

June 2009



## Panel Vans





## Welcome.

When the first Transporter left the production line in 1950 no one could know that it would become such a legend – even though it had the potential from the start. After all, it was a commercial vehicle with only one purpose: to lighten each and every single working day. This has not changed. We still keep our eyes open to develop solutions that are in line with new requirements.

It's easy to explain why the Volkswagen Commercial Range consistently sets new standards; none of the countless innovations came into being in theory at the drawing board but in practice. At building sites. Over long distances. Every improvement was and is a direct solution for changed procedures, dimensions and techniques in different sectors.

Overseas specification vehicles are shown in this brochure. Some features and options may not be available in Australia.

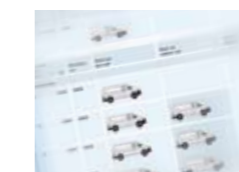
## Contents.



02 – 07  
Welcome to Volkswagen Commercial Vehicles, introduction and importantly your quick reference guide.



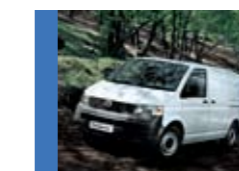
08 – 13  
The panel van range – which model is for me?



14 – 15  
A summary of the panel van range.



16 – 23  
The Volkswagen Caddy Van and Caddy Maxi Van, standard specifications, factory options and technical data.



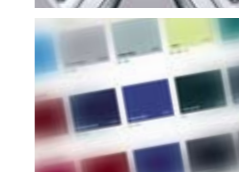
24 – 33  
The Volkswagen Transporter panel van, standard specifications, factory options and technical data.



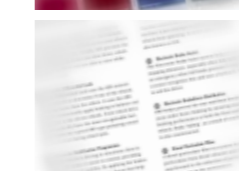
34 – 43  
The Volkswagen Crafter panel van, standard specifications, factory options and technical data.



44 – 45  
Volkswagen Genuine Accessories.



46 – 47  
Paint and upholstery for the panel van range.

















48 – 49  
Glossary



## Introduction.



## Panel Van quick reference guide.

Model	Volume m <sup>3</sup>	Payload range kg
Caddy Van	3.2 	690 to 710
Caddy Maxi Van	4.2 	730 to 750
Transporter short wheelbase with standard roof	5.8 	730 to 1,180
Transporter short wheelbase with optional medium roof	6.7 	910 to 1,150
Transporter long wheelbase with standard roof	6.7 	890 to 1,125
Transporter long wheelbase with optional medium roof	7.8 	860 to 1,095
Crafter medium wheelbase with standard roof	9.0 	1,390
Transporter long wheelbase with optional high roof	9.3 	840 to 1,075
Crafter medium wheelbase with high roof	11.0 	1,355
Crafter medium wheelbase with optional super high roof	11.5 	1,320
Crafter long wheelbase with high roof	14.0 	1,215 to 2,360
Crafter long wheelbase with optional super high roof	15.0 	1,180 to 2,325
Crafter long wheelbase long overhang with high roof	15.5 	1,165 to 2,310
Crafter long wheelbase long overhang with optional super high roof	17.0 	1,130 to 2,275

Please note: Roof options alter payload, please ask your Volkswagen dealer.



## Introduction.

So you're thinking about a new van. What does it need to carry? How heavy is the load you will put in it? How important is fuel consumption?

All these, and many other questions, need to be answered before you can make an informed decision. One that's right for your business.

And because the Volkswagen Commercial Vehicles panel van range gives you such a wide choice, you're sure to get exactly what you need.

This brochure is designed to assist you through the selection process. We suggest you keep the 'Quick reference guide' page open as you browse to help you in your choice.





## The Volkswagen panel van range.

What a range this is! For starters, we're the only manufacturer with an automatic gearbox on a diesel engine, available across all our three models. Not only that, but we have a whole host of engine options, seating options, equipment options and so on. But which one is the right vehicle to choose from such a wide range? After all we have everything from the compact Caddy to the enormous Crafter super high roof, long wheelbase with overhang model – all with different payloads and volumes.

Dependability is built into the very fabric of the Volkswagen Commercial Vehicles' offering. So is quality. So you don't have to worry about it – you can be absolutely certain that whichever model you finally choose, it'll do the job, day in, day out.

So here are a few of the benefits:

- Australia-wide Volkswagen dealer network support
- Payloads from 690kg all the way up to 2,358kg
- Load volumes from 3.2m<sup>3</sup> to 17.0m<sup>3</sup>
- LongLife servicing
- Free 3-year Volkswagen Roadside Assistance
- Wide range of factory options for all models
- Residual value



## Safety is a priority.

Your safety is such a vital factor that it is built-in, both with the integral construction of the vehicles, and in the features we include to protect the occupants. A long list of safety and security features applies to every vehicle, but may vary according to model specifications.

Options such as the 4MOTION® all wheel drive system to maintain traction in poor driving conditions, front and rear parking sensors, and anti-theft protection for added security, all offer particular assistance and protection when you're out on the road. Passive safety features include a driver's airbag, which is standard across the range with the option of passenger, side and curtain airbags.

These are some of the safety features available, but please refer to particular model specifications for which feature is available on which model:

- Driver and passenger airbags
- Side and curtain airbags
- Electronic Stability Program (ESP)\*
- Traction Control System (TCS)\*
- Electronic Brake Assist (EBA)\*
- Electronic Brake Distribution (EBD)\*

As a testament to our ongoing commitment to vehicle safety, the Caddy Van and Transporter Van were both awarded a 4 out of a possible 5 stars by the Australian New Car Assessment Program (ANCAP).

Add to all these independent suspension, stable road holding and responsive engines and you can be sure that you'll be as safe as we can make you. The rest is up to you!

\* Please refer to the glossary on page 48 of this brochure.







## So which model is for me?

You probably already know roughly what you'll need to carry. What is the biggest thing you'll need to get in your vehicle, or the heaviest, or the longest or just the most awkward?

The Volkswagen Commercial Van range is extensive, structured yet simple to navigate. So to give you the best possible overview we have provided a pull out 'quick reference guide' on page 5 which may come in handy.



Remember, this brochure only covers panel vans, together with their factory-fitted options. There are separate brochures available for our cab chassis, and people mover ranges.







Now let's take a more detailed look at each model in the panel van range so you can begin to make your choice...


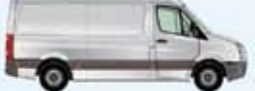
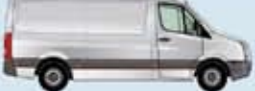

















## Summary of the Volkswagen panel van range.

Gross vehicle weight kg	Wheelbase mm			
<b>Caddy Van.</b>				
up to 2,230	2,682			
Maxi up to 2,350	3,002			

Gross vehicle weight kg	Wheelbase mm	Panel van low roof	Panel van medium roof	Panel van high roof
<b>Transporter.</b>				
Citivan 2,600	3,000 (short)			
3,000	3,000 (short)			
	3,400 (long)			

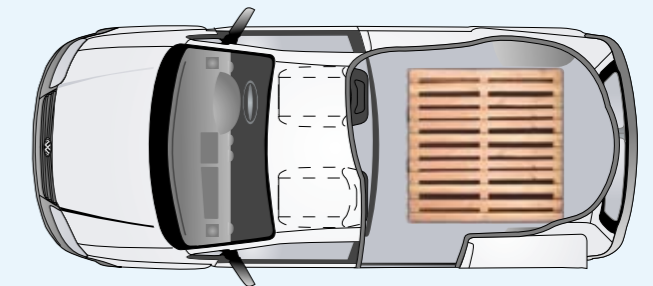
Gross vehicle weight kg	Wheelbase mm	Panel van low roof	Panel van high roof	Panel van super high roof
<b>Crafter.</b>				
3,550	3,665 (medium)			
	4,325 (long)			
	4,325 with overhang (long)			
4,490	4,325 (long)			
	4,325 with overhang (long)			
5,000	4,325 (long)			
	4,325 with overhang (long)			

 Indicates models fitted with optional equipment.

## The Volkswagen Caddy.



Load floor showing accommodation of a pallet.



Because the Caddy Van is the most compact van in the panel van range, it's a very versatile vehicle, and will carry loads up to 710kg. And with a choice of two engine sizes there's plenty of scope for all sorts of businesses to maximise their potential.

Getting your load in and out couldn't be easier as the Caddy Van has asymmetric twin rear doors and a wide sliding side door. Added to which you can specify a second sliding door on the off-side if you want it. It should also be noted that the optional tailgate is available at no extra cost.

Apart from the standard safety features such as 6 load-lashing rings to save your load shifting about, the Caddy Van is great to drive! There's a

host of features (including a CD/MP3 player as standard) that are too many to mention here. A full list of all these features can be found on the following pages, but this is an overview of what the Caddy Van has to offer:

- Load volume 3.2m<sup>3</sup>
- Payload up to 710kg
- Wide sliding side door
- Choice of petrol and turbo diesel engines
- Anti-lock Braking System (ABS)
- Electronic Brake Distribution (EBD)
- Anti-Slip Regulation (ASR)
- 4 Star ANCAP safety rating

Vehicle weights and dimensions are shown on page 22. Other features and specifications are detailed on pages 20 and 21.





## The Volkswagen Caddy Maxi Van.

AUSTRALIA'S NEW VAN AND UTE MAGAZINE  
**DELIVERY**  
LIGHT COMMERCIAL VAN OF THE YEAR AWARD  
2008

WHAT VAN?  
AWARDS  
2008  
WINNER  
Editor's Choice



Following on from the Caddy Van's huge success in Australia, the new Caddy Maxi Van uses the same winning formula, just extended.

Extended by 470mm, the Caddy Maxi Van features a stretched wheelbase and longer rear overhang which all together boosts its load volume to 4.2m<sup>3</sup>.

- Load volume 4.2m<sup>3</sup>
- Payload up to 748kg
- Dual side sliding doors
- Driver and passenger front airbags
- Wide 180° opening angle for rear asymmetric doors
- Anti-lock Braking System (ABS)
- Electronic Brake distribution (EBD)
- Anti-Slip Regulation (ASR)

Vehicle weights and dimensions are shown on page 22. Other features and specifications are detailed on pages 20 and 21.





