

# HiAce



The Trademark of the Professional.



# Getting the job done. The story of Toyota Commercial Vehicles.



*Getting the job done. That's been our motto for more than half a century. No matter the terrain, no matter the weather, no matter the load, our engineers' pursuit of perfection will ensure we meet our mantra. At Toyota, we know that every job matters and we know that the quality, durability and reliability we promise is crucial.*

## **There through thick and thin.**

We've done it tough since day one. Back in 1958, on the slopes of the Snowies, our very first LandCruiser was used as a tool for thousands of Snowy Mountain Hydro Scheme workers. It got them to their worksite, and home again, every day. Their back-breaking work on unforgiving and unpredictable land was shouldered by this unbreakable workhorse. No wonder it's known as the 4WD that built Australia.

Now, more than fifty years on, we're still at work building the nation. Our commercial fleet is still getting the job done everywhere and more Australians rely on us than ever before. From cattle drovers to camel catchers, boaties to brickies, our quality, durability and reliability is expected.

## **And still there's work to be done.**

We boast the toughest, strongest, and smartest work vehicles ever made, because we've been there before. We work to bring you the best vehicles to tackle the toughest terrain on earth, and we'll continue to evolve and strive to make each Toyota better than the last.

HiAce



Long Wheelbase model shown.  
Front cover: Super Long Wheelbase model shown.

HiAce has been building its reputation for longer than most have been building their businesses. And as any professional knows, when you build a better product, people stick with you.

For over thirty-five years, HiAce has been there for Australians no matter what the task. Toyota listened to what buyers wanted now and in the future, whether government, fleet or private operators and set out to build a van that would meet the high demands of its operators. HiAce is built to carry more and work harder than ever before, yet it's even nicer to get along with, because you're going to be spending a lot of time aboard this HiAce.

The engines are powerful, yet efficient. Longer service intervals for turbo-diesel engines reduce downtime, plus, petrol engines are LPG compatible for even greater flexibility. In the Long Wheelbase (LWB) and the Super Long Wheelbase (SLWB), there's more cargo carrying capacity than ever. The Commuter Bus has plenty of comfort features and carries fourteen adults including the driver.

With typical Toyota quality, durability and reliability, this is the vehicle you can stake your livelihood on. And wearing the HiAce badge, it projects a look of professionalism to your customers that will take your business to another level.





Super Long Wheelbase model shown.





Super Long Wheelbase model shown.

## The power of high technology.

HiAce will move you and your load with two reliable engines, and they'll perform with impressive efficiency, vital in today's competitive business world where reduced running costs add up to greater profitability. You have the choice of a twin cam VVT-i equipped 2.7 litre petrol engine which is LPG compatible or a hard-working 3.0 litre turbocharged intercooled common rail diesel.

### Advanced technology petrol engine.

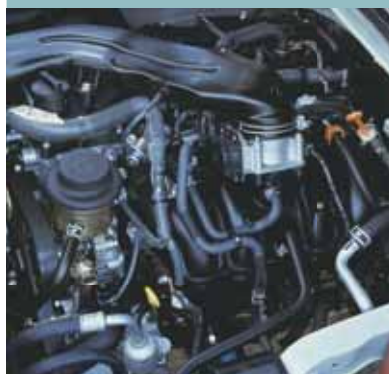
The 2.7 litre petrol engine is the first twin overhead cam petrol engine in a HiAce. Variable Valve Timing with intelligence (VVT-i), normally only found in passenger cars, ensures greater flexibility and performance. This is especially helpful when driving a heavily laden vehicle. Peak power of 111kW comes in at a relatively low 4,800rpm with 241Nm of load-lugging torque at 3,800rpm. Twin counter-rotating balance shafts reduce vibration for smoother, quieter running. Countless innovations are also to be found throughout the engine, from the injection to the valve gear to the ignition system. What hasn't Toyota done to maximise engine efficiency and reduce friction emissions? The 2.7 litre petrol engine also meets strict Euro IV emissions requirements and ensures increased reliability and less maintenance down the track.

### A high-technology diesel that delivers.

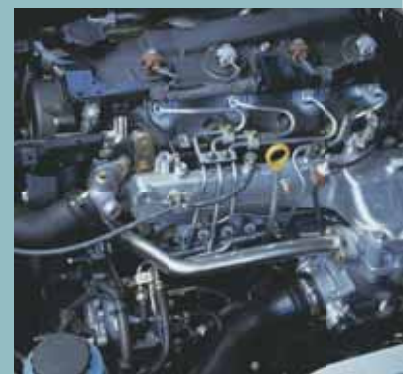
A turbo-diesel engine is available across the HiAce range and this engine is purpose built for commercial vehicles - they're yet another powerful reason to choose HiAce.

