

HiAce





OH WHAT A FEELING

You'll feel it with every drive. In every twist and every turn. It's our unwavering commitment to move you, not only today, but well into tomorrow as we relentlessly re-imagine the future of mobility.

With our eyes on the horizon, we're committed to creating a future where all of humankind is empowered with the freedom to move.

- | | | |
|-------------------------------|------------------------|---------------------|
| 03 Exterior design | 09 Toyota Safety Sense | 14 Colours and Trim |
| 04 Interior design | 10 LWB Van | 15 Accessories |
| 06 Performance and Technology | 11 LWB Crew Van | 19 Toyota Advantage |
| 08 Safety | 12 SLWB Van | |
| | 13 SLWB Commuter | |

Work never looked better



Cover: HiAce LWB Van shown
Foreground: HiAce LWB Van shown
Background: HiAce LWB Crew Van shown

After earning one of the most enviable records in work history, HiAce continues to build on its legendary reputation as the work partner that's ready to meet the challenge of any job, now and into the future.

Quieter, safer, more comfortable and with improved performance on the road, HiAce projects more than just professional good looks.

Every element, both inside and out, has been carefully designed to make it more functional and incredibly versatile. Halogen Daytime Running Lamps (DRLs)

ensure you'll be noticed, while the semi-bonnet design allows the engine to sit forward to provide greater driver comfort and better driving stability.

The van variants also feature dual sliding doors, making it easy to load passengers, or standard AU size pallets (SLWB only) in and out. More than just the ultimate task master, HiAce is ready to work harder, smarter and any way you choose.

The perfect work environment



Foreground: HiAce LWB Crew Van shown
Background: HiAce LWB Van shown



Jump into HiAce and you'll discover the perfect mobile workspace that's filled with well-considered features and creature comforts.

The light filled and ergonomically inspired layout places all the controls and handy storage spaces just where you need them to make your time travelling in the HiAce as convenient and practical as possible.

Locating the engine forward of the cabin ensures extra quietness, as does the increased sound absorbing material surrounding the engine,

resulting in reduced gear noise.

With a comprehensive selection of steering wheel mounted controls, including telephone, audio, cruise control, voice control and Lane Departure Alert (LDA), you've got virtually all you need right at the tip of your fingers. The windows and surrounds have been carefully designed to provide maximum vision and light to brighten the entire cabin space.

HiAce, it's a first-class space to work.

- A Leather accented steering wheel with telephone, audio, voice recognition, cruise control and Lane Departure Alert (LDA) controls – LWB Crew Van shown
- B Large glove box – LWB Crew Van shown
- C USB¹ ports and drink holders – selected passenger positions – Commuter GL only
- D 12V and USB¹ port – LWB Crew Van shown
- E Centre console box – LWB Crew Van and SLWB Commuter only

Making the
tough jobs easy



When there are jobs to be done, you need a partner that's built to give you everything it can, for as long as it's required. As one of the most powerful models in the Toyota range, HiAce is available in the 2.8L turbo diesel and 3.5L petrol engines.

The 3.5L petrol LWB and SLWB vans include Variable Valve Timing – intelligent Wide (VVT-iW), to deliver impressive power and response whilst delivering notable fuel efficiency.

The intelligent 6-speed manual transmission, available on HiAce LWB diesel and LWB petrol variants, provides excellent start-off and uphill performance at cruising speeds as well as automatically balancing the engine speed to ensure the smoothest possible gear changes.

The stop and start system on the HiAce diesel variants automatically stops the engine when sitting idle at traffic lights or in congestion to help save fuel, and then restarts the engine automatically when the foot is removed from the brake. Manual transmission variants will restart when the driver presses the clutch.

Working with the latest technology is no longer the exclusive domain of office dwellers. HiAce is equipped with all the smart thinking you need to make a long day a little lighter.

The 7" touchscreen display includes satellite navigation⁴ with SUNA™,³ Live Traffic updates to keep you moving smoothly around town. The AM/FM/digital radio⁴/CD audio unit includes AUX and USB¹ ports plus Bluetooth®^{1,5} connectivity. You can also connect compatible smart phones to use Apple CarPlay®^{6,7} and Android Auto™,^{6,8} to assist you while on the road.

The 4.2" colour Multi Information Display (MID) provides you with valuable trip information including fuel efficiency, distance travelled and outside temperature.