## Caddy Van standard specifications.

Body.		
<ul style="list-style-type: none"> <li>60 litre fuel tank with locking door</li> <li>Black wheel centre caps</li> <li>Internally adjustable exterior mirrors:                             <ul style="list-style-type: none"> <li>Convex on passenger's side</li> <li>Aspherical on driver's side</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Front and rear towing eyes</li> <li>Asymmetric rear-wing doors</li> <li>Grey bumpers</li> <li>Heat reflective glass</li> <li>Jack and tool kit with steel spare wheel</li> </ul>	<ul style="list-style-type: none"> <li>Partially galvanised all-steel body</li> <li>Roof load rack preparation</li> <li>Side sliding door on left</li> </ul>
Interior.		
<b>Cab area:</b> <ul style="list-style-type: none"> <li>2 folding and pivoting sun visors</li> <li>Height adjustable driver's seat (excl. 1.6 Caddy Van)</li> <li>Grab handles on roof frame</li> <li>'Inca' fabric seat covers</li> <li>Interior light</li> <li>Passenger seat with reach and rake adjustment</li> </ul>	<ul style="list-style-type: none"> <li>Rubber floor covering</li> <li>Storage:                             <ul style="list-style-type: none"> <li>2 storage trays on dash panel</li> <li>Open glove compartment</li> <li>2 bottle holders in doors</li> <li>4 cup holders in centre console</li> </ul> </li> <li>Large storage compartment in cab ceiling</li> </ul>	<b>Rear:</b> <ul style="list-style-type: none"> <li>2 door-activated interior lights</li> <li>Half-height load side lining in painted hardboard</li> <li>Interior roof trim in hardboard</li> <li>Load sill protection</li> <li>Corrugated steel flooring</li> </ul>
Functional.		
<ul style="list-style-type: none"> <li>'Climatic' air conditioning</li> <li>Radio with CD/MP3 player with 2 wideband speakers</li> <li>Remote central locking with internal locking switch</li> <li>Power windows with auto up/down feature</li> </ul>	<ul style="list-style-type: none"> <li>12V socket</li> <li>Digital clock</li> <li>Heated rear window with rear wash/wipe on larger rear door</li> <li>External temperature digital read out</li> </ul>	<ul style="list-style-type: none"> <li>Rev counter</li> <li>Warning buzzer for lights on</li> <li>Windscreen wiper with variable intermittent delay and wash/wiper system</li> </ul>
Technical.		
<ul style="list-style-type: none"> <li>Front and rear axle:                             <ul style="list-style-type: none"> <li>Anti-roll bars, front and rear</li> <li>Front McPherson strut suspension</li> <li>Rear rigid axle with leaf spring</li> <li>Telescopic shock absorbers</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Hydraulic brake system with 4 wheel disc brakes</li> <li>Power steering</li> </ul>	<ul style="list-style-type: none"> <li>Steel wheels: 6.0J x 15</li> <li>Tyres: 195/65 R15</li> </ul>
Safety and security.		
<ul style="list-style-type: none"> <li>3rd brake light</li> <li>ABS: Anti-lock Braking System</li> <li>EBD: Electronic Brakeforce Distribution</li> <li>Driver airbag</li> <li>Breaksafe steering wheel lock</li> <li>ASR: Anti-Slip Regulation</li> </ul>	<ul style="list-style-type: none"> <li>Electronic immobiliser 'Transponder'</li> <li>Halogen main headlights with range control</li> <li>Height adjustable head restraints</li> <li>Height and rake adjustable safety steering column</li> <li>Load lashing rings (6)</li> </ul>	<ul style="list-style-type: none"> <li>Rear fog lights</li> <li>Rear-view mirror with anti-dazzle function</li> <li>Three-point, height adjustable and tensioning inertia reel seat belts</li> <li>Seat belt warning tone/light</li> </ul>

## Additional standard specification on the Caddy Maxi Van.

Body.	
<ul style="list-style-type: none"> <li>Dual sliding doors</li> </ul>	
Functional.	
<ul style="list-style-type: none"> <li>Cruise control (optional on 1.6)</li> </ul>	
Safety and security.	
<ul style="list-style-type: none"> <li>Passenger airbag</li> </ul>	<ul style="list-style-type: none"> <li>Load lashing rings (8)</li> </ul>

## Caddy factory options.

		Caddy Van	Caddy Maxi Van
Paint Options.			
Metallic paint	MP	○	○
Pearl Effect paint	PE	○	○
Safety and Security.			
Passenger airbag	4UD	○	●
Front side airbags	4X1	○	○
Alarm system with back-up horn	7AR	○	○
ESP package	1AT	○	○
Park distance control (rear)	7X1	○	○
Exterior.			
Tailgate (Asymmetric rear wing doors – standard)	3RC	○○	○○
16" Alloy wheels	CF1	○	○
Window package (4)	ZF1	○	–
Window left sliding door	4DE	–	○
Window right sliding door	4EE	–	○
Colour bumpers and mirror covers	ZA5	○	○
Function.			
Cruise control	8T2	○	○ (● on TDI)
Right side sliding door	5R2	○	●
Front fog light	8WD	○	○
Rubber floor – rear	5BC	○	○

- Standard.
- Optional.
- No Cost Option.
- Not available.



Air conditioning.†



Radio/CD/MP3 player.



Overhead console with two reading lights\*.



Rear wing doors\*.



Airbag.



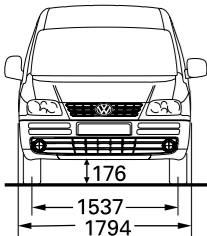
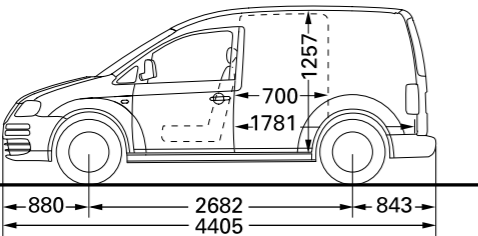
Side sliding door\*.

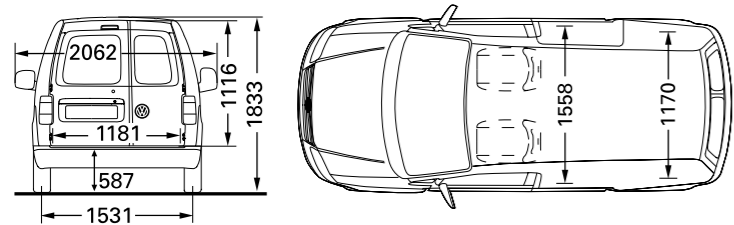
\* Cargo Partition displayed not available in Australia, please refer to your Volkswagen dealer for Volkswagen genuine cargo barriers.

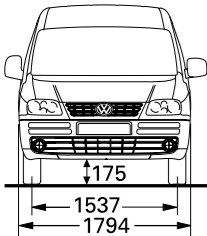
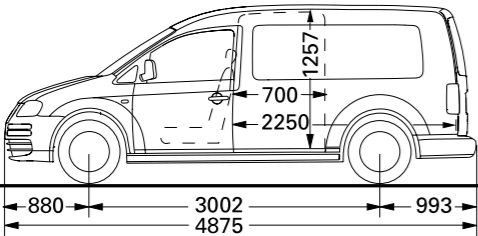
† Seat heaters not available in Australia.

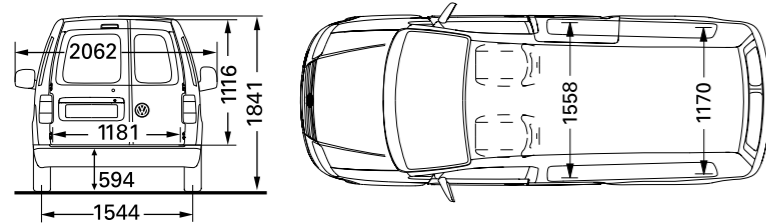


## Caddy Van and Caddy Maxi Van dimensions and weights.

			Caddy Van
			
Wheelbase			2,682
Load compartment	length		1,781
	width		1,558
	height		1,257
	volume		3.2m <sup>3</sup>
Lateral sliding door	width		700
	height		1,108
Rear wing doors	width		1,181
	height		1,116
Turning circle (wall to wall)			11.1m
Dimensions in mm unless otherwise indicated.			



			Caddy Maxi Van
			
Wheelbase			3,002
Load compartment	length		2,250
	width		1,558
	height		1,257
	volume		4.2m <sup>3</sup>
Lateral sliding door	width		700
	height		1,108
Rear wing doors	width		1,181
	height		1,116
Turning circle (wall to wall)			12.2m
Dimensions in mm unless otherwise indicated.			



The height measurements listed here can differ by approx. ± 50mm depending on equipment.

Gross vehicle weight kg	Engine	Trailer weight* braked / unbraked kg	Kerb weight** kg	Payload*** kg
<b>Caddy Van</b>				
2,124	1.6 Petrol 75kW	1,300 / 690	1,413	711
2,198	1.9 TDI 77kW	1,500 / 720	1,503	695
2,230	1.9 TDI 77kW DSG	1,500 / 740	1,538	692
<b>Caddy Maxi Van</b>				
2,245	1.6 Petrol 75kW	1,300 / 710	1,497	748
2,315	1.9 TDI 77kW	1,500 / 750	1,584	731
2,350	1.9 TDI 77kW DSG	1,500 / 750	1,619	731

Roof load limit: 100kg.  
Downball weight: 80kg.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Dealer fitted accessories may affect kerb weight and payload.

\* For 12% gradient.  
\*\* Kerb weight includes 75kg driver.  
\*\*\* Payload = gross vehicle weight – kerb weight.