The direct injection turbo-diesel engine produces 100kW at 3400rpm and a lofty 300Nm of torque between 1200 and 2400rpm. This flat torque curve means this engine keeps pulling its weight all the way up the rev range. Being a common rail diesel engine, fuel is pumped at extremely high pressure for better atomisation and lower fuel consumption. So you'll feel the benefit behind the wheel and on your bottom line. This twin cam engine design with electronic engine management ensures greater fuel efficiency, smoothness and quieter running.

Optimum use of Exhaust Gas Recirculation (EGR) reduces and controls Nitrous Oxide emissions, while the electronic 'drive-by-wire' throttle system makes for easier driveability.



2.7 litre Petrol engine.



3.0 litre Turbo-diesel engine.







Commuter Bus model shown.

# Smooth operator.

## **Nippy handling, safer cornering.**

Toyota didn't just stop at high performing engines. Hard-working suspension and steering mean HiAce handles responsively, is quiet and is easier to get along with. So hopping from job to job will be a breeze. Power-assisted rack & pinion steering offers greater road feel and more precise turning in tight spots. The rack stroke and steering angle have been optimised to reduce the turning circle. An aerodynamic front bumper with air dams each side, plus careful suspension tuning have also enhanced straight line stability and turning. The double-wishbone type front suspension with long torsion bars offers a comfortable ride, maximising wheel travel and suspension life. So after long days in the saddle, you'll be pleased you're in a HiAce.

## **Smoother transmissions.**

Whichever engine you choose, Toyota has developed transmissions perfectly suited to the engines. You have the option of a 5-speed manual transmission or there's also a 4-speed, electronically controlled (ECT) automatic transmission offering improved shift feel and reduced shift shock, for smoother acceleration. The gated shift ensures precise gear selection, and an electronic shift lock and key interlock mechanism aids safety. The shifter is conveniently located on the dash, so you can move around the cab more easily.



Front suspension.



Rear suspension.





Long Wheelbase model shown.



1



2



3



4



1 Super Long Wheelbase cargo interior shown. 2 Optimum storage and convenient access. SLWB model shown. 3 Folding centre seat back (Van models only). 4 LWB and SLWB models shown.

## Space travel.

With longer wheelbases than ever before, the LWB and SLWB HiAce models have incredible interior space. The more squared off overall body design not only looks more stylish and professional, it optimises the interior room. The radiator and engine has been pushed forward to optimise interior room, while the small bonnet allows easy checking of fluids. The smart body design of the LWB means a large 6.0 cubic metres of cargo capacity whilst the SLWB van, with its wider body and higher roof, has a full 9.8 cubic metres of cargo volume, making it the biggest HiAce van ever. Each vehicle's longer wheelbase means the wheels are moved towards each end of the vehicle, which also means greater straight line stability.

### Easy loading, fast getaways.

Let's face it, whenever you're unloading you're in a hurry, in a congested street or in a loading zone. To help make life easier, remote central locking is standard and the side door openings have also been made suitably wide enough for easier kerbside access. In the SLWB, there are sliding doors on both sides, while three interior lights (two in the cargo area) help you see what you're doing after dark. With HiAce's slim tail lights, the width of the rear door opening is maximised for easier loading and unloading. Plus a strap incorporated on the inside of the rear door of LWB and SLWB vans helps you with pulling down the rear door when you're done. Additionally, on every model, drivers have a rear door mounted reversing mirror for added vision.

### Comfort without stops.

Hard working days will no longer be hard labour. Air conditioning with a clean air filter is fitted as standard,



Long Wheelbase interior model shown.

while the ease of power steering and supportive seats help reduce fatigue. In the Commuter Bus, passengers will enjoy a rear cooler ventilation system with overhead directional outlets. The ergonomic three-dial instrumentation cluster has two electric trip meters for mileage checking, and power front windows to make your ride more convenient.

A power sliding door is also available as an option on Commuter bus, which allows for easy access to the rear passenger area in one of three simple ways: by grabbing the inner or outer door handle; via a switch located on the instrument panel; or simply by pressing a button located on the vehicle key.