A Apple CarPlay®^{6,7} – Image indicative only

B 4.2" Multi Information Display (MID) – LWB Crew Van shown

Travel safely to work and home



When working long days, you need an environment to support both your mental and physical wellbeing to help you get the job done safely.

Every HiAce comes with the assurance of class leading safety including a range of innovative features to protect you as you go about your everyday business.

These include Toyota Safety Sense² as standard across the range. Pre-Collision Safety system (PCS) with Daytime Cyclist and Daytime/Nighttime pedestrian detection to sense and take action in case of potential danger ahead. Lane Departure Alert (LDA) warns you should you inadvertently drift out of your lane, and Automatic High Beam (AHB) dips your headlights as another vehicle approaches. Road Sign Assist (RSA) is designed to detect certain speed signs in front of you as you're travelling, and display them on the Multi Information Display (MID). If you happen to be driving over a recognised speed limit, an audible and visual warning will be displayed, reminding you to slow down.

Blind Spot Monitor² (BSM) warns you if a vehicle is in your blind spot on the open road. This is standard in every HiAce, as is Rear Cross Traffic Alert² (RCTA), that warns you of vehicles approaching from either side when reversing out of a parking spot.



A SRS airbags – LWB Crew Van shown

B Reversing camera with moving guidelines – Overseas LWB Crew Van shown

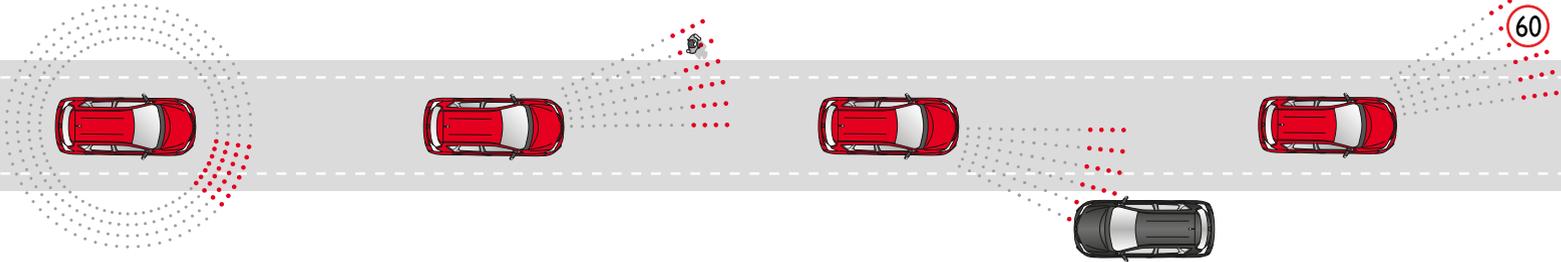
C Blind Spot Monitor (BSM) – Downward visibility mirror is only available on SLWB Van and Commuter

Toyota Safety Sense²



At Toyota, we believe it's simply not enough to say "safety comes first" – we prove it. That's why, in our on-going pursuit of creating ever safer cars, now and into the future, we developed Toyota Safety Sense² (TSS). A suite of active safety features designed to help support safe driving and help protect you and your passengers.

HiAce features the latest TSS driver assistance technologies, aiming to recognise and help avoid certain hazards and collisions, giving you and your passengers greater peace of mind wherever you're headed. Please visit toyota.com.au for vehicle and specification information.



Lane Departure Alert²

Lane Departure Alert (LDA) is designed to help prevent vehicles drifting from their lane, by monitoring road markings, and providing a visible and audible alert should it detect any deviation from the lane.

Pre-Collision Safety system with pedestrian detection²

Pre-Collision Safety system (PCS) with pedestrian detection was developed to help reduce the likelihood of a frontal collision with cars or pedestrians. Forward Collision Warning (FCW) uses radar to help alert you to imminent threats. During braking, Brake Assist (BA) can help to slow the vehicle by applying additional force. If the driver has not applied the brakes and if the system detects a collision may be unavoidable, Autonomous Emergency Braking (AEB) can apply the brakes to help mitigate the impact.

Automatic High Beam²

Using a camera to sense either approaching headlights or the taillights ahead, Automatic High Beam (AHB) aims to help maintain safe and considerate driving by switching between high and low beam as needed.