## Fuel consumption and performance.

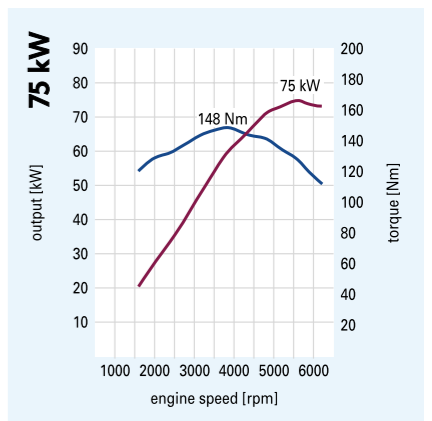
	Engine	Combined L/100km*	Urban L/100km*	Extra Urban L/100km*	CO <sup>2</sup> Combined*	Acceleration 0-100 km/h	Top speed (where the law permits) km/h
<b>Caddy Van</b>	1.6 Petrol 75kW	8.2	10.7	6.8	195	13.3	164
	1.9 TDI 77kW	6.0	7.3	5.3	159	13.0	166
	1.9 TDI 77kW DSG	6.6	8.2	5.7	174	13.0	166
<b>Caddy Maxi Van</b>	1.6 Petrol 75kW	8.2	10.9	6.6	195	13.7	164
	1.9 TDI 77kW	6.0	7.4	5.2	159	13.3	166
	1.9 TDI 77kW DSG	6.8	8.2	5.9	179	13.3	166

\* According to ADR81/02.

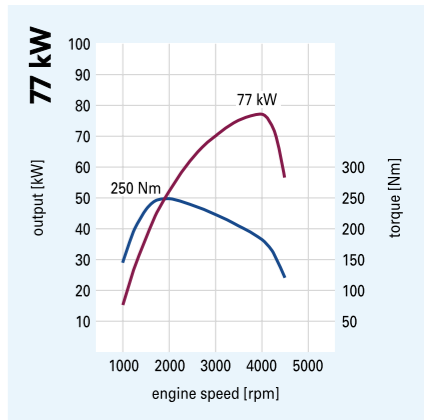
The figures listed apply to vehicles without optional extras. For conditions see page 43.

## Caddy engine specifications.

	75kW Petrol
Engine type	Transverse, water cooled with inline layout
Mixture preparation / injection	Multi-point fuel injection
Induction	Naturally aspirated
Exhaust emissions standard	EU4
No. of cylinders	4
Cubic capacity, cm <sup>3</sup>	1,598
Output, kW @ rpm	75 @ 5,600
Torque, Nm @ rpm	148 @ 3,800
5 Speed manual	•
6 Speed DSG automatic	–



	77kW TDI
Engine type	Transverse, water cooled with inline layout
Mixture preparation / injection	Pumpe-Düse diesel direct injection
Induction	Turbocharger with intercooler
Exhaust emissions standard	EU4
No. of cylinders	4
Cubic capacity, cm <sup>3</sup>	1,896
Output, kW @ rpm	77 @ 4,000
Torque, Nm @ rpm	250 @ 1,900
5 Speed manual	•
6 Speed DSG automatic	○



• Standard ○ Optional – Not Available

## Direct Shift Gearbox.

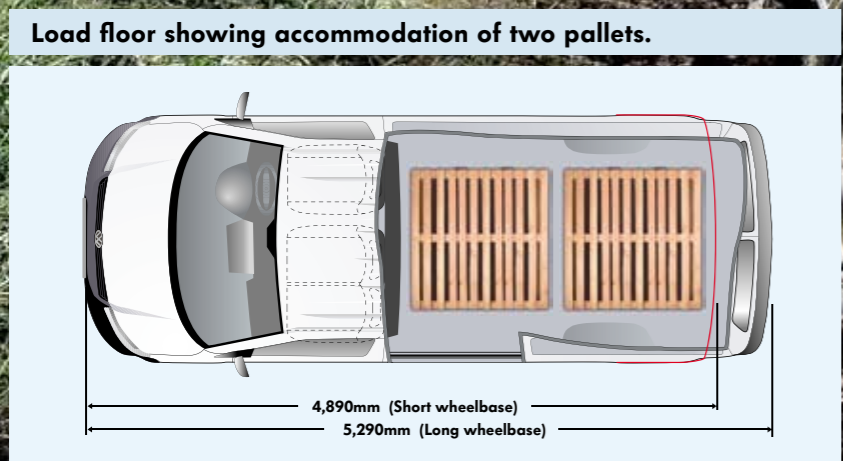
The award winning and highly acclaimed Direct Shift Gearbox (DSG) is unique to the commercial vehicle market and operates with two automatic clutches – while one is engaged, the other is ready to accept the next gear. This twin clutch technology means you can change gear much faster than with a standard automatic gearbox – actually in less than four hundredths of a second.

This means that for stop-start round city work the DSG comes into its own, making life much easier for the driver. Of course you can still change gear manually if you prefer!





# The Volkswagen Transporter.



Overseas model shown.

The world-renowned Transporter has grown a solid reputation from year to year, winning many awards along the way. Packed full of innovative ideas, the latest Transporter is even better equipped than any of its predecessors. And that's not surprising. You'd be hard pushed to fault this vehicle – its versatility, features, specification and overall good looks make it a winner for all kinds of businesses, and for all kinds of reasons.

As an example of the outstanding technology that has been invested in this range, there are three innovative and extremely economical TDI turbo diesel engines. These provide outstanding load-pulling capability, great fuel economy, and make the Transporter an absolute pleasure to drive.

Main features of the Transporter range include:

- Load volumes from 5.8m<sup>3</sup> to 9.3m<sup>3</sup>
- Payloads from 730kg up to 1,178kg
- 3 TDI PD diesel engines from 62kW to 128kW
- 1 petrol engine with 85kW
- Short or long wheelbase
- Standard, medium or high roof
- Tailgate as standard or optional twin rear doors
- Left side sliding door as standard

More detailed specifications and options can be found on the following pages.



Overseas model shown.





## Transporter Van standard specifications.

### Body.

- 80 litre fuel tank with lockable lid
- Internally adjustable exterior mirrors:
  - Convex on passenger's side
  - Spherical on driver's side
- Galvanised full steel body
- Grey bumpers
- Heat reflective glass
- Jack and tool kit with steel spare wheel
- Tailgate
- Black wheel centre caps

### Interior.

#### Cab area:

- 2 folding and pivoted sun visors
- Ashtray
- Dash mounted gear lever
- Driver's seat with reach and rake adjustment
- 'Inca' fabric seat covers
- Interior light
- Rubber floor covering

#### Storage:

- 1 open storage compartment on dash panel including mobile phone holder
- 2 drinks holders
- 2 storage compartments in dash panel
- 2 storage compartments in driver's door
- 2 storage compartments in passenger door
- Lockable glove compartment
- Overhead storage
- Storage net on lower dash passenger side
- 2 bottle holders in doors

#### Rear:

- Door activated interior lights
- Interior entry step
- Interior roof trim in painted hardboard (standard roof only)
- Load lashing rings (SWB: 6, LWB: 8)
- Sliding door interior release lever
- Corrugated steel flooring
- Side sliding door on left

### Functional.

- Air conditioning
- Digital clock
- Power windows with auto up/down feature
- 12V socket with cigarette lighter
- Radio with CD/MP3 player with 2 speakers
- Remote central locking and 2 remote keys
- Engine revolution counter
- Warning tone for lights on
- Windscreen wiper with variable intermittent delay and wash/wiper system
- Heated power mirrors

### Technical.

- Front and rear axle:
  - Anti-roll bars, front and rear (Citivan front only)
  - Front McPherson strut suspension
  - Independent suspension
  - Rear miniblock springs
  - Telescopic shock absorbers
- Hydraulic brake system with ventilated disc brakes
- Power steering
- Steel wheels: 6.5J x 16

### Safety and security.

- Driver's and front passenger airbag
- ABS: Anti-lock Braking System
- EBD: Electronic Brakeforce Distribution
- ASR: AntiSlip Regulation
- Electronic immobiliser 'Transponder'
- Halogen main headlights with range control
- Height adjustable head restraints
- Height adjustable, tensioning seat belts
- 3rd brake light
- Height and rake adjustable safety steering column
- Rear fog light
- Three-point inertia reel seat belts for all seats
- Breaksafe steering wheel lock

## Additional standard specification on the Transporter Van.

### Crewvan.

- Rear windows (second row)
- Rear bench (removable)
- Full height painted hardboard trim
- Rear rubber floor
- Rear seat belts

### Citivan.

- Steel partition with fixed window
- 2600kg GVM



Radio/CD/MP3 player.



Rear wing doors and bench seat.\*



Dash mounted gear lever.



Air conditioning.



Side sliding door.†



Driver and front passenger airbags.

\* Options, available at additional cost.

† Partition available at additional cost (Standard on Citivan).



## Transporter Van factory options.

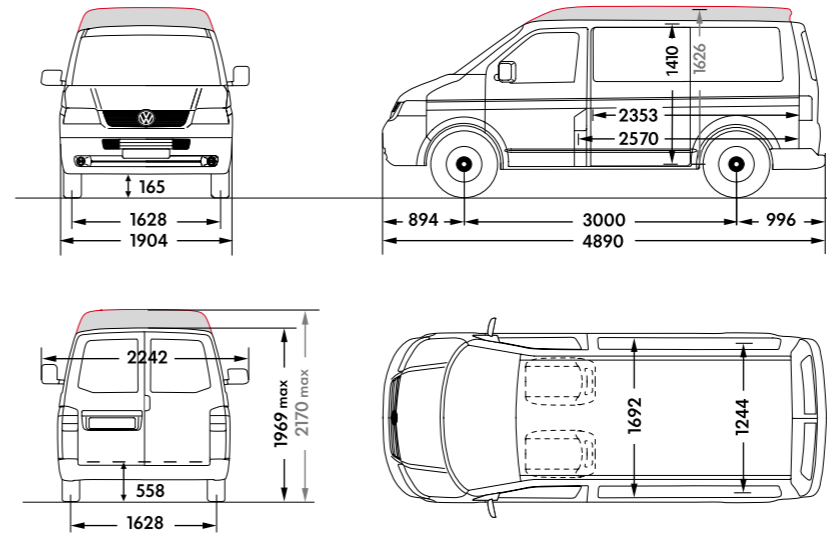
		SWB	LWB	CREWVAN
<b>Paint Options.</b>				
Metallic paint	MP	○	○	○
Pearl Effect paint	PE	○	○	○
<b>Exterior.</b>				
16" Alloy wheels	ZR3	○	○	○
17" Alloy wheels	Z3R	○	○	○
Body coloured bumpers	2JG	○	○	○
Sliding/tilting sun roof in cab	3JB	○	○	○
Medium roof in white	ZD1	○	○	○
Body coloured medium roof (only with ZD1)	3R8	○	○	-
High roof in white	ZD2	-	○	-
Body coloured high roof (only with ZD2)	3R2	-	○	-
Double bench seat (front)	ZV6	○	○	-
<b>Safety.</b>				
Front side and curtain airbags	4X3	○	○	○
Park distance control rear	7X1	○	○	○
Park distance control front and rear (can only be ordered with 2JG)	7X2	○	○	○
Alarm with back up horn	7AJ	○	○	○
ESP (all Transporter models excluding Citivan)	1AK	○	○	○
<b>Function.</b>				
Shock absorption and suspension upgrade	1BJ	○	○	○
Rough road suspension/shock absorption	1BB	○	○	○
Integrated fog lights front	8WB	○	○	○
Second sliding door	5R2	○	○	○
Wing doors with heated windows	ZH1	○	○	-
Fixed window (centre left)	4FT	○	○	●
Fixed window (centre right)	4JT	○	○	●
Sliding window (centre left)	4FU	○	○	○
Sliding window (centre right)	4JU	○	○	○
Cruise control	8T1	○ (● on 128kW)	○ (● on 128kW)	○ (● on 128kW)
Wooden floor in cargo area	ZU1	○	○	○
Rubber floor covering in cargo area	ZU2	○	○	●
Fixed Partition w/o window	3CF	○	○	-
Fixed Partition with fixed window	3CG	○	○	-
Front bench seat	ZV6	○	○	-
Drivers comfort pack (height, lumbar, armrests)	ZS4	○	○	○
Multi function trip computer	9Q1	○	○	○
Rear air conditioner with 2nd evaporator (only with 5DB)	9AG	○	○	○
Mechanical differential lock (4MOTION only)	1Y4	○	○	○

