20,000 miles (30,000km), then every one year or 20,000 miles (30,000km), whichever is soonest.

The Flexible Service is recommended for vehicles with daily mileage of more than 25 miles where the vehicle is driven regularly mainly on longer distance journeys. The vehicle is driven mainly at a constant speed with minimum vehicle and engine loading, minimal towing and driven in an economical manner. With the Flexible Service the vehicle can cover anywhere between 10,000³ and a maximum of 20,000³ miles or 24 months (whichever is soonest) between oil changes.

The service intervals for the Flexible Service are as follows:

- Oil change service According to flexible service interval display (after 2 years at the latest).
- Inspection service² First after 2 years or 20,000 miles (30,000km), then every one year or 20,000 miles (30,000km), whichever is soonest

The up! model is only available with the Fixed Service schedule. Please consult your authorised Volkswagen retailer or repairer for advice and full details.

Please note: If you purchase a Volkswagen Fixed Price Service Plan your vehicle will follow the Fixed Service schedule.

Volkswagen Insurance⁴

We want you to start enjoying your new car from day one and thanks to Volkswagen free 5 day insurance, you can. Call free on 0330 303 6930 (lines are open Monday to Friday 8am - 9pm and Saturday 9am - 5pm), provide a few details and a cover note will be sent to your retailer. They will then tax your car and you can drive it away.

Volkswagen Motor Insurance from VWFS UK is sold and administered by Ageas Retail Limited, registered in England and Wales number: 1324965 Registered Office: Ageas House, Hampshire Corporate Park, Templars Way, Eastleigh, Hampshire SO53 3YA. VWFS UK and Ageas Retail Limited are not part of the same corporate group.

Volkswagen Ensurance⁵

Volkswagen Finance⁶

Volkswagen Finance specialises in providing funding solutions for Volkswagen drivers. Whether your Volkswagen is for private or business use, you can choose from a range of funding options. Solutions – a Personal Contract Plan Hire purchase Lease purchase

With all Volkswagen Finance products you can choose a fixed-cost maintenance plan to help you budget for your servicing and maintenance costs. No matter what finance product you choose, your local Volkswagen retailer will be able to provide you with a personalised quote that could meet your budget and vehicle needs.

AdBlue®

Diesel engines with SCR (Selective Catalytic Reduction) technology require AdBlue® which must be kept topped up. please see page 33 or visit www.volkswagen.co.uk/technology/adblue for more details.

Get three years' Volkswagen Ensurance cover for free.

- Another great benefit of being a Volkswagen driver. If your Volkswagen was damaged in an accident, wouldn't you want it fixed by a Volkswagen trained technician using only genuine Volkswagen parts? Ensurance is Volkswagen's accident and repair cover which does exactly that. It works alongside your main comprehensive motor insurance policy no matter who you are insured with, to make sure you get the quality repair and service you would want. If you're involved in an accident or your car is stolen, just one call to us and we'll look after your claim from start to finish ensuring your Volkswagen is restored to the highest standard. Activate your cover and benefit from:
- A guarantee that your Volkswagen will be repaired in a Volkswagen approved repairer,
- by Volkswagen trained technicians, using only genuine Volkswagen parts and paints.
- A dedicated Claims Manager who will manage your claim from start to finish, liaising with your insurer and the repairer so you don't have to.
- Help to recover any uninsured losses using our Legal Expenses Cover.
- Online claims tracking so you can keep up to date with the status of any claim.
- Volkswagen Ensurance is free to all Volkswagen customers for three years and it only takes a minute to get cover. To find out more and to activate your cover, visit volkswagen-ensurance.co.uk
- Finance lease
- Contract hire

Fuel consumption and CO₂ Emissions

Fuel consumption and CO₂ figures are obtained under standardised EU test conditions (Directive 93/116/EEC). This allows a direct comparison between different manufacturer models but may not represent the actual fuel consumption achieved in 'real world' driving conditions. More information is available on the Volkswagen website at www.volkswagen.co.uk and at www.dft.gov.uk/vca. The weight of a vehicle will influence the level of CO₂ emissions it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO₂. Choosing larger alloy wheels than those fitted as standard may result in increased fuel consumption as well as higher CO₂ emissions and subsequently an increased Vehicle Excise Duty (VED) band. BIK rates paid by company car drivers may also increase. In some instances, the recommended 'On the road' retail price paid for a vehicle may increase as a result of the increased VED rate. CO₂ is the main greenhouse gas responsible for global warming. The specifications contained in this brochure are for information purposes only and are subject to change.