Road Sign Assist²

Road Sign Assist (RSA) was developed to help recognise road speed signs and provide information to you. It displays the most recently recognised speed limit on the Multi Information Display.

LWB Van



- 2.8L turbo diesel, 3.5L petrol engine
- Available in manual and automatic transmission
- 70L fuel tank
- 7 SRS airbags
- Left side sliding door with glass panel
- 16" steel wheels with full size spare
- Halogen headlamps and halogen Daytime Running Lamps (DRLs)
- 6.2 cubic metres cargo space
- Leather accented steering wheel
- Satellite navigation⁴
- 7" colour touchscreen display with Apple CarPlay^{®6,7} and Android Auto^{™,6,8}
- AUX and USB¹ input
- 4.2" Multi Information Display (MID)
- Bluetooth^{®1,5} connectivity
- Steering wheel controls with audio, MID and telephone controls
- Cruise control
- Toyota Safety Sense including, Pre-Collision Safety system with pedestrian detection, Lane Departure Alert, Automatic High Beam and Road Sign Assist
- Blind Spot Monitor (BSM)
- Rear Cross Traffic Alert (RCTA)
- Reversing camera
- Front and rear parking sensors
- **Option Pack 1** – diesel automatic transmission only
 - Left sliding door with steel panel
- **Option Pack 2** – diesel automatic transmission only
 - Painted front and rear bumpers – body colour
 - Painted door handles – body colour
 - Front and rear chrome garnish
 - Digital rear view mirror with auto dimming

LWB Crew Van



In addition to, or in replacement of, LWB Van features:

- 2.8L turbo diesel engine
- Automatic transmission
- 9 SRS airbags
- Right side sliding door with glass panel
- Painted front and rear bumpers – body colour
- Painted door handles – body colour
- Openable rear windows
- Rear air conditioning vent
- Centre console tray
- Digital rear view mirror with auto dimming

SLWB Van



- 2.8L turbo diesel, 3.5L petrol engine
- Automatic transmission
- 70L fuel tank
- 7 SRS airbags
- Left side sliding door with glass panel
- 16" steel wheels with full size spare
- Halogen headlamps and halogen Daytime Running Lamps (DRLs)
- 9.3 cubic metres cargo space
- Leather accented steering wheel
- Satellite navigation⁴

- 7" colour touchscreen display with Apple CarPlay^{®6,7} and Android Auto^{™,6,8}
- AUX and USB¹ input
- 4.2" Multi Information Display (MID)
- Bluetooth^{®1,5} connectivity
- Steering wheel controls with audio, MID and telephone controls
- Cruise control
- Toyota Safety Sense including, Pre-Collision Safety system with pedestrian detection, Lane Departure Alert, Automatic High Beam and Road Sign Assist

- Blind Spot Monitor (BSM)
- Rear Cross Traffic Alert (RCTA)
- Reversing camera
- Front and rear parking sensors
- Downward visibility side mirrors
- Overhead storage console
- Option Pack** – diesel only
- Painted front and rear bumpers – body colour
- Painted door handles – body colour
- Front and rear chrome garnish
- Digital rear view mirror with auto dimming

SLWB Commuter



In addition to, or in replacement of, SLWB Van features:

- 2.8L turbo diesel engine
- 3 SRS airbags
- Rear glass windows
- Glass roof escape hatch
- Manual sliding door
- 12 fabric seats
- Front and rear LED interior lamps
- Rear step lamp
- Rear air conditioning – vent per passenger

Commuter GL

- 16" alloy wheels with full size spare
- Power opening and closing side door
- Painted front and rear bumpers – body colour
- Painted door handles – body colour
- Ambient entry lighting
- Digital rear view mirror with auto dimming
- Beige fabric seats with Grey synthetic leather accents
- Rear reading lamps x 8
- Rear USB¹ charging ports x 6

Shades of brilliance

Brighten your day by colouring⁹ your HiAce to best express your business and personality.

Enjoy the comfort of Grey fabric interior in all HiAce models as well as soft touch Beige fabric seats with Grey synthetic leather accents which is exclusive to the HiAce Commuter GL model.