There are plenty of storage recesses to reduce cabin clutter, with document or map storage in the moulded front door pockets and glovebox. The centre seatback on van models folds forward, offering a handy table with two cupholders

for your lunch, or a foldout tray to hold order books or clipboards. If you get thirsty, retractable dual cupholders in the dash and bottle holders built into the front door trims help keep your drinks secure.

The HiAce's standard audio system is an MP3 compatible CD player with AM/FM radio, USB audio input for some iPod<sup>®1</sup> and USB sticks<sup>2</sup>, as well as Bluetooth<sup>™3</sup> capabilities. The two speaker system in the van models or four in the bus are accompanied by full length headlining which helps to reduce ambient noise. This means those long days on the road can still be entertaining.

1 iPod<sup>®</sup> is a trademark of Apple Inc.

2 Not all devices will be compatible and functionality will vary depending on the device.

3 The Bluetooth<sup>™</sup> word mark is owned by The Bluetooth SIG, Inc. Not all devices will be compatible and functionality will vary depending on the device.





Long Wheelbase model shown.



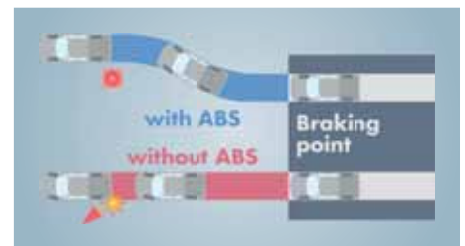
Dual front SRS airbags.

## Safer working conditions.

HiAce benefits from Toyota's two decades spent developing safer chassis design for 'one-box' (from vans to people movers) vehicles. The most advanced Computer Aided Engineering (CAE) tools were employed to develop an advanced body design. This helped HiAce achieve excellent safety standards. Tests included Full Lap Front Collision Impact Testing and Offset Deformable Barrier Testing for the Van and Bus. Numerous reinforcements are integrated at key locations throughout the body design. A unique vertical Y-frame or 'crocodile' design of the front chassis rails helps absorb impact energy. The front frame members have been straightened to increase impact absorbing ability. Side members are double layered to disperse and absorb crash impact energy. There are front bumper reinforcement and reinforcement beams in the front doors. We even went as far as developing a mechanism which moves the brake booster away in a collision.

Standards of occupant restraint have also been increased. Dual front SRS airbags are fitted as standard, plus the driver and front passenger seats have Emergency Locking Retractor (ELR) type seatbelts<sup>1</sup>. They incorporate pre-tensioners which lock up in a collision and force limiters to relieve the pressure on the upper torso. In the Commuter Bus, all rear seats also have three point ELR seatbelts.

**Superior active safety systems.** Hard-working brakes, impressive handling, dynamic stability and reduced chance of driver fatigue are just some of the ways Toyota helps you avoid danger. Anti-skid Braking System (ABS) with Brake Assist (BA) which supplements your braking effort during sudden stops is standard across the range.<sup>2</sup>



Anti-skid Braking System (ABS)<sup>2</sup>



High-rigidity body

<sup>1</sup> Not fitted to centre seatbelt on Van models.

<sup>2</sup> Standard from August 2010 production.





Long Wheelbase model shown.



Super Long Wheelbase model shown.



Commuter Bus model shown.

## The HiAce range.

### LWB Van

- 2.7L Petrol engine with VVT-i or a 3.0L Turbo-diesel engine with Intercooler
- LPG compatible Petrol engine (LPG system is available at extra cost)
- Six cubic metres of cargo volume
- Driver and front passenger SRS airbags
- Air conditioning
- Power front windows
- Remote central locking
- AM/FM radio with MP3 compatible single disc CD player
- 3.5mm AUX input for portable audio players, USB input for some iPod<sup>®1</sup>/USB memory sticks<sup>2</sup>
- Bluetooth<sup>™</sup> capabilities<sup>3</sup>
- Anti-skid Braking System (ABS) with Brake Assist (BA)<sup>4</sup>
- Fold down centre seat/console with fold out tray and cup holders
- 'Headlights on' and 'key in ignition' warning buzzers
- Engine Immobiliser

### SLWB Van

- 2.7L Petrol engine with VVT-i or a 3.0L Turbo-diesel engine with Intercooler
- LPG compatible Petrol engine (LPG system is available at extra cost)
- 9.8 cubic metres of cargo volume
- Driver and front passenger SRS airbags
- Air conditioning
- Power front windows
- Remote central locking
- AM/FM radio with MP3 compatible single disc CD player
- 3.5mm AUX input for portable audio players, USB input for some iPod<sup>®1</sup>/USB memory sticks<sup>2</sup>
- Bluetooth<sup>™</sup> capabilities<sup>3</sup>
- Anti-skid Braking System (ABS) with Brake Assist (BA)<sup>4</sup>
- Fold down centre seat/console with fold out tray and cup holders
- 'Headlights on' and 'key in ignition' warning buzzers
- Engine Immobiliser