- Standard.
- Optional.
- No Cost Option
- Not available.

This is only a selection of a range of options on Transporter. Please contact your Volkswagen Dealer for a full list. Options not available on Citivan.

## Transporter Van dimensions and weights.

### Panel van short wheelbase standard and medium roof.



	Roof height	
	standard	medium
Wheelbase	3,000	3,000
Load compartment length	2,570	2,570
width	1,692	1,692
height	1,410	1,626
area	4.3m <sup>2</sup>	4.3m <sup>2</sup>
volume	5.8m <sup>3</sup>	6.7m <sup>3</sup>
Width (between wheel housings)	1,244	1,244
Lateral sliding door width	1,020	1,020
height	1,284	1,284
Rear doors width	1,485	1,485
height	1,305	1,305
Turning circle (wall to wall)	11.9m	11.9m

Dimensions in mm unless otherwise indicated.

■ Indicates optional roof height.

Gross vehicle weight kg	Engine	Trailer weight* braked / unbraked kg	Gross train weight kg	Kerb weight** kg	Payload*** kg
<b>Short wheel base.</b>					
2,600 <sup>#</sup>	1.9 TDI 62kW	2,000 / 750	4,800	1,870	730
2,600 <sup>#</sup>	2.0 Petrol 85kW	2,000 / 750	4,500	1,845	755
3,000	1.9 TDI 77kW	2,000 / 750	4,800	1,847	1,153
3,000	2.0 Petrol 85kW	2,000 / 750	4,500	1,822	1,178
3,000	2.5 TDI 128kW	2,000 / 750	5,000	1,938	1,062
3,000	2.5 TDI 128kW Automatic	2,000 / 750	5,000	1,938	1,062
3,000	2.5 TDI 128kW 4MOTION	2,000 / 750	5,000	2,058	942

## Transporter Crewvan

Gross vehicle weight kg	Engine	Trailer weight* braked / unbraked kg	Gross train weight kg	Kerb weight** kg	Payload*** kg
<b>Short wheel base.</b>					
3,000	1.9 TDI 77kW	2,000 / 750	4,900	1,971	1,029
3,000	2.5 TDI 128kW	2,000 / 750	5,000	2,056	944
3,000	2.5 TDI 128kW Automatic	2,000 / 750	5,000	2,056	944
3,000	2.5 TDI 128kW 4MOTION	2,000 / 750	5,000	2,176	824

4MOTION: Add 100kg to kerb

Medium roof: Plus 30kg to kerb

High Roof: Plus 50kg to kerb

Roof load limit and trailer nose weight are both 100kg. Vehicles with medium or high roof have no provision for roof loads.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Dealer fitted accessories may affect kerb weight and payload.

\* For 12% gradient.

\*\* Kerb weight includes 75kg driver.

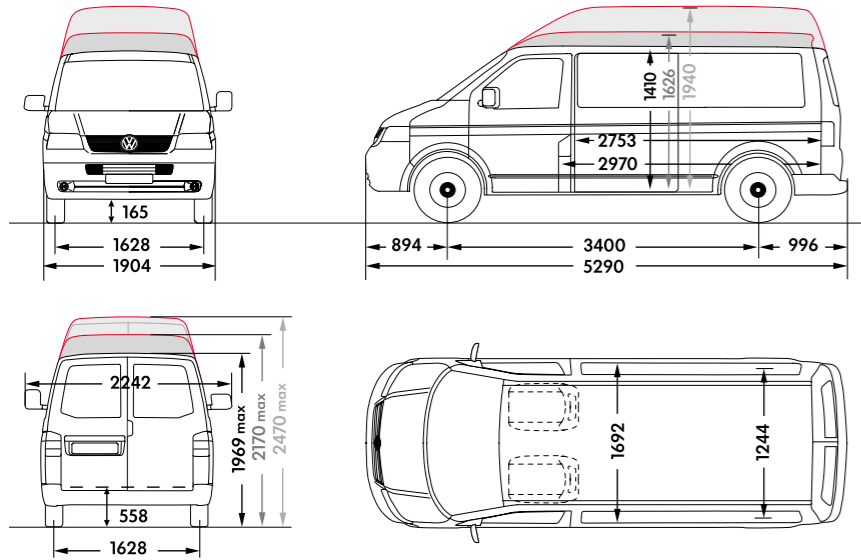
\*\*\* Payload = gross vehicle weight - kerb weight.

<sup>#</sup> Citivan



# Transporter Van dimensions and weights.

## Panel van long wheelbase standard, medium and high roof.



	Roof height		
	standard	med	high
Wheelbase	3,400	3,400	3,400
Load compartment length	2,970	2,970	2,970
width	1,692	1,692	1,692
height	1,410	1,626	1,940
area	5.0m <sup>2</sup>	5.0m <sup>2</sup>	5.0m <sup>2</sup>
volume	6.7m <sup>3</sup>	7.8m <sup>3</sup>	9.3m <sup>3</sup>
Width (between wheel housings)	1,244	1,244	1,244
Lateral sliding door width	1,020	1,020	1,020
height	1,284	1,284	1,284
Rear doors width	1,485	1,485	1,485
height	1,305	1,305	1,694
Turning circle (wall to wall)	13.2m	13.2m	13.2m

Dimensions in mm unless otherwise indicated.

■ Indicates optional roof height.

The height measurements listed here may differ by approx ± 50mm depending on equipment fitted. Please note vehicle drawings are not to scale.

Gross vehicle weight kg	Engine	Trailer weight* braked / unbraked kg	Gross train weight kg	Kerb weight** kg	Payload*** kg
<b>Long wheel base.</b>					
3,000	1.9 TDI 75kW	2,000 / 750	4,900	1,899	1,101
3,000	2.0 Petrol 85kW	2,000 / 750	4,500	1,874	1,126
3,000	2.5 TDI 128kW	2,000 / 750	5,000	1,990	1,010
3,000	2.5 TDI 128kW Automatic	2,000 / 750	5,000	1,990	1,010
3,000	2.5 TDI 128kW 4MOTION	2,000 / 750	5,000	2,110	890

# Transporter Crewvan

Gross vehicle weight kg	Engine	Trailer weight* braked / unbraked kg	Gross train weight kg	Kerb weight** kg	Payload*** kg
<b>Long wheel base.</b>					
3,000	1.9 TDI 75kW	2,000 / 750	4,900	2,034	966
3,000	2.5 TDI 128kW	2,000 / 750	5,000	2,129	871
3,000	2.5 TDI 128kW Automatic	2,000 / 750	5,000	2,129	871
3,000	2.5 TDI 128kW 4MOTION	2,000 / 750	5,000	2,239	761

4MOTION: Add 100kg to kerb  
Medium roof: Plus 30kg to kerb  
High Roof: Plus 50kg to kerb

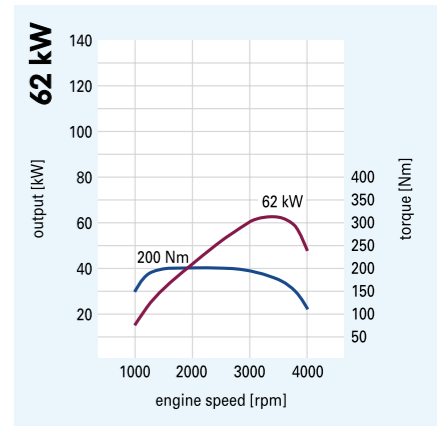
Roof load limit and trailer nose weight are both 100kg. Vehicles with medium or high roof have no provision for roof loads.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Dealer fitted accessories may affect tare weight and payload.

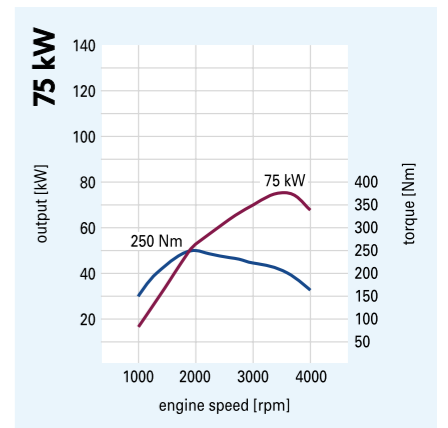
\* For 12% gradient.  
\*\* Kerb weight includes 75kg driver.  
\*\*\* Payload = gross vehicle weight – kerb weight.

