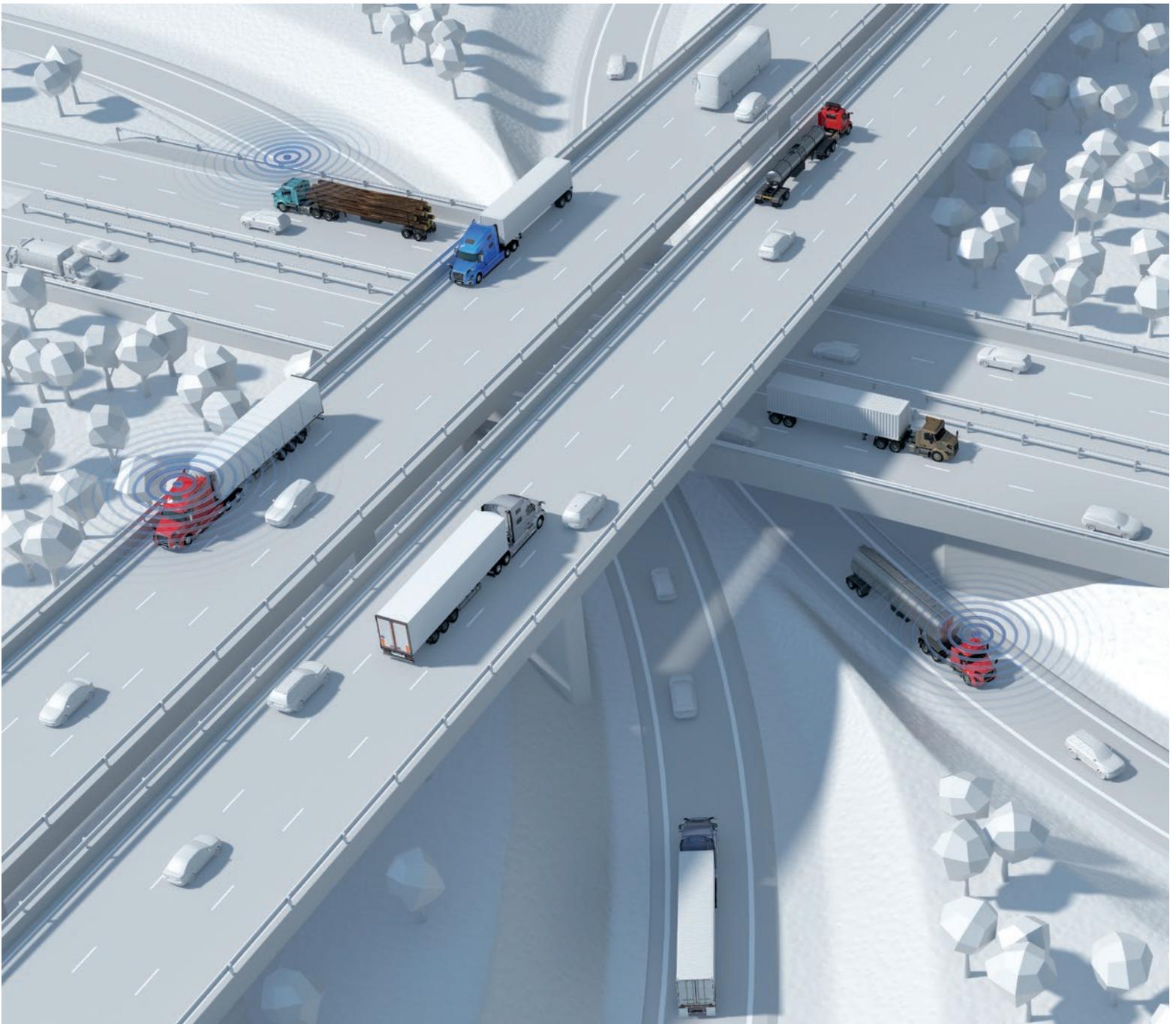




Volvo Trucks. Driving Progress

VOLVO TRUCKS CONNECTIVITY & UPTIME SERVICES

A VISION FOR SMARTER TRANSPORT SOLUTIONS



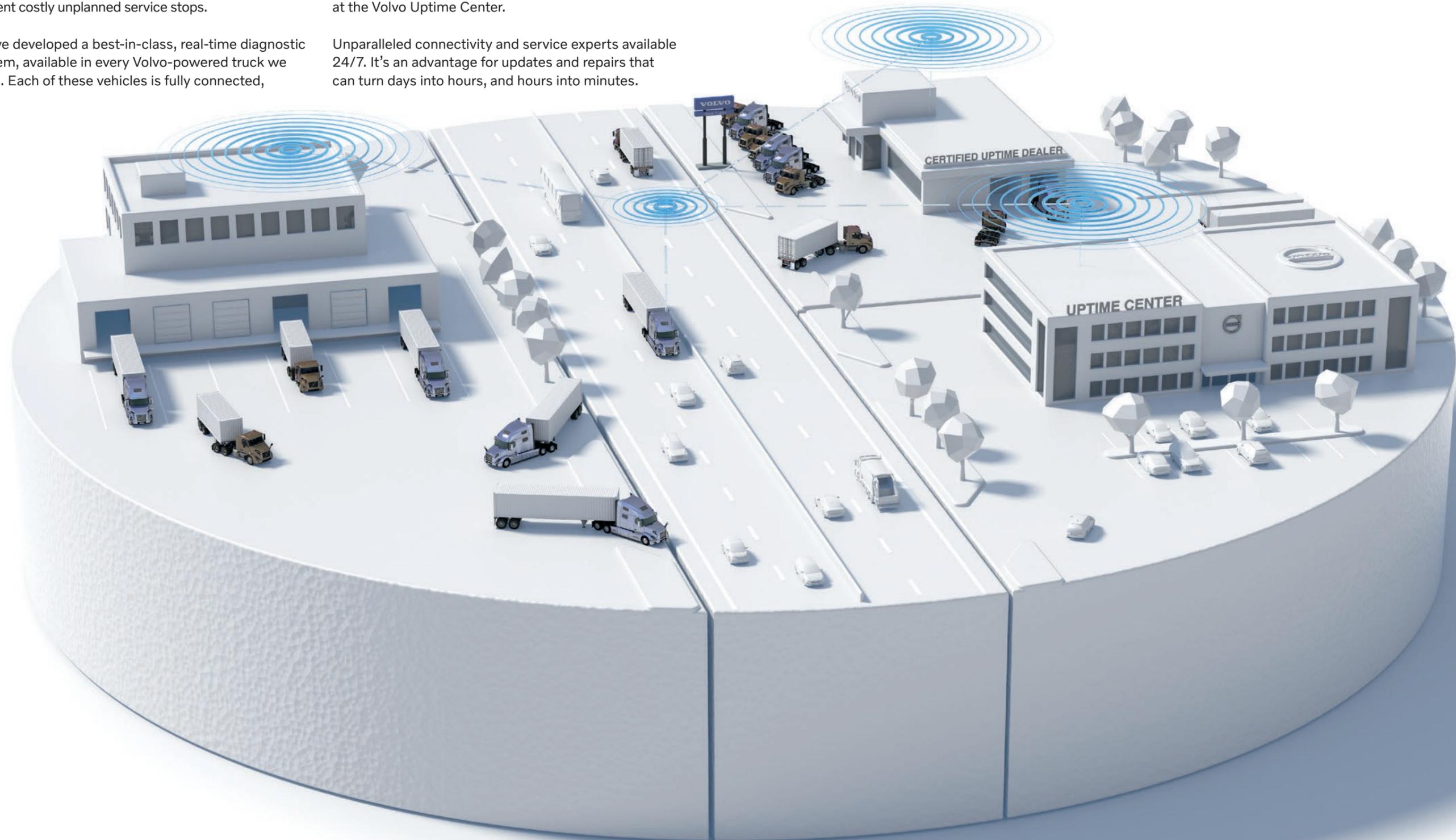
Real-time, all the time

Volvo is the hands down leader in connectivity. For customers like you, it means we are simply the best at delivering proactive recommendations, which can prevent costly unplanned service stops.

We've developed a best-in-class, real-time diagnostic system, available in every Volvo-powered truck we build. Each of these vehicles is fully connected,

providing real-time truck performance information for our customers and dealers. That information is also monitored by the specialists working round the clock at the Volvo Uptime Center.

Unparalleled connectivity and service experts available 24/7. It's an advantage for updates and repairs that can turn days into hours, and hours into minutes.

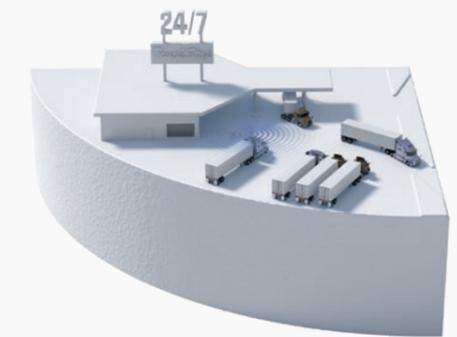




It begins with the truck

On board every Volvo-powered truck is the industry's most advanced telematics and real-time diagnostic system. Engine, transmission and aftertreatment performance is transmitted and reviewed through connectivity.