Volkswagen Roadside Assistance

Every new car is registered for Volkswagen Roadside Assistance for one year except the Touareg which is registered for three years. This provides vehicle roadside and home recovery in the unlikely event of a breakdown in the UK and Europe (subject to conditions). Volkswagen Roadside Assistance can also be purchased for subsequent years. For full details, please contact your authorised Volkswagen retailer. Exclusions and terms and conditions apply. For pricing and further details of Volkswagen Roadside Assistance, please consult your authorised Volkswagen retailer, or visit www.volkswagen.co.uk

Tax Free Sales

For full details, please contact your authorised Volkswagen retailer.

Please note:

Some illustrations in this brochure do not necessarily reflect UK specifications and may not be available. In particular, controls and some items of equipment are positioned differently for the UK.

The specifications contained in this brochure are for information purposes only and are subject to change. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Please check model availability and full specification details with your authorised Volkswagen retailer prior to ordering.

Note: we would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and guality assurance processes. All our monitoring and recording processes meet Oftel regulations.

- 5 Ensurance from Volkswagen Financial Services is sold and administered by Lawshield UK Limited, registered in England number: 3360532 (registered office: Lawshield House, 850 Ibis Court, Lakeside Drive, Centre Park, Warrington, Cheshire WA1 1RL) and underwritten by UK General Insurance Limited on behalf of Ageas Insurance Limited, registered in England number: 354568 (registered office: Ageas House, Tollgate, Eastleigh, Hampshire SO53 3YA).
- 6 Finance is available to 18s and over, subject to status. Terms and conditions apply. Volkswagen Finance.

¹ All warranty work must be completed by an authorised Volkswagen retailer or repairer.

² The inspection service first at 3 years (or 40,000 miles) and then every second year (or 40,000 miles) has additional workscope.

³ The quoted mileage is based on a conversion from kilometres and is therefore unlikely to exceed circa 18,000 miles between oil changes.

⁴ Volkswagen Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ('VWFS UK'). Registered in England and Wales number: 2835230. Registered Office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. Financial and consumer credit services are provided by VWFS UK. Annual insurance credit is provided by Ageas Retail Limited.

The new up!

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youtube.com/user/ukvolkswagen



The new e-up!



To find out more about the benefits of owning an ultra low emission vehicle, including the Government's grants for vehicles and chargepoints, visit www.GoUltraLow.com

e-up!