# Transporter Van engine specification.

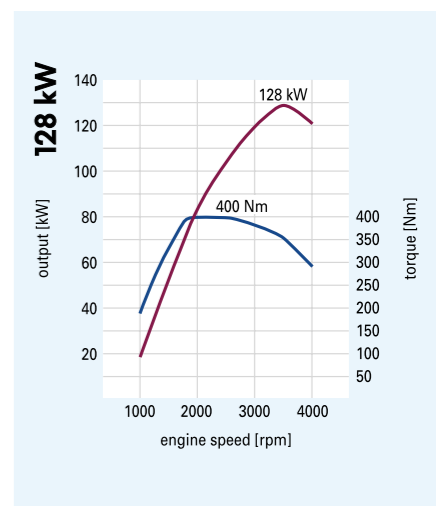
	62kW TDI
Engine type	Transverse, water cooled with inline layout
Mixture preparation / injection	Pumpe-Düse direct injection
Fuel type	Diesel
Induction	Turbocharger with intercooler
Exhaust emissions standard	EU4
No. of cylinders	4
Cubic capacity, cm <sup>3</sup>	1,896
Output, kW @ rpm	62 @ 3,500
Torque, Nm @ rpm	200 @ 1,600-2,400
5 Speed manual	●



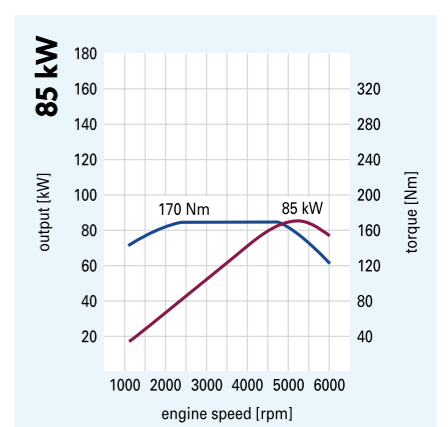
	75kW TDI
Engine type	Transverse, water cooled with inline layout
Mixture preparation / injection	Pumpe-Düse direct injection
Fuel type	Diesel
Induction	Turbocharger with intercooler
Exhaust emissions standard	EU4
No. of cylinders	4
Cubic capacity, cm <sup>3</sup>	1,896
Output, kW @ rpm	75 @ 3,500
Torque, Nm @ rpm	250 @ 2,000
5 Speed manual	●



	128kW TDI
Engine type	Transverse, water cooled with inline layout
Mixture preparation / injection	Pumpe-Düse direct injection
Fuel type	Diesel
Induction	Turbocharger with intercooler
Exhaust emissions standard	EU4
No. of cylinders	5
Cubic capacity, cm <sup>3</sup>	2,459
Output, kW @ rpm	128 @ 3,500
Torque, Nm @ rpm	400 @ 2,000-2,300
6 Speed manual	●
6 Speed automatic	○
6 Speed 4MOTION®	○



	85kW Petrol
Engine type	Transverse, water cooled with inline layout
Mixture preparation / injection	Multi-point fuel injection
Fuel type	Petrol
Induction	Naturally aspirated
Exhaust emissions standard	EU4
No. of cylinders	4
Cubic capacity, cm <sup>3</sup>	1,984
Output, kW @ rpm	85 @ 5,200
Torque, Nm @ rpm	170 @ 2,700-4,700
5 Speed manual	●



● Standard ○ Optional



## Transporter Van fuel consumption and performance.

Model	Engine	Transmission	Combined L/100km*	Urban L/100km*	Extra Urban L/100km*	CO <sup>2</sup> Combined*	Acceleration** 0-100 km/h	Top speed ** (where the law permits) km/h
<b>Panel van with low roof.</b> (all variants short and long wheelbase)								
Citivan	1.9 TDI 62kW	Manual	8.0	9.4	7.2	211	23.6	146
	2.0 Petrol 85kW	Manual	10.5	13.7	8.5	253	17.8	163
Transporter	1.9 TDI 75kW	Manual	7.6	9.4	6.6	199	18.9	157
	2.0 Petrol 85kW	Manual	10.5	13.7	8.5	253	17.8	163
	2.5 TDI 128kW	Manual	8.4	10.6	7.2	221	12.2	188
	2.5 TDI 128kW	Automatic	9.7	12.9	7.9	257	12.3	183
	2.5 TDI 128kW	4MOTION	9.2	11.8	7.7	243	12.5	184

\* According to ADR 81/02.

\*\* Performance will vary depending on roof height and vehicle payload.

## 4MOTION® – gets to grips with hard work.

The Transporter 4MOTION® all wheel drive system is designed to maintain traction in poor surface conditions like rain, snow, mud or gravel. By distributing drive to the wheels with the most grip, 4MOTION® offers stable road-holding and enhanced safety, reacting to the slightest loss of traction in milliseconds.

Available with the 128kW engine, 4MOTION® is linked through control units to the vehicle's dynamic sensors, engine management system and gearbox, and is designed to be compatible with ABS. All vehicles fitted with 4MOTION® also have an optional mechanical locking rear differential for additional traction in extreme circumstances.



## Tiptronic gearbox.

Fully automatic gear changes or manual gear changes at the tip of your finger – you choose!

The Tiptronic gearbox allows you the choice of moving from automatic to manual gear changes simply by moving the gear lever into a second shift gate. This then allows you to change up or down manually through the gears which gives you greater control under certain driving conditions.

Tiptronic – it's the best of both worlds!

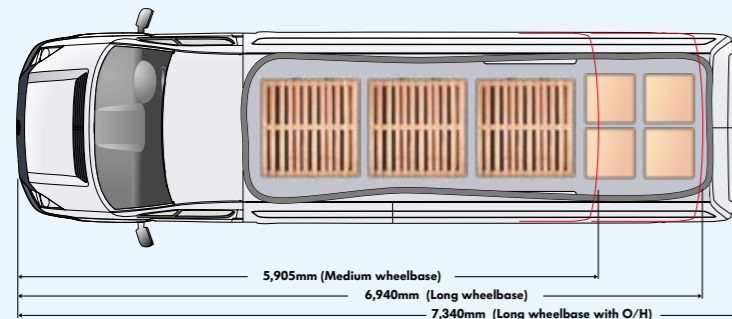




# The Volkswagen Crafter.



Load floor showing accommodation of pallets.



The latest and largest addition to the Volkswagen range, the Crafter's tough good looks only partially reveal its underlying strengths. Powerful engines with enough torque to satisfy the most demanding business uses, enough space to fit in the most awkward objects, and an array of features to satisfy the most discerning of customers – all make the Crafter the vehicle of choice for a huge range of businesses.

And it is choice that marks the Crafter out as special. Whatever your load-carrying requirement is, be it length, weight or size, there is a model in the Crafter range which will do the job.

We will detail more of those choices on the following pages, but these are the primary choices you get from the Crafter panel van range:

- Load volumes from 9m<sup>3</sup> to 17.0m<sup>3</sup>
- Payloads from 1,165kg up to 2,358kg
- Standard, high or super high roof
- 3 powerful TDI engines producing 80kW, 100kW and 120kW
- 2 wheelbase options
- 3 load lengths available

And these features are standard across the range:

- Anti-lock braking system (ABS)\*
- Electronic Stability Program (ESP) (load adjusting)\*
- Traction Control System (TCS)\*
- Electronic Differential Lock (EDL)\*
- Class-leading side door – loads a pallet
- Full height steel bulkhead
- Load-lashing rings

Other features and options are listed on the following pages.

\* Please refer to the glossary on page 48 of this brochure.





## Crafter Van standard specifications.

Body.		
<ul style="list-style-type: none"> <li>75 litre fuel tank with lockable cap</li> <li>Black bumpers with integrated front step</li> <li>Black wheel centre caps</li> <li>Internally adjustable exterior mirrors:                             <ul style="list-style-type: none"> <li>convex mirrors with indicators</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Front and rear towing eyes, (front only on Crafter 50)</li> <li>Heat reflective glass</li> <li>Jack and tool kit (Crafter 35 model) with steel spare wheel</li> </ul>	<ul style="list-style-type: none"> <li>Lateral side marker lights (LWB and LWB with overhang)</li> <li>Sheet steel flooring</li> <li>Side sliding door on left</li> </ul>
Interior.		
<b>Cab area:</b> <ul style="list-style-type: none"> <li>2 folding and pivoted sun visors</li> <li>Ashtray</li> <li>Driver's seat with reach rake and lumbar adjustment</li> <li>Grab handles</li> <li>'Inca' fabric seat covers</li> <li>Interior light (including 2 reading lights)</li> <li>Rubber floor covering</li> </ul>	<b>Storage:</b> <ul style="list-style-type: none"> <li>5 drink holders</li> <li>Document holder on centre console</li> <li>Glove compartment</li> <li>Overhead storage (max load 5kg)</li> <li>Storage compartments (open and closed) in doors</li> <li>Storage tray on dashboard</li> </ul>	<b>Rear:</b> <ul style="list-style-type: none"> <li>Door-activated interior lighting</li> <li>Full height steel bulkhead with window</li> <li>Interior side door entry step</li> <li>Load lashing rings – 2 on 'B' pillar</li> <li>Load lashing rings – floor mounted (MWB: 8, LWB: 10, LWB with overhang: 12)</li> <li>Rear door interior release lever with overhang</li> </ul>
Functional.		
<ul style="list-style-type: none"> <li>12V socket with cigarette lighter</li> <li>Digital clock</li> <li>Dimmable dashboard illumination</li> <li>Electric windows</li> </ul>	<ul style="list-style-type: none"> <li>Semi-automatic air conditioning system</li> <li>Radio/single CD player with 5 speakers</li> <li>Remote central locking with 2 remote keys</li> </ul>	<ul style="list-style-type: none"> <li>Rev counter</li> <li>Warning buzzer for lights on</li> <li>Windscreen wiper with variable intermittent delay and wash/wiper system</li> </ul>
Technical.		
<ul style="list-style-type: none"> <li>Front and rear axle:                             <ul style="list-style-type: none"> <li>Anti-roll bar, front (front and rear on all Crafter 50 and LWB Crafter 35 panel van)</li> <li>Front transverse leaf spring independent suspension</li> <li>Rear rigid axle with leaf springs</li> <li>Telescopic shock absorbers</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Hydraulic brake system with front ventilated and rear solid disc brakes (front and rear ventilated on Crafter 50)</li> <li>Power steering</li> <li>Steel spare wheel</li> </ul>	<ul style="list-style-type: none"> <li>Steel wheels: 6.5J x 16 (Crafter 35 only) 5.5J/2J x 16 (Crafter 50 only)</li> <li>Tyres: 235/65 R16 (Crafter 35 only) 195/75 R16C (Crafter 50 only)</li> </ul>
Safety and security.		
<ul style="list-style-type: none"> <li>ABS: Anti-lock Braking System</li> <li>Driver's airbag</li> <li>EBA: Electronic Brake Assist</li> <li>EBD: Electronic Brakeforce Distribution</li> <li>EDL: Electronic Differential Lock</li> <li>ESP: Electronic Stabilisation Program – load adjusting</li> </ul>	<ul style="list-style-type: none"> <li>Halogen main headlights with headlight range control</li> <li>Height adjustable head restraints</li> <li>Height adjustable seat belts for outer cab seats</li> <li>Seat belt warning light for driver</li> <li>TCS: Traction Control System</li> </ul>	<ul style="list-style-type: none"> <li>Three point inertia reel seat belts for all seats</li> <li>Electronic steering wheel lock</li> <li>Engine immobiliser 'Transponder'</li> <li>Rear fog light</li> <li>3rd brake light</li> <li>Brake pad wear, failure and fluid level indicators</li> </ul>