The fully integrated diagnostic package means there's no need for additional hardware or software purchases to manage your vehicles. That commitment to connectivity also means more time on the road, reducing diagnostic time by more than 70% for Remote Diagnostics cases.



REMOTE PROGRAMMING

Enhanced connectivity allows data to flow to the truck as well. Software and parameter updates can now be performed based on the convenience of the customer with Volvo's Remote Programming feature. Drivers simply pull over, connect to the Volvo Uptime Center, and the upgrade is done over the air in a matter of minutes. Available on all Volvo models 2018 and later equipped with Volvo Power GHG17 engines.

With you every mile

The most important thing about having a connected fleet, is who you are connected to. As a Volvo customer, you're connected to the Volvo Uptime Center. The Uptime Center in Greensboro, NC is home to more than 400 Uptime specialists—available all day, every day. It means you practically have a Volvo expert riding in the cab 24/7.

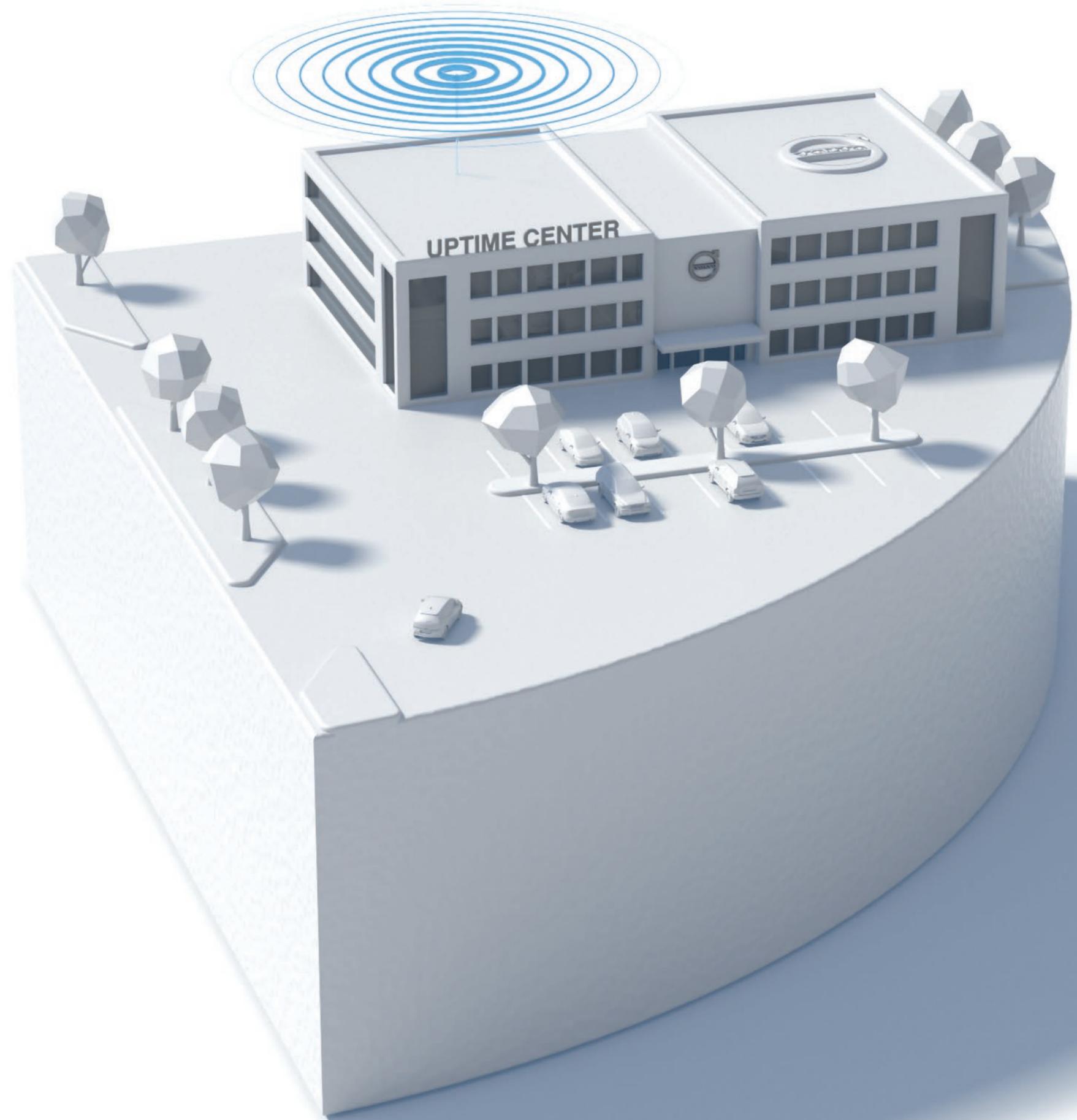
We offer the most complete analysis of on-board issues. Our specialists can both look at the cause of a fault code as well as review the data from before and after the event. The additional information is like watching a movie, instead of looking at a snapshot.