### Commuter Bus

- 2.7L Petrol engine with VVT-i or a 3.0L Turbo-diesel engine with Intercooler
- LPG compatible Petrol engine (LPG system is available at extra cost)
- Fourteen seats including driver
- Fold up last row seats for increased storage
- Driver and front passenger SRS airbags
- Front air conditioning with rear cooler
- Power front windows
- Remote central locking
- AM/FM radio with MP3 compatible single disc CD player
- 3.5mm AUX input for portable audio players, USB input for some iPod<sup>®1</sup>/USB memory sticks<sup>2</sup>
- Bluetooth<sup>™</sup> capabilities<sup>3</sup>
- Anti-skid Braking System (ABS) with Brake Assist (BA)<sup>4</sup>
- Power sliding door (optional)<sup>4</sup>
- Four speakers
- 'Headlights on' and 'key in ignition' warning buzzers
- Three point ELR seatbelts for all rear seats
- Engine Immobiliser

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4 From August 2010 production.

# HiAce. Toyota Genuine Accessories.

*Accessories make a good thing even better. These are just some of the accessories available for your HiAce. For a complete list and further details, please see your Toyota Dealer or refer to accessories.toyota.com.au*



HiAce featured is accessorised with Full Technician Kit Roof Rack, Alloy Nudge Bar, Cargo Barrier, Front Weathershields and Headlamp Covers. Sold separately.



**Alloy Nudge Bar & Headlamp Covers**  
Sold separately



**Cargo Barrier**  
Available on LWB & SLWB



**Front Weathershields**  
Sold separately



**All Weather Rubber Floor Mats**



**Roof Racks – Full Technician Kit**  
Available on LWB



**Roof Racks – Standard Kit<sup>1</sup>**  
Available on LWB



**Towbar With Rear Corner Protector<sup>2</sup>**  
Available on LWB. Requires Towball and Trailer Wiring harness. Sold separately.



**Towbar With Rear Step And Protector<sup>2</sup>**  
Available on LWB. Requires Towball and Trailer Wiring harness. Sold separately.



**Paint Protection**



**Headlamp Covers**



**Air Conditioning Curtain**  
Available on LWB



**Cargo Mat**  
Available on LWB



**Towbar With Technician Step<sup>2</sup>**  
Available on LWB. Requires Towball and Trailer Wiring harness. Sold separately.



**ParkAssist**  
Reverse parking sensors<sup>3</sup> Towbar with Rear Corner Protector sold separately.



**Audio Visual Unit with Satellite Navigation<sup>4</sup>**

**TOYOTA GENUINE ACCESSORIES ARE COVERED BY OUR TOYOTA WARRANTY\***  
Some Toyota Genuine Accessories are not applicable to all HiAce models. See your Toyota dealer for advice regarding Toyota Genuine Accessories. Pictured Accessories are all sold separately. For a comprehensive guide on the entire range of Toyota Genuine Accessories, visit our website at accessories.toyota.com.au.

\* All Toyota Genuine Accessories purchased and fitted to a Toyota are warranted for the remainder of the New Vehicle Warranty or 12 months, whichever is greater. Toyota Genuine Accessories purchased from an authorised Toyota Dealer over the counter are warranted from the date of purchase for one year. Conditions apply. The Toyota Genuine Accessories Warranty does not limit and may not necessarily exceed your rights under the *Competition and Consumer Act 2010*.

- 1 Roof Racks – Standard Kit, Economy Ladder Holder Kit, Eye Bolts and Key Locking Security Cable (pictured) are sold separately as optional extras.
- 2 Towing capacity subject to regulatory requirements, towbar design, vehicle design and towing equipment limitations. Ask your Dealer for details of Toyota Genuine Towbar capacity and availability.
- 3 ParkAssist is designed as a driver assist device only and should not be used as a substitute for skilled driving and/or safe parking practices. The area into which the vehicle is to be driven must be visually monitored by the driver.
- 4 Current navigation mapping database encompasses major capital and primary national road networks, as well as offering some coverage of regional areas.