-

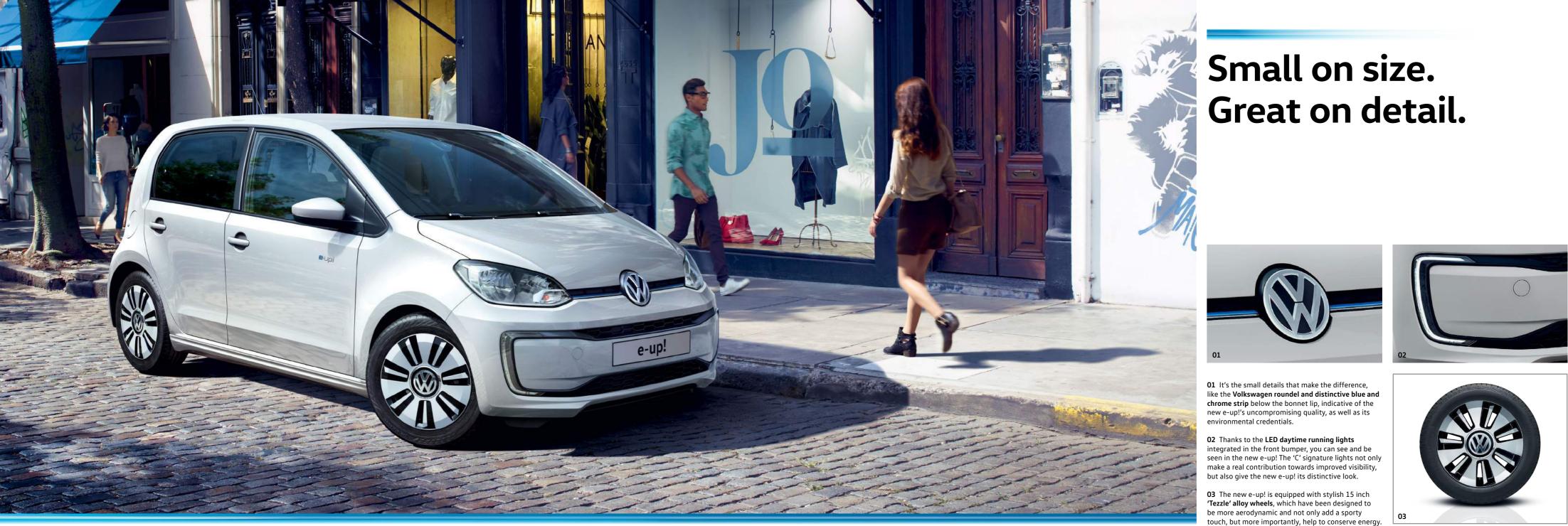
The specifications listed are for information purposes only as our products are continuelly updated and changes may be made to the specifications at any time. If you require any specific feature, please consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Specifications are subject to change without notice.



Introducing the new e-up! The future is electric.

The new e-up! is here, the compact, all-electric car that lets you drive Volkswagen's impressive city car in all-electric guise. Zero emissions whilst the vehicle is in motion means it's great for the environment, but that's only half the story. Impressive performance means it's also fun to drive, achieving 0-62mph in just 12.4 seconds, with a range of up to approximately 99 miles* on one battery charge depending on driving style and conditions. Add a raft of advanced features and innovations providing everyday practicality, and you have the ideal commuter car.

¹ The specified NEDC range can vary because of driving style, speed, use of additional electrical consuming equipment, outside temperature, number of people in car/maximum load, driving style selection (normal, ECO, ECO+) and terrain.





It may be small, but its performance is big.

With the introduction of the new e-up!, Volkswagen has made pioneering technologies accessible to everyone. Which means you can look forward to driving a technically refined, ground-breaking electric vehicle that's ideal for everyday use, built with high levels of guality and comfort as standard. There again, it's a Volkswagen. What else would you expect?

01 The **drive system** in the new e-up! is sophisticated and technologically advanced, achieving 82 PS maximum output and 210 Nm of torgue. And, with such innovations as brake energy recuperation, which saves energy usually lost during braking, its technological achievements are impressive. Reliability and longevity are paramount too, and the lithium-ion battery comes with an 8-year/99,360 miles guarantee. It's located under the seats to maximise boot space and ensure it's optimally protected in the event of an impact.

Image shown is for illustration purposes only and may not necessarily reflect UK specification.

Recuperation is the recovery of energy usually lost when braking. On the new e-up! this is achieved by changing the drive motor to generator operation and feeding the resulting current into the vehicle battery, where it is saved for later use. e-up! drivers can choose from four different, easy-to-activate recuperation modes, ranging from maximum delay, achieving optimum brake energy recovery, to minimal delay, achieving less recovery.

With 82 PS (60 kW) maximum output and 210 Nm of torgue, the new e-up! clearly refutes the misconception that electric vehicles are not capable of achieving great performance. And the figures continue to impress, with the electric motor achieving a top speed of 80mph, where the law permits, while accelerating from 0-62mph in 12.4 seconds.



Motor.