○ French Vanilla 058



○ Quicksilver¹⁰ 1E7



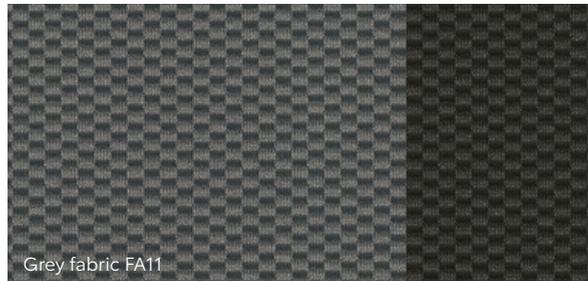
○ Goldrush¹⁰ 4R4



○ Blue Armour¹⁰ 8Q6

COLOUR AND TRIM GUIDE

Grade	Interior Seat Trim	French Vanilla	Quicksilver ¹⁰	Goldrush ¹⁰	Blue Armour ¹⁰
		○	○	○	○
LWB Van	Grey fabric (FA11)	•			
LWB Van Option Pack	Grey fabric (FA11)	•	•		
LWB Crew Van	Grey fabric (FA11)	•	•		
SLWB Van	Grey fabric (FA11)	•			
SLWB Van Option Pack	Grey fabric (FA11)	•	•	•	
Commuter	Grey fabric (FA11)	•			
Commuter GL	Beige fabric seats with Grey synthetic leather accents (FB01)	•	•	•	•



Grey fabric FA11



Beige fabric seats with Grey synthetic leather accents FB01

Complete the package



HiAce LWB Crew Van model shown accessorised with roof racks, interior wall protectors, interior ladder rack (ladder sold separately), cargo barrier, rear technician step with tow bar, tow ball and trailer wiring harness. All accessories sold separately.



HiAce LWB Crew Van model shown accessorised with bonnet protector, left and right hand weathershields (each sold separately), headlamp covers, nudge bar – alloy, and dash camera. All accessories sold separately.

Toyota Genuine Accessories



Being the platform for virtually any job, in or out of town, adding Toyota Genuine Accessories¹¹ is the ideal way to complete the package.

Each Toyota Genuine Accessory has been designed and built to work with HiAce just the way it's intended. All are made to complement the

diverse needs of HiAce owners, from construction, to trade, delivery and small business demands.

For quality, durability and reliability, Toyota Genuine Accessories are the ultimate choice to get the maximum productivity and enjoyment from your HiAce.

- A Roof racks – full technician kit
- B Tow bar, tow ball and trailer wiring harness with rear corner protectors – each sold separately
- C Interior ladder rack – ladder sold separately
- D Interior wall protectors



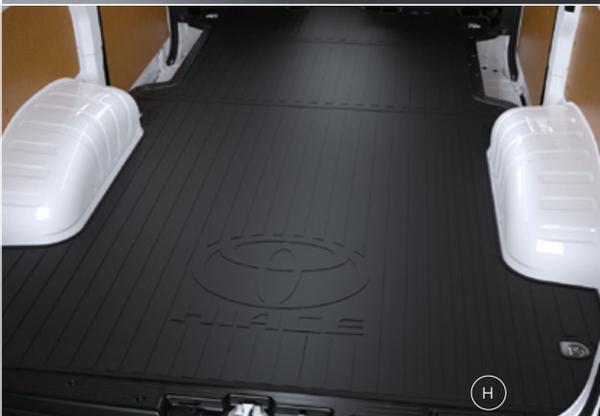
E



F



G



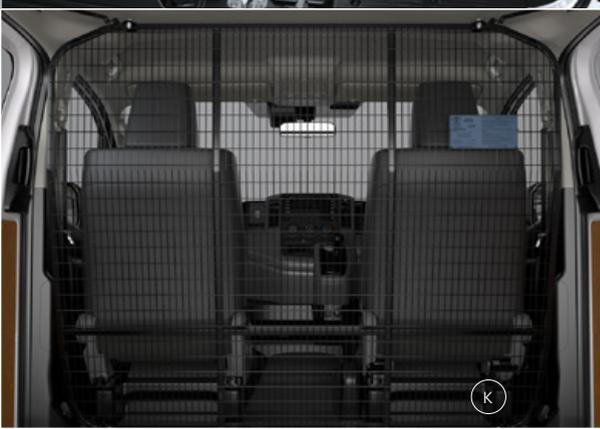
H



I



J



K



L

- E Rear technician step with tow bar, tow ball and trailer wiring harness – each sold separately
- F Nudge bar – alloy, also available in black
- G Canvas seat covers
- H All-weather cargo liner
- I All-weather floor mats
- J Air conditioning partition
- K Cargo barrier – front position
- L Solid partition barrier

The Toyota Advantage



When you join the Toyota family, you get so much more than a new car feeling. You get a lifetime of benefits keeping you moving now and well into the future.