# The Toyota Advantage.



## Capped-price servicing<sup>1</sup>

New Toyotas come with Toyota Service Advantage. For the first 3 years or 60,000km (whichever comes first) you'll pay the same low capped price for logbook servicing, so you know what to expect when you take your vehicle in. And because your car will be serviced by Toyota-trained technicians who only ever use Toyota Genuine Parts, you know what to expect when you drive it out too.



## We've got your back.

Every new Toyota is built to exceptional standards, which is backed by a 3 year/100,000km<sup>2</sup> warranty, giving you the peace of mind to feel confident for years to come.



## Finance to get you going.

Sometimes you need just a little help to get up and running. Toyota Finance<sup>3</sup> can offer you a wide range of vehicle financing. From personal loans to leasing for all kinds of business, we can help.



## Even more protection.

Everyone needs vehicle insurance, but take out our Comprehensive Motor Vehicle insurance and you'll get a policy packed with a great range of benefits.

These include:

- Where your Toyota becomes a total loss, is under 3 years old and has less than 100,000km on the clock, we'll replace it with a brand new Toyota vehicle.
- We'll also promise to use genuine new Toyota parts to repair your vehicle if it is less than 5 years old.
- And we'll guarantee the quality of workmanship on all authorised repairs as long as you remain the owner of the vehicle.

Toyota Insurance also offers Finance Gap Insurance, Payment Protection Insurance and Extended Warranty Insurance.<sup>4</sup>



## Extend your peace of mind.

Extend your original factory warranty by up to 3 years with the Toyota Extra Care Extended Factory Warranty. Available on most new and used Toyotas<sup>5</sup> it will give you extra peace of mind – as will membership to our Roadside Assist service, offering breakdown assistance 24/7. Rest assured should your vehicle be immobilised by a roadside breakdown or accident, help is never more than a phone call away with Toyota Extra Care Roadside Assist.

**Discover the full range of Toyota products and services and find your nearest dealer at [toyota.com.au](http://toyota.com.au)**

<sup>1</sup> Maximum payable for standard scheduled servicing (normal operating conditions) until first of 3 years or 60,000kms (up to the first 6 services). Excludes Government & Rental vehicles. Contact your Toyota Dealer or go to [toyota.com.au/advantage](http://toyota.com.au/advantage) for other exclusions and eligibility.

<sup>2</sup> New Vehicle Warranty expires 3 years from date of first delivery or 100,000 kms, whichever occurs first. Refer to the warranty conditions. The New Vehicle Warranty does not limit and may not necessarily exceed your rights under the *Competition and Consumer Act 2010*.

<sup>3</sup> Toyota Finance is a division of Toyota Finance Australia Limited ABN 48 002 435 181, Australian Credit Licence No 392536.

<sup>4</sup> Terms and conditions apply. Before making a decision about any of the insurance products, please refer to the current Product Disclosure Statement (PDS) for the relevant product available from participating dealers, via the Toyota Insurance website at [toyotainsurance.com.au](http://toyotainsurance.com.au) or by calling 137 200. Toyota Insurance is a division of Aioi Nissay Dowa Insurance Co., Ltd. ABN 39 096 302 466 AFSL Number 254489 (Andia). Nothing within the Toyota Insurance Extended Warranty products affects any statutory rights you may have under the *Competition and Consumer Act 2010*.

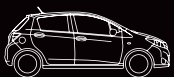
<sup>5</sup> The Toyota Extra Care Extended Factory Warranty Agreement is between Toyota Motor Corporation Australia Limited ABN 009 686 097 (TMCA) and the purchaser of the motor vehicle and is administered

by Toyota Financial Services (TFS) a division of Toyota Finance Australia Limited ABN 48 002 435 181 on behalf of TMCA. Terms and conditions apply. Available on most new and used Toyota vehicles up to 8 years old that have travelled less than 120,000 kms. For more information visit [toyotaextracare.com.au](http://toyotaextracare.com.au). Nothing within the Toyota Extra Care Extended Factory Warranty product affects any statutory rights you may have under the *Competition and Consumer Act 2010*.

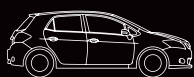
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“We are a group of passionate perfectionists who can’t let well enough alone... that’s Toyota. That’s the spirit. And that’s our contribution to the world.”

— Eiji Toyoda



Yaris



Corolla



Rukus



Prius



Camry



Camry Hybrid



Aurion



Tarago



RAV4



Kluger



FJ Cruiser



Prado



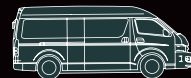
LandCruiser 200 Series



LandCruiser 70 Series



HiLux



HiAce Commuter Bus



HiAce Van



Coaster