Consumption, kWh/62 miles ¹ , combined	11.7	
Range, miles ² (NEDC)	99	
Top speed, mph (where the law permits)	80	
Acceleration (0–62mph)	12.4	
CO ₂ emission, g/km ¹ (when in motion)	0	
Efficiency class ³	A+	



1 The values specified were determined using the prescribed measuring procedure. The specifications are not based on one single vehicle and are not part of the offer, but simply serve as a means of comparison between the various vehicle types. Range is not only dependent on the efficient use of the battery by the vehicle but also on the driver behaviour and other non-technical factors (e.g. environmental conditions). Extra equipment and accessories (add-on parts, tyres etc.) can change relevant vehicle parameters, such as weight, rolling resistance and aerodynamics, and with weather and traffic conditions, can affect range and performance values.

2 The specified NEDC range can vary because of driving style, speed, use of additional electrical consuming equipment, outside temperature, number of people in car/maximum load, driving style selection (normal, ECO, ECO+) and terrain.

3 Efficiency classes assess vehicles according to CO₂ emissions, taking into account the vehicle's unladen weight. Vehicles conforming to that are graded D. Vehicles that are better than today's average are graded A+, A, B or C. Vehicles that are worse than the average are graded E, F or G.

Plug in, charge up and off you go.

The future begins here. And it's all-electric, as demonstrated by the nippy, emission-free* new e-up! With a range of up to approximately 99 miles[†] on one battery charge, depending on conditions and driving style, it's the ideal everyday vehicle. Great for city driving, shopping trips, school runs, socialising and work, it's ideal for commuters and frequent drivers alike.

To ensure your new e-up! is always ready to go, a number of options are available to enable you to charge the battery. The first option is to use the charging cable in conjunction with a standard domestic mains socket, for example at home or at work. This entails charging with an alternating current and will take between six and ten hours to fully charge up your battery. The second option is to install a wall box at home, providing you with greater convenience and maximising charging performance. This reduces charging time to around six hours, so you can comfortably charge up your new e-up! overnight. The third and fastest option is to charge with direct current from a public charging station, using the CCS (Combined Charging System) fast charging system, which takes just 30 minutes to charge the battery to approximately 80%, getting you back on the road in no time.

* When the vehicle is in motion.

† The specified NEDC range can vary because of driving style, speed, use of additional electrical consuming equipment, outside temperature, number of people in car/maximum load, driving style selection (normal, ECO, ECO+) and terrain.

01 A wall box provides you with up to approximately 55% higher charging performance and consequently shorter charging time than a normal domestic mains socket. Information regarding the purchase of this charging equipment, local infrastructure check, installation, servicing and customer helpline will be available from your authorised Volkswagen retailer at point of sale. Wall box is purchased separately. Wall box shown for illustration purposes only.





02 The CCS (Combined Charging System) provides a charging cable with two different plugs: one to charge up from a domestic mains socket, and one for a charging station or wall box. So you should always have a cable to suit your charging method, whichever one you choose.

A single charge can take you up to 99 miles[†]. That's Wembley to Stratford-upon-Avon with a bit to spare.

OC

Miles

STRATFORD-UPON-AVON

WEMBLEY

† The specified NEDC range can vary because of driving style, speed, use of additional electrical consuming equipment, outside temperature, number of people in car/maximum load, driving style selection (normal, ECO, ECO+) and terrain.



Interior shown is new e-up! with Pure White non-metallic paint, 'Beam' Black/Grey cloth and 'Sharkskin' dashpad with Ceramique lower dashboard, and optional multifunction leather trimmed steering wheel.

Everything in view. Everything under control.

Ergonomics go hand-in-hand with aesthetics in the new e-up!, ensuring everything is intuitively to hand where you'd expect it to be, enabling you to stay cool, calm, collected and in control on every trip.



01 The new **e-up! interior** not only looks good, but also feels good, thanks to the leather trimmed three-spoke steering wheel, gear knob gaiter and handbrake grip, enhancing the high quality aesthetics. The stylish 'Sharkskin' dashpad provides a stylish touch, whilst electronic climate control air conditioning ensures a pleasant interior environment in the passenger compartment, maintaining your chosen temperature and keeping external odours out.