Discover your Toyota lifetime of advantages at toyota.com.au

Discover the freedom of Toyota Access¹²

Toyota Access puts you in complete control when buying a new car, with lower monthly repayments.¹³ Drive out of the Dealership with a clear road ahead then drive back a few years later with more options at your disposal than ever before. Whatever stage you're at in life, Toyota Access puts you in the driver's seat with flexibility and assurance. To discover Toyota Access for yourself visit toyota.com.au/access

Capped price servicing¹⁴

A new Toyota means you don't have to worry about unexpected service costs. Every Toyota comes with a low, capped price service cost for a set number of years/kilometres. Pay the same low capped price from one eligible logbook service to the next for up to three years or 60,000km, whichever occurs first (including Genuine parts, labour and fluids). For the full benefits consult a Toyota Dealer or visit toyota.com.au/advantage

Toyota Warranty Advantage

Every new Toyota is built to exceptional standards, and from 1 January 2019, Toyota vehicles are backed by a five year/unlimited kilometre warranty.¹⁵ If your vehicle is properly serviced and maintained per its Warranty and Service Book, we'll extend your engine and driveline warranty for an additional 2 years,¹⁶ giving you peace of mind for years to come. In the event of a claim covered by warranty, you are covered by a 60 day money back

guarantee and 7 years emergency assistance including expenses related to car hire or towing if required. For more information visit toyota.com.au/owners/warranty

Finance to get you going

If you need a little help, Toyota Finance¹⁷ can offer you a wide range of vehicle financing options. With Toyota Finance, you'll have the peace of mind of dealing with one of Australia's leading vehicle finance corporations with over 30 years experience. And with a range of flexible products and services to suit almost every need and circumstance, Toyota Finance can help find the right package for you or your business.

Insurance options

Our Comprehensive Motor Vehicle insurance policy is packed with great benefits including; agreed value cover, new vehicle replacement if your Toyota is written off within the first three years, use of Toyota Genuine Parts, and a Lifetime Repair Guarantee on repairs authorised by Toyota Insurance.¹⁸ And our Factory Approved Extended Warranty Insurance also provides benefits, for more information visit toyota.com.au/insurance

Extend your peace of mind

Whether it's a flat tyre, lost keys or a flat battery, Toyota Extra Care Roadside Assist¹⁹ is never more than a phone call away. Available 24 hours a day, seven days a week, our technicians are there to help you get back on the road.

Disclaimers and Notice

- 1 Compatibility and functionality varies depending on device.
- 2 Driver assist feature. Only operates under certain conditions. Check your Owner's Manual for explanation of limitations. Please drive safely.
- 3 Service varies based on vehicle location. See sunattraffic.com.au
- 4 Coverage dependent on vehicle location.
- 5 Bluetooth® is a registered trademark of Bluetooth SIG, Inc.
- 6 Requires compatible device, USB connection, mobile data, network reception and GPS signal. Mobile usage at user's cost. Apps subject to change. For details see toyota.com.au/connected
- 7 CarPlay® is a trademark of Apple, Inc. registered in the U.S. and other countries.
- 8 Android Auto™ is a trademark of Google LLC.
- 9 Toyota Australia reserves the right to vary or discontinue the current interior and exterior colours, trims and colour/trim/model combinations. Colours and trims displayed are a guide only and may vary from actual colours due to printing/display process. See your Toyota Dealer to confirm availability when ordering your vehicle.
- 10 Paint featured is an optional extra at additional cost.
- 11 Toyota Genuine Accessories are not applicable to all models/grades. See your Toyota Dealer to confirm Accessories suitable for your vehicle. Toyota Australia uses its best endeavours to ensure material is accurate at the time of publishing. All information must be confirmed with your Toyota Dealer at the time of ordering, as specifications, applicability and availability may change over time. Colours displayed are a guide only and may vary from actual colours due to the printing/display process. Toyota Australia reserves the right to change and/or discontinue, without notice, prices, colours, materials, equipment and specifications. To the extent permitted by law, Toyota Australia will not be liable for any damage or loss incurred from relying on the information and images contained in this material. Consider the mass of your load and your selected accessories to ensure your vehicle will not exceed gross vehicle mass limits. Certain accessories when fitted may require removal of standard equipment, which may be retained by Toyota. Visit toyota.com.au/vehiclepayload
- 12 Terms and conditions, fees and charges apply. Toyota Access Guaranteed Future Value products are available to approved customers of Toyota Finance, a division of Toyota Finance Australia Limited ABN 48 002 435 181, AFSL and Australian Credit Licence 392536.
- 13 Lower monthly repayments compared to a similar term with no Guaranteed Future Value (GFV) or equivalent balloon final payment. Total interest charges will be higher if a GFV or balloon final payment is selected.