A team of Volvo specialists will be with you through the entire process—monitoring the vehicle, discussing options, managing service, and even helping to schedule repairs. Most

importantly, our experts are trained to identify issues and offer solutions, many times before a breakdown occurs.

Support from the Volvo Uptime Center through Volvo Action Service is available at no charge for two years with every Volvo-powered truck.



Your vehicles at your fingertips

You will also have access to real-time performance data through the Uptime Network, so you're always in the know. In addition to Remote Diagnostics cases, you can receive electronic estimates, approve repairs, and communicate directly with a dealer through our web-based portal called ASIST.

ASIST lets you make decisions that work best to keep your freight on schedule. And by consolidating all maintenance events and communication in one place, we help you avoid invoice and repair surprises.



Volvo Dealer Network

Our world-class dealer network means your trucks are never far from the quality care and maintenance you expect. With more than 400 dealers and thousands of service locations across North America, Volvo Trucks Uptime Services help you through every step of a service event and make sure your trucks stay where they belong—on the road.

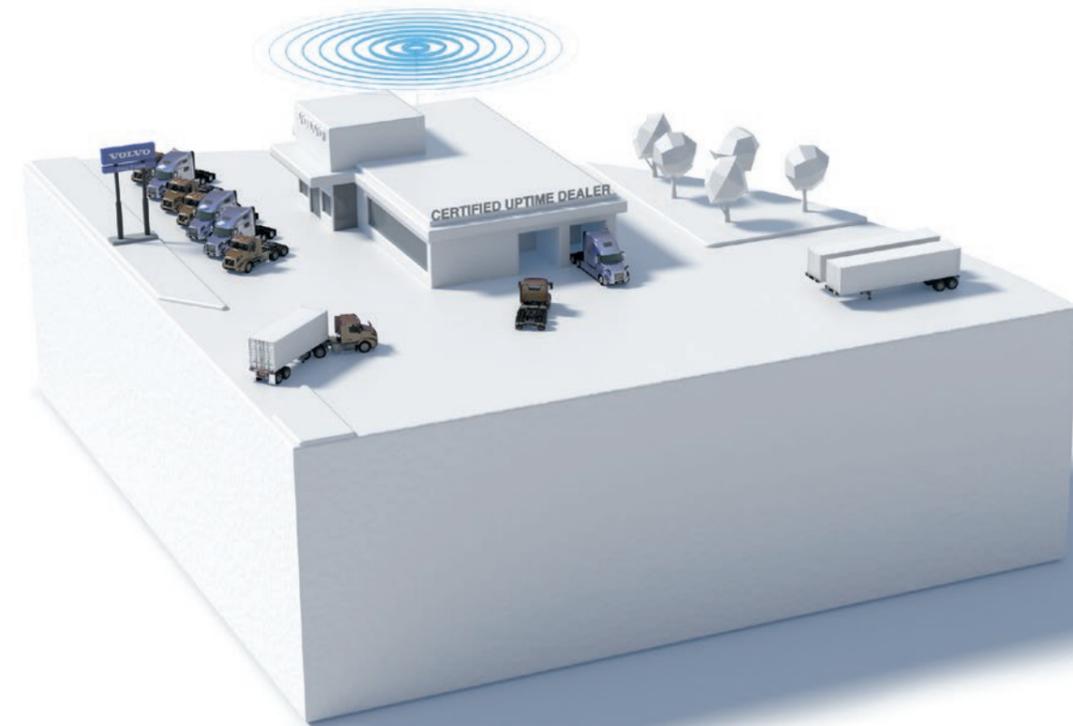
CERTIFIED UPTIME DEALERS

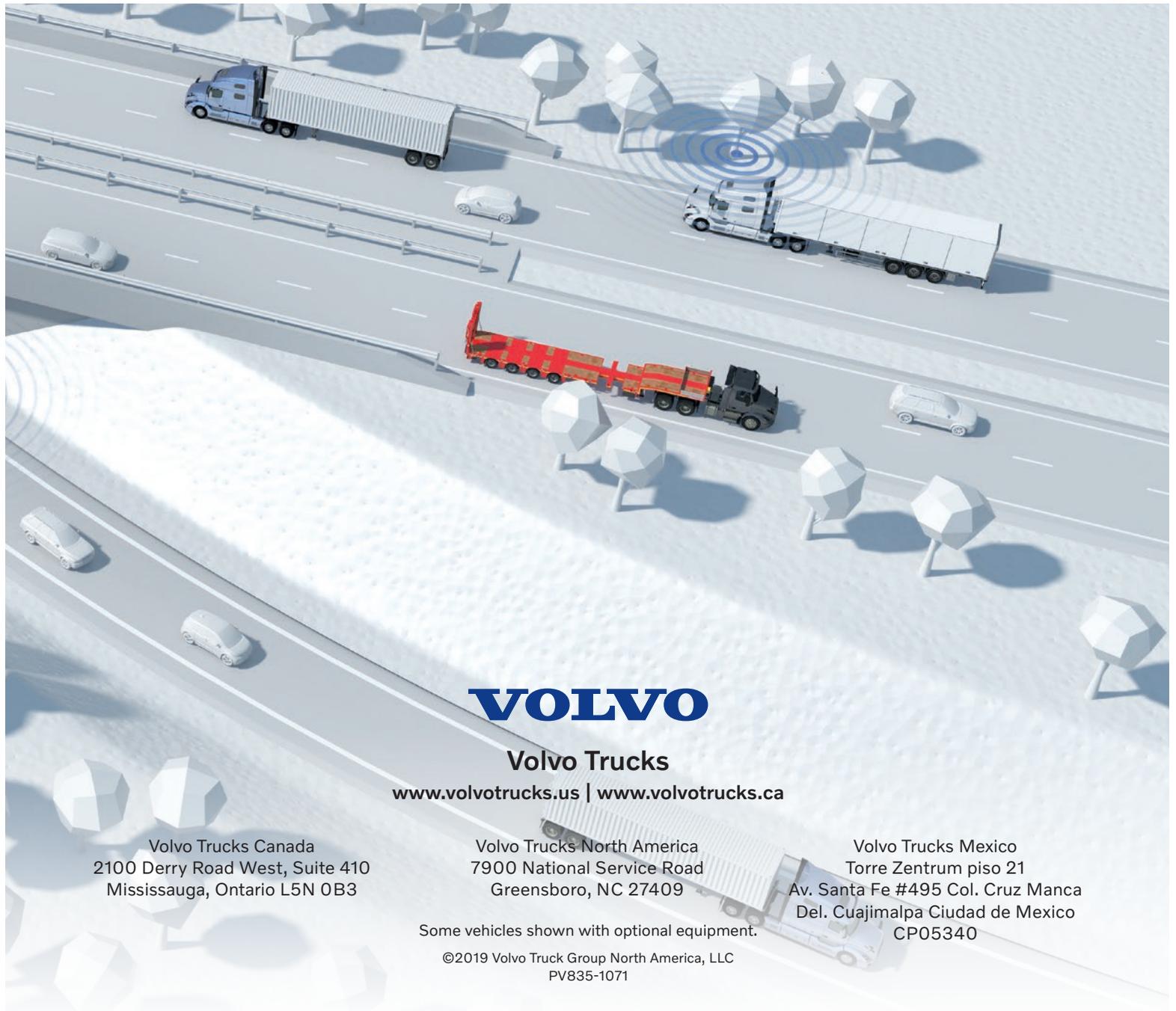
Our Certified Uptime Dealerships have dedicated bays for repairs taking less than four hours, so quick repairs don't get caught behind longer jobs. Customers receive an initial diagnostic review at check-in. If the repair can be done in under four hours, it moves to an uptime bay.

FASTER RESPONSE

Each dealer is connected on the Uptime Network and can see the performance data from your vehicle, even while it's in route for assessment. By reviewing vehicle incident reports before the truck arrives, dealer service center repair times have been cut 24%.

Your vehicle can drive in at any Certified Uptime Dealership across North America with no service appointment and be immediately assessed for service. It all adds up to faster decisions and a quicker return to the road.





VOLVO

Volvo Trucks

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Some vehicles shown with optional equipment.

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