02 High quality materials and craftsmanship ensure the **integral seats** not only look good but feel good too, adding a touch of style and ensuring maximum comfort for the driver and passengers on every journey. **Heated front seats** with three individual temperature settings are included as standard in the new e-up!, demonstrating Volkswagen's commitment to enhancing every driving experience.

Smartphone integration.

Another innovation in the new up! is its smartphone integration. Just connect a smartphone above the dashpad, pair via Bluetooth and it becomes an infotainment system with access to your phone book and music library. It includes 2D or 3D hands free navigation via TomTom integrated navigation system, 'Think Blue. Trainer.' and on-board computer thanks to the Volkswagen app 'Maps + More'.



01 'Think Blue. Trainer.' analyses accelerating and braking characteristics, and provides valuable tips on how to adopt a more efficient driving style. Further visual support is provided by the energy flow display and recuperation statistics on 'Maps + More', which constantly displays important driver information. Also on 'Maps + More', the e-Manager can help you achieve a more comfortable and range-efficient driving style. Simply enter your planned departure time and adjust your load and air conditioning while stationary. Your vehicle will adapt itself to your requirements and automatically provide the optimal range performance before setting off.

02-05 'Maps + More' smartphone integration for iOS and Android systems¹ is a real multitasker, providing much more than just navigation. Once connected to your compatible smartphone via Bluetooth, it allows access to your phone book and music library quickly and easily thanks to the handwriting recognition function. It includes hands free route guidance in either 2D or 3D via TomTom integrated navigation system. All conveniently displayed on your smartphone's screen above the centre console.

1 Devices must be Bluetooth HFP (Hands Free Profile) compatible, please contact your authorised Volkswagen retailer for specific device compatibility.









Technology.

01 The **Composition Colour system** features a 5 inch colour touch-screen, an AUX-in socket for connection to an external multimedia source such as an iPod or MP3 player, a DAB digital radio receiver, SD card reader, music playback from MP3, WMA and AAC files, USB connectivity¹ and six speakers front and rear. It also features Bluetooth telephone and audio connection for compatible devices². Image shown features optional rear-view camera.

02 The new e-up! is equipped with **city emergency braking**, providing a valuable contribution to safer driving. A laser sensor monitors preceding traffic and obstacles up to a distance of 10m ahead, responding up to a speed of 19mph. In an emergency situation, it automatically applies brake pressure to help reduce the severity of a collision or ideally help avoid it altogether.

03 When parking, **rear parking sensors** warn of obstacles behind the vehicle via acoustic signals, the closer you get to the object, the faster the sound frequency. In addition, manoeuvring space and distances to objects behind the vehicle are clearly indicated on the Composition colour's display.

04 In critical driving situations, the **Electronic Stability Control (ESC)** reacts within milliseconds by controlling the speed of individual wheels, helping to bring the vehicle under control. A careful driving style is essential, however, as even ESC cannot extend beyond the laws of physics.

Depending whether you are driving uphill or downhill, **cruise control** can be set at speeds of over 19mph and will maintain your chosen speed within the national speed limits. Once set to your desired speed limit, all your concentration can be focussed on the road ahead, creating a more relaxed drive. (Not shown)

As well as **driver's and front passenger's airbags**, the new e-up! is also equipped with large side airbags fitted as standard, helping to protect the head and neck of front passengers during an impact. (Not shown)

1 Devices must be Bluetooth HFP (Hands Free Profile) compatible, please contact your authorised Volkswagen retailer for specific device compatibility.

2 Compatibility with devices may vary, please contact your authorised Volkswagen retailer for full details.

The new e-up! to go.

If the new e-up! wasn't already innovative enough, Volkswagen has another technical highlight up its sleeve, offering even greater convenience and functionality. The 'Car-Net portal' can be used in conjunction with a special app, Car-Net e-remote, which can be downloaded onto your smartphone, enabling you to operate vehicle functions from a distance.





Remote access to the new e-up! via your compatible smartphone enables you to remotely check the external temperature and activate the electronic climate control air conditioning system before your journey begins, ensuring a pleasant interior temperature when you set off. You can also control charging* from a distance, starting and stopping remotely when you wish, with both the charging level and remaining range displayed on your smartphone. As soon as your vehicle begins charging, the remaining charge time is displayed.

