



PREVOST
THE ULTIMATE EXPERIENCE

KEEP YOUR WHEELS TURNING

KEEPING YOU FOCUSED ON YOUR
BUSINESS IS OUR JOB

Remote Diagnostics is a revolutionary new way to maximize uptime and expedite repairs by helping you avoid unexpected downtime with a range of unique benefits including:

- Immediate communication of actionable information so you can make repair decisions in real time.
- Proactive diagnostic and repair planning assistance with detailed analysis of critical fault codes
- Streamlined service procedures with parts on hand confirmation

prevostcar.com





Prevost Remote Diagnostics gives you a co-pilot that's dedicated to keeping you on the road. The real-time monitoring system is a revolutionary way to maximize uptime and expedite repairs.

Prevost Service uses the data delivered in real time by Prevost Liaison™ to evaluate the vehicle issue before it comes in for service. Repair instructions are sent to service providers via ASIST-Prevost Service before the vehicle arrives.

- Immediate communication of actionable information so you can make business decisions in real-time.
- Proactive diagnostic and repair planning assistance with detailed analysis of critical fault codes.
- Streamlined service procedures with parts-on-hand confirmation before a coach arrives for service.

We focus on the top powertrain service issues and categorize each event according to severity.

YELLOW CASES

Fault codes that do not interrupt the coach's operation and can be addressed at a later date. By identifying these faults and proactively making an appointment for repair, you can avoid a potential unplanned stop.



RED CASES

Fault codes that disrupt coach operation, causing an engine derate or even a shut down, and require immediate service. Remote Diagnostics provides technicians with critical information ahead of the coach's arrival so they can get right to work correcting the issue instead of having to first diagnose the problem.



- **Over 70% reduction in average diagnostic time for targeted faults**
- **Over 22% reduction in average repair times for targeted faults.**

OTHER BENEFITS:

- Reduced diagnostic time
- Reduced repair time
- Unnecessary repairs reduced
- Breakdown avoidance
- Repaired correctly the first time

IDENTIFY

- Fault codes
- Diagnostic needs
- Maintenance milestones
- Solutions

ALERT

- Decision-maker
- One Call customer care center
- Service providers

SERVE

- Schedules repairs and makes sure parts are available
- Communicates to all parties, keeping everyone on the same page
- Tracks maintenance and repair information, reducing administrative costs