## Crafter Van factory options.

	MWB	LWB		LWB with long overhang	
	Crafter 35	Crafter 35	Crafter 50	Crafter 35	Crafter 50
Exterior.					
Metallic paint	○	○	○	○	○
Pearl effect paint	○	○	○	○	○
Upgraded suspension for 5t GVM	–	–	○○	–	○○
High roof	○	○	○	○	○
Super high roof	○	○	○	○	○
Body colour for high and super high roof	○	○	○	○	○
100 litre fuel tank	○	○	○	○	○
Increased battery/alternator capacity	○	○	○	○	○
Upgraded front and rear suspension (only with front and rear stabiliser bar)	○	○	–	–	–
Fixed window (centre left and right)	○	○	○	○	○
Hardboard side panel trim up to centre rail	○	○	○	○	○
Second sliding door	○	○	○	○	○
Safety.					
Dual front airbags	○	○	○	○	○
Side and curtain airbags	○	○	○	○	○
Electronic alarm	○	○	○	○	○
Reversing beeper	○	○	○	○	○
Function.					
Shiftmatic (not available with 120kW engine)	○	○	○	○	○
Double bench seat LHS (not with side airbags)	○	○	○	○	○
Armrest on both front seats (not with double bench)	○	○	○	○	○
Cruise control	○	○	○	○	○
Multi function steering wheel and trip computer	○	○	○	○	○
Wooden floor	○	○	○	○	○
Rubber floor	○	○	○	○	○
C-strips – cargo floor, side panel and roof frame (only with wooden floor)	○	○	○	○	○
260 degree opening wing doors	○	○	○	○	○
PDC (front and rear)	○	○	○	○	○
Step built into rear bumper	○	○	○	○	○

- Optional.
- No Cost Option
- Not available.

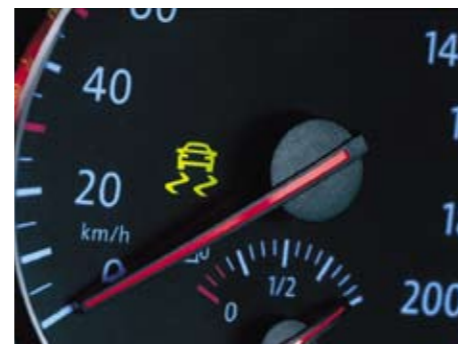
This is only a selection of a range of options on Crafter. Please contact your Volkswagen Dealer for a full list.



Driver's airbag.



Air conditioning 'Climatic'.



Electronic Stability Program (ESP).



Multi-function steering wheel.\*



Document clip.



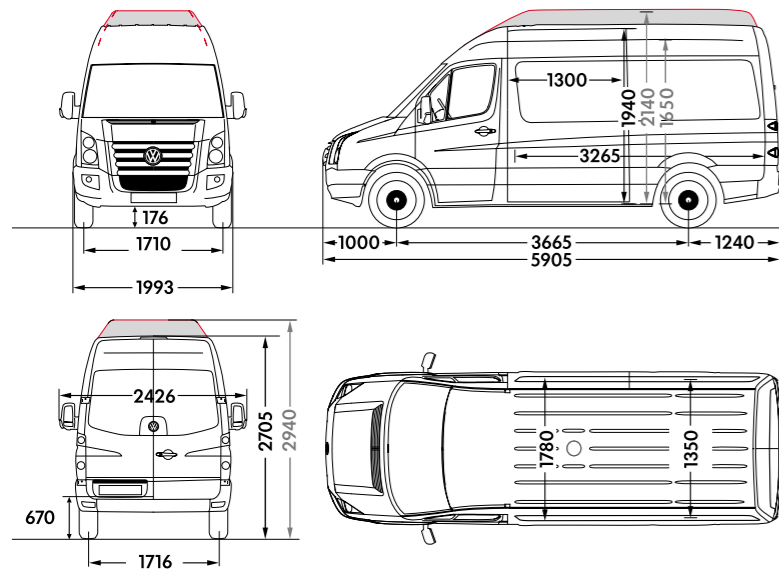
Load lashings.

\* Optional, available at extra cost.



# Crafter Van dimensions and weights.

## Crafter 35 Van medium wheelbase high and super high roof.



	Roof height	
	high	super high
Wheelbase	3,665	3,665
Load compartment volume	11.0m <sup>3</sup>	11.5m <sup>3</sup>
Lateral sliding door width	1,300	1,300
height	1,820	1,820
Rear doors width	1,565	1,565
height	1,840	1,840
Turning circle (wall to wall)	13.6m	13.6m

Dimensions in mm unless otherwise indicated.

Indicates optional roof height.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted. Please note vehicle drawings are not to scale.

Gross vehicle weight kg	Engine	Trailer weight* braked / unbraked kg	Gross train weight kg	Kerb weight** kg	Payload*** kg
<b>Crafter 35</b>					
3,550	2.5 TDI 80kW	2,000 / 750	5,550	2,163	1,387
3,550	2.5 TDI 80kW Shiftmatic	2,000 / 750	5,550	2,161	1,389
3,550	2.5 TDI 100kW	2,000 / 750	5,550	2,163	1,387
3,550	2.5 TDI 100kW Shiftmatic	2,000 / 750	5,550	2,161	1,389

High Roof: Add 36kg to kerb  
Super high roof: Add 72kg to kerb  
Trailer nose weight 100kg  
All data is provisional

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Dealer fitted accessories may affect kerb weight and payload.

\* For 12% gradient.  
\*\* Kerb weight includes 75kg driver.  
\*\*\* Payload = gross vehicle weight – kerb weight.

## Shiftmatic.

This lightweight gearbox combines the functionality of an automatic with the characteristics of a manual.

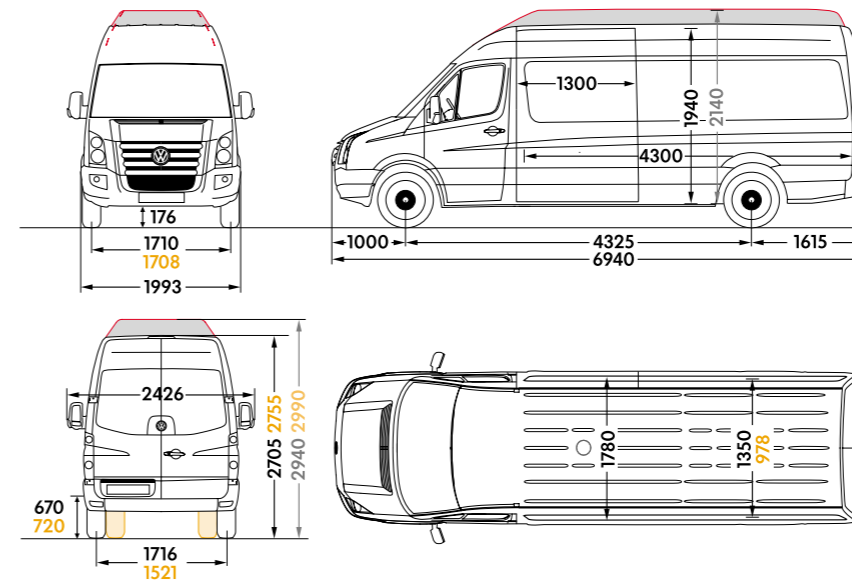
The Shiftmatic can be operated in either manual or automatic mode. In automatic mode all gears are selected automatically by the gearbox control unit, with a kick-down function for those times where extra acceleration is needed.

In manual mode, the driver pushes the gear lever forwards to change down, or backwards to change up, giving all the benefits of a manual gearbox without the need for a manual clutch – perfect for city driving.



# Crafter Van dimensions and weights.

## Crafter 35 / Crafter 50 Van long wheelbase high and super high roof.



	Roof height	
	high	super high
Wheelbase	4,325	4,325
Load compartment volume	14.0m <sup>3</sup>	15.0m <sup>3</sup>
Lateral sliding door width	1,300	1,300
height	1,820	1,820
Rear doors width	1,565	1,565
height	1,840	1,840
Turning circle (wall to wall)	15.6m	15.6m

Figures in orange indicate Crafter 50 dimensions, where different.

Dimensions in mm unless otherwise indicated.

Indicates optional roof height.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted. Please note vehicle drawings are not to scale.

Gross vehicle weight kg	Engine	Trailer weight* braked / unbraked kg	Gross train weight kg	Kerb weight** kg	Payload*** kg
<b>Crafter 35</b>					
3,550	2.5 TDI 80kW	2,000 / 750	5,550	2,333	1,217
3,550	2.5 TDI 80kW Shiftmatic	2,000 / 750	5,550	2,331	1,219
3,550	2.5 TDI 100kW	2,000 / 750	5,550	2,333	1,217
3,550	2.5 TDI 100kW Shiftmatic	2,000 / 750	5,550	2,331	1,219
3,550	2.5 TDI 120kW	2,000 / 750	5,550	2,333	1,217
<b>Crafter 50</b>					
4,490	2.5 TDI 100kW	2,000 / 750	6,490	2,644	1,846
4,490	2.5 TDI 100kW Shiftmatic	2,000 / 750	6,490	2,642	1,848
4,490	2.5 TDI 120kW	2,000 / 750	6,490	2,644	1,846
5,000	2.5 TDI 100kW	2,000 / 750	7,000	2,644	2,356
5,000	2.5 TDI 100kW Shiftmatic	2,000 / 750	7,000	2,642	2,358
5,000	2.5 TDI 120kW	2,000 / 750	7,000	2,644	2,356

Super high roof: Add 27kg to kerb  
Trailer nose weight 100kg  
All data is provisional.