In addition, information about your driving characteristics and journey can be viewed at any time, including average speed and journey time. Data about the electrical consumption of the e-motor, recuperation and other functions, such as the electronic climate control air conditioning is also provided.

The app also displays information about your vehicle, advising you whether the lights are still on and the doors are closed, along with your last parking position - all from the comfort of your home or office.

In addition, all functions can be controlled via the web portal on www.volkswagen.com/Car-Net.

* If connected to a suitable charge point.











Please note: Colour range is reproduced for illustration purposes only. Actual on-car colours may vary from those shown, as print processes do not allow exact reproduction of the paint colours.

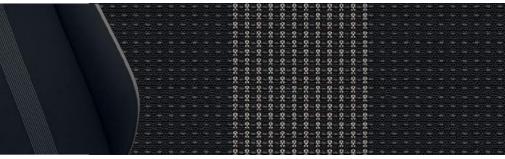
Paint, upholstery and dashpad.



'Pure White' Non-Metallic 00



'Teal Blue' Non-Metallic B2



'Beam' Black/Grey cloth with Quartz bolster edging EB/EG



'Sharkskin' dashpad with Black lower dashboard



'Sharkskin' dashpad with Ceramique lower dashboard

Please note: Swatches reproduced for illustration purposes only.

Actual upholstery colours may vary from those shown, as print processes do not allow exact reproduction of the upholstery and dashpad colours.



'Honey Yellow' Metallic G8



'White Silver' Metallic K8



'Tungsten Silver' Metallic K5

'Deep Black' Pearl Effect 2T

Standard Optional



The new e-up! Putting CO₂ emissions behind us.

Volkswagen service.

Exclusions and terms and conditions apply to all warranties and plans listed. For pricing and further details of Volkswagen Warranties and Service Plans, please consult your authorised Volkswagen retailer or repairer, or visit www.volkswagen.co.uk

The Volkswagen Warranty

Three-year Warranty

All Volkswagen passenger cars come with a three-year/60,000 miles warranty, which protects your car against the failure of most technical and electrical components due to manufacturing defects. This comprises a two-year manufacturer's warranty with unlimited mileage plus a further one-year/60,000 miles (whichever is soonest) Retailer Warranty¹. Should the mileage exceed 60,000 miles within the first two years, the manufacturer's two-year warranty will still be valid. Full details of the three-year warranty are available from your authorised Volkswagen retailer or repairer.

Body Protection Warranty

The internal body sections and panels of the e-up! are covered against rusting through from the inside for 12 years. Naturally, the vehicle must be cared for in compliance with the manufacturer's operating instructions. Please consult your authorised Volkswagen retailer or repairer for full warranty details.

Three-vear Paintwork Warrantv

This latest paintwork warranty, pioneered by Volkswagen, provides you with cover on a new car. Naturally, during the warranty period the car must be cared for in compliance with the manufacturer's operating instructions. Any paintwork defects, as a result of the manufacturing process, will be rectified without charge.

Approved Accessories

A comprehensive range of accessories from alloy wheels to carpet mats is available to complement the factory-fitted option list. Volkswagen approved accessories purchased from and fitted by your authorised Volkswagen retailer at the point of vehicle sale will also benefit from the three-year vehicle warranty.

Extended Warrantv

If you order the Volkswagen Extended Warranty as an option when buying your new e-up! then you get the 100% Volkswagen Warranty and you can continue to enjoy comprehensive Volkswagen protection against many unforeseeable repair costs. Designed to your needs, you can purchase an extra one or two year's warranty up to a maximum of five years or 90,000 miles.

Eight-year Battery Warranty

1. A guarantee for eight years or 99,360 miles/160,000km (whichever is soonest), on all material or manufacturing defects.

2. Gradual reduction in battery capacity over times is integral to the nature of the component, and does not represent a defect under the terms of this guarantee, as long as the reduction in capacity is not in excess of the value specified for this vehicle in the owner's manual.