IMPORTANT NOTICE – PLEASE READ:

Toyota Australia uses its best endeavours to ensure material is accurate at the time of publishing. All information must be confirmed with your Toyota Dealer at the time of ordering, as specifications, applicability and availability may change over time. Colours depicted are a guide only and may vary from actual colours due to the printing/display process. Toyota Australia reserves the right to change and/or discontinue, without notice, models, prices, colours, materials, equipment, specifications. To the extent permitted by law, Toyota Australia will not be liable for any damage

- 14 Applies to standard scheduled logbook servicing (normal operating conditions). Excludes Government and Rental vehicles. For details see your Toyota Dealer or visit toyota.com.au/advantage
- 15 Applicable to new vehicles delivered on or after 01/01/2019. The standard Toyota Warranty Advantage period is 5yrs, with unlimited kms, from delivery. Excludes vehicles used for a commercial purpose, such as taxis, hire vehicles and vehicles transporting people or goods for payment including reshare. The commercial vehicle Toyota Warranty Advantage period is 5 years from delivery or 160,000kms (whichever occurs first). See toyota.com.au/owners/warranty or your vehicle's Warranty and Service Book for T&Cs. This warranty does not limit and may not necessarily exceed your rights under the Australian Consumer Law.
- 16 Applicable to new vehicles delivered on or after 01/01/2019. The Toyota Warranty Advantage (TWA) extended Engine and Driveline coverage is for 7 years from delivery, provided your vehicle is properly serviced and maintained per its Warranty and Service Book. See toyota.com.au/owners/warranty for details. The TWA does not limit and may not necessarily exceed your rights under the Australian Consumer Law.
- 17 Approved applicants only. Terms and conditions apply. Toyota Finance is a division of Toyota Finance Australia Limited ABN 48 002 435 181, AFSL and Australian Credit Licence 392536.
- 18 Terms and conditions apply. This advice is general in nature and does not take into account your objectives, financial situation or needs. Before making a decision to purchase any of the insurance products you should consider the appropriateness of the advice taking into account your own objectives, financial situation and needs and refer to the current PDS for the relevant product available from participating Dealers, via our website at toyota.com.au/insurance or by calling 137 200. Toyota Insurance purchased in a dealership or via the Toyota Insurance National Customer Solutions Centre is issued by Toyota Finance Australia Limited ABN 48 002 435 181, AFSL and Australian Credit Licence 392536. The insurer is Aioi Nissay Dowa Insurance Company Australia Pty Ltd ABN 11 132 524 282, AFSL 443540 (Adica). If Toyota Insurance is purchased online, the issuer and insurer is Adica.
- 19 Toyota Roadside Assist is administered by Toyota Finance, a division of Toyota Finance Australia Limited ABN 48 002 435 181, AFSL and Australian Credit Licence 392536.

or loss incurred from relying on the information and images contained in this material. Distributed nationally (other than in Western Australia) by Toyota Motor Corporation Australia Limited ABN 64 009 686 097. Material distributed in Western Australia by or on behalf of Prestige Motors Pty Ltd (for vehicles) and by Eastpoint Pty Ltd (for parts/accessories). Toyota Australia makes no warranties regarding (and will not be liable for) accuracy of materials distributed in Western Australia. PART NUMBER: TYHIACEPACKBRO. PROOF HQ: T2019-012972. GTO-001820/GTO-001818. VERSION: DECEMBER 2019.