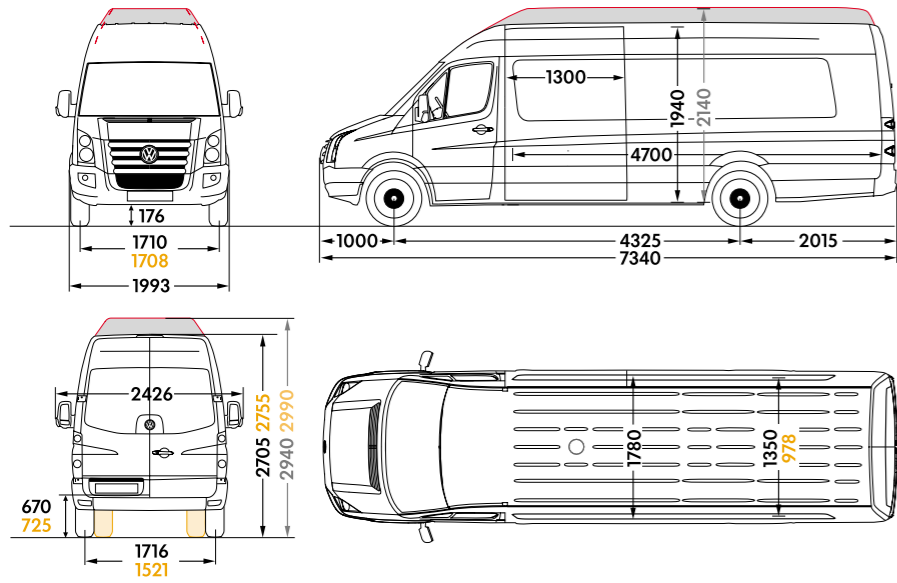
Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Dealer fitted accessories may affect tare weight and payload.

\* For 12% gradient.  
\*\* Kerb weight includes 75kg driver.  
\*\*\* Payload = gross vehicle weight – kerb weight.



# Crafter Van dimensions and weights.

## Crafter 35 / Crafter 50 Van long wheelbase with long overhang, high and extra high roof.



	Roof height	
	high	super high
Wheelbase	4,325	4,325
Load compartment volume	15.5m <sup>3</sup>	17m <sup>3</sup>
Lateral sliding door width	1,300	1,300
height	1,820	1,820
Rear doors width	1,565	1,565
height	1,840	1,840
Turning circle (wall to wall)	15.6m	15.6m

Figures in orange indicate Crafter 50 dimensions, where different.

Dimensions in mm unless otherwise indicated.

□ Indicates optional roof height.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted. Please note vehicle drawings are not to scale.

Gross vehicle weight kg	Engine	Trailer weight braked / unbraked* kg	Gross train weight kg	Kerb weight** kg	Payload*** kg
<b>Crafter 35</b>					
3,550	2.5 TDI 100kW	2,000 / 750	5,550	2,385	1,165
3,550	2.5 TDI 100kW Shiftmatic	2,000 / 750	5,550	2,383	1,167
3,550	2.5 TDI 120kW	2,000 / 750	5,550	2,385	1,165
<b>Crafter 50</b>					
4,490	2.5 TDI 100kW	2,000 / 750	6,490	2,688	1,802
4,490	2.5 TDI 100kW Shiftmatic	2,000 / 750	6,490	2,686	1,804
4,490	2.5 TDI 120kW	2,000 / 750	6,490	2,688	1,802
5,000	2.5 TDI 100kW	2,000 / 750	7,000	2,688	2,312
5,000	2.5 TDI 100kW Shiftmatic	2,000 / 750	7,000	2,686	2,314
5,000	2.5 TDI 120kW	2,000 / 750	7,000	2,688	2,312

Super high roof: Add 28kg to kerb  
Trailer nose weight 100kg  
All data is provisional.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Dealer fitted accessories may affect tare weight and payload.

- \* For 12% gradient.
- \*\* Kerb weight includes 75kg driver.
- \*\*\* Payload = gross vehicle weight – kerb weight.



Cruise control.\*



Overhead storage.



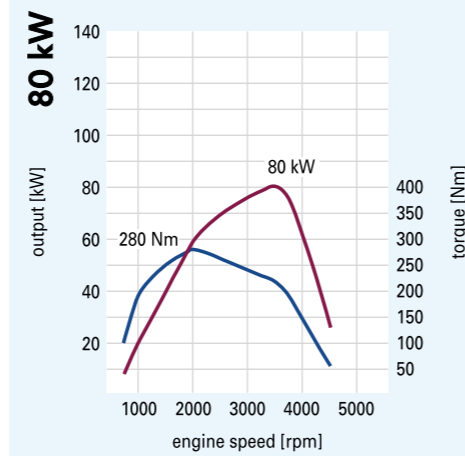
Park distance control.\*

\* Optional, available at extra cost.

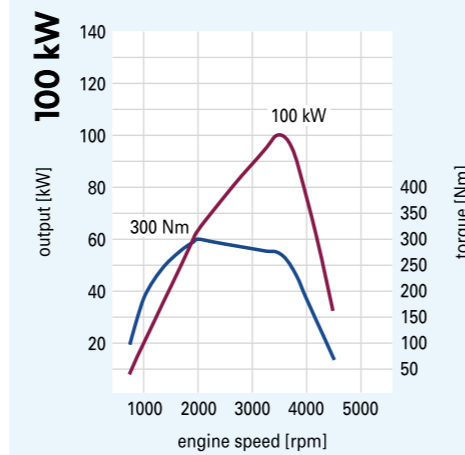


## Crafter Van engine specifications.

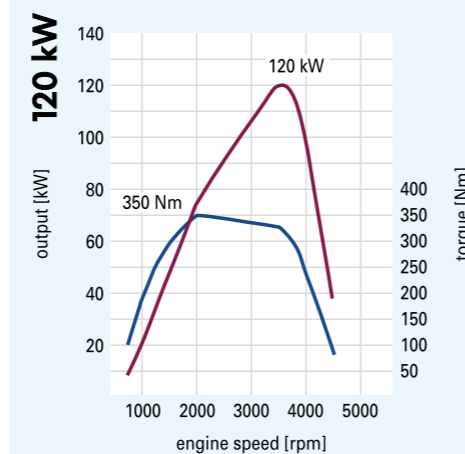
	80kW TDI	
Engine type	Longitudinal, water cooled with inline layout	
Mixture preparation / injection	3rd Generation Common rail fuel injection	
Induction	Turbocharger (VGT) with intercooler	
Exhaust emissions standard	EU4	
No. of cylinders	5	
Cubic capacity, cm <sup>3</sup>	2,459	
Output, kW @ rpm	80 @ 3,500	
Torque, Nm @ rpm	280 @ 2,000	
6 Speed manual	●	
6 Speed Shiftmatic (automatic)	○	
Transmission	Manual	Shiftmatic
Final drive ratio – Crafter 35	4.364:1	4.364:1



	100kW TDI	
Engine type	Longitudinal, water cooled with inline layout	
Mixture preparation / injection	3rd Generation Common rail fuel injection	
Induction	Turbocharger (VGT) with intercooler	
Exhaust emissions standard	EU4	
No. of cylinders	5	
Cubic capacity, cm <sup>3</sup>	2,459	
Output, kW @ rpm	100 @ 3,500	
Torque, Nm @ rpm	300 @ 2,000	
6 Speed manual	●	
6 Speed Shiftmatic (automatic)	○	
Transmission	Manual	Shiftmatic
Final drive ratio – Crafter 35	4.364:1	4.364:1
Final drive ratio – Crafter 50	4.727:1	4.727:1



	120kW TDI	
Engine type	Longitudinal, water cooled with inline layout	
Mixture preparation / injection	3rd Generation Common rail fuel injection	
Induction	Turbocharger (VGT) with intercooler	
Exhaust emissions standard	EU4	
No. of cylinders	5	
Cubic capacity, cm <sup>3</sup>	2,459	
Output, kW @ rpm	120 @ 3,500	
Torque, Nm @ rpm	350 @ 2,000	
6 Speed manual	●	
6 Speed Shiftmatic (automatic)	-	
Transmission	Manual	
Final drive ratio – Crafter 35	3.923:1	
Final drive ratio – Crafter 50	4.182:1	



- Standard.
- Optional.
- Not available.





## Volkswagen Genuine Accessories.

Movement fascinates. In fact, there are few subjects that excite people more, that's because movement is synonymous with freedom. Our comprehensive range of genuine accessories give you the freedom to customise the look and feel of your vehicle to reflect your own personality and individual sense of style.

The product philosophy is simple – to deliver innovative technologies and premium design – right down to the finest detail. Each and every genuine accessory has been designed specifically with the Panel Van range in mind and has been engineered and rigorously tested to ensure that it meets the same high standards of quality as the vehicle itself.

No matter what you choose you can have peace of mind knowing that any genuine accessory fitted by your local Volkswagen Dealer, at the time of your vehicle purchase will be covered by the same warranty as the vehicle itself.

For more information or to experience the full range of genuine accessories designed to suit the Panel Van range, visit your local Volkswagen Dealer.