3. The guarantee on high voltage batteries does not apply if the defect has been caused by the battery not being used, handled or maintained as described in the owner's manual. This applies in particular to charging the battery.

4. With the exception of the warranty term, all warranty conditions stipulated by the Volkswagen retailer selling the vehicle (prerequisites, criteria for freedom from defects, exclusions, settlement of claims, entry into force and start of extended warranty term, scope of application etc.) also apply to the high voltage battery.

Service Intervals

Volkswagen is pleased to offer you a choice on how your Volkswagen is serviced. The appropriate selection is entirely dependent on how the car is likely to be driven and its general use. To help you identify which type of service would be most suitable, please refer to the following guide.

The Fixed Service is recommended for vehicles that will cover less than 10,000 miles in 12 months and if the vehicle is likely to be used in the following way:

- · Predominantly urban driving, short journeys with frequent cold starts.
- · Activities regularly producing high engine loading, e.g. frequent hill climbs, driving with vehicle fully loaded and towing.
- Uneconomical driving style using high rpms with heavy acceleration and heavy braking.

The service intervals for the Fixed Service are as follows:

- Oil change service –
- After 1 year or 10,000 miles (15,000km), whichever is soonest.
- Inspection service² –

First after 2 years or 20,000 miles (30,000km), then every one year or 20,000 miles (30,000km), whichever is soonest.

The Flexible Service is recommended for vehicles with daily mileage of more than 25 miles where the vehicle is driven regularly mainly on longer distance journeys. The vehicle is driven mainly at a constant speed with minimum vehicle and engine loading, minimal towing and driven in an economical manner. With the Flexible Service the vehicle can cover anywhere between 10,000³ and a maximum of 20,000³ miles or 24 months (whichever is soonest) between oil changes.

The service intervals for the Flexible Service are as follows:

- Oil change service According to flexible service interval display (after 2 years at the latest).
- Inspection service² First after 2 years or 20,000 miles (30,000km), then every one year or 20,000 miles (30,000km), whichever is soonest.

The e-up! model is only available with the Fixed Service schedule. Please consult your authorised Volkswagen retailer or repairer for advice and full details.

Please note: If you purchase a Volkswagen Fixed Price Service Plan your vehicle will follow the Fixed Service schedule.

Volkswagen Insurance⁴

We want you to start enjoying your new car from day one and thanks to Volkswagen free 5 day insurance, you can. Call free on 0330 303 6930 (lines are open Monday to Friday 8am - 9pm and Saturday 9am - 5pm), provide a few details and a cover note will be sent to your retailer. They will then tax your car and you can drive it away.

- 1 All warranty work must be completed by an authorised Volkswagen retailer or repairer.
- 2 The inspection service first at 3 years (or 40.000 miles) and then every second year (or 40.000 miles) has additional workscope.
- 3 The quoted mileage is based on a conversion from kilometres and is therefore unlikely to exceed circa 18,000 miles between oil changes.

Volkswagen Motor Insurance from VWFS UK is sold and administered by Ageas Retail Limited, registered in England and Wales number: 1324965 Registered Office: Ageas House, Hampshire Corporate Park, Templars Way, Eastleigh, Hampshire SO53 3YA. VWFS UK and Ageas Retail Limited are not part of the same corporate group.

Volkswagen Finance⁶

Volkswagen Finance specialises in providing funding solutions for Volkswagen drivers. Whether your Volkswagen is for private or business use, you can choose from a range of funding options. Solutions – a Personal Contract Plan Hire purchase

With all Volkswagen Finance products you can choose a fixed-cost maintenance plan to help you budget for your servicing and maintenance costs. No matter what finance product you choose, your local Volkswagen retailer will be able to provide you with a personalised quote that could meet your budget and vehicle needs.

Fuel consumption and CO₂ Emissions

Fuel consumption and CO₂ figures are obtained under standardised EU test conditions (Directive 93/116/EEC). This allows a direct comparison between different manufacturer models but may not represent the actual fuel consumption achieved in 'real world' driving conditions. More information is available on the Volkswagen website at www.volkswagen.co.uk and at www.dft.gov.uk/vca. The weight of a vehicle will influence the level of CO₂ emissions it produces; as a result, vehicles with higher levels of specification and factory-fitted options may emit higher levels of CO₂. Choosing larger alloy wheels than those fitted as standard may result in increased fuel consumption as well as higher CO₂ emissions and subsequently an increased Vehicle Excise Duty (VED) band. BIK rates paid by company car drivers may also increase. In some instances, the recommended 'On the road' retail price paid for a vehicle may increase as a result of the increased VED rate. CO₂ is the main greenhouse gas responsible for global warming. The specifications contained in this brochure are for information purposes only and are subject to change.

Volkswagen Ensurance⁵

Get three years' Volkswagen Ensurance cover for free.

Another great benefit of being a Volkswagen driver. If your Volkswagen was damaged in an accident, wouldn't you want it fixed by a Volkswagen trained technician using only genuine Volkswagen parts? Ensurance is Volkswagen's accident and repair cover which does exactly that. It works alongside your main comprehensive motor insurance policy no matter who you are insured with, to make sure you get the quality repair and service you would want. If you're involved in an accident or your car is stolen, just one call to us and we'll look after your claim from start to finish ensuring your Volkswagen is restored to the highest standard. Activate your cover and benefit from:

- A guarantee that your Volkswagen will be repaired in a Volkswagen approved repairer,
- by Volkswagen trained technicians, using only genuine Volkswagen parts and paints.
- A dedicated Claims Manager who will manage your claim from start to finish, liaising with your insurer and the repairer so you don't have to.
- Help to recover any uninsured losses using our Legal Expenses Cover.
- · Online claims tracking so you can keep up to date with the status of any claim.
- Volkswagen Ensurance is free to all Volkswagen customers for three years and it only takes a minute to get cover. To find out more and to activate your cover, visit volkswagen-ensurance.co.uk
- Lease purchase
- Finance lease
- Contract hire

Volkswagen Roadside Assistance

Every new car is registered for Volkswagen Roadside Assistance for one year except the Touareg which is registered for three years. This provides vehicle roadside and home recovery in the unlikely event of a breakdown in the UK and Europe (subject to conditions). Volkswagen Roadside Assistance can also be purchased for subsequent years. For full details, please contact your authorised Volkswagen retailer. Exclusions and terms and conditions apply. For pricing and further details of Volkswagen Roadside Assistance, please consult your authorised Volkswagen retailer, or visit www.volkswagen.co.uk

Tax Free Sales

For full details, please contact your authorised Volkswagen retailer.

Volkswagen e-up! Specialist Retailer Network

e-up! is only available for sale through an authorised specialist Volkswagen retailer. These retailers have the ability to provide the highest levels of service when purchasing your e-up! For details of your nearest authorised specialist Volkswagen retailer, please visit volkswagen.co.uk for more details.

Please note:

Some illustrations in this brochure do not necessarily reflect UK specifications and may not be available. In particular, controls and some items of equipment are positioned differently for the UK.

The specifications contained in this brochure are for information purposes only and are subject to change. If you require any specific feature, you must consult your authorised Volkswagen retailer who is regularly updated with any change in specification. Please check model availability and full specification details with your authorised Volkswagen retailer prior to ordering.

Note: we would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All our monitoring and recording processes meet Oftel regulations.

5 Ensurance from Volkswagen Financial Services is sold and administered by Lawshield UK Limited, registered in England number: 3360532 (registered office: Lawshield House, 850 Ibis Court, Lakeside Drive, Centre Park, Warrington, Cheshire WA1 1RL) and underwritten by UK General Insurance Limited on behalf of Ageas Insurance Limited, registered in England number: 354568 (registered office: Ageas House, Tollgate, Eastleigh, Hampshire SO53 3YA).

⁴ Volkswagen Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ('VWFS UK'). Registered in England and Wales number: 2835230. Registered Office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. Financial and consumer credit services are provided by VWFS UK. Annual insurance credit is provided by Ageas Retail Limited.

⁶ Finance is available to 18s and over, subject to status. Terms and conditions apply. Volkswagen Finance.



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