Roof Bar set

### Caddy Maxi Van Accessories.



Roof Bars and Ladder Holder



Rear Parking Sensors



Load Sill Protection Film

### Transporter Accessories.



CD Stacker



Mud flaps



Cruise Control

### Crafter Accessories.



Sun Blind – Windscreen



Roof Bar set



Slimline weather shield

### Panel Van Range Accessories.



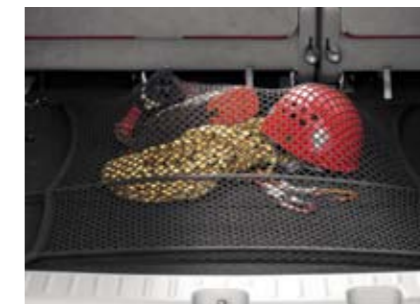
iPod Adaptor



Bluetooth Kit



Car Care Package



Luggage Net



Rubber Mats



Tow Bar Kit



18" Dakar Alloy Wheel\*



17" Suez Alloy Wheel\*


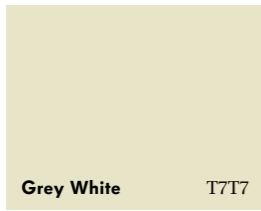









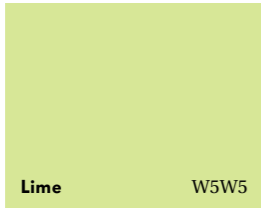


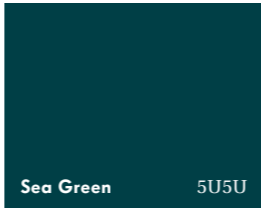


16" Tangis Alloy Wheel\*



# Paint colours and upholstery.


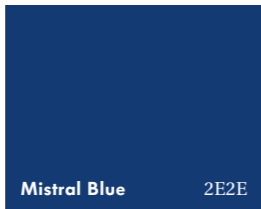
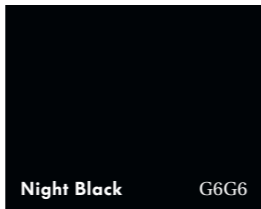
## Solid paint.

 Candy White B4B4	 Grey White T7T7	 Spectral Yellow 1X1X	 Bright Orange E3E3	 Tornado Red G2G2	 Paprika Red H7H7	 Spanish Red H9H9	 Steel Blue B6B6	 Indian Blue F3F3	 Surf Blue 1C1C
 Flannel Grey B9B9	 Lime W5W5	 Frisian Green X8X8	 Lambada Green F9F9	 Sea Green 5U5U					

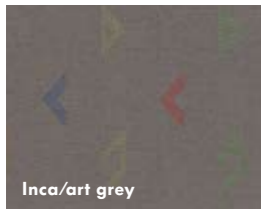
## Metallic paint:

 Red Spice K7K7	 Shadow Blue P6P6	 Ravenna Blue 5Z5Z	 Pine Green 9Y9Y	 Off-Road Grey M3M3	 Fresco Green 3P3P	 Oxide Silver Q5Q5	 Reflex Silver 8E8E
---	--	---	--	--	---	---	--




## Pearl effect paint:

 Murano Red 9W9W	 Tibet Red 9E9E	 Mistral Blue 2E2E	 Night Black G6G6	 Black Magic Z4Z4
---	---	--	--	---

## Upholstery.



AN CS BY

-  Available on Caddy Van and Caddy Maxi Van.
  -  Available on Transporter.
  -  Available on Crafter.
- \* Charged at metallic paint price on Crafter.

Please note: Print processes do not allow exact reproduction of the paint and upholstery colours.

<sup>1</sup> Metallic and pearl effect paints are available at extra cost.



## Glossary.

### **ABS Anti-lock Braking System.**

It can be very challenging to stop a van quickly on a slippery road. ABS helps take a lot of the effort and stress out of a situation. In fact, even an average driver can stop more effectively with ABS than a professional driver without.

The theory is simple, a wheel that's skidding has less traction than a wheel that is not. For example, if you try to pull away too quickly on ice your wheels spin, meaning no traction. Simply, ABS prevents the wheels from skidding whilst you slow down, which means you slow faster and are able to steer while you come to a stop.

### **EDL Electronic Differential Lock.**

Electronic Differential Lock uses the ABS sensors at driven wheels to determine if one of the wheels is spinning faster than the others. It uses the ABS system to momentarily apply braking to balance out the traction to the driven wheels. Front wheel drive vehicles typically have the most recognisable feel, as they make the typical ABS type pulsating sound when activated during wheel spin.

### **ESP Electronic Stabilisation Program.**

When the vehicle is driving in situations close to its limit ESP makes it easier to control, providing greater directional stability. By applying the brakes on individual wheels it generates forces that help to keep the vehicle moving in the right direction. The system is permanently active and utilises the ABS, EBD, EDL and TCS safety systems. However, the system cannot override the physical limits of the vehicle. If the driver pushes the vehicle beyond its limits ESP will not prevent an accident. On Crafter models, the ESP sensor takes into account any load on board and adjusts its response accordingly.

### **ARP Active Rollover Protection.**

As part of the ESP system, ARP recognises an impending rollover and rapidly applies braking to selective wheels to resist the occurrence of rollover. Especially useful on a vehicle with a high centre of gravity such as a van. ARP detects excessive lateral force, for example driving too fast into a corner, which may result in a rollover.

### **TCS Traction Control System.**

Traction control helps limit tyre slip on slippery surfaces while accelerating, thus helping the driver have greater control. Using sensors at each wheel, the system recognises when traction has been lost and it momentarily applies braking to that wheel to regain the traction.

Traction control does not have the ability to increase traction; it just attempts to prevent a vehicle's wheels from spinning. In some vehicles, TCS is also known as ASR.

### **EBA Electronic Brake Assist.**

The Electronic Brake Assist system helps to shorten stopping distances, especially when fully laden. In an emergency when full brake pressure is required, a sensor recognises this and uses a hydraulic booster to aid the driver.

### **EBD Electronic Brakeforce Distribution.**

EBD helps prevent the rear-end from breaking away under heavy braking by ensuring maximum braking performance at both the front and rear wheels. Brake 'fading', as a result of overheating, is also counteracted.

### **DPF Diesel Particulate Filter.**

A diesel particulate filter is a system for removing particulates from diesel exhausts and is a major step forward in the reduction of particulate contaminants in the environment.

### **Passive safety.**

Passive safety refers to measures that help protect the occupants against injury or help reduce injury severity in the event of an accident. Passive safety measures include the safety belt system, the airbags\*, the rigid occupant cell and the crumple zones at the front of the vehicle. Safety features built-in to the body, front and rear, help dissipate most of the impact energy. All help provide excellent all-around protection.

\* Airbags are supplemental restraints only and will not deploy under all accident circumstances. Always use seat belts and child seating appropriate for their size and age. All child seating must meet the current legislation.

## Owning a Volkswagen Commercial Vehicle.

### **Volkswagen New Vehicle Warranty**

Every new Volkswagen commercial vehicle is covered by a 3-year/ 100,000km or 3-year/200,000 km on Crafter (whichever occurs first) manufacturer's warranty, which includes Volkswagen Assist (24hr roadside assistance). Every new Volkswagen commercial vehicle is also covered by a 3-year paintwork and 12 year anti-corrosion perforation warranty.

### **Volkswagen Assist – 24 hour roadside assistance**

As a valued customer, you can be assured that wherever you travel within Australia, you will have access to roadside assistance, 24 hours a day, 365 days a year. This is complimentary for the duration of the vehicle's original Volkswagen warranty period. You will receive help in the event of a breakdown or accident and if required, your vehicle will be mobilised or transported to an Authorised Volkswagen Repair Centre.

### **Volkswagen Extended Warranty**

Why not continue the confidence of a Volkswagen Warranty by purchasing a Volkswagen Extended Warranty. For further details on this option, please contact your local Volkswagen Dealer for more details.

### **Volkswagen Service**

Your Authorised Volkswagen Service Centre is part of Volkswagen's global Quality Management System, ensuring all dealers are certified to ISO 9001:2000 – an internationally recognised Quality Standard. Authorised Volkswagen Service Centres have factory trained Technicians equipped with the very latest diagnostic equipment, specialist tooling and Volkswagen Genuine Parts. An Authorised Volkswagen Service Centre undertakes work in accordance to factory specified guidelines and maintenance schedules.

### **Volkswagen Genuine Parts®**

Volkswagen Genuine Parts® are designed for your vehicle and approved by Volkswagen, with particular regard to safety. The workmanship, dimensional accuracy and materials used in these parts comply with factory specifications. To ensure safety and reliability, Volkswagen recommends the use of Volkswagen Genuine Parts®. Volkswagen Authorised Dealers offer a 2-year warranty on Genuine Parts from the date of purchase.

Volkswagen is distributed by Volkswagen Group Australia Pty Ltd, The Lakes Business Park, 6 Lord St, Botany, NSW 2019. ABN 14 093 117 876. Specifications are as planned at June 2009, for model year 2009/2010 and are subject to change without notice or obligation. Cars and accessories are shown for illustrative purposes only and may not depict Australian specifications. Fuel consumption figures according to Australian Design Rules (ADR) 81/02. All Volkswagen approved parts and accessories are warranted for 2 years/unlimited kilometres. All warranties implied by legislation or otherwise, are excluded to the maximum extent permitted by law. The liability of Volkswagen shall, subject to the law, be limited at Volkswagen's discretion: 1. In the case of the goods, the repair or the cost of repair, or the replacement or the cost of replacement; and 2. In the case of services, the re-supply of the services or the cost of re-supply of the services. All information in this brochure is correct at time of publication, however variations may occur from time to time and Volkswagen, in so far as it is permitted by law to do so, shall not be liable in any way as a result of any reliance by any person on anything contained in this brochure. The colours shown in the brochure are indicative only and may vary from actual items owing to the printing process. Authorised Volkswagen dealers will provide up-to-date information on model application, design feature, prices and availability on request.

Volkswagen Insurance & Volkswagen Extended Warranty are provided by Allianz Australia Insurance Limited (Allianz), AFS Licence No. 234708, ABN 15 000 122 580. In arranging this insurance Volkswagen Financial Services Australia Limited, ABN 20 097 071 460 & Volkswagen Group Australia Pty Ltd, ABN 14 093 117 896 and the authorised dealers act as agents of Allianz and not as your agent. Volkswagen Finance is a trading name of Volkswagen Financial Services Australia Limited. Locked Bag 5009, Alexandria NSW 2015. Tel: 02 9695 6311.





**Commercial  
Vehicles**

# **Panel Vans**

**June 2009**

**Publication: VGA8825C**

**Internet: [www.volkswagen.com.au](http://www.volkswagen.com.au)**